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# Introduction





The names, logos, emblems, slogans, vehicle model names, and vehicle body designs appearing in this manual including, but not limited to, GM, the GM logo, CADILLAC, the CADILLAC Emblem, and ESCALADE are trademarks and/or service marks of General Motors LLC, its subsidiaries, affiliates, or licensors.

This manual describes features that may or may not be on the vehicle because of optional equipment that was not purchased on the vehicle, model variants, country specifications, features/applications that may not be available in your region, or changes subsequent to the printing of this owner's manual.

Refer to the purchase documentation relating to your specific vehicle to confirm the features.

Keep this manual in the vehicle for quick reference.

# Danger, Warning, and Caution

Warning messages found on vehicle labels and in this manual describe hazards and what to do to avoid or reduce them.

# $\triangle$ Danger

Danger indicates a hazard with a high level of risk which will result in serious injury or death.

# **⚠** Warning

Warning indicates a hazard that could result in injury or death.

Litho in U.S.A. Part No. 84791970

#### INTRODUCTION

#### Caution

Caution indicates a hazard that could result in property or vehicle damage.



A circle with a slash through it is a safety symbol which means "Do not," "Do not do this," or "Do not let this happen."

# **Symbols**

The vehicle has components and labels that use symbols instead of text. Symbols are shown along with the text describing the operation or information relating to a specific component, control, message, gauge, or indicator.

: Shown when the owner's manual has additional instructions or information.

: Shown when the service manual has additional instructions or information.

⇔: Shown when there is more information on another page — "see page."

#### **Vehicle Symbol Chart**

Here are some additional symbols that may be found on the vehicle and what they mean. See the features in this manual for information.

☼: Air Conditioning System

: Air Conditioning Refrigerant Oil

☆: Airbag Readiness Light

(ABS): Antilock Brake System (ABS)

(I): Brake System Warning Light

i: Dispose of Used Components Properly

⇒ Xa: Do Not Apply High Pressure Water

**!** : Engine Coolant Temperature

( : Flame/Fire Prohibited

**★**: Flammable

⇒: Forward Collision Alert

☐⇒: Fuse Block Cover Lock Location

**#**: Fuses

**②**: ISOFIX/LATCH System Child Restraints

: Keep Fuse Block Covers Properly Installed

**★**: Lane Change Alert

: Lane Departure Warning

: Lane Keep Assist

**L**: Malfunction Indicator Lamp

🗠 : Oil Pressure

P//▲: Park Assist

₹ : Pedestrian Ahead Indicator

ப் : Power

⚠ : Rear Cross Traffic Alert

: Registered Technician

Q: Remote Vehicle Start

♣ : Seat Belt Reminders

 $\mathbf{R}^{\mathbf{v}^{\square}}$ : Side Blind Zone Alert

(A): Stop/Start

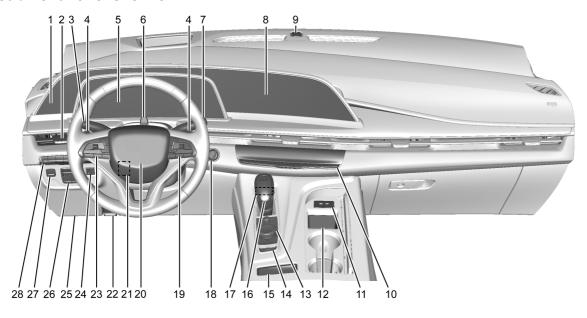
😃 : Tire Pressure Monitor

Under Pressure

: Vehicle Ahead Indicator

# INTRODUCTION

# **Instrument Panel Overview**



- Driver Information Center (DIC)
   ⇒ 125.
- 2. Air Vents \$ 209.
- 4. Tap Shift Controls (If Equipped). See *Manual Mode* \$\dip 239\$.
- 5. Instrument Cluster 

  ⇒ 112.
- 6. Driver Monitoring Camera (If Equipped).
- 7. Windshield Wiper/Washer \$\pi\$ 103.

  Rear Window Wiper/Washer \$\pi\$ 105.
- 8. Infotainment.
- 9. Light Sensor. See *Automatic Headlamp System* \$\to\$ 145.
- 10. Dual Automatic Climate Control System \$ 204.

- 11. USB Ports. See *USB Port* ⇔ *159*.
- 12. Storage Compartment.
- 13. Infotainment Controls. See *Overview* ⇔ *151*.
- 14. Hazard Warning Flashers \$\dip\$ 146.

- 15. Wireless Charging  $\Rightarrow$  108.
- 16. Shift Lever. See *Automatic Transmission* \$\dip 235.
- 17. Automatic Vehicle Hold (AVH) \$\dip 247\$.

  Stop/Start Disable Button. See

  Stop/Start System \$\dip 231\$.

  Lane Keep Assist (LKA) \$\dip 287\$ (If
- 18. ENGINE START/STOP Button. See *Ignition Positions* \$\dip 228\$.
- 19. Steering Wheel Controls  $\Rightarrow$  102.
- 20. *Horn* \$\dip\$ 102.

Equipped).

- 22. Hood Release. See  $Hood \Leftrightarrow 316$ .
- 23. Cruise Control 

  ⇒ 255 (If Equipped).

  Adaptive Cruise Control (Advanced)

  ⇒ 257 (If Equipped).

Heated Steering Wheel  $\Rightarrow$  102 (If Equipped).

24. Instrument Panel Illumination Control \$\dip\$ 147.

- 25. Data Link Connector (DLC) (Out of View). See *Malfunction Indicator* Lamp (Check Engine Light) \$\dip 117.
- 26. Trailer Brake Control. See *Towing Equipment* ⇒ 301 (If Equipped).
- 27. Electric Parking Brake \$\dip\$ 245.

*Traction Control/Electronic Stability Control* \$\dip 247.

Magnetic Ride Control Button. See *Magnetic Ride Control*  $\Rightarrow$  251.

Kevs. Doors. and

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# Keys and Locks

# **Keys**

# **⚠** Warning

Leaving children in a vehicle with a remote key is dangerous and children or others could be seriously injured or killed. They could operate the power windows or other controls or make the vehicle move. The windows will function with the remote key in the vehicle, and children or others could be caught in the path of a closing window. Do not leave children in a vehicle with a remote key.





The mechanical key inside the remote key can be used for all locks.



To remove the mechanical key, press the button near the bottom of the remote key, and pull the mechanical key out. Never pull the mechanical key out without pressing the button.

If it becomes difficult to turn a key, inspect the key blade for debris. Periodically clean with a brush or pick.

See your dealer if a replacement key or additional key is needed.

# Remote Keyless Entry (RKE) System

If there is a decrease in the remote key operating range:

- Check the distance. The remote key may be too far from the vehicle.
- Check the location. Other vehicles or objects may be blocking the signal.
- Check the remote key's battery. See "Battery Replacement" later in this section.
- If the remote key is still not working correctly, see your dealer or a qualified technician for service.

# Remote Keyless Entry (RKE) System Operation

The Keyless Access system allows for vehicle entry when the remote key is within 1 m (3 ft). See "Keyless Access Operation" later in this section.

The remote key functions may work up to 60 m (197 ft) away from the vehicle

Other conditions can affect the performance of the remote key. See *Remote Keyless Entry (RKE) System* 

⇒ 7.



: Press to lock all doors.

If enabled, the turn signal lamps flash once on the second press to indicate locking has occurred. If enabled, the horn chirps when a is pressed again within three seconds. See *Vehicle Personalization* \$\preceq\$ 1.32.

Pressing  $\widehat{\bullet}$  arms the alarm system. See *Vehicle Alarm System*  $\Rightarrow$  27.

If equipped with auto mirror folding, pressing and holding **a** for one second will fold the mirrors, if enabled. See *Vehicle Personalization* ⇒ 132.

a: Press once to unlock the driver door and the fuel door. If a is pressed again within three seconds, all remaining doors unlock. The interior lamps may come on and stay on for 20 seconds or until the ignition is turned on.

If enabled, the turn signal lamps flash twice to indicate unlocking has occurred. If enabled, the exterior lamps may turn on. See *Vehicle*Personalization \$\Display 132\$

Pressing on the remote key disarms the alarm system. See *Vehicle Alarm System* \$27.

If equipped with auto mirror folding, pressing and holding a for one second will unfold the mirrors, if enabled. See *Vehicle Personalization* ⇒ 132.

If equipped with the remote window open feature, press and hold on the remote key for about three seconds to open all windows. If equipped with the remote window close feature, press and hold for about three seconds to close all windows.

認: Press twice to open or close the liftgate. Press once to stop the liftgate from moving.

 $\stackrel{\cancel{x2}}{}$ : Press twice to open the liftglass.

➤: Press and release to initiate vehicle locate. The turn signal lamps flash and the horn sounds three times.

Press and hold 

for more than three seconds to activate the panic alarm. The turn signal lamps flash and the horn sounds repeatedly for 30 seconds. The alarm turns off when the ignition is turned on or 

is pressed again. The ignition must be off for the panic alarm to work.

# **Keyless Access Operation**

The Keyless Access system allows for doors and the liftgate to be accessed without removing the remote key from your pocket, purse, briefcase, etc. The remote key must be within 1 m (3 ft) of the liftgate or door being opened. If the vehicle has this feature, there will be a button on the outside door handles.

If equipped with memory seats, remote keys 1 and 2 are linked to seating positions of memory 1 or 2. See *Memory Seats*  $\Rightarrow$  44.

# Keyless Unlocking/Locking from the Driver Door



Driver Door Unlock Touchpad Shown, Passenger Similar

When the doors are locked and the remote key is within 1 m (3 ft) of the door handle, touching the driver door handle inside touchpad will unlock the driver door. Touching the driver door handle outside sensor will lock the doors.



Driver Door Lock Sensor Shown, Passenger Similar

If equipped with remote folding mirror, touching the driver door handle sensor may fold and unfold the mirrors. See *Folding Mirrors* 

⇒ 31.

#### Keyless Unlocking/Locking from the Passenger Doors

When the doors are locked and the remote key is within 1 m (3 ft) of the door handle, touching the door handle inside touchpad of the passenger door will unlock all doors. Touching the door handle outside sensor will lock the doors.

#### Disable/Enable Keyless Unlocking of Exterior Door Handles and Liftgate

If equipped, keyless unlocking of the exterior door handles and liftgate can be disabled and enabled.

#### **Disabling Keyless Unlocking:**

With the vehicle off, press and hold and on the remote key at the same time for approximately four seconds. The turn signal lamps will flash four times quickly to indicate access is disabled. Using any exterior handle to unlock the doors or open the liftgate will cause the turn signal lamps to flash four times quickly, indicating access is disabled. If disabled, disarm the alarm system before starting the vehicle.

#### **Enabling Keyless Unlocking:**

With the vehicle off, press and hold and on the remote key at the same time for approximately four seconds. The turn signal lamps will flash twice quickly to indicate access is enabled.

#### **Passive Locking**

The Keyless Access system will lock the vehicle several seconds after all doors are closed, if the vehicle is off and at least one remote key has been removed or none remain in the vehicle.

If equipped, the fuel door will also lock.

If other electronic devices interfere with the remote key signal, the vehicle may not detect the remote key inside the vehicle. If passive locking is enabled, the doors may lock with the remote key inside the vehicle. Do not leave the remote key in an unattended vehicle.

To customize the doors to automatically lock when exiting the vehicle, see *Vehicle Personalization* 

⇒ 132.

If equipped with remote folding mirror, passive locking may fold and unfold the mirrors. See *Folding Mirrors* 

⇒ 31.

# Temporary Disable of Passive Locking

Temporarily disable passive locking by pressing and holding on the interior door switch with a door open for at least four seconds, or until three chimes are heard. Passive locking will then remain disabled until on the interior door is pressed, or until the vehicle is turned on.

#### Remote Left In Vehicle Alert

When the vehicle is turned off and a remote key is left in the vehicle, the horn will chirp three times after all doors are closed. To turn on or off see *Vehicle Personalization*  $\Rightarrow$  132.

#### Remote No Longer in Vehicle Alert

If the vehicle is on with a door open, and then all doors are closed, the vehicle will check for remote keys inside. If a remote key is not detected, the Driver Information Center (DIC) will display NO REMOTE DETECTED and the horn will chirp three times. This occurs only once each time the vehicle is driven. To turn on or off see Vehicle Personalization \$\Delta\$ 132.

#### **Keyless Liftgate Opening**

Press the touchpad on the underside of the liftgate handle to open the liftgate when all doors are unlocked, or when the remote key is within 1 m (3 ft).

#### **Keyless Liftglass Opening**

Press the exterior liftglass button to open the liftglass when all doors are unlocked, or when the remote key is within 1 m (3 ft).

See Liftgate \$ 19.

#### **Mechanical Key Access**

To access a vehicle with a weak remote key battery, see *Door Locks* 

⇒ *14*.

# Programming Remote Keys to the Vehicle

Only remote keys programmed to the vehicle will work. If a remote key is lost or stolen, a replacement can be purchased and programmed through your dealer. When the replacement remote key is programmed to this vehicle, all remaining remote keys must also be reprogrammed. Any lost or stolen remote keys will no longer work once the new remote key is programmed.

#### Starting the Vehicle with a Low Remote Key Battery

If the remote key battery is weak or if there is interference with the signal, the DIC may display NO REMOTE DETECTED or NO REMOTE KEY WAS DETECTED PLACE KEY IN TRANSMITTER POCKET THEN START YOUR VEHICLE when starting the vehicle.

To start the vehicle:



- 1. Place the remote key into the front cupholder.
- 2. With the vehicle in P (Park) or N (Neutral) press the brake pedal and ENGINE START/STOP.

  Replace the remote key battery as soon as possible.

#### **Battery Replacement**



Never allow children to play with the remote key. The remote key contains a small battery, which can (Continued)

# Warning (Continued)

be a choking hazard. If swallowed, internal burns can occur, resulting in severe injury or death. Seek medical attention immediately if a battery is swallowed.

# **⚠** Warning

To avoid personal injury, do not touch metal surfaces on the remote key when it has been exposed to extreme heat. These surfaces can be hot to the touch at temperatures above 59 °C (138 °F).

#### Caution

When replacing the battery, do not touch any of the circuitry on the remote key. Static from your body could damage the remote key.

#### Caution

Always replace the battery with the correct type. Replacing the battery with an incorrect type could potentially create a risk of battery explosion. Dispose of used batteries according to instructions and local laws. Do not attempt to burn, crush, or cut the used battery, and avoid exposing the battery to environments with extremely low air pressures or high temperatures.

Replace the battery in the remote key soon if the DIC displays REPLACE BATTERY IN REMOTE KEY.

To replace the battery:



1. Press the button on the side of the remote key and pull the mechanical key out. Never pull the mechanical key out without pressing the button.



With the mechanical key removed, insert a flat, thin object in the center of the remote key to separate and remove the back cover.





- 3. Lift the battery with a flat object.
- 4. Remove the battery.
- 5. Insert the new battery, positive side toward the back cover. Replace with a CR2032 or equivalent battery.
- 6. Push together the remote key.
- 7. Reinsert the mechanical key.

#### **Remote Vehicle Start**

This feature allows the engine to be started from outside the vehicle.

The climate control system will use the previous settings during a remote start. The rear window defogger may come on during remote start based on cold ambient conditions. The rear defog indicator light does not come on during remote start.

If equipped, the heated and ventilated front seats may also come on when the vehicle personalization setting is enabled. See *Heated and Ventilated*Front Seats 

47.

If equipped with a remote start heated steering wheel, it may come on during a remote start. See *Heated Steering Wheel*  $\Rightarrow$  102.

Laws in some local communities may restrict the use of remote starters. For example, some laws may require a person using remote start to have the vehicle in view. Check local regulations for any requirements.

If your vehicle is low on fuel, do not use the remote start feature. The vehicle may run out of fuel.

The remote key range may be shorter while the vehicle is running.

You are allowed multiple starts totaling 30 minutes of engine run time. The maximum run time of a single start is 15 minutes, and it will shut off automatically. You could do three 10 minute starts, if you manually shut off after 10 minutes. The last 10 minute start would shut off automatically as your total 30 minutes will have been used.

# Starting the Engine Using Remote Start

- 1. Press (x2) twice on the remote key. The turn signal lamps will flash. The lamps flash to confirm the request to remote start the vehicle has been received. During the remote start, the doors will be locked and the parking lamps will remain on as long as the engine is running.
- 2. The engine will shut off after 15 minutes or after the remainder of the 30 minute total running time is used, unless you stop the

- remote start before engine running has completed or the vehicle is turned on.
- 3. Press the brake pedal and turn the ignition on to drive the vehicle.

#### **Additional Engine Run Time**

Remote start can be used for up to 30 minutes of total engine run time.

After two remote starts of 15 minutes, or multiple shorter time starts totaling 30 minutes have been used, the vehicle must be started and then turned off before the remote start can be used again.

#### **Canceling a Remote Start**

To cancel a remote start, do any of the following:

- Press (x2) once. The parking lamps will turn off.
- Turn on the hazard warning flashers.
- Turn the vehicle on and then back off.

# Conditions in Which Remote Start Will Not Work

The remote start will not operate if any of the following occur:

- The ignition is in any mode other than off.
- A remote key is in the vehicle.
- The hood is not closed.
- The hazard warning flashers are on.
- There is an emission control system malfunction.
- The engine coolant temperature is too high.
- The oil pressure is low.
- The 30 minutes of engine run time have been used.
- The vehicle is not in P (Park).

#### **Door Locks**

# **⚠** Warning

Unlocked doors can be dangerous.

 Passengers, especially children, can easily open the doors and fall out of a moving vehicle. The doors can be unlocked and (Continued)

## Warning (Continued)

opened while the vehicle is moving. The chance of being thrown out of the vehicle in a crash is increased if the doors are not locked. So, all passengers should wear seat belts properly and the doors should be locked whenever the vehicle is driven.

- Young children who get into unlocked vehicles may be unable to get out. A child can be overcome by extreme heat and can suffer permanent injuries or even death from heat stroke.
   Always lock the vehicle whenever leaving it.
- Outsiders can easily enter through an unlocked door when you slow down or stop the vehicle. Locking the doors can help prevent this from happening.

To lock or unlock the doors from inside the vehicle:

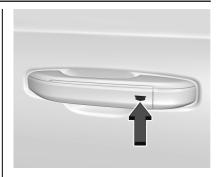
 Press or on a power door lock switch.  Pull the front or rear door handles once to unlock and open them.

To lock or unlock the doors from outside the vehicle:

- Press or or on the remote key.
- Use the mechanical key in the driver door. The key cylinder is covered by a cap. See "Driver Door Key Lock Cylinder Access" later in this section.

#### **Keyless Access**



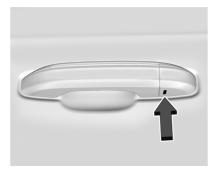


The remote key must be within 1 m (3 ft) of the liftgate or door being locked or unlocked. To unlock and open any door, press the touchpad on the inside grip area of the outside door handle. Touch the sensor on the front outside door handle to lock. See "Keyless Access Operation" in *Remote Keyless Entry (RKE) System Operation* ⇒ 7.

#### Driver Door Key Lock Cylinder Access (In Case of Dead Battery)

To access the driver door key lock cylinder and unlatch the door:

1. Remove the mechanical key from the remote key.



Insert the mechanical key into the slot at the bottom of the handle and push upward all the way until the cover frees. Do not pry or pull on the key.



3. Remove the cover.



4. Insert the mechanical key in the cylinder.

- 5. Turn the mechanical key clockwise until it stops.
- 6. Slowly turn the mechanical key counterclockwise while pulling the handle to unlatch the door.
- 7. Repeat steps 4 and 5 if the door does not fully open.

#### To replace the cap:

1. Align the top edge of the cover to the handle.



- 2. Turn downward to snap cover into position.
- 3. Check to ensure cap is fully seated.

#### **Free-Turning Locks**

The door key lock cylinder turns freely when either the wrong mechanical key is used, or the correct mechanical key is not fully inserted. The free-turning door lock feature prevents the lock from being forced open. To reset the lock, turn it to the vertical position with the correct mechanical key fully inserted. Remove the mechanical key and insert it again. If this does not reset the lock, turn the mechanical key halfway around in the cylinder and repeat the reset procedure.

#### **Soft-Close Doors**

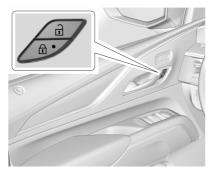
# **⚠** Warning

You or others could be injured if caught in the path of a closing door. Make sure the area is clear when using the automatic soft-close feature.

If equipped, to close any door, push gently until the power latch feature activates. The door will close the rest of the way and latch automatically.

#### **Power Door Locks**

Press  $\bigcirc$  or  $\bigcirc$  on the remote key. See Remote Keyless Entry (RKE) System Operation  $\Diamond$  7.

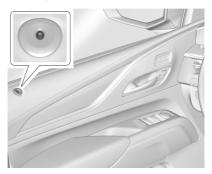


**a**: Press to lock the doors. The indicator light in the switch will illuminate when locked.

**1**: Press to unlock the doors.

The fuel door is also locked or unlocked using these features.

#### **Security Status indicator**



A light on the upper surface of the driver's door trim is used to indicate vehicle security status.

This light will be OFF any time the ignition is ON, except momentarily when vehicle doors are locking.

**Solid:** Indicates securing with doors closed.

**Fast Flash:** Indicates securing with doors open.

**Slow Flash:** Indicates battery conserving secured state.

No light: Indicates unsecured state.

# **Delayed Locking**

This feature delays the actual locking of the doors until five seconds after all doors are closed.

When a is pressed on the power door lock switch while a door or the liftgate is open, a chime will sound three times indicating that delayed locking is active.

The doors will then lock automatically five seconds after all doors are closed. If a door is reopened before five seconds have elapsed, the five-second timer will reset once all the doors are closed again.

Press on the door lock switch again, or press on the remote key, to override this feature and lock the doors immediately.

This feature can also be programmed. See *Vehicle Personalization*  $\Rightarrow$  132.

#### **Automatic Door Locks**

When programmed, the doors will lock automatically when all doors are closed, the ignition is on, and the vehicle is shifted out of P (Park).

If a vehicle door is unlocked and then opened and closed, the doors will lock either when your foot is removed from the brake or the vehicle speed becomes faster than 13 km/h (8 mph).

To unlock the doors:

- Press on the power door lock switch.
- Shift the transmission into P (Park).

Automatic door locking can be programmed. See *Vehicle Personalization* 

⇒ 132.

#### **Lockout Protection**

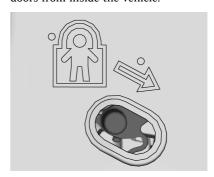
If the ignition is on or in ACC/ ACCESSORY and the power door lock switch is pressed with the driver door open, all the doors will lock and only the driver door will unlock.

If the vehicle is off and locking is requested while a door is open, when all doors are closed the vehicle will check for remote keys inside. If a remote key is detected and the number of remote keys inside has not reduced, the driver door will unlock and the horn will chirp three times.

Lockout Protection can be manually overridden with the driver door open by pressing and holding  $\bigcirc$  on the power door lock switch.

# **Safety Locks**

The rear door safety locks prevent passengers from opening the rear doors from inside the vehicle.



The safety lock is on the inside edge of the rear doors. To use the safety lock:

- 1. Move the lever down to the lock position.
- 2. Close the door.

3. Do the same for the other rear door.

To open a rear door when the safety lock is on:

- 1. Unlock the door by activating the inside handle, by pressing the power door unlock switch, or by using the remote key.
- 2. Open the door from the outside.

When the safety lock is enabled, adults and older children will not be able to open the rear door from the inside. Cancel the safety locks to enable the doors to open from the inside

To cancel the safety lock:

- 1. Unlock the door and open it from the outside.
- 2. Move the lever up to unlock. Do the same for the other door.

#### Doors

# Liftgate

# **⚠** Warning

Exhaust gases can enter the vehicle if it is driven with the liftgate or trunk/hatch open, or with any objects that pass through the seal between the body and the trunk/hatch or liftgate. Engine exhaust contains carbon monoxide (CO) which cannot be seen or smelled. It can cause unconsciousness and even death.

If the vehicle must be driven with the liftgate or trunk/hatch open:

- Close all of the windows.
- Fully open the air outlets on or under the instrument panel.
- Adjust the climate control system to a setting that brings in only outside air and set the fan speed to the highest setting. See "Climate Control Systems" in the Index.

(Continued)

## Warning (Continued)

 If the vehicle is equipped with a power liftgate, disable the power liftgate function.

See Engine Exhaust \$ 234.

#### Caution

To avoid damage to the liftgate or liftgate glass, make sure the area above and behind the liftgate is clear before opening it.

## **Power Liftgate Operation**

# **⚠** Warning

You or others could be injured if caught in the path of the power liftgate. Make sure there is no one in the way of the liftgate as it is opening and closing.

#### Caution

Driving with an open and unsecured liftgate may result in damage to the power liftgate components.



The power liftgate switch is on the overhead console. The vehicle must be in P (Park).

The modes are:

MAX: Opens to maximum height.

3/4: Opens to a reduced height that can be set from 3/4 to fully open. Use to prevent the liftgate from opening into overhead obstructions such as a

garage door or roof-mounted cargo. The liftgate can be manually opened all the way.

**OFF**: Opens manually only.

To power open or close the liftgate, select MAX or 3/4 mode and then:

- Press 🕏 twice quickly on the remote key until the liftgate moves.
- Press on the overhead console.
   The driver door must be unlocked or locked without the security armed.



 Press the emblem under the liftglass, after unlocking all doors.
 A locked vehicle can be opened if the remote key is within 1 m (3 ft) of the emblem.



 Press on the bottom edge of the liftgate next to the latch to close.

Press any liftgate button, the emblem, or \$\frac{1}{2}\$ on the remote key while the liftgate is moving to stop it. Pressing any liftgate button or pressing \$\frac{1}{2}\$ twice quickly on the remote key restarts the operation in the reverse direction. Pressing the emblem will restart the motion, but only in the opening direction.

#### Caution

Manually forcing the liftgate to open or close during a power cycle can damage the vehicle. Allow the power cycle to complete.

The power liftgate may be temporarily disabled in extremely low temperatures, or after repeated power cycling over a short period of time. If this occurs, the liftgate can still be operated manually.

If the vehicle is shifted out of P (Park) while the power function is in progress, the liftgate will continue to completion. If the vehicle is accelerated before the liftgate has completed moving, the liftgate may stop or reverse direction. Check for Driver Information Center (DIC) messages and make sure the liftgate is closed and latched before driving.

#### **Falling Liftgate Detection**

If the power liftgate automatically closes after a power opening cycle, it indicates that the system is reacting to excess weight on the liftgate or a possible support strut failure.

A repetitive chime will sound while the falling liftgate detection feature is operating. Remove any excess weight. If the liftgate continues to automatically close after opening, see your dealer for service before using the power liftgate.

Interfering with the power liftgate motion or manually closing the liftgate too quickly after power opening may resemble a support strut failure. This could also activate the falling liftgate detection feature. Allow the liftgate to complete its operation and wait a few seconds before manually closing the liftgate.

#### **Obstacle Detection Features**

If the liftgate encounters an obstacle during a power open or close cycle, the liftgate will automatically reverse direction and move a short distance away from the obstacle. After removing the obstruction, the power liftgate operation can be used again. If the liftgate encounters multiple obstacles on the same power cycle, the power function will deactivate. After removing the obstructions,

manually close the liftgate. This will allow normal power operation functions to resume.

If the vehicle is locked while the liftgate is closing, and an obstacle is encountered that prevents the liftgate from completely closing, the horn will sound as an alert that the liftgate did not close.

#### Setting the 3/4 Mode

To change the position the liftgate stops at when opening:

- 1. Select MAX or 3/4 mode and power open the liftgate.
- Stop the liftgate movement at the desired height by pressing any liftgate button. Manually adjust the liftgate position if needed.
- 3. Press and hold on the bottom edge of the liftgate next to the latch on the outside of the liftgate until the turn signals flash and a beep sounds. This indicates the setting has been recorded.

The liftgate cannot be set below a minimum programmable height. If there is no light flash or sound, then the height adjustment may be too low.

## **Manual Operation**

Select OFF to manually operate the liftgate.

#### Caution

Attempting to move the liftgate too quickly and with excessive force may result in damage to the vehicle.

Operate the liftgate manually with a smooth motion and moderate speed. The system includes a feature which limits the manual closing speed to protect the components.



To open the liftgate, press on the power door lock switch or press on the remote key twice to unlock all doors, then press the emblem. Once opened, raise the liftgate using the handle on the interior bottom edge.



Press the button above the license plate to open the liftglass, or press twice quickly on the remote key. Do not leave the liftglass open when raising the liftgate.

There will be a delay in the release of the liftglass if there is an attempt to open it while the rear wiper is in motion.

Use the pull cup to lower and close the liftgate. Do not press the emblem while closing the liftgate. This will cause the liftgate to be unlatched.

The liftgate has an electric latch. If the battery is disconnected or has low voltage, the liftgate will not open. The liftgate will resume operation when the battery is reconnected and charged.

#### **Hands-Free Operation**

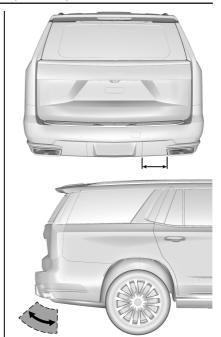
If equipped, the liftgate may be operated with a kicking motion near the center of the rear bumper at the location of the projected logo. The remote key must be within 1 m (3 ft) of the rear bumper to operate the power liftgate hands-free.

The hands-free feature will not work while the liftgate is moving. To stop the liftgate while in motion use one of the liftgate switches.

**On-Open and Close:** The kicking motion is activated to both open and close the liftgate.

**On-Open Only:** The kicking motion is activated to only open the liftgate.

Off: The feature is disabled.



Kick Zone

To operate, move your foot in a forward kicking motion near the center of the rear bumper at the location of the projected logo, then

pull it back. The kick must come within 14 cm (6 in) of the rear bumper to activate. Then step back.

- Do not sweep your foot side to side.
- Do not keep your foot under the bumper; the liftgate will not activate.
- Do not touch the liftgate until it has stopped moving.

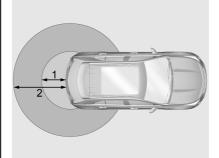
This feature may be temporarily disabled under some conditions. If the liftgate does not respond to the kick, open or close the liftgate by another method or start the vehicle. The feature will be re-enabled

When closing the liftgate using this feature, there will be a short delay. The taillamps will flash and a chime will sound.

Step away from the liftgate before it starts moving.

#### **Projected Logo**

If equipped with this feature, a vehicle logo will be projected for one minute onto the ground near the rear bumper when a remote key is detected within approximately 2 m (6 ft) from the rear bumper. The projected logo may not be visible under brighter daytime conditions.



- 1 m (3 ft) Hands-Free Operation Detection Zone
- 2 m (6 ft) Projected Logo Detection Zone

The projected logo shows where to kick towards the rear bumper.

The projected logo will not be restarted using the same remote key unless it has been out of range for longer than 20 seconds.

If a remote key is again detected within approximately 2 m (6 ft) of the liftgate, or another kick has been detected, the one-minute timer will be reset.

The projected logo will not work under these conditions:

- The vehicle battery is low.
- The transmission is not in P (Park).
- Hands Free Liftgate Control is set to off in vehicle personalization. See *Vehicle Personalization* \$\to\$ 1.32.
- Power liftgate is turned off.
- The vehicle remains parked for 72 hours or more, with no remote key use or Keyless Access operation. To re-enable, press any button on the remote key or open and close a vehicle door.

The projected logo will not work for a single remote key when a remote key:

- Has been left within approximately
   5 m (15 ft) of the liftgate for several minutes.
- Has been left inside the vehicle and all vehicle doors are closed.
- Has approached the area outside of the liftgate five times within 10 minutes.

#### **Lens Cleaning**



If equipped, use a cotton swab to clean the lens.

# Hands-Free Liftgate and Projected Logo Availability

Action	Hands-Free Liftgate	Projected Logo
Remote key entering projected logo detection zone	Operative	On for one minute
Remote key left inside projected logo detection zone for minimum of 10 minutes	Operative	Off until remote key button press or a door is opened and closed
Remote key brought in and out of projected logo detection zone five times or more within 10 minutes	Operative	Off for one hour or until remote key button press or a door is opened and closed
Vehicle remains parked for more than 72 hours	Operative	Off until remote key button press or a door is opened and closed
Vehicle battery is low	Non-operative	Off
Transmission is not in P (Park)	Non-operative	Off
Power liftgate is turned off	Non-operative	Off
Hands-free liftgate is disabled in vehicle personalization	Non-operative	Off

# **Power Assist Steps**

# **⚠** Warning

To avoid personal injury or property damage, before entering or exiting the vehicle, be sure the power assist step is fully extended. Do not step on the power assist step while it is moving. Never place hands or other body parts between the extended power assist step and the vehicle.

If equipped, the power assist steps will deploy when the door is opened and automatically retract three seconds after the door is closed. The power assist steps will retract immediately if the vehicle starts moving.

Disable the power assist steps before jacking or placing any object under the vehicle. Too much ice buildup may prevent deployment of the power assist steps. Check the step position before exiting the vehicle. If this happens, disable the power assist steps, clear the ice, then enable the assist steps and confirm normal function prior to use.

Keep hands, children, pets, objects, and clothing clear of the power assist steps when in motion. The steps will reverse direction if they encounter an obstruction when opening or closing. Remove the obstruction, then open and close the door on the same side to complete the motion of the assist steps. If the obstruction is not cleared, the assist steps remain extended while driving.

To extend or retract both power assist steps for cleaning, see *Vehicle Personalization* ⇔ *132*.

#### Enable/Disable

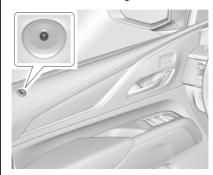
To enable or disable the power assist steps, see *Vehicle Personalization* 

⇒ 1.32.

# Vehicle Security

This vehicle has theft-deterrent features; however, they do not make the vehicle impossible to steal.

# **Vehicle Alarm System**



The indicator light, on the driver door near the window, indicates the status of the system. See *Power Door Locks* 

⇒ 17

#### **Arming the Alarm System**

- 1. Turn off the vehicle.
- 2. Lock the vehicle in one of three ways:
  - Use the remote key.
  - Use the Keyless Access system.
  - With a door open, press on the interior of the door.

3. After 30 seconds the alarm system will arm, and the indicator light will begin to slowly flash. Pressing on the remote key a second time will bypass the 30-second delay and immediately arm the alarm system.

The vehicle alarm system will not arm if the doors are locked with the mechanical key.

If the driver door is opened without first unlocking with the remote key, the horn will chirp and the lights will flash to indicate pre-alarm. If the vehicle is not started, or the door is not unlocked by pressing  $\widehat{\ }$  on the remote key during the 10-second pre-alarm, the alarm will be activated.

The alarm will also be activated if a passenger door, the liftgate, or the hood is opened without first disarming the system. When the alarm is activated, the turn signals flash and the horn sounds for about 30 seconds. The alarm system will then re-arm to monitor for the next unauthorized event.

#### **Disarming the Alarm System**

To disarm the alarm system or turn off the alarm if it has been activated:

- Press **a** on the remote key.
- Unlock the vehicle using the Keyless Access system.
- Start the vehicle.

To avoid setting off the alarm by accident:

- Lock the vehicle after all occupants have exited.
- Always unlock a door with the remote key, or use the Keyless Access system.

Unlocking the driver door with the mechanical key will not disarm the system or turn off the alarm.

# How to Detect a Tamper Condition

If  $\widehat{\mathbf{a}}$  is pressed on the remote key and the horn chirps three times, an alarm occurred previously while the alarm system was armed.

If the alarm has been activated, a message will appear on the DIC.

#### Power Sounder, Inclination Sensor, and Intrusion Sensor

In addition to the standard theft-deterrent system features, this system may also have a power sounder, inclination sensor, and intrusion sensor.

The power sounder provides an audible alarm which is distinct from the vehicle's horn. It has its own power source, and can sound an alarm if the vehicle's battery is compromised.

The inclination sensor can set off the alarm if it senses movement of the vehicle, such as a change in vehicle orientation.

The intrusion sensor monitors the vehicle interior, and can activate the alarm if it senses unauthorized entry into the vehicle's interior. Do not allow passengers or pets to remain in the vehicle when the intrusion sensor is activated.

Before arming the theft-deterrent system and activating the intrusion sensor:

- Make sure all doors and windows are completely closed.
- Secure any loose items such as a sunshades.
- Make sure there are no obstructions blocking the sensors in the front overhead console.
- Close DVD screens before leaving the vehicle.

#### Intrusion and Inclination Sensors Disable Switch



It is recommended that the intrusion and inclination sensors be deactivated if pets are left in the vehicle or the vehicle is being transported. With the vehicle off, press in the front overhead console to turn off the feature.

The indicator light will come on momentarily, indicating that these sensors have been disabled until the next time the alarm system is armed.

# **Steering Column Lock**

If equipped, the steering column lock is a theft-deterrent device. This feature locks the steering column when the vehicle is turned off and the driver door is opened, or when the driver door is opened and then the vehicle is turned off. The steering column unlocks when the vehicle is turned on.

The Driver Information Center (DIC) may display one of these messages:

- A message to service the steering column lock indicates that an issue has been detected with the column lock feature and the vehicle should be serviced.
- A message that the steering column is locked indicates that the engine is running, but the steering column

- is still locked. It is normal for the column to be locked during a remote start, but the column should unlock after the brake pedal is pressed and the vehicle is started. No message will display during a remote start.
- A message that the steering wheel must be turned and the vehicle must be started again indicates that the column lock mechanism is bound, the column locking device was unable to unlock the steering column, and the vehicle did not start. If this happens, immediately turn the steering wheel from side to side to unbind the column lock. If this does not unlock the steering column, turn the vehicle off and open the driver door to reset the system. Then turn the vehicle on and immediately turn the steering wheel side to side for about 15 seconds. In some cases, it may take significant force to unbind the column.

To keep the steering column from binding, straighten the front wheels before turning off the vehicle.

# **Immobilizer Operation**

This vehicle has a passive theft-deterrent system.

The system does not have to be manually armed or disarmed.

The vehicle is automatically immobilized when the vehicle is turned off.

The immobilization system is disarmed when the ignition is turned on or to ACC/ACCESSORY and a valid remote key is present in the vehicle.



The security light, in the instrument cluster, comes on if there is a problem with arming or disarming the theft-deterrent system.

The system has one or more remote keys matched to an immobilizer control unit in the vehicle. Only a correctly matched remote key will start the vehicle. If the remote key is ever damaged, you may not be able to start your vehicle.

When trying to start the vehicle, the security light may come on briefly.

If the engine does not start and the security light stays on, there is a problem with the system. Turn the ignition off and try again.

If the vehicle will not change ignition modes (ACC/ACCESSORY, on, off), and the remote key appears to be undamaged, try another remote key. Or, you may try placing the remote key in the backup location. See Remote Keyless Entry (RKE) System Operation \$\Rightarrow\$ 7.

If the ignition modes will not change with the other remote key or in the backup location, the vehicle needs service. If the ignition does change modes, the first remote key may be faulty. See your dealer.

It is possible for the immobilizer system to learn new or replacement remote keys. Up to eight remote keys can be programmed for the vehicle. To program additional remote keys, see

Do not leave the remote key or device that disarms or deactivates the theft-deterrent system in the vehicle.

# **Exterior Mirrors**

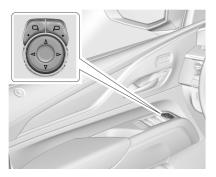
#### **Convex Mirrors**

# **⚠** Warning

A convex mirror can make things, like other vehicles, look farther away than they really are. If you cut too sharply into the right lane, you could hit a vehicle on the right. Check the inside mirror or glance over your shoulder before changing lanes.

The passenger side mirror is convex shaped. A convex mirror's surface is curved so more can be seen from the driver seat.

## **Power Mirrors**



To adjust each mirror:

- Press ☐ or I☐ for the driver or passenger side mirror. The indicator light will illuminate.
- Press the arrows on the control pad to move the mirror in the desired direction.
- Adjust each outside mirror so that a little of the vehicle and the area behind it can be seen.
- 4. Press ☐ or I☐ again to deselect the mirror.

## **Memory Mirrors**

#### **Side Blind Zone Alert (SBZA)**

The vehicle may have SBZA. See *Side Blind Zone Alert (SBZA)*  $\Rightarrow$  286

#### Lane Change Alert (LCA)

The vehicle may have LCA. See *Lane Change Alert (LCA)*  $\Rightarrow$  286.

# Folding Mirrors Power Folding Mirrors



If equipped, press to power fold the mirrors. Press again to unfold.

The outside mirrors may automatically unfold when the vehicle is driven above 20 km/h (12 mph), but may be folded with the power folding mirror switch. If the vehicle speed is driven above 40 km/h (25 mph), they may automatically unfold and may not be refolded with the power folding mirror switch.

# Resetting the Power Folding Mirrors

Reset the power folding mirrors if:

- The mirrors are accidentally obstructed while folding.
- They are accidentally manually folded/unfolded.
- The mirrors do not stay in the unfolded position.
- The mirrors vibrate at normal driving speeds.

Fold and unfold the mirrors one time using the mirror controls to reset them to their normal position. A noise may be heard during the resetting of

the power folding mirrors. This sound is normal after a manual folding operation.

#### **Remote Mirror Folding**

If equipped with power folding mirrors and the mirrors have been folded with the power folding mirror switch, they may not be automatically unfolded.

If equipped with power folding mirrors and the mirrors have not been folded with the power folding mirror switch and the vehicle is in P (Park), they may be automatically folded/unfolded as follows:

- 1. If doors are locked by pressing ☐ on the remote key, the mirrors will fold. If doors are unlocked by pressing ☐ on the remote key, the mirrors will unfold. See *Remote Keyless Entry (RKE) System Operation* ⇒ 7.
- If doors are locked by pressing the door handle lock/unlock button, the mirrors will fold. If doors are unlocked by pressing the door handle button, the mirrors will unfold. See "Keyless Unlocking/

- Locking from the Driver Door" in Remote Keyless Entry (RKE) System Operation 

  7.
- 3. If passive locking is enabled and doors are locked by that feature, the mirrors will fold. See "Passive Locking" in *Remote Keyless Entry* (RKE) System Operation ⇒ 7.

This feature is turned on or off through vehicle personalization. See *Vehicle Personalization*  $\Rightarrow$  132.

#### **Heated Mirrors**

The rear window defogger also heats the outside mirrors.

Press to heat the outside mirrors. See "Rear Window Defogger" under Dual Automatic Climate Control System \$\diamoldot 204.

# **Automatic Dimming Mirror**

If equipped, the driver outside mirror automatically adjusts for the glare of the headlamps from behind. This feature comes on when the vehicle is started.

#### **Reverse Tilt Mirrors**

If equipped with reverse tilt mirrors and memory seats, the passenger and/ or driver mirror tilts to a preselected position when the vehicle is in R (Reverse). This allows the curb to be seen when parallel parking.

The mirror(s) may move from their tilted position when:

- The vehicle is shifted out of R (Reverse), or remains in R (Reverse) for about 30 seconds.
- The vehicle is turned off.
- The vehicle is driven in R (Reverse) above a set speed.

To turn this feature on or off, see *Vehicle Personalization*  $\Rightarrow$  1.32.

# Interior Mirrors

#### **Interior Rearview Mirrors**

Adjust the rearview mirror for a clear view of the area behind your vehicle.

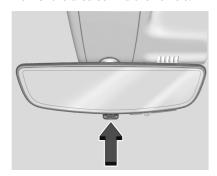
Do not spray glass cleaner directly on the mirror. Use a soft towel dampened with water.

# Automatic Dimming Rearview Mirror

The rearview mirror automatically dims to reduce the glare of the headlamps from behind. This feature comes on when the vehicle is started.

#### **Rear Camera Mirror**

If equipped, this automatic dimming mirror provides a wide angle camera view of the area behind the vehicle.



Pull the tab to turn on the display. Push the tab to turn it off. When off the mirror is automatic dimming. Adjust the mirror for a clear view of the area behind the vehicle while the display is off.



Press  $\checkmark$  to scroll through the adjustment options.

Press ◀ and ▶ to adjust the settings using the indicators on the mirror. The indicators will remain visible for five seconds after the last button activation, and the settings will remain saved.

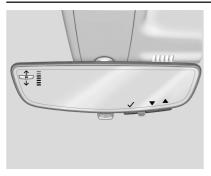
The adjustment options are:



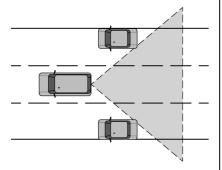
• Brightness



Zoom



• Tilt



#### **⚠** Warning

The Rear Camera Mirror (RCM) has a limited view. Portions of the road, vehicles, and other objects may not be seen. Do not drive or park the vehicle using only this camera. Objects may appear closer than they are. Check the outside mirrors or glance over your shoulder when making lane changes or merging. Failure to use proper care may result in injury, death, or vehicle damage.

#### **Troubleshooting**



See your dealer for service if a blue screen and are displayed in the mirror, and the display shuts off. Also, push the tab as indicated to return to the automatic dimming mode.

The Rear Camera Mirror may not work properly or display a clear image if:

 There is glare from the sun or headlamps. This may obstruct objects from view. If needed, push the tab to turn off the display.



• Dirt, snow, or other debris blocks the camera lens. Clean the lens with a soft damp cloth, or, if equipped, with the Rear Camera Washer. See Rear Window Wiper/Washer 

105.  The camera's mounting on the vehicle has been damaged, and/or the position or the mounting angle of the camera has changed.

## Windows

# ⚠ Warning

Never leave a child, a helpless adult, or a pet alone in a vehicle, especially with the windows closed in warm or hot weather. They can be overcome by the extreme heat and suffer permanent injuries or even death from heat stroke.

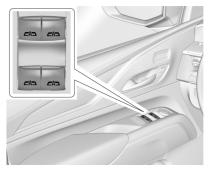


The vehicle aerodynamics are designed to improve fuel economy performance. This may result in a pulsing sound when either rear window is down and the front windows are up. To reduce the sound, open either a front window or the sunroof, if equipped.

#### **Power Windows**

# ⚠ Warning

Children could be seriously injured or killed if caught in the path of a closing window. Never leave the remote key in a vehicle with children. When there are children in the rear seat, use the window lockout switch to prevent operation of the windows. See  $Keys \Leftrightarrow 6$ .



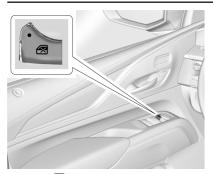
Power windows work when the ignition is on, in ACC/ACCESSORY, or when Retained Accessory Power (RAP) is active. See *Retained Accessory Power (RAP)* ⇒ 232.

Using the window switch, press to open or pull to close the window.

The windows may be temporarily disabled if they are used repeatedly within a short time.

#### **Window Lockout**

This feature stops the rear passenger window switches from working.



- Press to engage the rear window lockout feature. The indicator light is on when engaged.
- Press again to disengage.

#### **Window Express Movement**

All windows can be opened without holding the window switch. Press the switch down fully and quickly release to express open the window.

If equipped, pull the window switch up fully and quickly release to express close the window

Briefly press or pull the window switch in the same direction to stop that window's express movement.

# Window Automatic Reversal System

The express-close feature will reverse window movement if it comes in contact with an object. Extreme cold or ice could cause the window to auto-reverse. The window will operate normally after the object or condition is removed.

#### Automatic Reversal System Override

# 

If automatic reversal system override is active, the window will not reverse automatically. You or others could be injured and the window could be damaged. Before using automatic reversal system override, make sure that all people and obstructions are clear of the window path.

When the engine is on, override the automatic reversal system by pulling and holding the window switch if conditions prevent it from closing.

# Programming the Power Windows

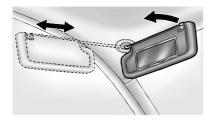
Programming may be necessary if the vehicle battery has been disconnected or discharged. If the window is unable to express-up, program each express-close window:

- 1. Close all doors.
- Turn the ignition on or to ACC/ ACCESSORY.
- Partially open the window to be programmed. Then close it and continue to pull the switch briefly after the window has fully closed.
- 4. Open the window and continue to press the switch briefly after the window has fully opened.

#### **Remote Window Operation**

If equipped with remote window open feature, press and hold  $\widehat{\mathbf{m}}$  on the remote key for about three seconds to open all windows. If equipped with remote window close feature, press and hold  $\widehat{\mathbf{m}}$  on the remote key for three seconds to close all windows. The vehicle must be off and the

### Sun Visors



Pull the sun visor down to block glare. Detach the sun visor from the center mount to pivot to the side window and, if equipped, extend along the rod.

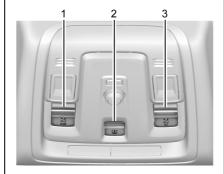
## Roof

### **Sunroof**

If equipped, the ignition must be on or in ACC/ACCESSORY, or Retained Accessory Power (RAP) must be active to operate the sunroof. See *Ignition Positions*  $\Rightarrow$  228 and Retained Accessory Power (RAP)  $\Rightarrow$  232.

While the sunroof always operates in express mode, movement can be stopped by pressing the switch again.

The sunroof cannot be opened or closed if the vehicle has an electrical failure.



- 1. SLIDE Switch
- 2. Power Sunshade Switch
- 3. TILT Switch

### **Sunroof Operation:**

- Press and release SLIDE (1) to express-open to the fully open position.
- Pull and release SLIDE (1) to express-close.

 Press or pull SLIDE (1) again to stop at the desired location.

### **Sunshade Operation:**

- Press and release 🗟 (2) to express-open.
- Pull and release (2) to express-close.
- Press or pull (2) again to stop at the desired location.

### **Sunroof Vent Operation:**

- Press and release (3) to vent the sunroof.
- Pull and release (3) to close the sunroof vent.

### **Automatic Reversal System**

The sunroof and power sunshade, if equipped, have an automatic reversal system that is only active when the sunroof and power sunshade are operated in express-close mode.

If an object is in the path while express-closing, the reversal system will detect an object, stop, and open the sunroof or power sunshade slightly.

### 38 KEYS, DOORS, AND WINDOWS

If this condition occurs, attempt to remove the object, then pull and release the switch to express close. If the reversal occurs multiple times, the DIC message OPEN THEN CLOSE SUNROOF will display, and express is disabled. To operate sunroof while express is disabled, the switch must be either pressed or pulled and held.

area using a clean cloth, mild soap, and water. Do not remove grease from the sunroof.



Dirt and debris may collect on the sunroof seal or in the track. This could cause an issue with sunroof operation or noise. It could also plug the water drainage system.

Periodically open the sunroof and remove any obstacles or loose debris.

Wipe the sunroof seal and roof sealing

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## **Head Restraints**

The vehicle's front seats have adjustable head restraints in the outboard seating positions.

# **⚠** Warning

With head restraints that are not installed and adjusted properly, there is a greater chance that occupants will suffer a neck/spinal injury in a crash. Do not drive until the head restraints for all occupants are installed and adjusted properly.

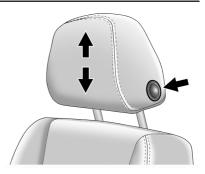
If your vehicle has rear head restraints that fold down, always return them to the full upright position whenever an occupant is seated in the seat.



Adjust the head restraint so that the top of the restraint is at the same height as the top of the occupant's head. This position reduces the chance of a neck injury in a crash.

### **Front Seats**

The vehicle's front seats have adjustable head restraints in the outboard seating positions.



The height of the head restraint can be adjusted.

To raise or lower the head restraint, press the button located on the side of the head restraint and pull up or push the head restraint down, and release the button. Pull and push on the head restraint after the button is released to make sure that it is locked in place.

The front seat outboard head restraints are not removable.

### **Rear Seats**

#### Second Row Seats

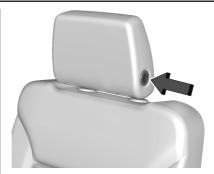
The vehicle's second row seats have head restraints in the outboard seating positions that cannot be adjusted.

The second row outboard head restraints are not removable.

The second row outboard head restraints are designed to be folded.

When folding the second row seatbacks down, the head restraint will automatically fold out of the way as the seat is folded down.

The second row outboard head restraints can be folded forward to allow for better visibility when the rear seat is unoccupied.



To fold the head restraint, press the button on the side of the head restraint.



The head restraint will fold forward automatically.

When an occupant or child restraint is in the seat, always return the head restraint to the full upright position. Push the head restraint up and rearward until it locks into place. Push and pull on the head restraint to make sure that it is locked.

#### **Third Row Seats**

The vehicle's third row seats have head restraints in the outboard seating positions that cannot be adjusted up or down.

The third row outboard head restraints are not removable.

The third row outboard head restraints are designed to be folded.

When folding the third row seatbacks down, the head restraint will automatically fold out of the way as the seat is folded down.

The head restraint can be folded forward to allow for better visibility when the rear seat is unoccupied.



To fold the head restraint, press the button on the side of the head restraint.



The head restraint will fold forward automatically.

When an occupant or child restraint is in the seat, always return the head restraint to the full upright position. Push the head restraint up and rearward until it locks into place. Push and pull on the head restraint to make sure that it is locked.

# Front Seats

## **Power Seat Adjustment**

# $\triangle$ Warning

You can lose control of the vehicle if you try to adjust a driver seat while the vehicle is moving. Adjust the driver seat only when the vehicle is not moving.

# ⚠ Warning

The power seats will work with the ignition off. Children could operate the power seats and be injured.

Never leave children alone in the vehicle.



To adjust the seat:

- Move the seat forward or rearward by sliding the control forward or rearward.
- Raise or lower the front part of the seat cushion by moving the front of the control up or down.

• Raise or lower the seat by moving the rear of the control up or down.

## **Lumbar Adjustment**



- Press and hold the front or rear of the control to increase or decrease lumbar support.
- Press and hold the top or bottom of the control to raise or lower lumbar support.

# **Uplevel Seat Adjustment**



To adjust lumbar support, if equipped:

- Press and release or hold Feature Select (1) to scroll to lumbar support on the infotainment display.
- Press Forward (5) or Rearward (3) to adjust lumbar forward or rearward.
- Press Up (2) or Down (4) to adjust lumbar up or down.

### **Bolster Support**

To adjust bolster support, if equipped:

Press and release or hold Feature Select (1) to scroll to bolster support on the infotainment display. Press Forward (5) or Rearward (3) to adjust bolster support inward or outward.

### **Upper Shoulder Support**

To adjust upper shoulder support, if equipped:

- Press and release or hold Feature Select (1) to scroll to upper shoulder support on the infotainment display.
- Press Forward (5) or Rearward (3) to adjust shoulder support forward or rearward.

# **Reclining Seatbacks**



To recline the seatback:

- Tilt the top of the control rearward to recline.
- Tilt the top of the control forward to raise.

# **⚠** Warning

Sitting in a reclined position when the vehicle is in motion can be dangerous. Even when buckled up, the seat belts cannot do their job. (Continued)

# Warning (Continued)

The shoulder belt will not be against your body. Instead, it will be in front of you. In a crash, you could go into it, receiving neck or other injuries.

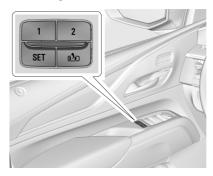
The lap belt could go up over your abdomen. The belt forces would be there, not at your pelvic bones. This could cause serious internal injuries.

For proper protection when the vehicle is in motion, have the seatback upright. Then sit well back in the seat and wear the seat belt properly.



Do not have a seatback reclined if the vehicle is moving.

# **Memory Seats**



If equipped, memory seats allow two drivers to save and recall their unique seat positions for driving the vehicle, and a shared exit position for getting out of the vehicle. Other feature positions may also be saved, such as power mirrors and power steering wheel, if equipped. Memory positions are linked to remote key 1 or 2 for automatic memory recalls.

Before saving, adjust all available memory feature positions. Turn the vehicle on and then press and release SET; a beep will sound. Then immediately press and hold 1, 2, or (Exit) until two beeps sound. To manually recall these positions, press and hold 1, 2, or (In until the saved position is reached. Follow the instructions under "Saving Memory Positions."

The vehicle identifies the current driver's remote key number (1–8). See Remote Keyless Entry (RKE) System Operation ⇒ 7. Only remote keys 1 and 2 can be used for automatic memory recalls. A Driver Information Center (DIC) welcome message indicating the transmitter number may display for

the first few ignition cycles following a transmitter change. For Seat Entry Memory to work properly, save the positions to the memory button (1 or 2) matching the remote key number displayed in the DIC welcome message. Carry the linked remote key when entering the vehicle.

### **Vehicle Personalization Settings**

- To have the Seat Entry Memory movement begin when the vehicle is started, select the Settings menu, then Vehicle, then Seating Position, and then Seat Entry Memory. Select On or Off. See "Seat Entry Memory" later in this section.
- To begin Seat Exit Memory
  movement when the vehicle is
  turned off and the driver door is
  opened, or when the vehicle is
  turned off with the driver door
  already opened, select the Settings
  menu, then Vehicle, then Seating
  Position, and then Seat Exit
  Memory. Select On or Off. See "Seat
  Exit Memory" later in this section.
- See *Vehicle Personalization* 

  ⇒ 132 for additional setting information.

### **Identifying Driver Number**

To identify the driver number:

- 1. Move your remote key away from the vehicle.
- 2. Start the vehicle with another remote key. The DIC should display the driver number for the other remote key. Turn the vehicle off and remove the remote key from the vehicle.
- Start the vehicle with the initial remote key. The DIC should display the driver number of your remote key.

### **Saving Memory Positions**

Read these instructions completely before saving memory positions.

To save preferred driving positions 1 and 2:

- Turn the vehicle on or to ACC/ ACCESSORY with remote key 1 or 2.
  - A DIC welcome message may indicate driver number 1 or 2.
- 2. Adjust all available memory features to the desired driving position.

- 3. Press and release SET; a beep will sound.
- 4. Immediately press and hold the 1 or 2 memory button matching the above DIC welcome message until two beeps sound.

If too much time passes between releasing SET and pressing 1, the memory position will not be saved and two beeps will not sound.
Repeat Steps 3 and 4.

1 or 2 corresponds to the driver number. See "Identifying Driver Number" previously in this section.

5. Repeat Steps 1–4 for a second driver using 1 or 2. Remote keys 3– 8 may not save memory positions.

To save the position for and Seat Exit Memory features, repeat Steps 1—4 using 2. This saves the position for getting out of the vehicle.

Save preferred memory feature positions to both 1 and 2 if you are the only driver.

# Manually Recalling Memory Positions

Press and hold 1, 2, or to recall the previously saved memory positions if you are driver 1 or 2 identified in the DIC welcome message. Remote keys 3–8 will not recall memory positions.

To stop Manual Memory recall movement, release 1, 2, or (1) or press any of the following controls:

- Power seat
- Memory SET
- Power mirror, with the driver or passenger side mirror selected
- Power steering wheel, if equipped

Manual Memory recall movement for 1, 2 or 🔁 buttons may be initiated and will complete to the saved memory position if the vehicle is shifted in or out of P (Park).

### **Seat Entry Memory**

The vehicle identifies the number of the current driver's remote key (1-8). See *Remote Keyless Entry (RKE) System Operation*  $\Rightarrow$  7. If the remote key is 1 or 2, and Seat Entry Memory is enabled in vehicle personalization, the

positions saved to the same memory button number 1 or 2 are automatically recalled when the vehicle is turned on, or turned from off to ACC/ACCESSORY. Remote keys 3–8 will not provide automatic memory recalls.

The shift lever must be in P (Park) to start Seat Entry Memory. Seat Entry Memory recall will complete if the vehicle is shifted out of P (Park) prior to reaching the saved memory position.

To stop Seat Entry Memory recall movement, turn the vehicle off or press any of the following controls:

- Power seat
- Memory SET, 1, 2, or
- Power mirror, with the driver or passenger side mirror selected
- Power steering wheel, if equipped

If the saved memory seat position does not automatically recall or recalls to the wrong positions, the driver's

remote key number (1 or 2) may not match the memory button number that positions were saved to. Try storing the position to the other memory button or try the other remote key.

### **Seat Exit Memory**

Seat Exit Memory is not linked to an remote key. The position saved to () is used for all drivers. To turn Seat Exit Memory on or off, see "Vehicle Personalization Settings" previously in this section and *Vehicle Personalization*  $\Rightarrow 132$ .

If turned on, the position saved to is automatically recalled when one of the following occurs:

- The vehicle is turned off and the driver door is opened within a short time.
- The vehicle is turned off with the driver door open.

To stop Seat Exit Memory movement, press any of the following memory controls:

- Power seat
- Memory SET, 1, 2, or

- Power mirror, with the driver or passenger side mirror selected
- Power steering wheel, if equipped
   Obstructions

If something has blocked the driver seat while recalling a memory position, the recall may stop. Remove the obstruction and try the recall again. If the memory position still does not recall, see your dealer.

# Heated and Ventilated Front Seats

## **⚠** Warning

If temperature change or pain to the skin cannot be felt, the seat heater may cause burns. To reduce the risk of burns, use care when using the seat heater, especially for long periods of time. Do not place anything on the seat that insulates against heat, such as a blanket, cushion, cover, or similar item. This may cause the seat heater to [Continued]

# Warning (Continued)

overheat. An overheated seat heater may cause a burn or may damage the seat.



Heated and Ventilated Seat Buttons Shown, Heated Seat Buttons Similar

If equipped, the buttons are located on the door panel. To operate, the engine must be running.

Press to heat the driver or passenger seat back and cushion.

Press **♣** or **ቆ** to heat the driver or passenger seat back.

Press or a ventilate the driver or passenger seat.

A ventilated seat has a fan that pulls or pushes air through the seat. The air is not cooled.

When this feature is off, the heated and ventilated seat symbols on the buttons are white. When a heated seat is turned on, the symbol turns red. When a ventilated seat is turned on, the symbol turns blue.

Press the button once for the highest setting. With each press of the button, the seat will change to the next lower setting, and then to the off setting. The indicator lights next to the buttons indicate three for the highest setting and one for the lowest. If the heated seats are on high, the level may automatically be lowered after approximately 30 minutes.

The passenger seat may take longer to heat up.

### **Auto Heated and Ventilated Seats**

When the vehicle is on, this feature will automatically activate the heated or ventilated seats at the level required by the vehicle's interior temperature.

The active high, medium, low, or off heated or ventilated seat level will be indicated by the manual heated or ventilated seat buttons on the door panel. Use the manual heated or ventilated seat buttons on the door panel to turn auto heated or ventilated seats off. If the passenger seat is unoccupied, the auto heated or ventilated seats feature will not activate that seat. The auto heated or ventilated seats feature can be programmed to always be enabled when the vehicle is on.

See Vehicle Personalization  $\Rightarrow$  132.

# Remote Start Heated and Ventilated Seats

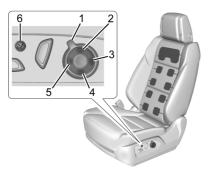
During a remote start, the heated or ventilated seats, if equipped, can be turned on automatically. When it is cold outside, the heated seats turn on, and when it is hot outside the ventilated seats turn on. If the auto heated or ventilated seats feature, if equipped, is not turned on, the heated or ventilated seats may be canceled when the ignition is turned on. If necessary, press the heated or ventilated seat button to use the heated or ventilated seats after the vehicle is started.

The heated or ventilated seat indicator lights may turn on during a remote start.

The temperature performance of an unoccupied seat may be reduced. This is normal.

The remote start heated or ventilated seats may be enabled or disabled in the vehicle personalization menu. See *Remote Vehicle Start*  $\Rightarrow$  13 and *Vehicle Personalization*  $\Rightarrow$  132.

# Massage



If equipped, the vehicle must be on to use the massage feature.

To activate and adjust massage:

- Turn the Feature Select (1) to scroll to massage on the infotainment display.
- Press Up (2) or Down (4) to adjust massage type.
- Press Forward (5) or Rearward (3) to adjust the intensity.
- To turn massage off or to activate massage at last massage type and intensity settings, press the massage On/Off Control (6).

The massage feature will turn off after approximately 20 minutes. Press the massage On/Off Control (6) to restart the massage feature.

### Rear Seats

#### **Rear Seat Reminder**

If equipped, the message REAR SEAT REMINDER LOOK IN REAR SEAT displays under certain conditions indicating there may be an item or passenger in the rear seat. Check before exiting the vehicle.

This feature will activate when a second row door is opened while the vehicle is on or up to 10 minutes before the vehicle is turned on. There will be an alert when the vehicle is turned off. The alert does not directly detect objects in the rear seat; instead, under certain conditions, it detects when a rear door is opened and closed, indicating that there may be something in the rear seat.

The feature is active only once each time the vehicle is turned on and off, and will require reactivation by opening and closing the second row doors. There may be an alert even when there is nothing in the rear seat; for example, if a child entered the vehicle through the rear door and left the vehicle without the vehicle being shut off.

The feature can be turned on or off. See *Vehicle Personalization*  $\Rightarrow$  132.

### **Heated Rear Seats**

### ⚠ Warning

If temperature change or pain to the skin cannot be felt, the seat heater may cause burns. See the Warning under *Heated and Ventilated Front Seats* \$\dip 47.



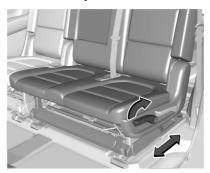
The buttons are on the rear of the center console.

With the engine running, press ₩ or ₩ to heat the left or right outboard seat cushion. An indicator on the rear climate control display appears when this feature is on.

Press the button once for the highest setting. With each press of the button, the seat will change to the next lower setting, and then to the off setting. The indicator lights next to the buttons indicate three for the highest setting and one for the lowest.

If the heated seats are on high for an extended time, their level may automatically be lowered.

# Second Row Seats Rear Seat Adjustment



To adjust the seat position:

- Remove objects on the floor in front of or on the second row seat, or in the seat tracks on the floor.
- Lift the lever on the side of the seat cushion and slide the seat forward or backward.

### **Reclining Seatbacks**

To recline the seatback:



- 1. Lift the lever on the outboard side of the seat.
- 2. Move the seatback to the desired position, and then release the lever to lock the seatback in place.
- 3. Push and pull on the seatback to make sure it is locked.

To return the seatback to the upright position:

# ⚠ Warning

If either seatback is not locked, it could move forward in a sudden stop or crash. That could cause injury to the person sitting there. Always push and pull on the seatbacks to be sure they are locked.

- Lift the lever fully while applying pressure to the seatback, and the seatback will return to the upright position. If the lever is lifted without applying pressure, the seat will release to a folded position.
- 2. Push and pull on the seatback to make sure it is locked.

# Entering and Exiting the Third Row

**Manual Fold and Tumble Feature** 

## **⚠** Warning

Do not leave the second row seat in a tumbled position while the vehicle is in motion. A tumbled seat is not locked. It can move when the vehicle is in motion. People in the vehicle could be injured in a sudden stop or crash. Be sure to return the seat to the passenger seating position before driving the vehicle. Push and pull on the seat to make sure it is locked into place.

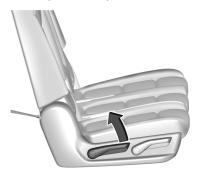
### Caution

Folding a rear seat with the seat belts still fastened may cause damage to the seat or the seat belts. Always unbuckle the seat belts and return them to their normal stowed position before folding a rear seat. The second row seats can be folded for additional cargo space or folded and tumbled for easy entry and exit to the third row seat.

### Folding and Tumbling the Seat

To fold and tumble the seat:

1. Make sure that there is nothing under, in front of, or on the seat.



2. Lift the lever on the outboard side of the seat to release the seatback.



The seatback will fold forward to create a flat load floor.

If the seatback cannot fold flat, try moving the front seat forward and/ or put the front seatback in the upright position.



3. Lift the lever again to release the rear of the seat from the floor. The seat will tumble forward.

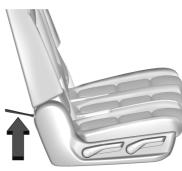
# Folding and Tumbling the Seat from the Third Row Seat

### 🛆 Warning

Using the third row seating position while the second row is folded, or folded and tumbled, could cause injury in a sudden stop or crash. Be sure to return the seat to the passenger seating position. Push and pull on the seat to make sure it is locked into place.

To fold and tumble the seat from the third row seat:

1. Make sure that there is nothing under, in front of, or on the seat.



Pull the strap on the bottom rear of the second row seat to release the seatback. The seatback will fold forward.



Pull the strap again to release the rear of the seat from the floor. The seat will tumble forward.

#### **Automatic Fold and Tumble Feature**

# **⚠** Warning

Do not leave the second row seat in a tumbled position while the vehicle is in motion. A tumbled seat is not locked. It can move when the vehicle is in motion. People in the vehicle could be injured in a sudden stop or crash. Be sure to return the seat to the passenger seating

[Continued]

### Warning (Continued)

position before driving the vehicle. Push and pull on the seat to make sure it is locked into place.

# **⚠** Warning

Automatically folding and tumbling the seat when someone is sitting in the seat, could cause injury to the person sitting there. Always make sure there is no one sitting in the seat before pressing the automatic seat release switch.

### Caution

Folding a rear seat with the seat belts still fastened may cause damage to the seat or the seat belts. Always unbuckle the seat belts and return them to their normal stowed position before folding a rear seat.

The transmission must be in P (Park) for this feature to work.

To fold and tumble the seat:

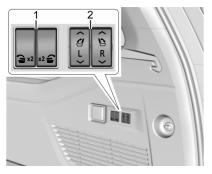
1. Make sure that there is nothing under, in front of, or on the seat.



Driver Side Rear Panel Switch

- Press the automatic seat release switch on the panel behind the rear doors. The seatback automatically folds flat.
- Press the switch again to release the rear of the seat from the floor. The seat will tumble forward.

### Folding and Tumbling the Second Row Seat from the Cargo Area



- 1. Second Row Power Seat Fold and Tumble Switches
- 2. Third Row Power Seat Fold and Raise Switches

To fold and tumble the seat from the cargo area:

- 1. Make sure that there is nothing under, in front of, or on the seat.
- 2. Press the switch (1) on the side trim of the cargo area to fold the second row seatback.

- The left switch folds the left seatback, and the right switch folds the right seatback.
- 3. Press the switch again to release the rear of the seat from the floor. The seat will tumble forward.

# Returning the Seat to the Sitting Position

### **⚠** Warning

If either seatback is not locked, it could move forward in a sudden stop or crash. That could cause injury to the person sitting there. Always push and pull on the seatbacks to be sure they are locked.

To return the seat to the sitting position from the tumbled position:

1. Pull the seat down until it latches to the floor. The seatback cannot be raised if the seat is not latched to the floor.

- 2. Lift the seatback and push it rearward. Push and pull on the seatback to make sure it is locked.
- For the 60/40 split-bench seat, make sure the seat belt in the center seating position is not caught between the two seats and is not twisted.

### **Third Row Seats**

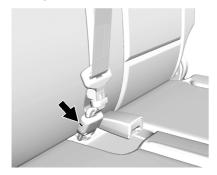
#### Caution

Folding a rear seat with the seat belts still fastened may cause damage to the seat or the seat belts. Always unbuckle the seat belts and return them to their normal stowed position before folding a rear seat.

The third row seatbacks can be folded to increase cargo space.

- 1. Open the liftgate to access the controls for the third row seat.
- 2. Make sure that there is nothing under, in front of, or on the seat.

3. If the second row seat is in the full rear position, adjust it forward to allow the third row seat to fold fully flat.



4. Disconnect the rear seat belt mini-latch, using a key in the slot on the mini-buckle, and let the belt retract into the headliner.



5. Stow the mini-latch in the holder in the headliner.

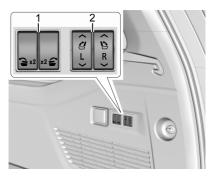


6. Stow the seat belt in the belt stowage clip.

Repeat the steps to fold the other seatback, if desired.

### **Power Seatback Folding**

The vehicle must be in P (Park) for this feature to work.



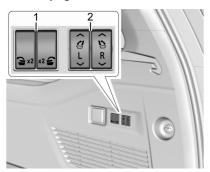
- 1. Second Row Power Seat Fold and Tumble Switches
- 2. Third Row Power Seat Fold and Raise Switches
- 1. Press and hold the switch (2) on the side trim of the cargo area to fold the third row seatback.

The left switch folds the left seatback, and the right switch folds the right seatback.

2. Repeat the steps for the other seatback, if desired.

The switches (1) can be used to fold or fold and tumble the second row seats from the cargo area. See *Second Row* Seats  $\Rightarrow$  50.

# Returning the Third Row Seatback to the Upright Position



- 1. Second Row Power Seat Fold and Tumble Switches
- 2. Third Row Power Seat Fold and Raise Switches

To return the third row seatback to the upright position:



- 1. Ensure the seat belt is in the belt stowage clip.
- 2. Open the liftgate to access the controls for the seat.
- Press and hold the switch (2) on the side trim of the cargo area to raise the third row seatback.
   The left switch raises the left seatback, and the right switch raises the right seatback.

## **⚠** Warning

A seat belt that is improperly routed, not properly attached, or twisted will not provide the (Continued)

### Warning (Continued)

protection needed in a crash. The person wearing the belt could be seriously injured. After raising the rear seatback, always check to be sure that the seat belts are properly routed and attached, and are not twisted.

- 4. Reconnect the center seat belt mini-latch to the mini-buckle. Do not let it twist.
- 5. Pull on the seat belt to be sure the mini-latch is secure.
- 6. Repeat the steps for the other seatback, if desired.

# Folding the Third Row Seats from the Overhead Console



To fold the seats from the overhead console, if equipped:

The vehicle must be in P (Park) for this feature to work.

- Press and hold the switch to fold the third row seatback.
   The left switch folds the left seatback, and the right switch folds the right seatback.
- 2. Repeat the steps for the other seatback, if desired.

3. Press and hold the switch to return the seatback to the seating position.

If the red light on the switch is illuminated, the third row seatback is not in the seating position.

If the red light on the switch is off,

the third row seatback is in the seating position.

There are additional switches which can be used to fold the third row seatbacks from the cargo area. See *Third Row Seats*  $\Rightarrow$  54.

# Seat Belts

This section describes how to use seat belts properly, and some things not to do.

# **⚠** Warning

Do not let anyone ride where a seat belt cannot be worn properly. In a crash, if you or your passenger(s) are not wearing seat belts, injuries can be much worse than if you are wearing seat belts. You can be (Continued)

### Warning (Continued)

seriously injured or killed by hitting things inside the vehicle harder or by being ejected from the vehicle. In addition, anyone who is not buckled up can strike other passengers in the vehicle.

It is extremely dangerous to ride in a cargo area, inside or outside of a vehicle. In a collision, passengers riding in these areas are more likely to be seriously injured or killed. Do not allow passengers to ride in any area of the vehicle that is not equipped with seats and seat belts.

Always wear a seat belt, and check that all passenger(s) are restrained properly too.

This vehicle has indicators as a reminder to buckle the seat belts. See *Seat Belt Reminders* \$\display\$ 114.

### Why Seat Belts Work



When riding in a vehicle, you travel as fast as the vehicle does. If the vehicle stops suddenly, you keep going until something stops you. It could be the windshield, the instrument panel, or the seat belts!

When you wear a seat belt, you and the vehicle slow down together. There is more time to stop because you stop over a longer distance and, when worn properly, your strongest bones take the forces from the seat belts. That is why wearing seat belts makes such good sense.

### Questions and Answers About Seat Belts

- Q: Will I be trapped in the vehicle after a crash if I am wearing a seat belt?
- A: You could be whether you are wearing a seat belt or not. Your chance of being conscious during and after a crash, so you can unbuckle and get out, is much greater if you are belted.
- Q: If my vehicle has airbags, why should I have to wear seat belts?
- **A:** Airbags are supplemental systems only. They work *with* seat belts not instead of them. Whether or not an airbag is provided, all occupants still have to buckle up to get the most protection.

Also, in nearly all regions, the law requires wearing seat belts.

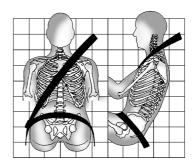
# How to Wear Seat Belts Properly

Follow these rules for everyone's protection.

There are additional things to know about seat belts and children, including smaller children and infants. If a child will be riding in the vehicle, see *Older Children* ⇔ 76 or *Infants and Young Children* ⇔ 77. Review and follow the rules for children in addition to the following rules.

It is very important for all occupants to buckle up. Statistics show that unbelted people are hurt more often in crashes than those who are wearing seat belts.

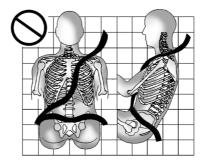
There are important things to know about wearing a seat belt properly.

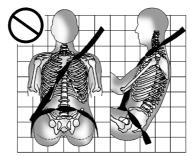


- Sit up straight and always keep your feet on the floor in front of you (if possible).
- Always use the correct buckle for your seating position.
- Wear the lap part of the belt low and snug on the hips, just touching the thighs. In a crash, this applies force to the strong pelvic bones and you would be less likely to slide under the lap belt. If you slid under it, the belt would apply force on your abdomen. This could cause serious or even fatal injuries.
- Wear the shoulder belt over the shoulder and across the chest.
   These parts of the body are best able to take belt restraining forces.
   The shoulder belt locks if there is a sudden stop or crash.

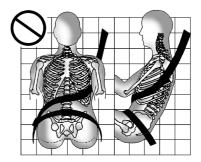
## ⚠ Warning

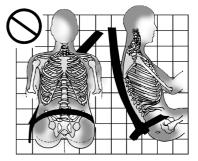
You can be seriously injured, or even killed, by not wearing your seat belt properly.



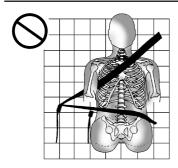


Never allow the lap or shoulder belt to become loose or twisted.

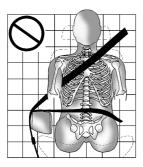




Never wear the shoulder belt under both arms or behind your back.



Always use the correct buckle for your seating position.



Never route the lap or shoulder belt over an armrest.

### ⚠ Warning

The seat belt can be pinched if it is routed under plastic trim on the seat, such as trim around the rear seatback folding handle or side airbag. In a crash, pinched seat belts might not be able to provide adequate protection. Never allow seat belts to be routed under plastic trim pieces.

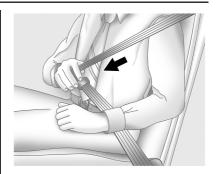
### **Lap-Shoulder Belt**

All seating positions in the vehicle have a lap-shoulder belt.

If you are using a rear seating position with a detachable seat belt and the seat belt is not attached, see *Third Row Seats* ⇒ *54* for instructions on reconnecting the seat belt to the mini-buckle

The following instructions explain how to wear a lap-shoulder belt properly.

 Adjust the seat, if the seat is adjustable, so you can sit up straight. To see how, see "Seats" in the Index.

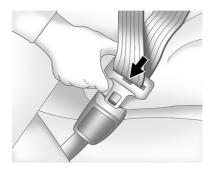


Pick up the latch plate and pull the belt across you. Do not let it get twisted.

The lap-shoulder belt may lock if you pull the belt across you very quickly. If this happens, let the belt go back slightly to unlock it. Then pull the belt across you more slowly.

the belt go back to stowed position on the seat, move the seat rearward or recline the seat until the shoulder belt retractor lock releases.

Engaging the child restraint locking feature in the front outboard seating position may affect the passenger sensing system. See *Passenger Sensing System* \$\dip 70\$.



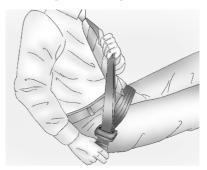
3. Push the latch plate into the buckle until it clicks.

Pull up on the latch plate to make sure it is secure.

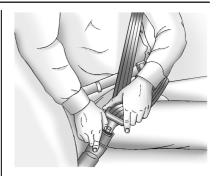
If the latch plate will not go fully into the buckle, check if the correct buckle is being used.

Position the release button on the buckle so that the seat belt could be quickly unbuckled if necessary.

4. If equipped with a shoulder belt height adjuster, move it to the height that is right for you. See "Shoulder Belt Height Adjuster" in this section for instructions on use and important safety information.



5. To make the lap part tight, pull up on the shoulder belt.



To unlatch the belt, push the button on the buckle. The belt should return to its stowed position.

Always stow the seat belt slowly. If the seat belt webbing returns quickly to the stowed position, the retractor may lock and cannot be pulled out. If this happens, pull the seat belt straight out firmly to unlock the webbing, and then release it. If the webbing is still locked in the retractor, see your dealer.

Before a door is closed, be sure the seat belt is out of the way. If a door is slammed against a seat belt, damage can occur to both the seat belt and the vehicle.

### **Shoulder Belt Height Adjuster**

The vehicle has a shoulder belt height adjuster for the driver and front outboard passenger positions.

Adjust the height so the shoulder portion of the belt is on the shoulder and not falling off of it. The belt should be close to, but not contacting, the neck. Improper shoulder belt height adjustment could reduce the effectiveness of the seat belt in a crash. See *How to Wear Seat Belts Properly* ♀ 58.



Push the release button to move the height adjuster to the desired position.

After the adjuster is set to the desired position, try to move it down without pushing the release button to make sure it has locked into position.

# Automatic Seat Belt Tightening System

The vehicle may have the Automatic Seat Belt Tightening System.

Each time the front seat belts are buckled while the vehicle is in P (Park) or D (Drive) and the engine is running or in Auto Stop (if equipped), the system may activate to tighten the seat belts

The system also activates during emergency braking and/or sudden driving maneuvers and releases when driving conditions return to normal.

The system will not activate if the Traction Control/Electronic Stability Control system is not functioning properly. See *Traction Control/Electronic Stability Control ⇒ 247*. If there is a problem with the Automatic Seat Belt Tightening System, a message displays on the Driver Information Center (DIC). If a system unavailable message displays

repeatedly or if a service message displays, see your dealer. Other seat belt functions are not affected by the Automatic Seat Belt Tightening System.

#### **Seat Belt Pretensioners**

This vehicle has seat belt pretensioners for the front outboard occupants.

Although the seat belt pretensioners cannot be seen, they are part of the seat belt assembly. They can help tighten the seat belts during the early stages of a moderate to severe frontal or near frontal crash if the threshold conditions for pretensioner activation are met.

Seat belt pretensioners can also help tighten the seat belts in a side crash or rollover event

Pretensioners work only once. If the pretensioners activate in a crash, the pretensioners and probably other parts of the vehicle's seat belt system will need to be replaced. See *Replacing Seat Belt System Parts after a Crash* ⇒ 64.

Do not sit on the outboard seat belt while entering or exiting the vehicle or at any time while sitting in the seat. Sitting on the seat belt can damage the webbing and hardware.

#### **Rear Seat Belt Comfort Guides**

Rear seat belt comfort guides may provide added seat belt comfort for older children who have outgrown booster seats and for some adults. When installed on a shoulder belt, the comfort guide positions the shoulder belt away from the neck and head.

Comfort guides are available through your dealer for the rear outboard seating positions. Instructions are included with the comfort guides.

# Seat Belt Use During Pregnancy

Seat belts work for everyone, including pregnant women. Like all occupants, they are more likely to be seriously injured if they do not wear seat belts.



A pregnant woman should wear a lap-shoulder belt, and the lap portion should be worn as low as possible, below the rounding, throughout the pregnancy.

The best way to protect the fetus is to protect the mother. When a seat belt is worn properly, it is more likely that the fetus will not be hurt in a crash. For pregnant women, as for anyone, the key to making seat belts effective is wearing them properly.

# Safety System Check

Periodically check the seat belt reminder, seat belts, buckles, latch plates, retractors, shoulder belt height adjusters (if equipped), and seat belt anchorages to make sure they are all in working order. Look for any other loose or damaged seat belt system parts that might keep a seat belt system from performing properly. See your dealer to have it repaired. Torn. frayed, or twisted seat belts may not protect you in a crash. Torn or frayed seat belts can rip apart under impact forces. If a belt is torn or frayed, have it replaced immediately. If a belt is twisted, it may be possible to untwist by reversing the latch plate on the webbing. If the twist cannot be corrected, ask your dealer to fix it.

Make sure the seat belt reminder light is working. See *Seat Belt Reminders* 

⇒ 114.

Keep seat belts clean and dry. See *Seat Belt Care*  $\Leftrightarrow$  63.

### **Seat Belt Care**

Keep belts clean and dry.

Seat belts should be properly cared for and maintained.

Seat belt hardware should be kept dry and free of dust or debris. As necessary, exterior hard surfaces and seat belt webbing may be lightly cleaned with mild soap and water. Ensure there is not excessive dust or debris in the mechanism. If dust or debris exists in the system please see the dealer. Parts may need to be replaced to ensure proper functionality of the system.

## **⚠** Warning

Do not bleach or dye seat belt webbing. It may severely weaken the webbing. In a crash, they might not be able to provide adequate protection. Clean and rinse seat belt webbing only with mild soap and lukewarm water. Allow the webbing to dry.

# Replacing Seat Belt System Parts after a Crash

### **⚠** Warning

A crash can damage the seat belt system in the vehicle. A damaged seat belt system may not properly protect the person using it, resulting in serious injury or even death in a crash. To help make sure the seat belt systems are working properly after a crash, have them inspected and any necessary replacements made as soon as possible.

After a minor crash, replacement of seat belts may not be necessary. But the seat belt assemblies that were used during any crash may have been stressed or damaged. See your dealer to have the seat belt assemblies inspected or replaced.

New parts and repairs may be necessary even if the seat belt system was not being used at the time of the crash. 

# Airbag System

The vehicle has the following airbags:

- A frontal airbag for the driver
- A frontal airbag for the front outboard passenger
- A front center airbag for the driver and front outboard passenger
- A seat-mounted side impact airbag for the driver
- A seat-mounted side impact airbag for the front outboard passenger
- A roof-rail airbag for the driver and for the second and third row passengers seated directly behind the driver
- A roof-rail airbag for the front outboard passenger and the second and third row passengers seated directly behind the front outboard passenger

All vehicle airbags have the word AIRBAG on the trim or on a label near the deployment opening.

For frontal airbags, the word AIRBAG is on the center of the steering wheel for the driver and on the instrument panel for the front outboard passenger.

For the front center airbag, the word AIRBAG is on the inboard side of the driver seatback.

For seat-mounted side impact airbags, the word AIRBAG is on the side of the seatback or side of the seat closest to the door.

For roof-rail airbags, the word AIRBAG is on the ceiling or trim.

Airbags are designed to supplement the protection provided by seat belts. Even though today's airbags are also designed to help reduce the risk of injury from the force of an inflating bag, all airbags must inflate very quickly to do their job.

Here are the most important things to know about the airbag system:

## **⚠** Warning

You can be severely injured or killed in a crash if you are not wearing your seat belt, even with airbags. Airbags are designed to work with seat belts, not replace them. Also, airbags are not designed to inflate in every crash. In some crashes seat belts are the only restraint. See *When Should an Airbag Inflate?* ♀ 67.

Wearing your seat belt during a crash helps reduce your chance of hitting things inside the vehicle or being ejected from it. Airbags are "supplemental restraints" to the seat belts. Everyone in the vehicle should wear a seat belt properly, whether or not there is an airbag for that person.

# **⚠** Warning

Because airbags inflate with great force and faster than the blink of an eye, anyone who is up against, (Continued)

### Warning (Continued)

or very close to any airbag when it inflates can be seriously injured or killed. Do not sit unnecessarily close to any airbag, as you would be if sitting on the edge of the seat or leaning forward. Seat belts help keep you in position before and during a crash. Always wear a seat belt, even with airbags. The driver should sit as far back as possible while still maintaining control of the vehicle. The seat belts and the front outboard passenger airbags are most effective when you are sitting well back and upright in the seat with both feet on the floor.

Occupants should not lean on or sleep against the front center armrest or console in vehicles with a front center airbag.

Occupants should not lean on or sleep against the door or side windows in seating positions with seat-mounted side impact airbags and/or roof-rail airbags.

# **⚠** Warning

Children who are up against, or very close to, any airbag when it inflates can be seriously injured or killed. Always secure children properly in the vehicle. To read how, see *Older Children* ⇒ 76 or *Infants and Young Children* ⇒ 77.



There is an airbag readiness light on the center stack below the infotainment screen, which shows the airbag symbol.

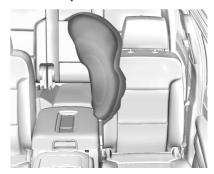
# Where Are the Airbags?



The driver frontal airbag is in the center of the steering wheel.



The front outboard passenger frontal airbag is in the passenger side instrument panel.



The front center airbag is in the inboard side of the driver seatback.



Driver Side Shown, Passenger Side Similar

The driver and front outboard passenger seat-mounted side impact airbags are in the side of the seatbacks closest to the door.



Driver Side Shown, Passenger Side Similar

The roof-rail airbags for the driver, front outboard passenger, and second and third row outboard passengers are in the ceiling above the side windows.

### ⚠ Warning

If something is between an occupant and an airbag, the airbag might not inflate properly or it might force the object into that person causing severe injury or even death. The path of an inflating airbag must be kept clear. Do not (Continued)

### Warning (Continued)

put anything between an occupant and an airbag, and do not attach or put anything on the steering wheel hub or on or near any other airbag covering.

Do not use seat or console accessories that block the inflation path of a seat-mounted side impact airbag or the front center airbag.

Never secure anything to the roof of a vehicle with roof-rail airbags by routing a rope or tie-down through any door or window opening. If you do, the path of an inflating roof-rail airbag will be blocked.

# When Should an Airbag Inflate?

This vehicle is equipped with airbags. See *Airbag System* \$\times\$ 64. Airbags are designed to inflate if the impact exceeds the specific airbag system's deployment threshold. Deployment thresholds are used to predict how severe a crash is likely to be in time

for the airbags to inflate and help restrain the occupants. The vehicle has electronic sensors that help the airbag system determine the severity of the impact. Deployment thresholds can vary with specific vehicle design.

Frontal airbags are designed to inflate in moderate to severe frontal or near frontal crashes to help reduce the potential for severe injuries, mainly to the driver's or front outboard passenger's head and chest.

Whether the frontal airbags will or should inflate is not based primarily on how fast the vehicle is traveling. It depends on what is hit, the direction of the impact, and how quickly the vehicle slows down.

Frontal airbags may inflate at different crash speeds depending on whether the vehicle hits an object straight on or at an angle, and whether the object is fixed or moving, rigid or deformable, narrow or wide.

Frontal airbags are not intended to inflate during vehicle rollovers, rear impacts, or many side impacts.

In addition, the vehicle has advanced technology frontal airbags. Advanced technology frontal airbags adjust the restraint according to crash severity.

The front center airbag is designed to inflate in moderate to severe side crashes depending upon the location of the impact, when either side of the vehicle is struck. In addition, the front center airbag is designed to inflate when the sensing system predicts that the vehicle is about to roll over on its side. The front center airbag is not designed to inflate in frontal impacts, near frontal impacts, or rear impacts.

Seat-mounted side impact airbags are designed to inflate in moderate to severe side crashes depending on the location of the impact. Seat-mounted side impact airbags are not designed to inflate in frontal impacts, near frontal impacts, rollovers, or rear impacts. A seat-mounted side impact airbag is designed to inflate on the side of the vehicle that is struck

Roof-rail airbags are designed to inflate in moderate to severe side crashes depending on the location of the impact. In addition, these roof-rail

airbags are designed to inflate during a rollover or in a severe frontal impact. Roof-rail airbags are not designed to inflate in rear impacts. Both roof-rail airbags will inflate when either side of the vehicle is struck, if the sensing system predicts that the vehicle is about to roll over on its side, or in a severe frontal impact.

In any particular crash, no one can say whether an airbag should have inflated simply because of the vehicle damage or the repair costs.

# What Makes an Airbag Inflate?

In a deployment event, the sensing system sends an electrical signal triggering a release of gas from the inflator. Gas from the inflator fills the airbag causing the bag to break out of the cover. The inflator, the airbag, and related hardware are all part of the airbag module.

For airbag locations, see Where Are the Airbags?  $\Leftrightarrow$  66.

# How Does an Airbag Restrain?

In moderate to severe frontal or near frontal collisions, even belted occupants can contact the steering wheel or the instrument panel. In moderate to severe side collisions, even belted occupants can contact the inside of the vehicle.

Airbags supplement the protection provided by seat belts by distributing the force of the impact more evenly over the occupant's body.

Rollover capable roof-rail airbags are designed to help contain the head and chest of occupants in the outboard seating positions in the first, second, and third rows. The rollover capable roof-rail airbags are designed to help reduce the risk of full or partial ejection in rollover events, although no system can prevent all such ejections.

Airbags should never be regarded as anything more than a supplement to seat belts.

# What Will You See after an Airbag Inflates?

After frontal and seat-mounted side impact airbags inflate, they quickly deflate, so quickly that some people may not even realize the airbags inflated. The front center airbag and roof-rail airbags may still be at least partially inflated for some time after they inflate. Some components of the airbag module may be hot for several minutes. For location of the airbags, see *Where Are the Airbags?* ⇔ 66.

The parts of the airbag that come into contact with you may be warm, but not too hot to touch. There may be some smoke and dust coming from the vents in the deflated airbags. Airbag inflation does not prevent the driver from seeing out of the windshield or being able to steer the vehicle, nor does it prevent people from leaving the vehicle.

## **⚠** Warning

When an airbag inflates, there may be dust in the air. This dust could cause breathing problems for people with a history of asthma or other breathing trouble. To avoid this, everyone in the vehicle should get out as soon as it is safe to do so. If you have breathing problems but cannot get out of the vehicle after an airbag inflates, then get fresh air by opening a window or a door. If you experience breathing problems following an airbag deployment, you should seek medical attention.

The vehicle has a feature that may automatically unlock the doors, turn on the interior lamps and hazard warning flashers, and shut off the fuel system after the airbags inflate. The feature may also activate, without airbag inflation, after an event that exceeds a predetermined threshold. After turning the ignition off and then on again, the fuel system will return to normal operation; the doors can be

locked, the interior lamps can be turned off, and the hazard warning flashers can be turned off using the controls for those features. If any of these systems are damaged in the crash they may not operate as normal.

# **⚠** Warning

A crash severe enough to inflate the airbags may have also damaged important functions in the vehicle, such as the fuel system, brake and steering systems, etc. Even if the vehicle appears to be drivable after a moderate crash, there may be concealed damage that could make it difficult to safely operate the vehicle.

Use caution if you should attempt to restart the engine after a crash has occurred.

In many crashes severe enough to inflate the airbag, windshields are broken by vehicle deformation. Additional windshield breakage may also occur from the front outboard passenger airbag.

- Airbags are designed to inflate only once. After an airbag inflates, you will need some new parts for the airbag system. If you do not get them, the airbag system will not be there to help protect you in another crash. A new system will include airbag modules and possibly other parts. The service manual for the vehicle covers the need to replace other parts.
- The vehicle has a crash sensing and diagnostic module which records information after a crash. See Vehicle Data Recording and Privacy

   → 402 and Event Data Recorders ⇒ 403.
- Let only qualified technicians work on the airbag systems. Improper service can mean that an airbag system will not work properly. See your dealer for service.

# **Passenger Sensing System**

The vehicle has a passenger sensing system for the front outboard passenger position. The passenger airbag status indicator will light on the overhead console when the vehicle is started.



The symbols for on and off, will be visible during the system check. When the system check is complete, either the symbol for on or off, will be visible. See *Passenger Airbag Status Indicator* 

→ 116.

The passenger sensing system turns off the front outboard passenger frontal airbag under certain conditions. No other airbag is affected by the passenger sensing system.

The passenger sensing system works with sensors that are part of the front outboard passenger seat and seat belt. The sensors are designed to detect the presence of a properly seated occupant and determine if the front outboard passenger frontal airbag should be allowed to inflate or not.

According to accident statistics, children are safer when properly secured in a rear seat in the correct child restraint for their weight and size.

Whenever possible, children aged 12 and under should be secured in a rear seating position.

Never put a rear-facing child seat in the front. This is because the risk to the rear-facing child is so great, if the airbag inflates.

# **⚠** Warning

A child in a rear-facing child restraint can be seriously injured or killed if the passenger frontal airbag inflates. This is because the back of the rear-facing child restraint would be very close to the inflating airbag. A child in a forward-facing child restraint can be seriously injured or killed if the passenger frontal airbag inflates and the passenger seat is in a forward position.

(Continued)

### Warning (Continued)

Even if the passenger sensing system has turned off the passenger frontal airbag, no system is fail-safe. No one can guarantee that an airbag will not deploy under some unusual circumstance, even though the airbag is turned off.

Never put a rear-facing child restraint in the front seat, even if the airbag is off. If securing a forward-facing child restraint in the front outboard passenger seat, always move the seat as far back as it will go. It is better to secure child restraints in the rear seat. Consider using another vehicle to transport the child when a rear seat is not available.

If the vehicle does not have a rear seat that will accommodate a rear-facing child restraint, a rear-facing child restraint should not be installed in the vehicle, even if the airbag is off.

The passenger sensing system is designed to turn off the front outboard passenger frontal airbag if:

- The front outboard passenger seat is unoccupied.
- The system determines an infant is present in a child restraint.
- A front outboard passenger takes his/her weight off of the seat for a period of time.

When the passenger sensing system has turned off the front outboard passenger frontal airbag, the off indicator will light and stay lit as a reminder that the airbag is off. See Passenger Airbag Status Indicator 

⇒ 116.

The passenger sensing system is designed to turn on the front outboard passenger frontal airbag anytime the system senses that a person of adult size is sitting properly in the front outboard passenger seat.

When the passenger sensing system has allowed the airbag to be enabled, the on indicator will light and stay lit as a reminder that the airbag is active.

For some children, including children in child restraints, and for very small adults, the passenger sensing system may or may not turn off the front outboard passenger frontal airbag, depending upon the person's seating posture and body build. Everyone in the vehicle who has outgrown child restraints should wear a seat belt properly — whether or not there is an airbag for that person.

# ⚠ Warning

If the airbag readiness light ever comes on and stays on, it means that something may be wrong with the airbag system. To help avoid injury to yourself or others, have the vehicle serviced right away. See Airbag Readiness Light \$\Display\$ 116 for more information, including important safety information.

### If the On Indicator Is Lit for a Child Restraint

The passenger sensing system is designed to turn off the front outboard passenger frontal airbag if the system determines that an infant is present in a child restraint. If a child restraint has been installed and the on indicator is lit:

- 1. Turn the vehicle off.
- 2. Remove the child restraint from the vehicle.
- 3. Remove any additional items from the seat such as blankets, cushions, seat covers, seat heaters, or seat massagers.
- 4. Reinstall the child restraint following the directions provided by the child restraint manufacturer and refer to Securing Child Restraints (With the Seat Belt in the Front Passenger Seat) ⇒ 92 or Securing Child Restraints (With the Seat Belt in the Rear Seat) ⇒ 90.

  Make sure the seat belt retractor is

Make sure the seat belt retractor is locked by pulling the shoulder belt all the way out of the retractor when installing the child restraint, even if the child restraint is equipped with a seat belt lock off. When the retractor lock is set, the belt can be tightened but not pulled out of the retractor.

5. If, after reinstalling the child restraint and restarting the vehicle, the on indicator is still lit, turn the vehicle off. Then slightly recline the vehicle seatback and adjust the seat cushion, if adjustable, to make sure that the vehicle seatback is not pushing the child restraint into the seat cushion.

Also make sure the child restraint is not trapped under the vehicle head restraint. If this happens, adjust the head restraint. See *Head Restraints*  $\Rightarrow$  40.

6. Restart the vehicle.

The passenger sensing system may or may not turn off the airbag for a child in a child restraint depending upon the child's size. It is better to secure child restraints in a rear seat. Consider using another vehicle to transport the child when a rear seat is not available. Never put a rear-facing child restraint in the front seat, even if the on indicator is not lit.

# If the Off Indicator Is Lit for an Adult-Sized Occupant



If a person of adult size is sitting in the front outboard passenger seat, but the off indicator is lit, it could be because that person is not sitting properly in the seat or that the child restraint locking feature is engaged. Use the following steps to allow the system to detect that person and enable the front outboard passenger frontal airbag:

1. Turn the vehicle off.

- Remove any additional material from the seat, such as blankets, cushions, seat covers, seat heaters, or seat massagers.
- 3. Place the seatback in the fully upright position.
- 4. Have the person sit upright in the seat, centered on the seat cushion, with legs comfortably extended.
- 5. If the shoulder portion of the belt is pulled out all the way, the child restraint locking feature will be engaged. This may unintentionally cause the passenger sensing system to turn the airbag off for some adult-sized occupants. If this happens, unbuckle the belt, let the belt go back all the way, and then buckle the belt again without pulling the belt out all the way.
- Restart the vehicle and have the person remain in this position for two to three minutes after the on indicator is lit.

# ⚠ Warning

If the front outboard passenger airbag is turned off for an adult-sized occupant, the airbag will not be able to inflate and help protect that person in a crash, resulting in an increased risk of serious injury or even death. An adult-sized occupant should not ride in the front outboard passenger seat, if the passenger airbag off indicator is lit.

### Additional Factors Affecting System Operation

Seat belts help keep the passenger in position on the seat during vehicle maneuvers and braking, which helps the passenger sensing system maintain the passenger airbag status. See "Seat Belts" and "Child Restraints" in the Index for additional information about the importance of proper restraint use.

A thick layer of additional material, such as a blanket or cushion, or aftermarket equipment such as seat covers, seat heaters, and seat

massagers can affect how well the passenger sensing system operates. We recommend that you not use seat covers or other aftermarket equipment except when approved by GM for your specific vehicle. See *Adding Equipment to the Airbag-Equipped Vehicle* \$\frac{1}{2}\$ 74 for more information about modifications that can affect how the system operates.

The on indicator may be lit if an object, such as a briefcase, handbag, grocery bag, laptop, or other electronic device, is put on an unoccupied seat. If this is not desired, remove the object from the seat.

# **⚠** Warning

Stowing articles under the passenger seat or between the passenger seat cushion and seatback may interfere with the proper operation of the passenger sensing system.

# Servicing the Airbag-Equipped Vehicle

Airbags affect how the vehicle should be serviced. There are parts of the airbag system in several places around the vehicle. Your dealer and the service manual have information about servicing the vehicle and the airbag system.

### **⚠** Warning

For up to 10 seconds after the vehicle is turned off and the battery is disconnected, an airbag can still inflate during improper service. You can be injured if you are close to an airbag when it inflates. Avoid yellow connectors. They are probably part of the airbag system. Be sure to follow proper service procedures, and make sure the person performing work for you is qualified to do so.

# Adding Equipment to the Airbag-Equipped Vehicle

Adding accessories that change the vehicle's frame, bumper system, height, front end, or side sheet metal may keep the airbag system from working properly.

The operation of the airbag system can also be affected by changing, including improperly repairing or replacing, any parts of the following:

- Airbag system, including airbag modules, front or side impact sensors, sensing and diagnostic module, airbag wiring, or front center console
- Front seats, including stitching, seams or zippers
- Seat belts
- Steering wheel, instrument panel, overhead console, ceiling trim, or pillar garnish trim
- Inner door seals, including speakers

Your dealer and the service manual have information about the location of the airbag modules and sensors,

sensing and diagnostic module, and airbag wiring along with the proper replacement procedures.

In addition, the vehicle has a passenger sensing system for the front outboard passenger position, which includes sensors that are part of the passenger's seat. The passenger sensing system may not operate properly if the original seat trim is replaced with non-GM covers, upholstery, or trim, or with GM covers, upholstery, or trim designed for a different vehicle. Any object, such as an aftermarket seat heater or a comfort enhancing pad or device, installed under or on top of the seat fabric, could also interfere with the operation of the passenger sensing system. This could either prevent proper deployment of the passenger airbag(s) or prevent the passenger sensing system from properly turning off the passenger airbag(s). See 

If the vehicle must be modified because you have a disability and have questions about whether the modifications will affect the vehicle's airbag system, or if you have questions about whether the airbag system will be affected if the vehicle is modified for any other reason, see your dealer.

# **Airbag System Check**

### Caution

If an airbag covering is damaged, opened, or broken, the airbag may not work properly. Do not open or break the airbag coverings. If there are any opened or broken airbag coverings, have the airbag covering and/or airbag module replaced. For the location of the airbags, see *Where Are the Airbags?* \$\phi\$ 66. See your dealer for service.

# Replacing Airbag System Parts after a Crash

### ⚠ Warning

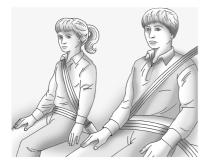
A crash can damage the airbag systems in the vehicle. A damaged airbag system may not properly protect you and your passenger(s) in a crash, resulting in serious injury or even death. To help make sure the airbag systems are working properly after a crash, have them inspected and any necessary replacements made as soon as possible.

If an airbag inflates, you will need to replace airbag system parts. See your dealer for service.

If the airbag readiness light stays on after the vehicle is started or comes on when you are driving, the airbag system may not work properly. Have the vehicle serviced right away. See Airbag Readiness Light  $\Rightarrow$  116.

# Child Restraints

### **Older Children**



Older children who have outgrown booster seats should wear the vehicle's seat belts.

The manufacturer instructions that come with the booster seat state the weight and height limitations for that booster. Use a booster seat with a lap-shoulder belt until the child passes the fit test below:

 Sit all the way back on the seat. Do the knees bend at the seat edge? If yes, continue. If no, return to the booster seat.

- Buckle the lap-shoulder belt. Does the shoulder belt rest on the shoulder? If yes, continue. If no, try using the rear seat belt comfort guide, if available. See "Rear Seat Belt Comfort Guides" under Lap-Shoulder Belt 

  60. If a comfort guide is not available, or if the shoulder belt still does not rest on the shoulder, then return to the booster seat.
- Does the lap belt fit low and snug on the hips, touching the thighs? If yes, continue. If no, return to the hooster seat
- Can proper seat belt fit be maintained for the length of the trip? If yes, continue. If no, return to the booster seat.

# Q: What is the proper way to wear seat belts?

A: An older child should wear a lap-shoulder belt and get the additional restraint a shoulder belt can provide. The shoulder belt should not cross the face or neck. The lap belt should fit snugly below the hips, just touching the top of the thighs. This applies belt

force to the child's pelvic bones in a crash. It should never be worn over the abdomen, which could cause severe or even fatal internal injuries in a crash.

Also see "Rear Seat Belt Comfort Guides" under *Lap-Shoulder Belt* ⇔ 60.

According to accident statistics, children are safer when properly restrained in a rear seating position.

In a crash, children who are not buckled up can strike other people who are buckled up, or can be thrown out of the vehicle. Older children need to use seat belts properly.

# **⚠** Warning

Never allow more than one child to wear the same seat belt. The seat belt cannot properly spread the impact forces. In a crash, they can be crushed together and seriously injured. A seat belt must be used by only one person at a time.



# ⚠ Warning

Never allow a child to wear the seat belt shoulder belt under both arms or behind their back. A child can be seriously injured by not wearing the lap-shoulder belt properly. In a crash, the child would not be restrained by the shoulder belt. The child could move too far forward increasing the chance of head and neck injury. The child might also slide under the lap belt. The belt force would then be applied right on the abdomen. That could cause

### Warning (Continued)

serious or fatal injuries. The shoulder belt should go over the shoulder and across the chest.



# **Infants and Young Children**

Everyone in a vehicle needs protection! This includes infants and all other children. Neither the distance traveled nor the age and size of the traveler changes the need, for everyone, to use safety restraints.

### 

Children can be seriously injured or strangled if a shoulder belt is wrapped around their neck. The shoulder belt can tighten but cannot be loosened if it is locked. The shoulder belt locks when it is pulled all the way out of the retractor. It unlocks when the shoulder belt is allowed to go all the way back into the retractor, but it cannot do this if it is wrapped around a child's neck. If the shoulder belt is locked and tightened around a child's neck, the only way to loosen the belt is to cut it.

Never leave children unattended in a vehicle and never allow children to play with the seat belts.

Every time infants and young children ride in vehicles, they should have the protection provided by appropriate child restraints. Neither the vehicle's seat belt system nor its airbag system is designed for them.

Children who are not restrained properly can strike other people, or can be thrown out of the vehicle.

# ⚠ Warning

Never hold an infant or a child while riding in a vehicle. Due to crash forces, an infant or a child will become so heavy it is not possible to hold it during a crash. For example, in a crash at only 40 km/h (25 mph), a 5.5 kg (12 lb) infant will suddenly become a 110 kg (240 lb) force on a person's arms. An infant or child should be secured in an appropriate child restraint.



# **⚠** Warning

Children who are up against, or very close to, any airbag when it inflates can be seriously injured or killed. Never put a rear-facing child restraint in the front passenger seat. Secure a rear-facing child restraint in a rear seat.

It is also better to secure a forward-facing child restraint in a rear seat. If a forward-facing child restraint must be secured in the (Continued)

### Warning (Continued)

front passenger seat, always move the front passenger seat as far back as it will go.

If a child restraint is installed in the second row center seat, move the second row seat to the rearward position, whenever possible, to minimize contact with the front center airbag.



Child restraints are devices used to restrain, seat, or position children in the vehicle and are sometimes called child seats or car seats.

# There are three basic types of child restraints:

- Forward-facing child restraints
- · Rear-facing child restraints
- Belt-positioning booster seats

The proper child restraint for your child depends on their size, weight, and age, and also on whether the child restraint is compatible with the vehicle in which it will be used.

For each type of child restraint, there are many different models available. When purchasing a child restraint, be sure it is designed to be used in a motor vehicle

The instruction manual that is provided with the child restraint states the weight and height limitations for that particular child restraint. In addition, there are many kinds of child restraints available for children with special needs.

# **⚠** Warning

To reduce the risk of neck and head injury in a crash, infants and toddlers should be secured in a (Continued)

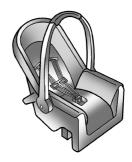
### Warning (Continued)

rear-facing child restraint until age two, or until they reach the maximum height and weight limits of their child restraint.

# **⚠** Warning

A young child's hip bones are still so small that the vehicle seat belt may not remain low on the hip bones, as it should. Instead, it may settle up around the child's abdomen. In a crash, the belt would apply force on a body area that is unprotected by any bony structure. This alone could cause serious or fatal injuries. To reduce the risk of serious or fatal injuries during a crash, young children should always be secured in an appropriate child restraint.

# **Child Restraint Systems**



Rear-Facing Infant Restraint

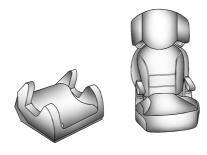
A rear-facing child restraint provides restraint with the seating surface against the back of the infant.

The harness system holds the infant in place and, in a crash, acts to keep the infant positioned in the restraint.



Forward-Facing Child Restraint

A forward-facing child restraint provides restraint for the child's body with the harness.



**Booster Seats** 

A belt-positioning booster seat is used for children who have outgrown their forward-facing child restraint. Boosters are designed to improve the fit of the vehicle's seat belt system until the child is large enough for the vehicle seat belts to fit properly without a booster seat. See the seat belt fit test in *Older Children* ⇒ 76.

### Securing an Add-On Child Restraint in the Vehicle

# **⚠** Warning

A child can be seriously injured or killed in a crash if the child restraint is not properly secured in the vehicle. Secure the child restraint properly in the vehicle using the vehicle seat belt or LATCH system, following the instructions that came with that child restraint and the instructions in this manual.

To help reduce the chance of injury, the child restraint must be secured in the vehicle. Child restraints must be secured in vehicle seats by lap belts or the lap belt portion of a lap-shoulder belt, or by the LATCH system. See Lower Anchors and Tethers for Children (LATCH System)  $\Rightarrow$  82 for more information. Children can be endangered in a crash if the child restraint is not properly secured in the vehicle

When securing an add-on child restraint, refer to the following:

- 1. Instruction labels provided on the child restraint
- 2. Instruction manual provided with the child restraint
- 3. This vehicle owner's manual

The child restraint instructions are important, so if they are not available, obtain a replacement copy from the manufacturer.

Keep in mind that an unsecured child restraint can move around in a collision or sudden stop and injure people in the vehicle. Be sure to properly secure any child restraint in the vehicle — even when no child is in it.

# Securing the Child Within the Child Restraint

# **⚠** Warning

A child can be seriously injured or killed in a crash if the child is not properly secured in the child restraint. Secure the child properly following the instructions that came with that child restraint.

### Where to Put the Restraint

According to accident statistics, children and infants are safer when properly restrained in an appropriate child restraint secured in a rear seating position.

Whenever possible, children aged 12 and under should be secured in a rear seating position.

The vehicle is equipped with a front center airbag in the inboard side of the driver seat. Even with a front center airbag, a child restraint can be installed in any second row seating position.

Never put a rear-facing child restraint in the front. This is because the risk to the rear-facing child is so great if the airbag deploys.

# **△** Warning

A child in a rear-facing child restraint can be seriously injured or killed if the front passenger airbag inflates. This is because the back of the rear-facing child restraint would (Continued)

# Warning (Continued)

be very close to the inflating airbag. A child in a forward-facing child restraint can be seriously injured or killed if the front passenger airbag inflates and the passenger seat is in a forward position.

Even if the passenger sensing system has turned off the front passenger frontal airbag, no system is fail-safe. No one can guarantee that an airbag will not deploy under some unusual circumstance, even though it is turned off.

Secure rear-facing child restraints in a rear seat, even if the airbag is off. If you secure a forward-facing child restraint in the front seat, always move the front passenger seat as far back as it will go. It is better to secure the child restraint in a rear seat.

See Passenger Sensing System  $\Rightarrow$  70 for additional information.

(Continued)

### Warning (Continued)

If a child restraint is installed in a second row center seat, move the second row seat to the rearward position, whenever possible, to minimize contact with the front center airbag.

### ⚠ Warning

A child in a child restraint in the center front seat can be badly injured or killed by the frontal airbags if they inflate. Never secure a child restraint in the center front seat. It is always better to secure a child restraint in a rear seat.

When securing a child restraint with the seat belts in a rear seat position, study the instructions that came with the child restraint to make sure it is compatible with this vehicle.

Child restraints and booster seats vary considerably in size, and some may fit in certain seating positions better than others. Do not install a child restraint in any rear seating position where it cannot be installed securely.

Depending on where you place the child restraint and the size of the child restraint, you may not be able to access adjacent seat belts or LATCH anchors for additional passengers or child restraints. Adjacent seating positions should not be used if the child restraint prevents access to or interferes with the routing of the seat belt.

The seat in front of an installed child restraint should be adjusted to ensure proper installation according to the child restraint manual.

When installing a child restraint in an adjustable second row seating position, the seat should be adjusted fore or aft to ensure proper installation according to the child restraint manual.

Wherever a child restraint is installed, be sure to follow the instructions that came with the child restraint and secure the child restraint properly.

Keep in mind that an unsecured child restraint can move around in a collision or sudden stop and injure people in the vehicle. Be sure to properly secure any child restraint in the vehicle — even when no child is in it

# Lower Anchors and Tethers for Children (LATCH System)

The LATCH system secures a child restraint during driving or in a crash. LATCH attachments on the child restraint are used to attach the child restraint to the anchors in the vehicle. The LATCH system is designed to make installation of a child restraint easier.

In order to use the LATCH system in your vehicle, you need a child restraint that has LATCH attachments. LATCH-compatible rear-facing and forward-facing child seats can be properly installed using either the LATCH anchors or the vehicle's seat belts. Do not use both the seat belts and the LATCH

anchorage system to secure a rear-facing or forward-facing child seat.

Booster seats use the vehicle's seat belts to secure the child and the booster seat. If the manufacturer recommends that the booster seat be secured with the LATCH system, this can be done as long as the booster seat can be positioned properly and there is no interference with the proper positioning of the lap-shoulder belt on the child.

Make sure to follow the instructions that came with the child restraint, and also the instructions in this manual.

When installing a child restraint with a top tether, you must also use either the lower anchors or the seat belts to properly secure the child restraint. A child restraint must never be attached using only the top tether.

For a forward-facing 5-pt harness child restraint where the combined weight of the child and restraint are up to 29.5 kg (65 lb), use either the lower LATCH anchorages with the top tether anchorage, or the seat belt with the top tether anchorage. Where the

combined weight of the child and restraint are greater than 29.5 kg (65 lb), use the seat belt with the top tether anchorage only.

### **Recommended Methods for Attaching Child Restraints**

Restraint Type	Combined Weight of the Child + Child Restraint	Use Only Approved Attachment Methods Show with an X			
		LATCH-Lower Anchors Only	Seat Belt Only	LATCH-Lower Anchors and Top Tether Anchor	Seat Belt and Top Tether Anchor
Rear-Facing Child Restraint	Up to 29.5 kg (65 lb)	X	X		
Rear-Facing Child Restraint	Greater than 29.5 kg (65 lb)		X		
Forward-Facing Child Restraint	Up to 29.5 kg (65 lb)			X	X
Forward-Facing Child Restraint	Greater than 29.5 kg (65 lb)				X

See Securing Child Restraints (With the Seat Belt in the Front Passenger Seat)

⇒ 92 or

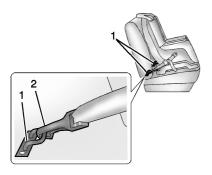
Securing Child Restraints (With the Seat Belt in the Rear Seat)  $\Rightarrow$  90.

Child restraints built after March 2014 will be labeled with the specific child weight up to which the LATCH system can be used to install the restraint.

The following explains how to attach a child restraint with these attachments in the vehicle.

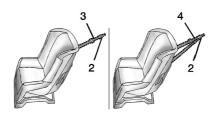
Not all vehicle seating positions have lower anchors. In this case, the seat belt must be used (with top tether where available) to secure the child restraint. See Securing Child Restraints (With the Seat Belt in the Front Passenger Seat)  $\Rightarrow$  92 or Securing Child Restraints (With the Seat Belt in the Rear Seat)  $\Rightarrow$  90.

### **Lower Anchors**



Lower anchors (1) are metal bars built into the vehicle. There are two lower anchors for each LATCH seating position that will accommodate a child restraint with lower attachments (2).

# **Top Tether Anchor**

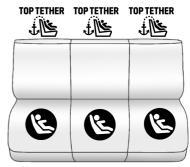


A top tether (3,4) is used to secure the top of the child restraint to the vehicle. A top tether anchor is built into the vehicle. The top tether attachment hook (2) on the child restraint connects to the top tether anchor in the vehicle in order to reduce the forward movement and rotation of the child restraint during driving or in a crash.

The child restraint may have a single tether (3) or a dual tether (4). Either will have a single attachment hook (2) to secure the top tether to the anchor.

Some child restraints with top tethers are designed for use with or without the top tether being attached. Others require the top tether always to be attached. Be sure to read and follow the instructions for your child restraint.

### Lower Anchor and Top Tether Anchor Locations



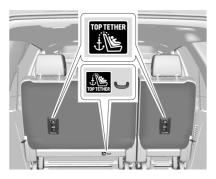
Second Row -60/40

**Seating positions with two lower anchors.** 

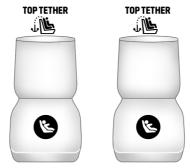
: Seating positions with top tether anchors.



The lower anchors are located in the crease between the seatback and seat cushion.



The top tether anchors are on the rear of the seatback for the outboard seating positions and the rear of the seat cushion for the center seating position in the second row. Be sure to use an anchor located directly behind the seating position where the child restraint will be placed.



Second Row — Bucket

**Seating positions with two lower anchors.** 

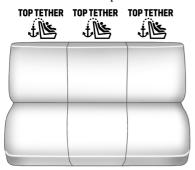
**Seating positions with top tether anchors.** 



The lower anchors are located in the crease between the seatback and seat cushion.



For models with bucket second row seating, the top tether anchors are on the rear of the seatback for each seating position in the second row. Be sure to use an anchor located directly behind the seating position where the child restraint will be placed.



Third Row Seat

: Seating positions with top tether anchors.



For the third row seat, the top tether anchors are on the back of the seatback. Be sure to use an anchor located directly behind the seating position where the child restraint will be placed.

Do not secure a child restraint in a position without a top tether anchor if a national or local law requires that the top tether be attached, or if the instructions that come with the child restraint say that the top tether must be attached.

According to accident statistics, children and infants are safer when properly restrained in a child restraint system or infant restraint system

secured in a rear seating position. See Where to Put the Restraint  $\Rightarrow$  81 for additional information.

# Securing a Child Restraint Designed for the LATCH System

# **⚠** Warning

A child could be seriously injured or killed in a crash if the child restraint is not properly attached to the vehicle using either the LATCH anchors or the vehicle seat belt. Follow the instructions that came with the child restraint and the instructions in this manual.

### **⚠** Warning

To reduce the risk of serious or fatal injuries during a crash, do not attach more than one child restraint to a single anchor.

Attaching more than one child restraint to a single anchor could cause the anchor or attachment to [Continued]

### Warning (Continued)

come loose or even break during a crash. A child or others could be injured.

# **⚠** Warning

Children can be seriously injured or strangled if a shoulder belt is wrapped around their neck. The shoulder belt can tighten but cannot be loosened if it is locked. The shoulder belt locks when it is pulled all the way out of the retractor. It unlocks when the shoulder belt is allowed to go all the way back into the retractor, but it cannot do this if it is wrapped around a child's neck. If the shoulder belt is locked and tightened around a child's neck, the only way to loosen the belt is to cut it.

Buckle any unused seat belts behind the child restraint so children cannot reach them. Pull (Continued)

### Warning (Continued)

the shoulder belt all the way out of the retractor to set the lock, and tighten the belt behind the child restraint after the child restraint has been installed.

#### Caution

Do not let the LATCH attachments rub against the vehicle's seat belts. This may damage these parts. If necessary, move buckled seat belts to avoid rubbing the LATCH attachments.

Do not fold the rear seatback when the seat is occupied. Do not fold the empty rear seat with a seat belt buckled. This could damage the seat belt or the seat. Unbuckle and return the seat belt to its stowed position, before folding the seat.

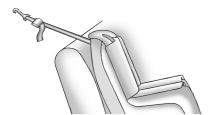
The vehicle is equipped with a front center airbag in the inboard side of the driver seat. Even with a front center airbag, a child restraint can be installed in any second row seating position.

If you need to secure more than one child restraint in the rear seat, see Where to Put the Restraint  $\Rightarrow$  81.

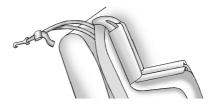
- 1. Attach and tighten the lower attachments to the lower anchors. If the child restraint does not have lower attachments or the desired seating position does not have lower anchors, secure the child restraint with the seat belt and top tether when recommended by the child restraint manufacturer. Refer to your child restraint manufacturer instructions and the instructions in this manual.
  - 1.1. Find the lower anchors for the desired seating position.
  - 1.2. Put the child restraint on the seat.
  - 1.3. Attach and tighten the lower attachments on the child restraint to the lower anchors.
- 2. If the child restraint manufacturer recommends that the top tether be attached, attach and tighten the

top tether to the top tether anchor. Refer to the child restraint instructions and the following steps:

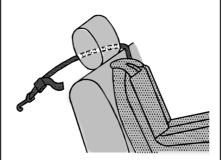
- 2.1. Find the top tether anchor.
- 2.2. Route, attach, and tighten the top tether according to your child restraint instructions and the following instructions:



If the position you are using does not have a headrest or head restraint and you are using a single tether, route the tether over the seatback.

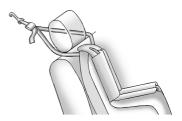


If the position you are using does not have a headrest or head restraint and you are using a dual tether, route the tether over the seatback.



If the position you are using has a fixed headrest or head restraint and you are using a

single tether, route the tether around the inboard side of the headrest or head restraint.



If the position you are using has a fixed or an adjustable head restraint and you are using a dual tether, route the tether around the head restraint.

3. Before placing a child in the child restraint, make sure it is securely held in place. To check, grasp the child restraint at the LATCH path and attempt to move it side to side and back and forth. There should be no more than 2.5 cm (1 in) of movement, for proper installation.

# Replacing LATCH System Parts After a Crash

# **⚠** Warning

A crash can damage the LATCH system in the vehicle. A damaged LATCH system may not properly secure the child restraint, resulting in serious injury or even death in a crash. To help make sure the LATCH system is working properly after a crash, see your dealer to have the system inspected and any necessary replacements made as soon as possible.

If the vehicle has the LATCH system and it was being used during a crash, new LATCH system parts may be needed.

New parts and repairs may be necessary even if the LATCH system was not being used at the time of the crash.

# Securing Child Restraints (With the Seat Belt in the Rear Seat)

The vehicle is equipped with a front center airbag in the inboard side of the driver seat. Even with a front center airbag, a child restraint can be installed in any second row seating position. If you install a child restraint in a second row center seat, move the second row seat to the rearward position, whenever possible, to minimize contact with the front center airbag.

When securing a child restraint with the seat belts in a rear seat position, study the instructions that came with the child restraint to make sure it is compatible with this vehicle.

If the child restraint has the LATCH system, see Lower Anchors and Tethers for Children (LATCH System) \$\times\$ 82 for how and where to install the child restraint using LATCH. If a child restraint is secured in the vehicle using a seat belt and it uses a top

tether, see Lower Anchors and Tethers for Children (LATCH System)  $\Rightarrow$  82 for top tether anchor locations.

Do not secure a child seat in a position without a top tether anchor if a national or local law requires that the top tether be anchored, or if the instructions that come with the child restraint say that the top tether must be anchored.

If the child restraint or vehicle seat position does not have the LATCH system, you will be using the seat belt to secure the child restraint. Be sure to follow the instructions that came with the child restraint.

If more than one child restraint needs to be installed in the rear seat, be sure to read *Where to Put the Restraint* ⇔ 81.

If the child restraint manufacturer recommends using a top tether, attach and tighten the top tether to the top tether anchor. Refer to the instructions that came with the child restraint and see *Lower Anchors and Tethers for Children (LATCH System)* ⇒ 82.

1. Put the child restraint on the seat.

If the head restraint interferes with the proper installation of the child restraint, the head restraint may be removed. See "Head Restraint Removal and Reinstallation" under Lower Anchors and Tethers for Children (LATCH System) 

82.

Pick up the latch plate, and run the lap and shoulder portions of the vehicle seat belt through or around the child restraint. The child restraint instructions will show you how.

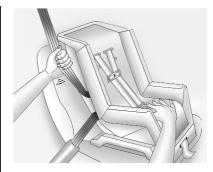


3. Push the latch plate into the buckle until it clicks.

Position the release button on the buckle, away from the child restraint, so that the seat belt could be quickly unbuckled if necessary.



4. Pull the shoulder belt all the way out of the retractor to set the lock. When the retractor lock is set, the belt can be tightened but not pulled out of the retractor.



5. To tighten the belt, push down on the child restraint, pull the shoulder portion of the belt to tighten the lap portion of the belt, and feed the shoulder belt back into the retractor. When installing a forward-facing child restraint, it may be helpful to use your knee to push down on the child restraint as you tighten the belt.

Try to pull the belt out of the retractor to make sure the retractor is locked. If the retractor is not locked, repeat Steps 4 and 5.

For forward-facing child restraints, attach and tighten the top tether to the top tether anchor (loop). Refer

7. Before placing a child in the child restraint, make sure it is securely held in place. To check, grasp the child restraint at the seat belt path and attempt to move it side to side and back and forth. When the child restraint is properly installed, there should be no more than 2.5 cm (1 in) of movement.

To remove the child restraint, unbuckle the vehicle seat belt and let it return to the stowed position. If the top tether is attached to a top tether anchor, disconnect it.

If the head restraint was removed, reinstall it before the seating position is used. See "Head Restraint Removal and Reinstallation" under *Lower Anchors and Tethers for Children (LATCH System)* ⇒ 82 for additional information on installing the head restraint properly.

# Securing Child Restraints (With the Seat Belt in the Front Passenger Seat)

This vehicle has airbags. A rear seat is a safer place to secure a forward-facing child restraint. See Where to Put the Restraint  $\Rightarrow 81$ .

In addition, the vehicle has a passenger sensing system which is designed to turn off the front outboard passenger frontal airbag under certain conditions. See Passenger Sensing System ⇒ 70 and Passenger Airbag Status Indicator ⇒ 116 for more information, including important safety information.

Never put a rear-facing child restraint in the front. This is because the risk to the rear-facing child is so great, if the airbag deploys.

### **⚠** Warning

A child in a rear-facing child restraint can be seriously injured or killed if the front outboard passenger frontal airbag inflates.

(Continued)

### Warning (Continued)

This is because the back of the rear-facing child restraint would be very close to the inflating airbag. A child in a forward-facing child restraint can be seriously injured or killed if the front outboard passenger frontal airbag inflates and the passenger seat is in a forward position.

Even if the passenger sensing system has turned off the front outboard passenger frontal airbag, no system is fail-safe. No one can guarantee that an airbag will not deploy under some unusual circumstance, even though it is turned off

Secure rear-facing child restraints in a rear seat, even if the airbag is off. If you secure a forward-facing child restraint in the front outboard passenger seat, always move the seat as far back as it will go. It is better to secure the child restraint in a rear seat.

(Continued)

# Warning (Continued)

If the child restraint uses a top tether, see Lower Anchors and Tethers for Children (LATCH System)  $\Rightarrow$  82 for top tether anchor locations.

Do not secure a child seat in a position without a top tether anchor if a national or local law requires that the top tether be anchored, or if the instructions that come with the child restraint say that the top tether must be anchored

When using the lap-shoulder belt to secure the child restraint in this position, follow the instructions that came with the child restraint and the following instructions:

1. Move the seat as far back as it will go before securing the forward-facing child restraint. Move the seat upward or the seatback to an upright position, if needed, to get a tight installation of the child restraint

When the passenger sensing system has turned off the front outboard passenger frontal airbag, the off indicator on the passenger airbag status indicator should light and stay lit when you start the vehicle. See *Passenger Airbag Status Indicator* 

⇒ 116.

- 2. Put the child restraint on the seat.
- 3. Pick up the latch plate, and run the lap and shoulder portions of the vehicle seat belt through or around the child restraint. The child restraint instructions will show you how.

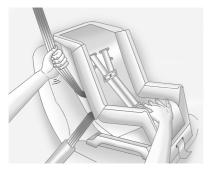


4. Push the latch plate into the buckle until it clicks.

Position the release button on the buckle, away from the child restraint, so that the seat belt could be quickly unbuckled if necessary.



5. Pull the shoulder belt all the way out of the retractor to set the lock. When the retractor lock is set, the belt can be tightened but not pulled out of the retractor.



6. To tighten the belt, push down on the child restraint, pull the shoulder portion of the belt to tighten the lap portion of the belt, and feed the shoulder belt back into the retractor. When installing a forward-facing child restraint, it may be helpful to use your knee to push down on the child restraint as you tighten the belt.

Try to pull the belt out of the retractor to make sure the retractor is locked. If the retractor is not locked, repeat Steps 5 and 6.

Before placing a child in the child restraint, make sure it is securely held in place. To check, grasp the child restraint at the seat belt path and attempt to move it side to side and back and forth. When the child restraint is properly installed, there should be no more than 2.5 cm (1 in) of movement.

If the airbag is off, the off indicator in the passenger airbag status indicator will come on and stay on when the vehicle is started.

If a child restraint has been installed and the on indicator is lit, see "If the On Indicator Is Lit for a Child Restraint" under *Passenger Sensing System*  $\Rightarrow$  70.

To remove the child restraint, unbuckle the vehicle seat belt and let it return to the stowed position.

### STORAGE

95

# Storage

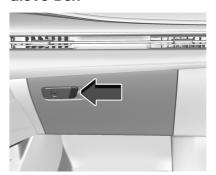
Storage Compartments	
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# Storage Compartments

# **⚠** Warning

Do not store heavy or sharp objects in storage compartments. In a crash, these objects may cause the cover to open and could result in injury.

### **Glove Box**



To open, pull the handle to the left. To close, push the glove box up until it latches. Use the vehicle key to lock or unlock

# **Cupholders**

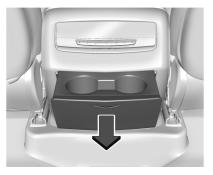


To access the cupholders, press the cover and release.

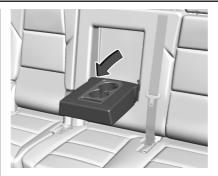
There is storage in front of the cupholders.

### 96 STORAGE

### **Rear Cupholders**



If equipped with cupholders in the back center console, press the cover and release to access. There may be two USB ports, two HDMI ports, and a power outlet on the back of the center console.

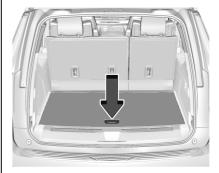


If equipped, the second row seat armrest may have cupholders. Pull the armrest down to access the cupholders.

# **Armrest Storage**

For vehicles with a rear seat armrest, pull the loop at the top of the armrest down to access the cupholders.

# **Rear Storage**



There is storage in the floor of the rear cargo area. Lift the handle to access.

# **Center Console Storage**



Press the button and lift to open. There is an auxiliary jack, USB ports, an accessory power outlet, a tote compartment, and a device holder inside.

On the rear of the console there are auxiliary jacks, a power outlet, and a storage area.

See *Power Outlets* ⇔ *106* and the infotainment section.

### **Center Console Refrigerator/Freezer**



If equipped with a center console refrigerator/freezer, lift the armrest to access. A light will turn on when the armrest is up.

The refrigerator/freezer mode can only be used while the engine is running. If the vehicle is turned off and turned back on again, the last operating mode will be resumed.

# **⚠** Warning

Do not store glass and aluminum containers inside the bin when in freezer mode. Glass and aluminum [Continued]

### Warning (Continued)

containers can break when their contents are frozen. Use caution removing broken containers to avoid personal injury.

# **⚠** Warning

Do not touch bin surfaces with wet or damp hands while the freezer is on. Skin could stick to the bin surface.

### Caution

Do not put any objects between the front seats and the center console side walls. The air path could be blocked and cause the unit to stop working.

To use in refrigerator mode, press the button once. One light on the button will be lit. The operating temperature is  $5^{\circ}$ C ( $41^{\circ}$ F).

### 98 STORAGE

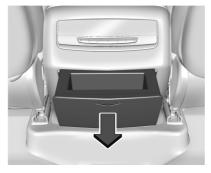
To use in freezer mode, press the button twice. Two lights on the button will be lit. The operating temperature is -5°C (23°F).

To turn off the refrigerator or freezer, press the button until its lights are off. The bin light can turn on when the refrigerator/freezer is off.

The bottom mat is removable. Clean with water and mild soap.

Clean the refrigerator/freezer bin while the vehicle and the feature are turned off. Use a damp, soft rag and wipe the bin carefully. Do not scratch or puncture the bin surfaces.

### **Rear Console Storage**



If equipped with storage in the back center console, press the cover and release to access. There may be two USB ports, two HDMI ports, and a power outlet on the back of the center console.

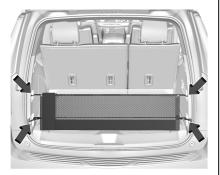
# Additional Storage Features

# **Cargo Tie-Downs**



There are two cargo tie-downs in the rear cargo area. These can be used to strap cargo down and keep it from moving inside the vehicle.

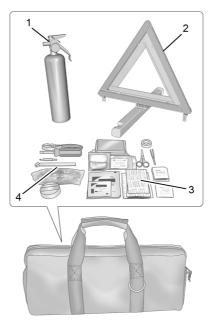
# **Convenience Net**



This vehicle may have a convenience net in the rear of the vehicle. Attach it to the cargo tie-downs for storing small loads.

Do not use the net to store heavy loads.

# Safety Kit



The safety kit is a freestanding bag in the cargo area.

The items stored in the safety kit bag include:

- 1. Fire Extinguisher
- 2. Warning Triangle
- 3. First Aid Kit
- 4. Highway Safety Kit

# **⚠** Warning

Perform fire extinguisher maintenance in intervals specified by its manufacturer. Periodically check:

- The internal pressure is still indicated by the green operating zone of the pressure gauge.
- The lead seal is not breached.
- The extinguisher validity is not expired.

If the fire extinguisher is put to use or if there is an issue with its operation, replace the extinguisher with a new one that meets current country regulations.

Lack of proper maintenance may lead to injury or death if the fire extinguisher does not function properly.

### 100 STORAGE

# Roof Rack System

# **⚠** Warning

If something is carried on top of the vehicle that is longer or wider than the roof rack — like paneling, plywood, or a mattress — the wind can catch it while the vehicle is being driven. The item being carried could be violently torn off, and this could cause a collision and damage the vehicle. Never carry something longer or wider than the roof rack on top of the vehicle unless using a GM certified accessory carrier.

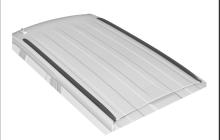
If equipped, the roof rack can be used to load items. For roof racks that do not have crossrails included, GM Certified crossrails can be purchased as an accessory. See your dealer for additional information.

#### Caution

Loading cargo on the roof rack that weighs more than 100 kg (220 lb) or hangs over the rear or sides of the (Continued)

### Caution (Continued)

vehicle may damage the vehicle. Do not load cargo exceeding 100 kg (220 lbs) and always load cargo so that it rests evenly between the crossrails and does not block the vehicle lamps or windows. Fasten the cargo securely.



To prevent damage or loss of cargo when driving, check to make sure crossrails and cargo are securely fastened. Loading cargo on the roof rack will make the vehicle's center of gravity higher. Avoid high speeds, sudden starts, sharp turns, sudden

braking, or abrupt maneuvers, otherwise it may result in loss of control. If driving for a long distance, on rough roads, or at high speeds, occasionally stop the vehicle to make sure the cargo remains in its place.

Do not exceed the maximum vehicle capacity when loading the vehicle. For more information on vehicle capacity and loading, see *Vehicle Load Limits* 

⇒ 224.

	INSTR	RUMENTS AND CUNTRULS 101	
nstruments and Controls	Seat Belt Reminders	Lamps On Reminder	
Steering Wheel Adjustment 102 Steering Wheel Controls 102 Heated Steering Wheel 102 Horn 102	Charging System Light	Information Displays Driver Information Center (DIC)	
Windshield Wiper/Washer 103 Rear Window Wiper/Washer 105 Compass		Vehicle Messages Vehicle Messages	
Power Outlets       106         Wireless Charging       108         Cigarette Lighter       110         Ashtrays       111			
Warning Lights, Gauges, and ndicators  Warning Lights, Gauges, and Indicators	Pedestrian Ahead Indicator 121 Traction Off Light 121 StabiliTrak OFF Light 122 Traction Control System (TCS)/ StabiliTrak Light 122 Engine Coolant Temperature Warning Light 122 Driver Mode Control Light 123 Tire Pressure Light 123 Engine Oil Pressure Light 123 Low Fuel Warning Light 124 Security Light 124 High-Beam On Light 124	Universal Remote System Programming	

### 102 INSTRUMENTS AND CONTROLS

# Controls

# **Steering Wheel Adjustment**



To adjust the power tilt and telescoping steering wheel:

Press the control to move the steering wheel up and down or forward and rearward.

Do not adjust the steering wheel while driving.

# **Steering Wheel Controls**

The infotainment system can be operated by using the steering wheel controls. See *Steering Wheel Controls* 

⇒ 152.

# **Heated Steering Wheel**



②: If equipped, press to turn the heated steering wheel on or off. An indicator next to the button is lit when the feature is turned on

The steering wheel takes about three minutes to start heating.

### **Automatic Heated Steering Wheel**

If equipped with remote start, the heated steering wheel may turn on during a remote start along with the heated seats when it is cold outside. The heated steering wheel indicator may come on in remote start.

If equipped with auto heated seats, the heated steering wheel will turn on when the auto heated seat is activated. The heated steering wheel indicator will display the state of the steering wheel heat.

*Vehicle Personalization*  $\Rightarrow$  132.

### Horn

To sound the horn, press on the steering wheel.

# Windshield Wiper/Washer



Windshield Wiper with Rainsense (AUTO Shown), If Equipped



Windshield Wiper without Rainsense (INT Shown)

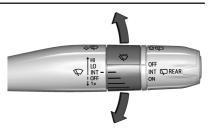
With the ignition on or in ACC/ ACCESSORY, move the windshield wiper lever to select the wiper speed.

HI: Use for fast wipes.

**LO**: Use for slow wipes.



AUTO: If equipped with Rainsense, use this setting for intermittent wipes when Rainsense is disabled, or Rainsense wipes when Rainsense is enabled. For intermittent wipes, move the windshield wiper lever to AUTO, then turn the band up for more frequent wipes or down for less frequent wipes. If Rainsense is turned on, see "Rainsense" later in this section.



**INT**: If equipped with intermittent wipers only, move the windshield wiper lever to INT. Turn the band up for more frequent wipes or down for less frequent wipes.

**OFF**: Use to turn the wipers off.

**1X**: For a single wipe, briefly move the wiper lever down. For several wipes, hold the wiper lever down.

♦ Pull the windshield wiper lever toward you to spray windshield washer fluid and activate the wipers. The wipers will continue until the lever is released or the maximum wash time is reached. When the windshield wiper lever is released, additional wipes may occur depending on how long the windshield washer

### 104 INSTRUMENTS AND CONTROLS

# ⚠ Warning

In freezing weather, do not use the washer until the windshield is warmed. Otherwise the washer fluid can form ice on the windshield, blocking your vision.

# ⚠ Warning

Before driving the vehicle, always clear snow and ice from the hood, windshield, roof, and rear of the vehicle, including all lamps and windows. Reduced visibility from snow and ice buildup could lead to a crash.

Clear snow and ice from the wiper blades and windshield before using them. If frozen to the windshield, carefully loosen or thaw them. Damaged blades should be replaced. See *Wiper Blade Replacement* \$333.

Heavy snow or ice can overload the wiper motor. See *Electrical System Overload*  $\Rightarrow$  336.

### Wiper Parking

If the ignition is turned off while the wipers are on LO, HI, or AUTO with Rainsense turned off, they will immediately stop.

If the windshield wiper lever is then moved to OFF before the driver door is opened or within 10 minutes, the wipers will restart and move to the base of the windshield

If the ignition is turned off while the wipers are performing wipes due to windshield washing or Rainsense, the wipers continue to run until they reach the base of the windshield.

#### Rainsense

If equipped with Rainsense and the feature is turned on, a sensor near the top center of the windshield detects the amount of water on the windshield and controls the frequency of the windshield wiper based on the current sensitivity setting.

Keep this area of the windshield clear of debris to allow for best system performance.

**AUTO:** Move the windshield wiper lever to AUTO. Turn the band on the wiper lever to adjust the sensitivity.



- Turn the band up for more sensitivity to moisture.
- Turn the band down for less sensitivity to moisture.
- Move the windshield wiper lever out of the AUTO position to deactivate Rainsense.

To turn the Rainsense feature on or off, see "Rain Sense Wipers" under *Vehicle Personalization* 

⇒ 132.

### **Wiper Arm Assembly Protection**

When using an automatic car wash, move the windshield wiper lever to OFF. This disables the automatic Rainsense windshield wipers.

With Rainsense, if the transmission is in N (Neutral) and the vehicle speed is very slow, the wipers will automatically stop at the base of the windshield.

The wiper operations return to normal when the transmission is no longer in N (Neutral) or the vehicle speed has increased.

# Rear Window Wiper/ Washer



The rear window wiper/washer controls are on the end of the windshield wiper lever.

Turn the controls to adjust the setting.

**OFF**: Turns the wiper off.

**INT**: Turns on the rear wiper with a delay between wipes.

**ON**: Turns on the rear wiper.

2 : Push the windshield wiper lever forward to spray washer fluid on the rear window. The wipers will clear the rear window and either stop or return to your preset speed. For more washer cycles, push and hold the lever.

The rear window wiper/washer will not operate if the liftgate is open or ajar. If the liftgate is opened while the rear wiper is on, the wiper returns to the parked position and stops.

See "Rear Camera Washer" later in this section.

# Rear Wiper Arm Assembly Protection

When using an automatic car wash, move the rear wiper control to OFF to disable the rear wiper. In some vehicles, if the transmission is in N (Neutral) and the vehicle speed is very slow, the rear wiper will automatically park under the rear spoiler.

The wiper operations return to normal when the transmission is no longer in N (Neutral) or the vehicle speed has increased.

#### **Auto Wipe in Reverse Gear**

If the rear wiper control is off, the rear wiper will automatically operate continuously when the transmission is in R (Reverse), and the front windshield wiper is performing low or high speed wipes. If the rear wiper control is off, the transmission is in R (Reverse), and the front windshield wiper is performing INT wipes, then the rear wiper automatically performs INT wipes.

This feature can be turned on or off. See *Vehicle Personalization*  $\Rightarrow$  *132*.

### 106 INSTRUMENTS AND CONTROLS

The windshield washer reservoir is used for the windshield, rear window, and rear mirror camera, if equipped. See *Rear Camera Mirror*  $\Rightarrow$  33. Check the fluid level in the reservoir if either washer is not working. See *Washer Fluid*  $\Rightarrow$  328.

#### Rear Camera Washer



If equipped, push the windshield wiper lever forward to spray washer fluid on the rear camera lens. The lever returns to its starting position when released. See *Rear Camera Mirror* ⇒ 33.

Activating the Rear Camera Washer also cleans the rear window and the Night Vision Camera, if equipped. See *Night Vision System ⇔* 283.

# **Compass**

The vehicle may have a compass display on the Instrument Cluster. The compass receives its heading and other information from the Global Positioning System (GPS) antenna, StabiliTrak/Electronic Stability Control (ESC), and vehicle speed information.

The compass system is designed to operate for a certain number of miles or degrees of turn before needing a signal from the GPS satellites. When the compass display shows CAL, drive the vehicle for a short distance in an open area where it can receive a GPS signal. The compass system will automatically determine when a GPS signal is restored and provide a heading again.

### Clock

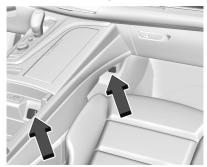
### **Power Outlets**

### Power Outlets 12-Volt Direct Current

Accessory power outlets can be used to plug in electrical equipment, such as a cell phone or MP3 player.

The vehicle has two accessory power outlets:

- Below the center console in the map pocket
- Inside the center console (Standard Floor Console Only)



Standard Floor Console



Cooling Floor Console

Lift the cover to access and replace when not in use.

The accessory power outlets are powered as follows:

• The power outlets are powered when the vehicle is started or the ignition is in ACC/ACCESSORY, or until the driver door is opened within 10 minutes of turning off the vehicle. See *Retained Accessory Power (RAP)* ⇒ 232.

### Caution

Leaving electrical equipment plugged in for an extended period of time while the vehicle is off will drain the battery. Always unplug electrical equipment when not in use and do not plug in equipment that exceeds the maximum 15 amp rating.

Certain power accessory plugs may not be compatible with the accessory power outlet and could overload vehicle or adapter fuses. If a problem is experienced, see your dealer.

When adding electrical equipment, be sure to follow the proper installation instructions included with the equipment.

### Caution

Hanging heavy equipment from the power outlet can cause damage not covered by the vehicle warranty. The power outlets are designed for accessory power plugs only, such as cell phone charge cords.

### Power Outlet 220/230 Volt Alternating Current

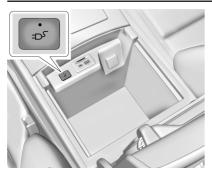
If equipped, the vehicle has two alternating current power outlets.

- · Rear storage area
- Back of the center console



With Refrigerator/Freezer

### 108 INSTRUMENTS AND CONTROLS



Standard

When the ignition is on, power to the 220/230 Volt outlet is enabled after the button is pressed. A green indicator light on the button indicates when the outlet is enabled. 220 Volts is supplied to the outlet when it is enabled and electrical equipment is plugged into that outlet. One power outlet can be used with electrical equipment that uses a maximum of 400 watts.

Ensure that all connected devices do not exceed 400 watts. The power outlet can be turned off by pressing the button.

An indicator light on the outlet illuminates when power is enabled and no system fault is detected. The outlet will not provided power when the ignition is off, the button is not pressed, or the plug is not fully seated into the outlet. The outlet does not operate while the engine is starting. If a USB powered streaming device is being used, it is suggested to use a USB port for power. See *USB* Port \$\phi\$ 159.

If equipment is connected using more than 400 watts or a system fault is detected, a protection circuit shuts off the power supply and the indicator light will flash.

Do not use a power outlet with a missing or damaged cover.

The power outlet is not designed for the following, and may not work properly if they are plugged in:

- Equipment with high initial peak wattage, such as compressor-driven refrigerators and electric power tools
- Other equipment requiring an extremely stable power supply, such as microcomputer-controlled electric blankets and touch sensor lamps
- Medical equipment

# **Wireless Charging**

The system operates at 145 kHz and wirelessly charges one Qi compatible smartphone. The power output of the system is capable of charging at a rate up to 3 amp (15 W), as requested by the compatible smartphone.

# ⚠ Warning

Wireless charging can affect the operation of an implanted pacemaker or other medical devices. If you have one, it is recommended to consult with your doctor before using the wireless charging system.

The vehicle must be on, in ACC/ACCESSORY, or Retained Accessory Power (RAP) must be active. The wireless charging feature may not correctly indicate charging when the vehicle is in RAP, or during Bluetooth phone calls. See *Retained Accessory Power (RAP)*  $\Rightarrow$  232.

The operating temperature is  $-20\,^{\circ}\text{C}$  ( $-4\,^{\circ}\text{F}$ ) to  $60\,^{\circ}\text{C}$  ( $140\,^{\circ}\text{F}$ ) for the charging system and  $0\,^{\circ}\text{C}$  ( $32\,^{\circ}\text{F}$ ) to  $35\,^{\circ}\text{C}$  ( $95\,^{\circ}\text{F}$ ) for the phone.

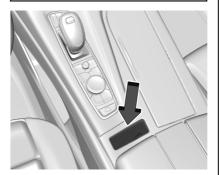
## ⚠ Warning

Remove all objects from the charging pocket before charging your compatible smartphone.

Objects, such as coins, keys, rings, paper clips, or cards, between the smartphone and the charger will become very hot. On the rare occasion that the charging system does not detect an object, and the object gets wedged between the smartphone and the charger, remove the smartphone and allow (Continued)

### Warning (Continued)

the object to cool before removing it from the charging pocket, to prevent burns.



To charge a compatible smartphone:

- 1. Remove all objects from the charging pocket. The system may not charge if there are any objects between the smartphone and charging pocket.
- 2. With the smartphone screen facing the rear of the vehicle, slowly insert the smartphone into the charging pocket until # appears on c on

the infotainment display. This indicates that the smartphone is properly positioned and charging.

If  $\star$  turns yellow, ensure that the charging pocket is clear of any objects and that the smartphone is capable of wireless charging before repositioning it.

If a smartphone is inserted into the pocket and  $\checkmark$  does not display, remove the smartphone from the pocket, turn it 180 degrees, and wait three seconds before inserting the smartphone into the pocket again.

The smartphone may become warm during charging. This is normal. In warmer temperatures, the speed of charging may be reduced.

To maximize the charge rate, ensure the smartphone is fully seated and centered in the holder with nothing under it. A thick smartphone case may prevent the wireless charger from working, or may reduce the charging performance. See your dealer for additional information.

#### **Software Acknowledgements**

Certain Wireless Charging Module product from LG Electronics, Inc. ("LGE") contains the open source software detailed below. Refer to the indicated open source licenses (as are included following this notice) for the terms and conditions of their use.

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#### Freescale-WCT library

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GOODS OR SERVICES; LOSS OF USE,
DATA, OR PROFITS; OR BUSINESS
INTERRUPTION) HOWEVER CAUSED
AND ON ANY THEORY OF LIABILITY,
WHETHER IN CONTRACT, STRICT
LIABILITY, OR TORT (INCLUDING
NEGLIGENCE OR OTHERWISE)
ARISING IN ANY WAY OUT OF THE
USE OF THIS SOFTWARE, EVEN IF
ADVISED OF THE POSSIBILITY OF
SUCH DAMAGE.

## **Cigarette Lighter**

If equipped with a cigarette lighter, it is in the center console near the cupholders. Press on the access door to open it and use the lighter.

To use the cigarette lighter, push it in, and let go. When it is ready, it will pop back out by itself.

#### Caution

Holding a cigarette lighter in while it is heating does not let the lighter back away from the heating element when it is hot. Damage from overheating can occur to the lighter or heating element, or a fuse could be blown. Do not hold a cigarette lighter in while it is heating.

## **Ashtrays**

If equipped, the ashtray is in the center console cupholder.

#### Caution

If papers, pins, or other flammable items are put in the ashtray, hot cigarettes or other smoking materials could ignite them and possibly damage the vehicle. Never put flammable items in the ashtray.

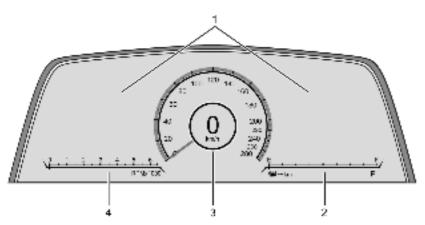
To remove the ashtray, pull it from the cupholder. Push it back down to be sure it is secure.

# Warning Lights, Gauges, and Indicators

Warning lights and gauges can signal that something is wrong before it becomes serious enough to cause an expensive repair or replacement. Paying attention to the warning lights and gauges could prevent injury.

Some warning lights come on briefly when the engine is started to indicate they are working. When one of the warning lights comes on and stays on while driving, or when one of the gauges shows there may be a problem, check the section that explains what to do. Waiting to do repairs can be costly and even dangerous.

#### **Instrument Cluster**



Standard Gauge Cluster Shown, Navigation, Augmented Reality, and Night Vision Similar

- 2. Fuel Gauge \$\primeq\$ 113

- 3. Speedometer 

  ⇒ 113
- 4. Tachometer 

  ⇒ 113

## Reconfigurable Instrument Cluster

The cluster display layout can be changed.

There are three selectable views:

**Gauge:** Displays information zones to the left and right of the speedometer.

Map: Displays a navigation map.

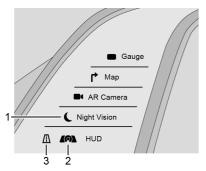
**AR Camera :** Displays a camera view in front of the vehicle.

**Night Vision :** Displays the Night vision camera onto the instrument cluster. See *Night Vision System* ⇒ 283.

To change the cluster configuration, touch <instrument cluster icon> on the touchscreen to the left of the instrument cluster. Select the desired option from the list.

The cluster layout can also be selected using the infotainment display. See *Settings*  $\Rightarrow$  193.

### **Touchscreen Display**



- 1. Night Vision Icon
- 2. Instrument Cluster Icon
- 3. Road Icon

There is a touchscreen to the left of the instrument cluster. Use it for the following:

#### **Trip Information**

Touch road icon to view distance and average fuel economy for the current trip. View other trip information by swiping right or left on the touchscreen.

Touch and hold road icon to reset the current trip.

#### **Instrument Cluster Layout**

Touch instrument cluster icon to view and select the available instrument cluster layouts.

#### **Head-Up Display (HUD)**

Touch HUD to select the height and brightness of the head-up display.

#### **Night Vision**

Touch Night Vision icon to select the sharpness and brightness of then night vision system.

## **Speedometer**

The speedometer shows the vehicle's speed in kilometers per hour (km/h) or miles per hour (mph).

This vehicle is equipped with an overspeed warning device. When the vehicle's speed reaches 120 km/h (75 mph), a chime will sound. A message also displays in the Driver Information Center (DIC). See *Vehicle Speed Messages* 

⇒ 132.

#### **Odometer**

The odometer shows how far the vehicle has been driven, in either kilometers or miles.

## **Trip Odometer**

The trip odometer shows how far the vehicle has been driven since the trip odometer was last reset.

The trip odometer is accessed and reset through the Driver Information Center (DIC). See *Driver Information Center (DIC)* ⇒ 125.

#### **Tachometer**

The tachometer displays the engine speed in revolutions per minute (rpm).

## **Fuel Gauge**



When the ignition is on, the fuel gauge indicates about how much fuel is left in the tank.

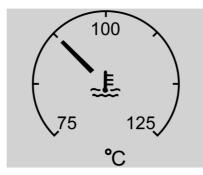
There is an arrow near the fuel gauge pointing to the side of the vehicle the fuel door is on.

When the indicator nears empty, the low fuel light comes on. There still is a little fuel left, but the vehicle should be refueled soon.

Here are three things that some owners ask about. None of these show a problem with the fuel gauge:

- It takes a little more, or less fuel to fill up than the gauge indicated. For example, the gauge may have indicated the tank was half full, but it actually took a little more, or less than half the tank's capacity to fill the tank.
- The gauge moves a little while turning a corner, speeding up or braking.
- The gauge takes a few seconds to stabilize after the ignition is turned on and goes back to empty when the ignition is turned off.

# **Engine Coolant Temperature Gauge**



This gauge measures the engine coolant temperature.

The warning area at the far end of the gauge may appear shaded or may be colored red.

If the pointer approaches the warning area or the shaded thermostat symbol, the engine may be too hot.

Under some driving conditions, including those listed below, it is normal for the temperature to rise above the usual operating range and approach the far end of the gauge:

- Stop and go driving in heavy traffic.
- High speed operation in warm weather.
- Uphill driving.
- Trailer towing or hauling a heavy load.

It is normal for the reading to fluctuate.

If the gauge pointer reaches the warning area or the shaded thermostat symbol at the far end of the gauge and remains there for more than 30 seconds, the engine coolant has overheated

If the engine coolant has overheated, pull over and stop the vehicle as soon as it is safe to do so. Then, turn the engine off immediately.

# Seat Belt Reminders Driver Seat Belt Reminder Light

There is a driver seat belt reminder light on the instrument cluster.



When the vehicle is started, this light flashes and a chime may come on to remind the driver to fasten their seat belt.

Then the light stays on solid until the belt is buckled. This cycle may continue several times if the driver remains or becomes unbuckled while the vehicle is moving.

If the driver seat belt is buckled, neither the light nor the chime comes on.

#### Front Passenger Seat Belt Reminder Light

The vehicle may have a front passenger seat belt reminder light near the passenger airbag status indicator. See *Passenger Sensing System* ⇒ 70.



When the vehicle is started, this light flashes and a chime may come on to remind passengers to fasten their seat belt.

Then the light stays on solid until the belt is buckled. This cycle continues several times if the front passenger remains or becomes unbuckled while the vehicle is moving.

If the front passenger seat belt is buckled, neither the chime nor the light comes on.

The front passenger seat belt reminder light and chime may come on if an object is put on the seat such as a briefcase, handbag, grocery bag, laptop, or other electronic device. To turn off the reminder light and/or chime, remove the object from the seat or buckle the seat belt.

### Second and Third Row Passenger Seat Belt Reminder Light

The vehicle may have second and third row passenger seat belt reminder lights.



When the vehicle is started, these lights come on solid to remind rear passengers to fasten their seat belt. Then each light may stay on solid or flash, and a chime may come on if the rear passenger remains unbuckled, or becomes unbuckled, when the vehicle is moving. An X indicates the seat belt is not buckled. A check mark indicates the seat belt is buckled.

If the all rear passenger seat belts are buckled, neither the chime nor the lights come on.

For information on the front seat belt reminder lights, see "Driver Seat Belt Reminder Light" and "Front Passenger Seat Belt Reminder Light" listed previously.

The rear passenger seat belt reminder light and chime may come on if an object is put on the seat such as a briefcase, handbag, grocery bag, laptop, or other electronic device. To turn off the reminder light and/or chime, remove the object from the seat or buckle the seat belt.

## **Airbag Readiness Light**

This light shows if there is an electrical problem with the airbag system. The system check includes the airbag sensor(s), the passenger sensing system, the pretensioners, the airbag modules, the wiring, and the crash sensing and diagnostic module. For more information on the airbag system, see *Airbag System* ⇔ 64.



The airbag readiness light comes on for several seconds when the vehicle is started. If the light does not come on then, have it fixed immediately.

### **⚠** Warning

If the airbag readiness light stays on after the vehicle is started or comes on while driving, it means the airbag system might not be working properly. The airbags in the vehicle might not inflate in a crash, or they could even inflate without a crash. To help avoid injury, have the vehicle serviced right away.

If there is a problem with the airbag system, a Driver Information Center (DIC) message may also come on.

## Passenger Airbag Status Indicator

The vehicle has a passenger sensing system. See *Passenger Sensing System* 

⇒ 70 for important safety information. The overhead console has a passenger airbag status indicator.



When the vehicle is started, the passenger airbag status indicator will light the symbols for on and off for several seconds as a system check. Then, after several more seconds, the status indicator will light either the on or off symbol to let you know the status of the front outboard passenger frontal airbag.

If the on symbol is lit on the passenger airbag status indicator, it means that the front outboard passenger frontal airbag is allowed to inflate.

If the off symbol is lit on the passenger airbag status indicator, it means that the passenger sensing system has turned off the front outboard passenger frontal airbag.

If, after several seconds, both status indicator lights remain on, or if there are no lights at all, or if the airbag readiness light is on, there may be a problem with the lights or the passenger sensing system. See your dealer for service right away.

## **⚠** Warning

If the airbag readiness light ever comes on and stays on, it means that something may be wrong with the airbag system. To help avoid injury to yourself or others, have the vehicle serviced right away. See *Airbag Readiness Light* ⇒ 116 for more information, including important safety information.

## **Charging System Light**



The charging system light comes on briefly when the ignition is turned on, but the engine is not running, as a check to show the light is working. It should go out when the engine is started.

If the light stays on, or comes on while driving, there may be a problem with the electrical charging system. Have it checked by your dealer. Driving while this light is on could drain the battery.

When this light comes on, or is flashing, the Driver Information Center (DIC) also displays a message.

If a short distance must be driven with the light on, be sure to turn off all accessories, such as the radio and air conditioner.

# Malfunction Indicator Lamp (Check Engine Light)

This light is part of the vehicle's emission control on-board diagnostic system. If this light is on while the engine is running, a malfunction has been detected and the vehicle may require service. The light should come on to show that it is working when the ignition is in Service Mode. See *Ignition Positions* ♀ 228.



Malfunctions are often indicated by the system before any problem is noticeable. Being aware of the light and seeking service promptly when it comes on may prevent damage.

#### Caution

If the vehicle is driven continually with this light on, the emission control system may not work as [Continued]

#### **Caution (Continued)**

well, the fuel economy may be lower, and the vehicle may not run smoothly. This could lead to costly repairs that might not be covered by the vehicle warranty.

#### Caution

Modifications to the engine, transmission, exhaust, intake, or fuel system, or the use of replacement tires that do not meet the original tire specifications, can cause this light to come on. This could lead to costly repairs not covered by the vehicle warranty. This could also affect the vehicle's ability to pass an Emissions Inspection/Maintenance test. See Accessories and Modifications ⇔ 315.

If the light is flashing: A malfunction has been detected that could damage the emission control system and increase vehicle emissions. Diagnosis and service may be required.

To help prevent damage, reduce vehicle speed and avoid hard accelerations and uphill grades. If towing a trailer, reduce the amount of cargo being hauled as soon as possible.

If the light continues to flash, find a safe place to park. Turn the vehicle off and wait at least 10 seconds before restarting the engine. If the light is still flashing, follow the previous guidelines and see your dealer for service as soon as possible.

If the light is on steady: A malfunction has been detected. Diagnosis and service may be required.

Check the following:

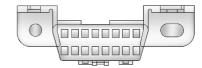
• If fuel has been added to the vehicle using the capless fuel funnel adapter, make sure that it has been removed. See "Filling the Tank with a Portable Gas Can" under Filling the Tank ⇒ 291. The diagnostic system can detect if the adapter has been left installed in the vehicle, allowing fuel to evaporate into the

- atmosphere. A few driving trips with the adapter removed may turn off the light.
- Poor fuel quality can cause inefficient engine operation and poor driveability, which may go away once the engine is warmed up. If this occurs, change the fuel brand. It may require at least one full tank of the proper fuel to turn the light off. See *Recommended Fuel* ⇒ 290.

If the light remains on, see your dealer.

## **Emissions Inspection and Maintenance Programs**

If the vehicle requires an Emissions Inspection/Maintenance test, the test equipment will likely connect to the vehicle's Data Link Connector (DLC).



The DLC is under the instrument panel to the left of the steering wheel. Connecting devices that are not used to perform an Emissions Inspection/Maintenance test or to service the vehicle may affect vehicle operation. See *Add-On Electrical Equipment* ⇔ 312. See your dealer if assistance is needed.

The vehicle may not pass inspection if:

- The light is on when the engine is running.
- The light does not come on when the ignition is in Service Mode.
- Critical emission control systems have not been completely diagnosed. If this happens, the vehicle would not be ready for inspection and might require several days of routine driving before the system is ready for inspection. This can happen if the 12-volt battery has recently been replaced or run down, or if the vehicle has been recently serviced.

See your dealer if the vehicle will not pass or cannot be made ready for the test.

# **Brake System Warning Light**



This light should come on briefly when the vehicle is turned on. If it does not come on then, have it fixed so it will be ready to warn you if there is a problem.

If the light comes on and stays on at start up, there is a brake problem. Have the brake system inspected right away.

If the light comes on while driving, pull off the road and stop carefully. The brake system has electric brake boost. Vehicle speed may be limited when the brake system warning light comes on. The brake pedal might be harder to push, or the brake pedal may go closer to the floor. It could take longer to stop. If the light is still on, have the vehicle towed for service. See *Towing the Vehicle* \$373.

## ⚠ Warning

The brake system might not be working properly if the brake system warning light is on. Driving with the brake system warning light on can lead to a crash. If the light is still on after the vehicle has been pulled off the road and carefully stopped, have the vehicle towed for service.

## Electric Parking Brake Light



This light comes on when the parking brake is applied. If the light continues flashing after the parking brake is released, or while driving, there is a problem with the Electric Parking Brake system. A message may also display in the Driver Information Center (DIC).

If the light does not come on, or remains flashing, see your dealer.

## Service Electric Parking Brake Light



This light should come on briefly when the vehicle is turned on. If it does not come on, have it fixed so it will be ready to warn if there is a problem.

If this light stays on or comes on while driving, there is a problem with the Electric Parking Brake (EPB). Take the vehicle to a dealer as soon as possible. In addition to the parking brake, other safety functions that utilize the EPB may also be degraded. A message may also display in the Driver Information Center (DIC). See Electric Parking Brake  $\Rightarrow$  245.

# Antilock Brake System (ABS) Warning Light



This warning light should come on briefly when the vehicle is turned on. If the light does not come on, have it fixed so it will be ready to warn if there is a problem.

If the light comes on while driving, safely stop as soon as it is possible and turn off the vehicle. Then turn on the vehicle again to reset the system.

If the ABS warning light stays on, or comes on again while driving, the vehicle needs service. A chime may also sound when the light stays on.

If the ABS warning light is the only light on, the vehicle has regular brakes, but ABS is not functioning.

If both the ABS warning light and the brake system warning light are on, ABS is not functioning and there is a problem with the regular brakes. See your dealer for service.

See Brake System Warning Light \$\Display\$ 119.

# Automatic Vehicle Hold (AVH) Light

## AUTO HOLD

This light comes on when AVH is actively holding the vehicle. See *Automatic Vehicle Hold (AVH)* \$\dip 247\$.

## Lane Keep Assist (LKA) Light



After the vehicle is started, this light turns off and stays off if LKA has not been turned on or is unavailable.

If available, this light is white if LKA is turned on but not ready to assist. This light is green if LKA is turned on and ready to assist.

LKA may assist by gently turning the steering wheel if the vehicle approaches a detected lane marking. The LKA light is amber when assisting.

This light flashes amber as a Lane Departure Warning (LDW) alert, to indicate that the lane marking has been crossed.

LKA will not assist or alert if the turn signal is active in the direction of the lane departure, or if LKA detects that you are accelerating, braking, or actively steering.

See Lane Keep Assist (LKA) ⇒ 287.

## **Vehicle Ahead Indicator**



If equipped, this indicator will display green when a vehicle is detected ahead and amber when you are following a vehicle ahead much too closely.

See Forward Collision Alert (FCA) System \$ 278.

#### **Pedestrian Ahead Indicator**



If equipped, this indicator will display amber when a nearby pedestrian is detected in front of the vehicle.

## **Traction Off Light**



This light comes on briefly while starting the engine. If it does not, have the vehicle serviced by your dealer. If the system is working normally, the indicator light then turns off.

The traction off light comes on when the Traction Control System (TCS) has been turned off by pressing and releasing the TCS/StabiliTrak/ESC button.

This light and the StabiliTrak/ESC OFF light come on when StabiliTrak/ Electronic Stability Control (ESC) is turned off.

If the TCS is off, wheel spin is not limited. Adjust driving accordingly.

## StabiliTrak OFF Light

122



This light comes on briefly while starting the engine. If it does not, have the vehicle serviced by your dealer.

This light comes on when the StabiliTrak/Electronic Stability Control (ESC) system is turned off. If StabiliTrak/ESC is off, the Traction Control System (TCS) is also off.

If StabiliTrak/ESC and TCS are off, the system does not assist in controlling the vehicle. Turn on the TCS and the StabiliTrak/ESC systems, and the warning light turns off.

See Traction Control/Electronic Stability Control ⇒ 247.

# Traction Control System (TCS)/StabiliTrak Light



This light comes on briefly when the engine is started.

If the light does not come on, have the vehicle serviced by your dealer. If the system is working normally, the indicator light turns off.

If the light is on and not flashing, the TCS and potentially the StabiliTrak/ESC system have been disabled. A Driver Information Center (DIC) message may display. Check the DIC messages to determine which feature(s) is no longer functioning and whether the vehicle requires service.

If the light is on and flashing, the TCS and/or the StabiliTrak/ESC system is actively working.

# **Engine Coolant Temperature Warning Light**



This light comes on briefly while starting the vehicle.

If it does not, have the vehicle serviced by your dealer. If the system is working normally the indicator light goes off.

#### Caution

The engine coolant temperature warning light indicates that the vehicle has overheated. Driving with this light on can damage the engine and it may not be covered by the vehicle warranty. See *Engine* Overheating  $\Rightarrow$  326.

The engine coolant temperature warning light comes on when the engine has overheated.

If this happens, pull over and turn off the engine as soon as possible. See *Engine Overheating*  $\Rightarrow$  326.

## **Driver Mode Control Light**



This light comes on when Sport Mode is selected.



This light comes on when Off-Road Mode is selected.



This light comes on when the Tow/Haul Mode is selected.

## **Tire Pressure Light**



For vehicles with the Tire Pressure Monitor System (TPMS), this light comes on briefly when the engine is started. It provides information about tire pressures and the TPMS.

#### When the Light Is On Steady

This indicates that one or more of the tires are significantly underinflated.

## When the Light Flashes First and Then Is On Steady

If the light flashes for about a minute and then stays on, there may be a problem with the TPMS. If the problem is not corrected, the light will come on at every ignition cycle. See *Tire Pressure Monitor Operation* \$\times\$ 349.

## **Engine Oil Pressure Light**

#### Caution

Lack of proper engine oil maintenance can damage the engine. Driving with the engine oil low can also damage the engine. The repairs would not be covered by the vehicle warranty. Check the oil level as soon as possible. Add oil if required, but if the oil level is within the operating range and the oil pressure is still low, have the vehicle serviced. Always follow the maintenance schedule for changing engine oil.



This light should come on briefly as the engine is started. If it does not come on, have the vehicle serviced by your dealer.

If the light comes on and stays on, it means that oil is not flowing through the engine properly. The vehicle could be low on oil and might have some other system problem. See your dealer.

## **Low Fuel Warning Light**



A Low Fuel Warning Light near the fuel gauge comes on briefly when the ignition is turned on as a check to show it is working.

It also comes on when the fuel gauge indicator nears empty. The light turns off when fuel is added. If it does not, have the vehicle serviced.

## **Security Light**



The security light should come on briefly as the engine is started. If it does not come on, have the vehicle serviced by your dealer. If the system is working normally, the indicator light turns off.

If the light stays on and the engine does not start, there could be a problem with the theft-deterrent system. See *Immobilizer Operation*  $\Rightarrow$  30.

## **High-Beam On Light**



### IntelliBeam Light



This light comes on when the IntelliBeam system, if equipped, is enabled. See *Exterior Lamp Controls* 

⇒ 142

## **Lamps On Reminder**



This light comes on when the exterior lamps are in use, except when only the Daytime Running Lamps (DRL) are active. See *Exterior Lamp Controls*  $\Rightarrow$  142.

## **Cruise Control Light**



The cruise control light is white when the cruise control is on and ready, and turns green when the cruise control is set and active.

## **Adaptive Cruise Control Light**



## **Door Ajar Light**



This light comes on when a door is open or not securely latched. Before driving, check that all doors are properly closed.

## Information Displays

# **Driver Information Center (DIC)**

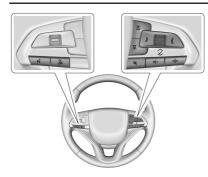
The DIC is displayed in the instrument cluster. It shows the status of many vehicle systems.

DIC information is broken down into three main zones:

**Zone 1 :** A touchscreen display to left of the instrument cluster.

**Zone 2 :** Displays on the instrument cluster to the left of the speedometer.

**Zone 3 :** Displays on the instrument cluster to the right of the speedometer.



∧ or ∨ : Use the thumbwheel to scroll to the previous or next selection

✓: Press the thumbwheel to open a menu or select a menu item. Press and hold to reset certain displays.

#### **DIC Information Display Options**

The info displays on the DIC can be turned on or off through the Settings menu. See *Settings* ⇔ *193*.

#### **DIC Information Displays**

The following is the list of all possible DIC information displays and their locations. Some of the information displays may not be available for your particular vehicle.

#### Zone 1

Trip 1 or Trip 2 and Average Fuel Economy: The Trip display shows the current distance traveled, in either kilometers (km) or miles (mi), since the trip odometer was last reset. To reset the current trip, touch and hold the touchscreen display when trip odometer is displayed.

The Average Fuel Economy display shows the approximate average liters per 100 kilometers (L/100 km) or miles per gallon (mpg). This number is calculated based on the number of L/100 km (mpg) recorded since the last time this menu item was reset. This number reflects only the approximate average fuel economy that the vehicle has right now, and will change as driving conditions change. The Average Fuel Economy can be reset along with the trip

odometer by touching and holding the touchscreen display when trip odometer is displayed.

#### Zone 2

**Time/Date:** Displays current date and time information.

Average Speed: Shows the average speed of the vehicle in kilometers per hour (km/h) or miles per hour (mph). This average is calculated based on the various vehicle speeds recorded since the last reset of this value. The average speed can be reset by touching reset in vehicle information screen.

Timer: This display can be used as a timer. To start the timer, touch Start while this display is active. The display will show the amount of time that has passed since the timer was last reset. To stop the timer, touchStop briefly while this display is active and the timer is running. To reset the timer to zero, touch and hold Reset while this display is active.

**Off Road:** Displays vehicle pitch and roll information, road wheel angle, and four-wheel drive (4WD) status.

**Battery Voltage:** Shows the current battery voltage.

**Trailer Brake :** On vehicles with the Integrated Trailer Brake Control (ITBC) system, the trailer brake display appears in the DIC.

TRAILER GAIN shows the trailer gain setting. This setting can be adjusted from 0.0 to 10.0 with either a trailer connected or disconnected.

TRAILER OUTPUT shows the power output to the trailer any time a trailer with electric brakes is connected. Output is displayed as a bar graph. Dotted lines may appear in the OUTPUT display if a trailer is not connected.

Oil Life: Shows an estimate of the oil's remaining useful life. If REMAINING OIL LIFE 99% is displayed, that means 99% of the current oil life remains.

When the remaining oil life is low, the CHANGE ENGINE OIL SOON message will appear on the display. The oil should be changed as soon as possible. See *Engine Oil* ⇔ 318. In addition to the engine oil life system

monitoring the oil life, additional maintenance is recommended. See *Maintenance Schedule* ⇔ 387.

The Oil Life display must be reset after each oil change. It will not reset itself. Do not reset the Oil Life display accidentally at any time other than when the oil has just been changed. It cannot be reset accurately until the next oil change. To reset the engine oil life system, touch reset in vehicle information screen. See *Engine Oil Life System ⇒* 320.

**Fuel Economy :** Displays information about current and average fuel economy.

**Oil Pressure :** Shows the engine oil pressure in kPa (kilopascals) or psi (pounds per square inch).

**Engine Hours :** Shows the total number of hours the engine has run.

**Coolant Temperature :** Shows the temperature of the coolant in either degrees Celsius (°C) or degrees Fahrenheit (°F).

Transmission Fluid Temperature: Shows the temperature of the automatic transmission fluid in either degrees Celsius (°C) or degrees Fahrenheit (°F).

Air Filter Life: Shows an estimate of the engine air filter's remaining useful life and the state of the system.
Engine Air Filter Life 95% means 95% of the current air filter life remains.
Messages will display based on the engine air filter life and the state of the system. When the REPLACE AT NEXT OIL CHANGE message displays, the engine air filter should be replaced at the time of the next oil change.
When the REPLACE SOON message displays, the engine air filter should be replaced at the earliest convenience.

The Air Filter Life display must be reset after the engine air filter replacement. To reset, see *Engine Air Filter Life System*  $\Leftrightarrow$  321.

**Brake Pad Life:** This displays an estimate of the remaining life of the front and rear brake pads. Messages will display based on brake pad wear and the state of the system. Reset the

Brake Pad Life display after replacing the brake pads. See *Brake Pad Life System ⇒* 329.

Tire Pressure: Shows the approximate pressures of all four tires. Tire pressure is displayed in either kilopascal (kPa) or in pounds per square inch (psi). If the pressure is low, the value for that tire is shown in amber. See *Tire Pressure Monitor Sustem* ♀ 348 and

*Tire Pressure Monitor Operation*  $\Rightarrow$  349.

**Off:** Allows for no information to be displayed in the cluster info display areas.

#### Zone 3

**Audio Now Playing :** Displays the actively playing audio.

**Navigation :** Displays a variety of navigation information.

**Audio and Navigation :** Displays both audio and navigation information together.

**Off:** Allows for no information to be displayed in the cluster info display areas.

### **Vehicle Information**

The following are all possible vehicle information features.

To access the vehicle information menu, press **=** i on the Multi Function Controller (MFC) or touch

i from the list of home page icons displayed on the left side of the infotainment display.

The Vehicle Information App will display 3 cards per page.

The currently displayed page of cards is remembered from the last ignition cycle.

The menu may contain the following cards:

- Notifications
- Oil Life
- Tire Pressure
- Fuel Economy
- Average Speed
- Traffic Sign Memory
- Timer
- · Diesel Exhaust Fluid
- Fuel Filter Life

- Off-Road
- Engine Hours
- Battery Voltage
- Oil Pressure
- Trailer Brake
- Coolant Temperature
- Transmission Fluid Temp
- Air Filter Life
- Brake Pad Life
- Traction and Stability
- Time and Date

## **Head-Up Display (HUD)**

### ⚠ Warning

If the HUD image is too bright or too high in your field of view, it may take you more time to see things you need to see when it is dark outside. Be sure to keep the HUD image dim and placed low in your field of view.

If equipped with HUD, some information about the operation of the vehicle is projected onto the windshield. The image is projected through the HUD lens on top of the

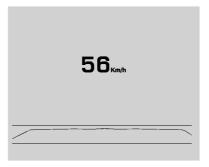
instrument panel. The information appears as an image focused out toward the front of the vehicle.

#### Caution

If you try to use the HUD image as a parking aid, you may misjudge the distance and damage your vehicle. Do not use the HUD image as a parking aid.

The HUD information can be displayed in various languages. The speedometer reading and other numerical values can be displayed in either English or metric units.

The language selection is changed through the radio, and the units of measurement is changed through the instrument cluster. See *Settings* ⇔ *193* and "Options" under *Instrument Cluster* ⇔ *112*.

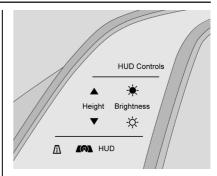


HUD Display on the Windshield

Depending on how the vehicle is equipped, the HUD may display some of the following vehicle information and vehicle messages or alerts:

- Speed
- Audio
- Phone
- Navigation
- Driver Assistance Features
- Vehicle Messages

Some vehicle messages or alerts displayed in the HUD may be cleared by using the steering wheel controls.



The HUD control is on a touchscreen to the left of the instrument cluster. HUD controls are also available on the infotainment screen. See *Settings* 

⇒ 193.

To adjust the HUD image:

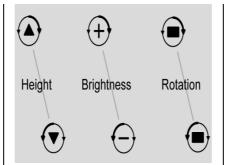
- 1. Adjust the driver seat.
- 2. Start the engine.
- 3. Touch HUD on the touchscreen to the left of the instrument cluster.
- 4. Touch the icons above and below Height and Brightness to adjust the HUD.

The HUD image will automatically dim and brighten to compensate for outside lighting. Adjust as needed.

The HUD image can temporarily light up depending on the angle and position of sunlight on the HUD display. This is normal.

Polarized sunglasses could make the HUD image harder to see.

## Head-Up Display (HUD) Rotation Option

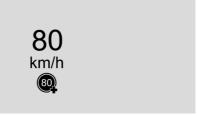


HUD Rotation: Press the icons above and below Rotation to adjust the angle of the HUD display. This feature may only be available in P (Park).

#### **Speed Limit Style Adjustment**

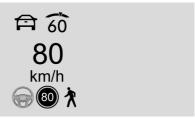
If equipped, the speed limit style can be changed to a speed limit bar or speed limit sign from the Options menu in the instrument cluster. Press the thumbwheel while Speed Limit Style is highlighted to change the speed sign style or to turn it off.

## **HUD Views**



English Shown, Metric Similar

**Speed View:** This displays the speedometer reading in English or metric units, and speed limit. Some information only appears on vehicles that have these features, and when they are active.



English Shown, Metric Similar

Active Safety View: This displays the speed view along with a driver assistance graphic on the left. Driver assistance graphics show your vehicle, vehicle ahead, gap setting, and lane status information. In addition to driver assistance graphics, pedestrian advisory and trailer sway indicators will be displayed.



English Shown, Metric Similar

#### Navigation/Active OnStar View:

This displays the speed view along with indicators for vehicle ahead, Lane Departure Warning/Lane Keep Assist, trailer sway, and pedestrian advisory. Turn-by-Turn navigation information is shown during active route. The compass heading is displayed when navigation routing is not active.

Navigation Turn-by-Turn Alerts shown in the instrument cluster may also be displayed in any HUD view.

#### Care of the HUD

Clean the inside of the windshield to remove any dirt or film that could reduce the sharpness or clarity of the HUD image.

Clean the HUD lens with a soft cloth sprayed with glass cleaner. Wipe the lens gently, then dry it.

### **HUD Troubleshooting**

Check that:

- Nothing is covering the HUD lens.
- The HUD brightness setting is not too dim or too bright.
- The HUD is adjusted to the proper height.
- Polarized sunglasses are not worn.
- The windshield and HUD lens are clean.

If the HUD image is not correct, contact your dealer.

The windshield is part of the HUD system. See *Windshield Replacement* 

⇒ 334.

## Vehicle Messages

Messages displayed on the DIC indicate the status of the vehicle or some action that may be needed to correct a condition. Multiple messages may appear one after another.

The messages that do not require immediate action can be acknowledged and cleared by pressing the thumbwheel. The messages that require immediate action cannot be cleared until that action is performed.

All messages should be taken seriously; clearing the message does not correct the problem.

If a SERVICE message appears, see your dealer.

Follow the instructions given in the messages. The system displays messages regarding the following topics:

- Service Messages
- Fluid Levels
- Vehicle Security
- Brakes
- Ride Control Systems

- Driver Assistance Systems
- Cruise Control
- Lighting and Bulb Replacement
- Wiper/Washer Systems
- Doors and Windows
- Seat Belts
- Airbag Systems
- Engine and Transmission
- Tire Pressure
- Battery

# Engine Power Messages REDUCED ACCELERATION DRIVE WITH CARE

This message displays when the vehicle's propulsion power is reduced. A reduction in propulsion power can affect the vehicle's ability to accelerate. If this message is on, but there is no observed reduction in performance, proceed to your destination. Under certain conditions the performance may be reduced the next time the vehicle is driven. The vehicle may be driven while this message is on, but maximum acceleration and speed may be reduced. Anytime this message stays

on, or displays repeatedly, the vehicle should be taken to your dealer for service as soon as possible.

Under certain operating conditions, propulsion will be disabled. Try restarting after the ignition has been off for 2 minutes.

## Vehicle Speed Messages

## SPEED LIMITED TO XXX KM/ H (MPH)

This message shows that the vehicle speed has been limited to the speed displayed. The limited speed is a protection for various propulsion and vehicle systems, such as lubrication, brakes, thermal, suspension, Teen Driver if equipped, or tires.

## Vehicle Personalization

The following are all possible vehicle personalization features. Depending on the vehicle, some may not be available.

For System and Search functions, see *Settings*  $\Leftrightarrow$  *193*.

To access the vehicle personalization menu:

- Touch the Settings icon on the Home Page of the infotainment display.
- 2. Touch Vehicle to display a list of available options.
- 3. Touch to select the desired feature setting.
- 4. Touch the options on the infotainment display to disable or enable a setting.

The menu may contain the following:

#### **Valet Mode**

This will lock the infotainment system and steering wheel controls. It may also limit access to vehicle storage locations, if equipped.

To enable valet mode:

- 1. Enter a four-digit code on the keypad.
- 2. Select Enter to go to the confirmation screen.
- 3. Re-enter the four-digit code.

Touch Lock or Unlock to lock or unlock the system. Touch Back to go back to the previous menu.

#### **Teen Driver**

See "Teen Driver" under Settings 

⇒ 193.

#### **Rear Seat Reminder**

This allows for a chime and a message when the rear door has been opened before or during operation of the vehicle

Touch Off or On.

#### **Climate**

Touch and the following may display:

- Auto Fan Speed
- Auto Cooled Seats
- Auto Heated Seats
- Rear Climate On Startup
- Auto Defog
- Auto Rear Defog
- Auto Air Distribution

#### **Auto Fan Speed**

This setting controls the amount of airflow when the climate control is set to Auto.

Touch Low, Medium, or High.

#### **Auto Cooled Seats**

Touch Off or On.

#### **Auto Heated Seats**

If equipped with Auto Heated Steering Wheel, this feature will turn on when the Auto Heated Seats turn on.

Touch Off or On.

#### **Rear Climate on Startup**

This setting controls the rear climate system behavior at vehicle startup. Mimic Front will sync the rear settings with the front driver climate settings.

Touch Off or Mimic Front.

#### **Auto Defog**

This setting automatically directs air to the windshield to assist in defogging, based on temperature and humidity conditions.

Touch Off or On.

#### **Auto Rear Defog**

This setting automatically turns on the rear window defogger on based on temperature and humidity conditions.

Touch Off or On.

#### **Auto Air Distribution**

This setting controls the way air flows in the vehicle when using Auto Climate Control.

Touch Direct Airflow, Normal Airflow, or Diffuse Airflow.

#### **Collision/Detection Systems**

Touch and the following may display:

- Alert Type
- Forward Collision System
- Front Pedestrian Detection
- Intersection Stop Alert
- Adaptive Cruise Go Notifier
- Lane Change Alert

- Seat Belt Tightening
- Park Assist
- Park Assist Towbar
- Rear Camera Park Assist Symbols
- Rear Cross Traffic Alert
- Rear Pedestrian Detection

#### **Alert Type**

This feature sets the type of alert from the driver assistance systems to help avoid crashes.

Touch Beeps or Safety Alert Seat.

#### **Forward Collision System**

This setting can alert of a potential crash with a detected vehicle ahead and can apply brakes to help reduce a collision's severity.

Touch Off, Alert, or Alert and Brake.

#### **Front Pedestrian Detection**

This feature may help avoid or reduce the harm caused by front-end crashes with nearby pedestrians. See *Front Pedestrian Braking (FPB) System* 

⇒ 281.

Touch Off, Alert, or Alert and Brake.

#### **Intersection Stop Alert**

This feature alerts the driver when the vehicle is about to go through a red light or when the vehicle enters an intersection and detects a potential crash with a vehicle crossing ahead.

Touch Off or Alert.

#### **Adaptive Cruise Go Notifier**

This setting determines if an alert will appear when Adaptive Cruise Control brings the vehicle to a complete stop and the vehicle ahead of you starts moving again. See *Adaptive Cruise Control (Advanced)* ⇒ 257.

Touch Off or On.

#### **Lane Change Alert**

This setting specifies if an alert will display on the outside mirror to help you avoid crashing into a vehicle in your blind spot, or rapidly approaching your blind spot, during a lane change maneuver. See *Lane Change Alert (LCA)* ⇒ 286.

Touch Off or On.

#### **Seat Belt Tightening**

This setting automatically adjusts your seat belts to a snug fit when buckled. The seat belts tighten when you first buckle up and during rough driving or road conditions.

Touch Off or On.

#### Park Assist

This allows the feature to be turned on or off. See Assistance Systems for Parking or Backing  $\Rightarrow$  268.

Touch Off, On, or Alert and Brake.

#### **Park Assist Towbar**

This setting specifies if Park Assist will work properly when a small item, such as a hitch ball, is attached to the vehicle hitch.

Touch Off - Not Attached or On - Attached.

#### **Rear Camera Park Assist Symbols**

This setting enables the Rear Camera Park Assist Symbols. See *Assistance* Systems for Parking or Backing \$\dip 268.

Touch Off or On.

#### **Rear Cross Traffic Alert**

This allows the Rear Cross Traffic Alert feature to be turned on or off. See Assistance Systems for Parking or Backing ⇒ 268.

Touch Off or On.

#### **Rear Pedestrian Detection**

This setting specifies if alerts will display when the vehicle detects pedestrians behind when in R (Reverse). See *Rear Pedestrian Alert* ⇒ 277.

Touch Off, Alert, or Alert and Brake.

#### **Comfort and Convenience**

Touch and the following may display:

- Chime Volume
- Power Liftgate
- Hands Free Liftgate/Trunk Control
- Reverse Tilt Mirror
- Remote Mirror Folding
- Rain Sense Wipers
- Auto Wipe in Reverse Gear
- Extended Hill Start Assist

#### **Chime Volume**

This sets the chime volume level.

Touch the controls on the infotainment display to adjust the volume.

#### **Power Liftgate**

This allows the driver to decide what happens when pressing the Power Liftgate switch.

Touch Open Fully, Open to Custom Height, or Off.

#### **Hands Free Liftgate/Trunk Control**

This allows the liftgate to be operated hands free. See *Liftgate*  $\Rightarrow$  19.

Touch Off, Open and Close, or Open Only.

#### **Reverse Tilt Mirror**

When on, the driver, passenger, or both driver and passenger outside mirrors will tilt downward when the vehicle is shifted into R (Reverse) to improve visibility of the ground near the rear wheels. They may move from their tilted position when the vehicle is shifted out of R (Reverse) or turned off. See *Reverse Tilt Mirrors*  $\Rightarrow$  32.

Touch Off, On - Driver and Passenger, On - Driver, or On - Passenger.

#### **Remote Mirror Folding**

This allows the outside mirrors to be folded in when the remote key button is pressed and held. Pressing unfolds the mirrors. See *Folding Mirrors* ▷ 31

Touch Off or On.

#### **Rain Sense Wipers**

This setting automatically turns on the windshield wipers when moisture is detected and the wiper switch is in intermittent mode.

Touch Disabled or Enabled.

#### **Auto Wipe in Reverse Gear**

This setting automatically turns on the rear window wiper when the vehicle is shifted to R (Reverse) and moisture is detected.

Touch Off or On.

#### **Extended Hill Start Assist**

This setting prevents the vehicle from rolling backward on a steep hill if the brake pedal is not depressed.

Touch Extended Hold or Standard Hold.

#### Lighting

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Touch and the following may display:

- Ambient Lighting
- Vehicle Locator Lights
- Exit Lighting
- Left or Right Hand Traffic
- Advanced Forward Lighting
- Daytime Tail Lights
- Automatic High Beam Assist
- Surround View Lighting

#### **Ambient Lighting**

This setting provides the ability to customize the color and intensity of the interior accent lighting.

Touch Off or On.

#### **Vehicle Locator Lights**

This setting briefly turns on the exterior lights when  $\widehat{\mathbf{a}}$  is pressed on the remote key.

Touch Off or On.

#### **Exit Lighting**

This setting specifies how long the headlamps stay on after the vehicle is turned off and exited.

Touch Off, 30 Seconds, 60 Seconds, or 120 Seconds.

#### **Left or Right Hand Traffic**

This setting specifies the behavior of the Advanced Forward Lighting system based on which side of the road the vehicle drives on.

Touch Left Hand Traffic or Right Hand Traffic.

#### **Advanced Forward Lighting**

This setting automatically adjusts headlights at corners and curves to provide greater road illumination.

Touch Off, Curve Lighting, or Intelligent Low Beam Lighting.

#### **Daytime Tail Lights**

This setting turns on the tail lights during daytime driving to improve the visibility of the vehicle to other drivers.

Touch Off or On.

#### **Automatic High Beam Assist**

This setting specifies how the high beams adjust based on vehicle environment. Touch IntelliBeam or Adaptive Headlight System.

#### **Surround View Lighting**

This setting turns on vehicle side lights to improve image quality when using the Surround View camera system.

Touch Off or On.

#### **Power Door Locks**

Touch and the following may display:

- Auto Door Lock
- Auto Door Unlock
- Delayed Door Lock

#### **Auto Door Lock**

This setting automatically locks the doors when the vehicle starts.

Touch Off or On.

#### **Auto Door Unlock**

This setting allows selection of which doors will automatically unlock when the vehicle is shifted into P (Park).

Touch Off, All Doors, or Driver Door.

#### **Delayed Door Lock**

This setting will lock the vehicle a short time after all the doors are closed.

Touch Off or On.

#### Remote Lock, Unlock, and Start

Touch and the following may display:

- Remote Unlock Light Feedback
- Remote Lock Feedback
- Remote Door Unlock
- Relock Remotely Unlocked Doors
- Remote Start Auto Cool Seats
- Remote Start Auto Heat Seats
- Remote Window Operation
- Passive Door Unlock
- Passive Door Lock
- Remote Left in Vehicle Alert
- Remote Removed From Vehicle Alert

#### **Remote Unlock Light Feedback**

This setting will flash the exterior lamps when unlocking the vehicle with the remote key.

Touch Off or Flash Lights.

#### **Remote Lock Feedback**

This setting provides what type of feedback is given when locking the vehicle with the remote key.

Touch Off, Lights and Horn, Lights Only, or Horn Only.

#### **Remote Door Unlock**

This setting allows selection of which doors will unlock when pressing a on the remote key.

Touch All Doors or Driver Door.

#### **Relock Remotely Unlocked Doors**

This setting secures the vehicle if doors are not opened within 30 seconds of using the remote key to unlock doors.

Touch Off or On.

#### **Remote Start Auto Cool Seats**

Touch Off or On.

#### **Remote Start Auto Heat Seats**

If equipped with Auto Heated Steering Wheel, this feature will turn on when the Remote Start Auto Heated Seats turn on.

Touch Off or On.

#### **Remote Window Operation**

Touch Off or On.

#### **Passive Door Unlock**

This setting specifies which doors will unlock when using the button on the driver door handle to unlock the vehicle.

Touch Off, All Doors, or Driver Door Only.

#### **Passive Door Lock**

Touch Off, On with Horn Chirp, or On.

#### **Remote Left in Vehicle Alert**

This setting sounds an alert when the remote key is left in the vehicle that is not running.

Touch Off or On.

#### Remote Removed From Vehicle Alert

This setting beeps the horn three times if exiting a running vehicle with the remote key.

Touch Off or On.

### **Ride Height**

Touch and the following may display:

• Automatic Entry/Egress

#### **Automatic Entry/Egress**

This feature specifies if the vehicle will automatically lower to make it easier to enter or exit the vehicle.

Touch Off or On.

#### **Running Boards**

Touch and the following may display:

- Automatic Running Boards
- Deploy Running Boards

#### **Automatic Running Boards**

This feature specifies the position and use of the running boards.

Touch Off or On.

### **Deploy Running Boards**

This feature moves the running boards to a deployed position so they can be used with the doors closed.

Touch Off or Deploy.

#### **Memory Feature Recall**

Touch and the following may display:

- Seat Entry Memory
- Seat Exit Memory

#### **Seat Entry Memory**

This feature automatically recalls the previously stored 1 or 2 button positions when the ignition is changed from off to on or ACC/ACCESSORY. See *Memory Seats* ⇔ 44.

Touch Off or On.

#### **Seat Exit Memory**

This feature automatically recalls the previously stored exit button position when the ignition is changed from on or ACC/ACCESSORY to off and the driver door is open. See *Memory Seats*  $\Rightarrow$  44.

Touch Off or On.

#### **Suspension**

Touch and the following may display:

- Service Mode
- Alignment Mode

#### **Service Mode**

This feature disables the air suspension system and is used to prevent unintended raising or lowering of the suspension.

Touch Off or On.

### **Alignment Mode**

This feature will optimize the vehicle height to provide the most accurate wheel alignment.

Touch Off or On.

#### **Remote Key Relearn**

This sets up a new or forgotten key for use in the vehicle. Place the key in the transmitter pocket. Make sure vehicle is parked and touch Start.

## Universal Remote System

# **Universal Remote System Programming**



These buttons are in the overhead console.

This system can replace up to three remote control transmitters used to activate devices such as garage door openers, security systems, and home automation devices. These instructions refer to a garage door opener, but can be used for other devices.

Do not use the Universal Remote system with any garage door opener that does not have the stop and reverse feature. This includes any garage door opener model manufactured before April 1, 1982.

Read the instructions completely before programming the Universal Remote system. It may help to have another person assist with programming process.

Keep the original hand-held transmitter for use in other vehicles as well as for future programming. Erase the programming when vehicle ownership is terminated. See "Erasing Universal Remote System Buttons" later in this section

To program a garage door opener, park outside directly in line with and facing the garage door opener receiver. Clear all people and objects near the garage door.

Make sure the hand-held transmitter has a new battery for quick and accurate transmission of the radio-frequency signal.

## Programming the Universal Remote System

The Universal Remote system is compatible with radio-frequency devices operating between 433-434 MHz.

For questions or programming help, see www.homelink.com/gm.

Programming involves time-sensitive actions, and may time out causing the procedure to be repeated.

To program up to three devices:

- 1. Hold the end of the hand-held transmitter about 3 to 8 cm (1 to 3 in) away from the Universal Remote system buttons with the indicator light in view. The hand-held transmitter was supplied by the manufacturer of the garage door opener receiver.
- 2. At the same time, press and hold both the hand-held transmitter button and one of the three Universal Remote system buttons to be used to operate the garage door. Do not release either button

until the indicator light goes from a slow to a rapid flash light. Then release both buttons.

Some entry gates and garage door openers may require substitution of Step 2 with the procedure under "Programming for Some Gate Operators" later in this section.

- 3. Press and hold the newly programmed Universal Remote system button for five seconds while watching the indicator light and garage door activation.
  - If the indicator light stays on continuously or the garage door moves when the button is pressed, then programming is complete. There is no need to complete Steps 4–6.
  - If the indicator light does not come on or the garage door does not move, a second button press may be required. For a second time, press and hold the newly programmed button for five seconds. If the light stays on or the garage door moves, programming is complete.

 If the indicator light blinks rapidly for two seconds, then changes to a solid light and the garage door does not move, continue with programming Steps 4-6.



Learn or Smart Button

- 4. After completing Steps 1–3, locate the Learn or Smart button inside the garage on the garage door opener receiver. The name and color of the button may vary by manufacturer.
- Press and release the Learn or Smart button. Step 6 must be completed within 30 seconds of pressing this button.
- 6. Inside the vehicle, press and hold the newly programmed Universal Remote system button for

three seconds and then release it. If the garage door does not move or the lamp on the garage door opener receiver does not flash, press and hold the same button a second time for three seconds then release it. Again, if the door does not move or the garage door lamp does not flash, press and hold the same button a third time for three seconds, then release it.

The Universal Remote system should now activate the garage door.

Repeat the process for programming the two remaining buttons.

## Programming for Some Gate Operators

For questions or programming help, see www.homelink.com/gm.

Some gate operators require transmitter signals to time out or quit after several seconds of transmission. This may not be long enough for the Universal Remote system to pick up the signal during programming.

If the programming did not work, replace Step 2 under "Programming the Universal Remote System" with the following:

Press and hold the Universal Remote system button while pressing and releasing the hand-held transmitter button every two seconds until the signal has been successfully accepted by the Universal Remote system. The Universal Remote system indicator light will flash slowly at first and then rapidly. Proceed with Step 3 under "Programming the Universal Remote System" to complete.

## Universal Remote System Operation

## Using the Universal Remote System

Press and hold the appropriate Universal Remote system button for at least one-half second. The indicator light will come on while the signal is being transmitted.

## **Erasing Universal Remote System Buttons**

Erase all programmed buttons when vehicle ownership is terminated.

#### To erase:

- Press and hold the two outside buttons until the indicator light begins to flash. This should take about 10 seconds.
- 2. Release both buttons.

#### Reprogramming a Single Universal Remote System Button

To reprogram any of the system buttons:

- 1. Press and hold any one of the buttons. Do not release the button.
- 2. The indicator light will begin to flash after 20 seconds. Without releasing the button, proceed with Step 1 under "Programming the Universal Remote System."

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## Lighting

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## **Exterior Lighting**

## **Exterior Lamp Controls**



The exterior lamp control is on the turn signal lever.

Turn the control to the following positions:

 $\circlearrowleft$ : Turns the exterior lamps off and deactivates the AUTO mode. Turn to  $\circlearrowleft$  again to reactivate the AUTO mode.

**AUTO:** Automatically turns the exterior lamps on and off, depending on outside lighting.

FOG: Turns on the parking lamps including all lamps, except the headlamps.

D: Turns on the headlamps together with the parking lamps and instrument panel lights.

When the headlamps are turned on while the vehicle is on, the headlamps will turn off automatically 10 minutes after the ignition is turned off. When the headlamps are turned on while the vehicle is off, the headlamps will stay on for 10 minutes before automatically turning off to prevent the battery from being drained. Turn the headlamp control to off and then back to the headlamp on position to make the headlamps stay on for an additional 10 minutes.

#### **IntelliBeam System**

If equipped, this system turns the vehicle's high-beam headlamps on and off according to surrounding traffic conditions.

The system turns the high-beam headlamps on when it is dark enough and there is no other traffic present.

This light **A** comes on in the instrument cluster when the IntelliBeam system is enabled.

### Turning On and Enabling IntelliBeam



To enable the IntelliBeam system, press (a) on the turn signal lever when it is dark outside and the exterior lamp control is in AUTO or (a).

#### **Driving with IntelliBeam**

The system only activates the high beams when driving over 40 km/h (25 mph).

The blue high-beam on light appears on the instrument cluster when the high beams are on.

There is a sensor near the top center of the windshield, that automatically controls the system. Keep this area of the windshield clear of debris to allow for best system performance.

The high-beam headlamps remain on, under the automatic control, until one of the following situations occurs:

- The system detects an approaching vehicle's headlamps.
- The system detects a preceding vehicle's taillamps.
- The outside light is bright enough that high-beam headlamps are not required.
- The vehicle's speed drops below 20 km/h (12 mph).
- The IntelliBeam system is disabled by the button on the turn signal lever. If this happens, press on the turn signal lever when the exterior lamp control is in the AUTO or □ position to reactivate the IntelliBeam system. The instrument cluster light will come on to indicate the IntelliBeam system is reactivated.

The high beams may not turn off automatically if the system cannot detect another vehicle's lamps because of any of the following:

- The other vehicle's lamps are missing, damaged, obstructed from view, or otherwise undetected.
- The other vehicle's lamps are covered with dirt, snow, and/or road spray.
- The other vehicle's lamps cannot be detected due to dense exhaust, smoke, fog, snow, road spray, mist, or other airborne obstructions.
- The vehicle's windshield is dirty, cracked, or obstructed by something that blocks the view of the light sensor.
- The vehicle is loaded such that the front end points upward, causing the light sensor to aim high and not detect headlamps and taillamps.
- The vehicle is being driven on winding or hilly roads.

The automatic high-beam headlamps may need to be disabled if any of the above conditions exist.

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## Exterior Lamps Off Reminder

If a door is open, a reminder chime sounds when the headlamps or parking lamps are manually turned on and the ignition is off. To turn off the chime, turn the exterior lamp control to off or AUTO and then back on, or close and re-open the door. In the AUTO mode, the headlamps turn off once the ignition is off or remain on until the headlamp delay ends (if enabled in the DIC). See "Exit Lighting" under *Vehicle Personalization*  $\Rightarrow$  132.

# Headlamp High/Low-Beam Changer

Push the turn signal lever away from you and release to turn the high beams on.

To return to low beams, push the lever again or pull it toward you and release.



When the high-beam headlamps are on, this indicator light on the instrument cluster will also be on.

#### Flash-to-Pass

This feature lets you use the high-beam headlamps to signal a driver in front of you that you want to pass. It works even if the headlamps are in the automatic position.

To use it, pull the turn signal lever toward you, then release it.

The high beam headlamps will stay on as long as you hold the lever toward you. The high-beam indicator on the instrument cluster will come on. Release the lever to return to normal operation.

# Daytime Running Lamps (DRL)

DRL can make it easier for others to see the front of the vehicle during the day.

The DRL system comes on when the following conditions are met:

- The ignition is on.
- The exterior lamp control is in AUTO.
- The light sensor determines it is daytime.

When the DRL system is on, only the DRL are on. The taillamps, sidemarker lamps, instrument panel lights, and other lamps will not be on.

When it begins to get dark, the automatic headlamp system switches from DRL to the headlamps.

To turn off the DRL, turn the exterior lamp control to  $\circlearrowleft$  and then release.

## Automatic Headlamp System

When it is dark enough outside, the automatic headlamp system turns on the headlamps at the normal brightness, along with the taillamps, sidemarker, parking lamps, and the instrument panel lights. The radio lights will also be dim.

To turn off the automatic headlamp system, turn the exterior lamp control to O and then release it.



The vehicle has a light sensor on the top of the instrument panel that controls the automatic headlamp

system. Do not cover the sensor, otherwise the headlamps may come on when they are not needed.

The system may also turn on the headlamps when driving through a parking garage, heavy overcast weather, or a tunnel. This is normal.

There is a delay in the transition between the daytime and nighttime operation of the automatic headlamp system so that driving under bridges or bright overhead street lights does not affect the system. The automatic headlamp system is only affected when the light sensor detects a change in lighting lasting longer than the delay.

If the vehicle is started in a dark garage, the automatic headlamp system will come on immediately. Once the vehicle leaves the garage, there is a slight delay for the automatic headlamp system to change if it is bright enough outside. During that delay, the instrument cluster may not be as bright as usual. Make sure the instrument panel brightness

To idle the vehicle with the automatic headlamp system off, turn the control to the off position.

The headlamps will also stay on after you exit the vehicle.

The regular headlamp system can be turned on when needed.

#### **Lights On with Wipers**

If the windshield wipers are activated in daylight with the engine on, and the exterior lamp control is in AUTO, the headlamps, parking lamps, and other exterior lamps come on. The transition time for the lamps coming on varies based on wiper speed. When the wipers are not operating, these lamps turn off. Move the exterior lamp control to  $\overset{\bullet}{\cup}$  or  $\overset{\bullet}{>}00\overset{\leftarrow}{<}$  to disable this feature.

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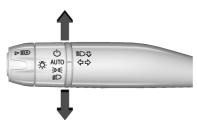
## **Hazard Warning Flashers**



**\(\textit{\tit{\textit{\textit{\textit{\textit{\textit{\textit{\textit{\texti** 

When the hazard warning flashers are on, the vehicle's turn signals will not work.

# Turn and Lane-Change Signals



An arrow on the instrument cluster flashes in the direction of the turn or lane change.

Move the turn signal lever all the way up or down to signal a turn.

Raise or lower the lever for less than one second until the arrow starts to flash to signal a lane change. This causes the turn signals to automatically flash three times. It will flash six times if Tow/Haul Mode is active. Holding the turn signal lever for more than one second will cause the turn signals to flash until the lever is released.

The lever returns to its starting position whenever it is released.

If after signaling a turn or a lane change the arrows flash rapidly or do not come on, a signal bulb could be burned out.

Replace any burned out bulbs. If a bulb is not burned out, check the fuse. See *Fuses and Circuit Breakers* 

⇒ 336.

#### **Turn Signal On Chime**

If the turn signal is left on for more than 1.2 km (0.75 mi), a chime sounds at each flash of the turn signal. The message TURN SIGNAL ON will also appear in the Driver Information Center (DIC). To turn the chime and message off, move the turn signal lever to the off position.

## **Cornering Lamps**

If equipped with cornering lamps, they automatically come on when all of the following occur:

- The low-beam headlamps are on.
- The turn signals are activated or the steering wheel is at a turning angle.
- The vehicle speed is below 40 km/h (25 mph).

## Interior Lighting

# Instrument Panel Illumination Control



This feature adjusts the brightness of all illuminated controls.

& : Move the thumbwheel up or down to set the lowest level of automatic brightness control.

The thumbwheel is functional at night, or when the headlamps or parking lamps are ON.

The brightness of the displays automatically adjusts based on outdoor lighting. The instrument panel illumination control will set the lowest level to which the displays will be automatically adjusted.

## **Interior Lamps**

#### **Interior Ambient Lighting**

If equipped, this feature allows the color of the interior lighting in the vehicle to be chosen.

To access, press  $\Delta$  on the infotainment controls, then touch AMBIENT LIGHTING to display the settings screen.

Touch to select from the following:

**OFF**: Turns the feature off.

**ON:** Turns the feature on. Ambient lighting provides the ability to customize the color and intensity of the interior accent lighting. Chose the color on the display screen to make change to interior lighting color.

**DEMO MODE:** When the shift lever is in P (Park), touch to turn the feature on in colors chosen by the vehicle. When the shift lever is not in P (Park), the interior color will default to the last active color selected.

**LINK TO DRIVE MODE:** The light color is matched to the color being used for the drive mode.

## **Dome Lamps**



There are dome lamps in the overhead console and the headliner.

To change the dome lamp settings, press the following:

Press and hold any of the overhead console lens to turn all dome lamps on. Press and hold any of the overhead consoles lens again to turn all dome lamps off.

Press OFF to turn off the dome lamps when any door is opened, on the remote key is pressed, or when the ignition is switched off. An indicator light on the button will turn on when

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the dome lamp override is activated. Press OFF again to deactivate this feature and the indicator light will turn off. The dome lamps will come on when any door is opened, on the remote key is pressed, or when the ignition is switched off.

## **Reading Lamps**



There are reading lamps in the overhead console and the headliner, if equipped.

These lamps come on automatically when any door is opened,  $\bigcirc$  on the remote key is pressed, or when the ignition is switched off.



To operate, the ignition must be on or in ACC/ACCESSORY or using Retained Accessory Power (RAP).

Press the lens on each reading lamp to turn it on and off.

## Lighting Features

## **Entry Lighting**

Some exterior lamps turn on briefly at night, or in areas with limited lighting, when is pressed on the remote key. After about 30 seconds the exterior lamps turn off when any door is opened, the unlock button on the remote key is pressed, or when the ignition is switched off. All interior lights turn on and then the dome and remaining interior lamps dim to off after 20 seconds.

## **Exit Lighting**

Some exterior lamps come on at night, or in areas with limited lighting, when the driver door is opened after the ignition is turned off. The dome lamp comes on after the ignition is turned off. The exterior lamps and dome lamp remain on after the door is closed for a set amount of time, then automatically turn off.

The exterior lamps turn off immediately by turning the exterior lamp control off.

## **Battery Load Management**

The vehicle has Electric Power Management (EPM), which estimates the battery's temperature and state of charge. It then adjusts the voltage for best performance and extended life of the battery.

When the battery's state of charge is low, the voltage is raised slightly to quickly bring the charge back up. When the state of charge is high, the voltage is lowered slightly to prevent overcharging. The voltmeter gauge or the voltage display on the Driver Information Center (DIC), if equipped, may show the voltage moving up or down. This is normal. If there is a problem, an alert will be displayed.

The battery can be discharged at idle if the electrical loads are very high. This is true for all vehicles. This is because the generator (alternator) may not be spinning fast enough at idle to produce all the power that is needed for very high electrical loads.

A high electrical load occurs when several of the following are on, such as: headlamps, high beams, fog lamps, rear window defogger, climate control fan at high speed, heated seats, engine cooling fans, trailer loads, and loads plugged into accessory power outlets.

EPM works to prevent excessive discharge of the battery. It does this by balancing the generator's output and the vehicle's electrical needs. It can increase engine idle speed to generate more power, whenever needed. It can temporarily reduce the power demands of some accessories.

Normally, these actions occur in steps or levels, without being noticeable. In rare cases at the highest levels of corrective action, this action may be noticeable to the driver. If so, a DIC message might be displayed and it is recommended that the driver reduce the electrical loads as much as possible.

## **Battery Power Protection**

This feature shuts off any interior lamps if they are left on for more than 10 minutes when the ignition is off. This will keep the battery from running down.

# **Exterior Lighting Battery Saver**

The exterior lamps turn off about 10 minutes after the ignition is turned off, if the parking lamps or headlamps have been manually left on. This protects against draining the battery. To restart the 10-minute timer, turn the exterior lamp control to the bosition and then back to the bosition.

To keep the lamps on for more than 10 minutes, the ignition must be on or in ACC/ACCESSORY.

## Infotainment System

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## Introduction

Read the following pages to become familiar with the features.

## **⚠** Warning

Taking your eyes off the road for too long or too often while using any infotainment feature can cause a crash. You or others could be injured or killed. Do not give extended attention to infotainment tasks while driving. Limit your glances at the vehicle displays and focus your attention on driving. Use voice commands whenever possible.

The infotainment system has built-in features intended to help avoid distraction by disabling some features when driving. These features may gray out when they are unavailable. Many infotainment features are also available through the instrument cluster and steering wheel controls.

#### Before driving:

 Become familiar with the operation, center stack controls, steering wheel controls, and infotainment display.

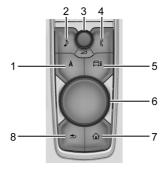
- Set up the audio by presetting favorite stations, setting the tone, and adjusting the speakers.
- Set up phone numbers in advance so they can be called easily by pressing a single control or by using a single voice command.

#### Overview

### **Infotainment System**

The infotainment system is controlled by using the infotainment display, controls on the center console, steering wheel controls, and voice recognition.

## Infotainment Controls on the Multifunction Controler (MFC)



- 1.  $\triangle$  (Navigation)
  - Press to access the navigation screen.
- 2. (Radio/Audio)
  - Press to open the active audio source page.
- 3. (Power/Volume) Knob
  - Press to turn the power on.
  - Press and hold when the system is on to turn the power off and display the time.

- Press to mute/unmute the system when on.
- Turn to decrease or increase the volume.
- 4. (Phone)
  - Press to access the phone menu.
- 5. i (Vehicle Information)
  - Press to access the vehicle information.
- 6. Primary Knob
  - Turn to highlight a feature.
     Press to activate the highlighted feature.
  - Move right/left or up/down to change the highlighted area on the display screen.
- 7. **1** (Home Page)
  - Press to access the Home Page. See "Home Page" later in this section.
- 8. **(Back)** 
  - Press to return to the previous display in a menu.

### **Home Page**

The Home Page is where vehicle application icons or cards are accessed. Some applications are disabled when the vehicle is moving.

Swipe left or right across the display or use the MFC to move the home page. Move the knob right/left to change the page or touch on one of the page count indicators at the bottom of the screen to jump to a specific page.

#### **Managing Home Page Icons/Cards**

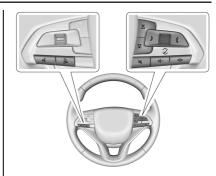
- Touch and hold any of the Home Page icons/cards to enter edit mode. Edit mode is not available when the vehicle is moving.
- 2. Continue holding the icon/card and drag it to the desired position.
- 3. Release your finger to drop the icon in the desired position.
- 4. To move an application to another page, drag the icon to the edge of the display toward the desired page. Cards must stay on the first page.

- 5. Continue dragging and dropping application icons as desired.
- Application cards on the first page can be replaced, moved or deleted based on user preference while in edit mode.
- 7. Touch Done to save changes or Cancel to not save and exit edit mode

There will always be 10 icons per page except on the last page. If an icon is moved from the first page to the second, then that icon from the second page will replace the one removed from the first.

## **Steering Wheel Controls**

If equipped, some audio controls can be adjusted at the steering wheel.



w\(\xeta\): Press to answer an incoming call or start voice recognition. See Bluetooth (Overview) \(\phi\) 186 or Bluetooth (Pairing and Using a Phone) \(\phi\) 187.

**%**: Press to use Conversation Enhancement. See "Conversation Enhancement" in *Settings* ⇒ 193

 $\triangle$  or  $\bigcirc$ : Press to go to the next or previous favorite when listening to the radio. Press to go to the next or previous track when listening to a media source.

: Press to open the "Now Playing" screen.

 $\wedge$  or  $\vee$ : Use the thumbwheel to scroll to the previous or next selection.

✓: Press the thumbwheel to open a menu or select a menu item. Press and hold to reset certain displays.

(: Press to access the phone menu.

 $\Box$ - or  $\Box$ +: Press to decrease or increase the volume.

## **Using the System**

#### **Audio**

Touch the Audio icon on the infotainment display or on the Multifunction Controler (MFC) to display the active audio source page. Examples of available sources may include AM, FM, USB, and Bluetooth.

#### **Phone**

Touch the Phone icon on the infotainment display or  $\P$  on the MFC

to display the Phone menu. See Bluetooth (Overview) \$\Dip\$ 186 or Bluetooth (Pairing and Using a Phone) \$\Dip\$ 187.

#### **Navigation**

Touch the Nav icon on the infotainment display or  $\triangle$  on the MFC to display the navigation map. See Using the Navigation System  $\Rightarrow$  169.

#### **Users**

Touch the Users icon to sign in or create a new user profile, and follow the on-screen instructions.

Only four user profiles can be active at one time in the vehicle. It may be necessary to remove a profile from the menu before creating or signing into an existing profile. The removed profile can be logged into at a later time.

## Settings

Touch the Settings icon to display the Settings menu. See *Settings*  $\Rightarrow$  193.

#### **Vehicle Information**

Touch  $\Rightarrow$  i on the infotainment display or press  $\Rightarrow$  i on the MFC. See *Vehicle Information*  $\Rightarrow$  128.

### **Apple CarPlay**

Touch the Apple CarPlay icon to activate Apple CarPlay (if equipped) after a supported device is connected. See *Apple CarPlay and Android Auto* 

⇒ 191.

#### **Android Auto**

Touch the Android Auto icon to activate Android Auto (if equipped) after a supported device is connected. See Apple CarPlay and Android Auto 

⇒ 191

#### **Apps**

If equipped, in-vehicle apps are available for download. Touch the Apps icon on the Home Page to begin.

Downloading and using in-vehicle apps requires Internet connectivity which can be accessed with a data plan through the vehicle's built-in 4G LTE Wi-Fi hotspot, if equipped, or a compatible mobile device hotspot. On

most mobile devices, activation of the Wi-Fi hotspot is in the device's Settings menu under Mobile Network Sharing, Personal Hotspot, Mobile Hotspot, or similar.

Availability of apps and connectivity varies by vehicle, conditions, and location. Data plan rates apply. Features are subject to change. For more information, see your dealer.

#### Camera

Touch the Camera icon to access the camera application. See *Assistance Systems for Parking or Backing* ⇔ 268.

#### Rear Media

If equipped, touch the Rear Media icon to access the Rear Seat Infotainment application. See Rear Seat Infotainment (RSI) System 

↑ 162.

#### **Shortcut Menu**

The shortcut menu is along the left edge of the display. It shows up to five applications.

#### **Infotainment Display Features**

Infotainment display features show on the display when available. When a feature is unavailable, it may gray out. When a feature is touched, it may highlight.

### **Proximity Sensing**

The infotainment system uses proximity sensing. When a hand approaches the screen, the view changes from the MFC view to the touch view.

#### **Infotainment Gestures**

Use the following finger gestures to control the infotainment system.

#### Touch/Tap



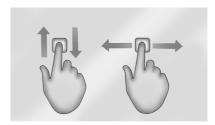
Touch/tap is used to select an icon or option, activate an application, or change the location inside a map.

#### **Touch and Hold**



Touch and hold can be used to move or delete an application.

#### Drag



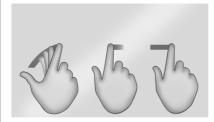
Drag is used to move applications on the Home Page, or to pan the map. To drag the item, it must be held and moved along the display to the new location. This can be done up, down, right, or left. This feature is only available when vehicle is parked and not in motion.

#### Nudge



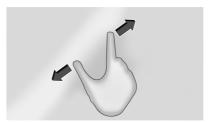
Nudge is used to move items a short distance on a list or a map. To nudge, hold and move the selected item up or down to a new location.

## Fling or Swipe



Fling or swipe is used to scroll through a list, pan the map, or change page views. Do this by placing a finger on the display then moving it rapidly up and down or right and left.

#### Spread



Spread is used to zoom in on a map, certain images, or a web page. Place finger and thumb together on the display, then move them apart.

#### **Pinch**



Pinch is used to zoom out on a map, certain images, or a web page. Place finger and thumb apart on the display, then move them together.

### Cleaning High Gloss Surfaces and Vehicle Information and Radio Displays

For vehicles with high gloss surfaces or vehicle displays, use a microfiber cloth to wipe surfaces. Before wiping the surface with the microfiber cloth, remove dirt that could scratch the surface. Then use the microfiber cloth by gently rubbing to clean. Never use

window cleaners or solvents.
Periodically hand wash the microfiber cloth separately, using mild soap. Do not use bleach or fabric softener.
Rinse thoroughly and air dry before next use.

# Software Updates Over-the-Air Software Updates

If equipped, see "Updates" under  $Settings \Rightarrow 193$  for details on software updates.

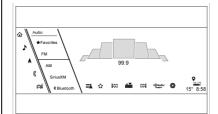
## Radio

## **AM-FM Radio**

#### Playing the Radio

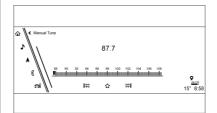
From the Home Page, touch the Audio icon to display the active audio source page. Choose from the list at the left side of the display. Examples of available sources may include AM, FM, SiriusXM (if equipped) and Bluetooth.

## Finding a Station Seeking a Station



From the AM or FM active source page, touch ⋈ or ⋈ to seek for the previous or next strong station. Touch to save the station as a favorite.

#### **Manual Tune**



Touch to display the Manual Tune screen.

Manual tuning can be done by:

- Touch KN or DN
- Turn the Primary Knob on the infotainment controls.
- Place a finger on the infotainment display and swipe right or left.

Touch  $\Delta$  to save the tuned station as a favorite.

#### **Stations**



Touch A to list all available stations or select Categories at the top of the list to access the categories list. The list contains categories associated with the AM or FM stations. Touch a category name to display a list of stations for that category. Touching a station from the list will tune the radio to that station.

Touch  $\overset{\checkmark}{\Omega}$  to save the selected station as a favorite.

#### **Audio Settings**

From the AM or FM audio source main page, touch to display the following:

- Front Passenger Volume
- Sound
- Adaptive Volume
- HD Radio
- RDS
- Manage Phones
- Metadata Corrector
- Reset Music Index
- Lighting Effect

#### **Front Passenger Volume**

This setting allows the front seat passengers to adjust the audio volume of their headrest speakers independently from the cabin volume.

#### Sound

Select and the following may display:

**Equalizer:** Touch to adjust Bass, Midrange, and Treble, using the options on the infotainment display.

**Fade/Balance :** Touch to adjust by using the controls on the infotainment display.

**Sound Mode :** Touch to select Front or Rear and to adjust Surround or Surround 3D.

#### **Adaptive Volume**

This feature will automatically adjust the audio volume based on vehicle speed and road noise.

Touch Off or On.

#### **HD Radio**

Enhances AM and FM radio with digital channels for better sound quality and information.

Touch Off or On.

#### **RDS**

Radio Data System (RDS) displays information about the currently playing radio content such as song or program name.

Touch Off or On.

#### **Manage Phones**

Select to manage the vehicles phone connections such as Near Field Communication (NFC) pairing or Bluetooth pairing.

#### **Metadata Corrector**

This feature, when on, will add and correct information associated with the media files on connected devices.

Touch Off or On.

#### **Reset Music Index**

Select to clear the metadata from the connected USB devices.

#### **Lighting Effect**

This feature animates the radio background in the color associated with the currently playing content.

Touch Off or On.

#### **Favorites**

From the active audio source page, choose \*\* Favorites from the list at the left side to display a list of audio favorites.

Favorites are stored by touching ...
This will highlight indicating that it is now saved as a favorite.

## Radio Data System (RDS)

If equipped, RDS features are available for use only on FM stations that broadcast RDS information. With RDS, the radio can:

- Group stations by Category (i.e., Program Type) such as Rock, Jazz, Classical, etc.
- Display messages from radio stations.

This system relies on receiving specific information from these stations and only works when the information is available. It is possible that a radio station could broadcast incorrect information that causes the radio features to work improperly. If this happens, contact the radio station.

When information is broadcast from a RDS station, the station name or call letters display on the audio screen. Radio text supporting the currently playing broadcast may also appear.

## **Radio Reception**

Unplug electronic devices from the accessory power outlets if there is interference or static in the radio.

#### FΜ

FM signals only reach about 16 to 65 km (10 to 40 mi). Although the radio has a built-in electronic circuit that automatically works to reduce interference, some static can occur, especially around tall buildings or hills, causing the sound to fade in and out.

#### AΜ

The range for most AM stations is greater than for FM, especially at night. The longer range can cause station frequencies to interfere with each other. Static can also occur when things like storms and power lines interfere with radio reception. When this happens, try reducing the treble on the radio.

### **Digital Audio Broadcasting (DAB)**

If equipped, Digital Audio Broadcasting (DAB) is a universal broadcast system that indicates stations by the radio program name on the infotainment display. The DAB signal produces a constant volume and is not affected by interference from nearby frequencies. The reception quality of DAB improves if the signal is reflected by natural obstacles or buildings. If the DAB signal is unclear, reception is interrupted completely.

#### **Mobile Phone Usage**

Mobile phone usage, such as making or receiving phone calls, charging, or just having the phone on may cause static interference in the radio. Unplug the phone or turn it off if this happens.

#### **Multi-Band Antenna**

The roof antenna is for OnStar (if equipped), and GPS (Global Positioning System), if equipped. Keep clear of obstructions for clear

reception. If the vehicle has a sunroof, and it is open, reception can also be affected.

## Audio Players

# **Avoiding Untrusted Media Devices**

When using media devices such as SD cards, USB devices, and mobile devices, consider the source.
Untrusted media devices could contain files that affect system operation or performance. Avoid use if the content or origin cannot be trusted

#### **USB Port**

Audio stored on a USB device may be listened to.

The vehicle may be equipped with two USB ports in the center console under the armrest and another two on the center stack. These ports are for data and charging. There may also be two USB ports at the rear of the center

console and a USB port on each side of the third row seats for charging only.

#### Caution

To avoid vehicle damage, unplug all accessories and disconnect all accessory cables from the vehicle when not in use. Accessory cables left plugged into the vehicle, unconnected to a device, could be damaged or cause an electrical short if the unconnected end comes in contact with liquids or another power source such as the accessory power outlet.

## Playing from a USB

A USB mass storage device can be connected to the USB port.

Audio extensions supported by the USB may include:

- MP3
- AAC
- OGG
- 3GP

#### Gracenote

When plugging in a USB device, Gracenote service builds voice tags for music. Voice tags allow artists, albums with hard to pronounce names, and nicknames to be used to play music through voice recognition, if equipped.

While indexing, infotainment features may be available.

#### My Media Library

MyMedia is only available when more than one indexed device is connected. It allows access to content from all indexed media sources. MyMedia will show as an available source in the Source page.

#### **USB MP3 Player and USB Devices**

The USB MP3 players and USB devices connected must comply with the USB Mass Storage Class specification (USB MSC).

To play a USB device:

- 1. Connect the USB.
- 2. Touch Audio from the Home Page.
- 3. Touch the More option and then touch the USB device.

Use the following when playing an active USB source:

: Touch to play the current media source.

**II:** Touch to pause playback of the current media source.

#### KKI :

- Touch to seek the beginning of the current or previous track.
- Touch and hold to reverse quickly through playback. Release to return to playing speed. Elapsed time displays.

#### XX:

- Touch to seek the next track.
- Touch and hold to advance quickly through playback. Release to return to playing speed. Elapsed time displays.

**Shuffle :** Touch the shuffle icon to play music in random order.

#### **USB Sound Menu**

#### **USB Browse Menu**

When a list of songs, albums, artists, or other types of media displays, the up and down arrows and A-Z appear on the left side. Select A-Z to view a display that will show all letters of the alphabet and select the letter to go to.

Touch the up and down arrows to move the list up and down.

Touch Browse and the following may display:

#### Playlists:

- 1. Touch to view the playlists stored on the USB.
- 2. Touch a playlist to view the list of all songs in that playlist.
- 3. Touch a song from the list to begin playback.

Supported playlist extensions are m3u and pls.

#### **Artists:**

- 1. Touch to view the list of artists stored on the USB.
- 2. Touch an artist name to view a list of all albums by the artist.

To select a song, touch All Songs or touch an album and then touch a song from the list.

#### Songs:

- 1. Touch to display a list of all songs on the USB.
- 2. To begin playback, touch a song from the list.

#### Albums:

- 1. Touch to view the albums on the USB.
- 2. Touch the album to view a list of all songs on the album.
- 3. Touch a song from the list to begin playback.

#### Genres:

- 1. Touch to view the genres on the USB.
- Touch a genre to view a list of artists.
- 3. Touch an artist to view albums by that artist.
- 4. Touch an album to view songs on the album.
- 5. Touch a song to start playback.

#### **Composers:**

- 1. Touch to view the composers on the USB.
- 2. Touch a Composer to view a list of albums by that composer.
- 3. Touch an album or All Songs to view a list of songs.
- 4. Touch a song from the list to begin playback.

#### Folders:

- 1. Touch to view the directories on the USB.
- 2. Touch a folder to view a list of all files.
- 3. Touch a file from the list to begin playback.

**Podcasts :** Touch to view the podcasts on the connected Apple device and get a list of podcast episodes.

#### **Audiobooks:**

- 1. Touch to view the audiobooks stored on the Apple device.
- 2. Touch an audiobook to get a list of chapters.
- 3. Touch the chapter from the list to begin playback.

#### **File System and Naming**

File systems supported by the USB may include:

- FAT32
- NTFS
- HFS+

The songs, artists, albums, and genres are taken from the file's song information and are only displayed if present. The radio displays the file name as the track name if the song information is not available.

#### **Supported Apple Devices**

To view supported devices, see my.cadillac.com/learn.

### Media Playback and Mute

USB playback will be paused if the system is muted. If the steering wheel mute control is pressed again, playback will resume.

If the source is changed while in mute, playback resumes and audio will unmute.

#### **Bluetooth Audio**

Music may be played from a paired Bluetooth device. See *Bluetooth* (Overview) ⇒ 186 or Bluetooth (Pairing and Using a Phone) ⇒ 187 for help pairing a device.

Volume and song selection may be controlled by using the infotainment controls or the mobile device. If Bluetooth is selected and no volume is present, check the volume setting on both your mobile device and the infotainment system.

Music can be launched by touching Bluetooth from the recent sources list on the left of the display or by touching the More option and then touching the Bluetooth device.

To play music via Bluetooth:

- 1. Power on the device, and pair to connect the device.
- Once paired, touch Audio from the Home Page, then touch Bluetooth from the recent sources list on the left of the display.

#### **Bluetooth Sound Menu**

See "Infotainment System Sound Menu" under *AM-FM Radio* 

⇒ 156.

#### **Manage Bluetooth Devices**

From the Home Page:

- 1. Touch Audio.
- 2. Touch Bluetooth.
- 3. Touch Devices to add or delete devices.

When touching Bluetooth, the radio may not be able to launch the audio player on the connected device to start playing. When the vehicle is not moving, use the mobile device to begin playback.

All devices launch audio differently. When selecting Bluetooth as a source, the radio may show as paused on the display. Press play on the device or touch on the display to begin playback.

Browse functionality will be provided where supported by the Bluetooth device. This media content will not be part of the MyMedia source mode.

Some smartphones support sending Bluetooth music information to display on the radio. When the radio receives this information, it will check to see if any is available and display it. For more information about supported Bluetooth features, see your dealer.

## Rear Seat Infotainment

# Rear Seat Infotainment (RSI) System

If equipped, the system includes two rear USB-C ports, two HDMI inputs, and two wireless headphones.

The RSI system may not operate properly until the temperature is above -20 °C (-4 °F) and below 55 °C (131 °F).

### **System Operation**

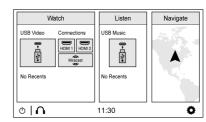
The video screens are in back of the driver and front passenger seats.

#### To use:

- 1. Touch either screen to Power On and view the Home screen.
- 2. Select from the Watch, Listen or Navigate menus.

If Remember Screen Power Status was selected in the settings, the screens will return to the same Power Status as when the vehicle was turned off. See "Remember Screen Power Status" later in this section.

#### Sources



Watch sources include:

- USB Video
- HDMI 1
- HDMI 2
- Miracast

Listen Sources include USB Music files from a USB drive.

#### **USB Video**

Touch USB Video and the most recent viewed USB video will begin playback from the last played position. Recently played videos are also available from the Watch Menu. During playback, Browse may be selected to search additional available USB videos. For a newly inserted device, the Browse menu is immediately available.

When playing a video, the playback controls are available during the first few moments. The Playback Controls can be re-displayed by touching the screen at any time. Playback controls include Home, Headphones, Browse, Previous, Play/Pause, Next, and Share.



Playback controls include:

- **1** (Home): Touch **1** to return to the RSI Home selection screen.
- (Headphones): Touch () to access the bluetooth headphone setup menu.

- Browse: Touch Browse to display a menu of the videos available from connected USB drives.
- Previous/Next: Touch ⋈ or ⋈ to select the previous or next video on the current media.
- ▷ or **II** (Play or Pause): Touch ▷ to play or touch **II** to pause a video.
- Share: Touch Share to allow the other RSI screen to view the same content.

#### **HDMI Input**

An HDMI cable is required to connect an HDMI device to the RSI hub. The RSI HDMI inputs allow connection to video games, disc players, cameras, smartphones, tablets, streaming devices and A/V dongles that have HDMI (version 1.4a) outputs.

#### Miracast

The RSI Wi-Fi supports Miracast to display smart devices directly on the rear seat infotainment screens. Miracast will only support one device at a time. Your smart device must support Miracast, Screen Mirroring, or Android Wireless Display.

Apple does not support the Miracast standard.

#### **Placement for Optimal Performance**

The RSI Wi-Fi antenna is in the right RSI display. The smart device connection is stronger when it is near the Wi-Fi antenna.

If the network is not operating at its maximum effectiveness, try the following:

- Disconnect the smart device from any other connected network to improve the audio/video performance.
- Switch the band. While in any Wi-Fi screen, select Menu, then select Switch Band to access a band that is available. Some marketing regions will only support 2.4 GHz.

#### Operation

From the Home Menu, select Miracast to connect to an Android device or to view the other screen that is already connected through Wi-Fi.

1. Make sure the Android smart device Wi-Fi is enabled.

- From the Android smart device, enter the Miracast, Screen Mirroring or Android Wireless Display application.
- 3. Once the Android smart device attempts to connect, the RSI will display a "Request to Connect" acceptance screen. Press OK to continue.

After the connection has completed, the screen from the smart device will be duplicated on the RSI screen. Any audio associated with the screen shown will be available through the RSI headphones.

Once the connection process is made for the first time, the smart device should appear available on the RSI whenever this device is near the vehicle and the Wi-Fi is turned on. From the smart device, make the connection as before.

Accessing the Miracast function varies from device to device. Usually this function can be found in the Settings menu, under Display or Wireless & Networks.

The other RSI display may connect to an existing Miracast session. Go to the Home menu, select Wireless Display, then select View Screen 1 or 2 Wireless Connection.

#### **USB Audio**

Press USB Music. The most recent USB audio file will begin playback from the last played position. During Playback, browse may be selected to search and select additional available USB music files. For a newly inserted device, the Browse menu is immediately available from the Listen menu.

Playback controls are always displayed. Playback controls include Home, Headphones, Browse, Previous, Play/Pause, Next, Shuffle and Share.

Within the USB Music menu, music may be browsed from the following categories:

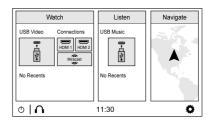
- Playlists
- Artists
- Albums
- Songs
- Genres

- Podcast
- Audiobooks

#### **Navigate**

Navigate will allow you to find local points of interest, and then send the selected address to the driver for navigation. You may select from various categories, enter your own category or directly enter an address.

#### **Settings**



From the rear screen home page, touch **t**o access the settings menu.

The menu may contain the following:

#### **Video Voice Over**

If equipped, the RSI system has a Video Voice Over feature to benefit the visually and hearing impaired.

When activated, the RSI will read aloud menu titles, menu listings, pop-ups, alerts, and file titles from audio and video media. Titles with gibberish, special characters, or foreign text may not be read aloud.

To turn Video Voice Over on or off, touch , touch the toggle and then press OK to confirm. Video Voice Over will remain active over ignition cycles until it is turned off.

#### **Bluetooth Headphone Setup**

Your system will support Bluetooth headphones. Up to 9 Bluetooth headphones can be paired to each REAR SCREEN. To pair Bluetooth headphones to one of the rear screens:

- 1. Touch  $\bigcap$  from the desired Rear Screen Home Page.
- 2. Select Add New Headphones.
- 3. Make sure your Bluetooth headphones are in pairing mode. Once recognized by the system, your Bluetooth headphones will be displayed on the list of Available Headphones.

- 4. Select your Bluetooth headphones from the list. Touch OK once the Pairing Successful pop-up displays. The headphones may need to be unpaired from your phone before pairing to the RSI.
- 5. An option will be given to create a custom name for this pair of headphones – touch Yes if you want to create a unique name for these headphones in this vehicle.

#### **Screen Brightness**

Each screen can be individually adjusted for brightness. Move the bar left or right to adjust the display brightness. Each screen may be uniquely adjusted.

#### **Remember Screen Power Status**

Each screen can be individually set to return to the On Status after an ignition cycle (if On prior to leaving vehicle) or to remain off after each ignition cycle.

#### Video Auto Play

Enabling Video Auto Play will cause the next available video to automatically begin playing when the previous video has ended. Disabling Video Auto Play will cause the video playback to pause until another video is selected for playback.

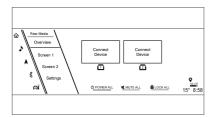
#### **Clear All Miracast Data**

Selecting Clear All Miracast Data will cause the RSI system to forget the Wi-Fi connection settings for any phones that had been previously paired.

#### **RSI Video App Front Screen**



The RSI Video App will allow a front user to control the Rear Seat Video Screen sources. To access the RSI Video App, touch the RSI Video App icon from the Home Page.



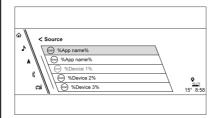
The Rear Screens may be powered on or off from the RSI Video App. Touch the Rear Screen 1 or Rear Screen 2 icons to select a screen. Touch the 1-2 icon to view both Rear Screens together. Touching the Power icon next to the highlighted screen icon will turn that screen on or off. Both screens can be powered on or off by pressing the POWER ALL button.

The audio for the rear users can be muted by the front user by pressing the mute icon associated with the left or right rear screen on the Rear Video App screen, or both rear screens by pressing the MUTE ALL button.

The current source from the desired Rear Screen can also be shown on the other Rear Screen by pressing the Share button on the lower right side of the RSI Video App screens.

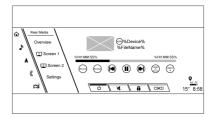
Content can be searched for the selected source by pressing the Browse button on the right side of the RSI Video App screen.

## Source Selecting from the RSI Video App



Sources may be selected for the highlighted Rear Screen. Select Source from the RSI App screen, then select from the list of available sources shown on the RSI Sources screen. Touch More to display additional available sources.

#### **Playback Controls USB Sources**



Playback controls include:

- ⋈ or ⋈ (Next Track/Previous Track): Touch ⋈ to skip ahead or ⋈ to skip back tracks. Touch ⋈ less than five seconds into the current track to start at the beginning of the previous track. Touch ⋈ more than five seconds into the current track to start at the beginning of the current track.
- ⋈ or ⋈ (Fast Forward/Fast Rewind)
  : Touch and hold ⋈ or ⋈ for
  approximately one and one-half
  seconds to fast forward or fast
  rewind. If ⋈ or ⋈ are held for
  approximately six seconds, the rate
  of fast forward or fast rewind will
  increase.

- or II (Play or Pause): Touch > to play or touch II to pause depending on the current selection.
- Listen: Touch Listen to hear the audio source on the vehicle speakers.

## Auxiliary Inputs Rear Media Connections



If equipped with RSI, the features above will be in the rear of the center console. These include 2 USB ports and 2 HDMI inputs.

#### **USB**

Any USB port in the vehicle can be used to provide USB content for the RSI system.

To watch a video, see "USB Video" previously in this section.

To listen to music, see "USB Audio" previously in this section.

#### HDMI

The HDMI input allows an HDMI A/V cable to be connected from an auxiliary device such as a camcorder, video game system, or Apple device. A cable from Apple is required for Apple devices.

For certain HDMI devices that support USB charging, the USB ports can be used as a power source.

To use the HDMI input of the RSI system:

- 1. Connect the auxiliary device with an HDMI cable.
- 2. Power on both the auxiliary device and the RSI video screen.
- 3. Touch **4** (Home) on the desired display and select HDMI as the source.

#### **Headphones**



- 1. Power Indicator Light
- 2. Channel 1 or 2 Switch
- 3. Volume Control
- 4. Power Button
- 5. Battery Cover

The RSI includes two or four new 2-channel digital wireless headphones, depending on the vehicle model. The headphones are used to listen to various multimedia. The wireless headphones have a power button, Channel 1 or 2 switch, and a volume control. The digital headphones cannot be interchanged with previous models of GM headphones.

Press the power button to turn on the headphones. A light on the headphones should come on.

A flashing light indicates the headphones are not in range. Move them closer to the forward overhead screen until the light stops flashing. If the light does not come on, check the batteries. Intermittent sound or static can also indicate weak batteries. See "Battery Replacement" later in this section.

Turn the headphones off when they are not in use.

Press the center of the right side of the headphone to change the channel. Channel 1 will provide audio associated with screen 1 and channel 2 will provide audio associated with screen 2.

Infrared transmitters are on the top of the right seatback video screen. The headphones shut off automatically to save the battery power if the RSI system is off or if the headphones are out of range of the transmitters for more than three minutes. Moving too far forward or stepping out of the vehicle can cause the headphones to lose the signal or have static.

Use the volume control on the headphones to adjust the volume.

For best audio performance, wear the headphones as indicated with L (Left) and R (Right) on the ear pads. Do not let anything cover the ear pads.

#### Caution

Do not store the headphones in heat or direct sunlight. This could damage the headphones and repairs would not be covered by the vehicle warranty. Storage in extreme cold can weaken the batteries. Keep the headphones stored in a cool, dry place.

If the foam ear pads become worn or damaged, the pads can be replaced separately. To purchase replacement ear pads, call 1-888-293-3332 or contact your dealer.

#### **Battery Replacement**

To change the batteries:

- Loosen the screw to the battery door on the left side of the headphones.
- 2. Slide the battery door open.
- 3. Replace the two AAA batteries.

4. Replace the battery door and tighten the screw.

Remove the batteries if the headphones will not be used for a long time.

#### **RSI Troubleshooting**

**No power :** The ignition might not be on or in ACC/ACCESSORY.

There is no sound from the headphones with the indicator light on: If the batteries are good, make sure the headphones are programmed to the correct screen and on the correct channel for the screen being viewed

Sometimes the wireless headphone audio cuts out or buzzes: Check for obstructions, low batteries, reception range, and interference from cell phone towers or from cellular telephone use in the vehicle. Check that the headphones are on correctly using the L (Left) and R (Right) on the headphones. Check that the headphones are positioned properly with the headband across the top of the head.

Newer mobile phones and tablets emit infrared light for features like face and iris detection. This infrared light can interfere with both the headphone operation. If your headphones experience static or dropouts, place your mobile device away from the rear seat displays.

**I lost the headphones :** See your dealer for assistance.

#### **Video Distortion**

Video distortion can occur when operating cellular phones, scanners, CB radios, Global Positioning Systems (GPS), two-way radios, mobile faxes, or walkie talkies.

It might be necessary to turn off the video player when operating one of these devices in or near the vehicle.

## Navigation

# Using the Navigation System

If equipped, launch the Nav application by touching the Nav icon on the Home Page or on the shortcut tray near the bottom of the infotainment display.

When the Nav application is launched for the first time, a product walkthrough is available. Use of the feature requires the Terms and Conditions and the Privacy statement to be confirmed. If available and signed into a profile, it is also suggested to enable and confirm Predictive Navigation.

#### **Predictive Navigation (If Equipped)**

If Predictive Navigation is available and confirmed, this feature learns preferences by remembering where the vehicle has been. It uses the locations and navigation history to personalize routes and results.

Predictive Navigation may learn elements such as:

- Personalized routes based on preferred streets.
- Search results that provide best matches at the top of the list.
- Predictive traffic.
- Local map content updating.

Predictive Navigation can also be enabled or disabled at a later time by touching (Options). While in Options, touch Settings, then More Settings, and then Predictive Navigation. See Settings \$\phi\$ 193.

#### **Navigation Map View**



After opening the Nav application for the first time, the application will always open in full map view displaying the vehicle's current location. When the vehicle is stopped, the search bar will appear along the

top of the navigation map view. Manually close the search bar by touching X. When the vehicle is moving, the  $\mathcal{P}$  (Search) icon will replace the search bar to maximize the full map view.

#### **Destination Card Preferences**

From the Nav application, set up Home and Work addresses to enable one-touch navigation. To set up Home and Work addresses, touch and select Settings, then More Settings, and then Destination Card Preferences. Show My Places on Map should be on by default. Select and enter Home and/or Work address and save.



To turn off the My Places bubbles, switch Show My Places on Map to Off.

If the vehicle's system is not signed into a customized profile, the current location icon uses a generic symbol. Once signed into a customized profile, the current location symbol will show a customized icon. See *Navigation Symbols* ⇒ 173.

Touch the drive To Home or drive To Work pop-up to start either route. Only one will show if the vehicle is already at Home or Work.

#### **Map and Navigation Settings**

Touch Settings to display options. The following may display:

- Map Orientation
  - 3D Heading Up
  - 2D Heading Up
  - 3D North Up
- Show on Map
  - Fuel
  - Food
  - Fast Food
  - Coffee
  - ATMs
  - Lodging
  - Parking
  - Groceries

- Avoid on Route
  - Highways
  - Toll Roads
  - Unpaved Roads
  - Ferries
  - Tunnels
  - · Carpool Lanes
  - Country Borders
- Rear Seat Requests
  - Accept
  - Always Ignore

To access the following, touch Settings and then More Settings:

- Destination Card Preferences
- Map Preferences
- Preferred Route
- Navigation Voice Control
- Traffic Preferences
- Alert Preferences
- Manage History
- Predictive Navigation: See "Predictive Navigation (If Equipped)" previously in this section.
- Map Updates
- About

To exit a list, touch **X** in the top right corner to return to the main map view.

Make sure to set up preferences before setting a destination and starting active guidance.

#### **Map Preferences**

Touch to choose between basic map feature configurations:

#### **Map Colors**

- Day (Light)
- Night (Dark)
- Auto Touch to automatically change modes based on lighting conditions.

#### 3D Landmark (Default is On):

Touch On or Off. When turned on, the system will display all 3D Landmarks on the map depending on the zoom level.

**3D Buildings (Default is Off):** Touch On or Off. When turned on, the system will display all of the possible 3D building shapes on the map depending on the zoom level.

#### Show Terrain in 3D (Default is

**Off):** If equipped, touch On or Off. When turned on, the system will display terrain information on the map in 3D view.

Auto-Zoom (Default is On): Touch On or Off. When turned on, the system will automatically adjust the zoom level when the vehicle is approaching a turn. After the turn is completed, the system automatically brings the zoom back to the originally set level. If the vehicle is approaching a turn with the next turn occurring shortly after, the Auto-Zoom will remain on until both turns are completed.

#### **Preferred Route**

To access, touch Settings, then More Settings, and then Preferred Route.

Choose from two different route options: Fastest or Eco-Friendly.

- Fastest would be the route with the shortest drive time.
- Eco-Friendly would be the most fuel-efficient route.

#### **Avoid on Current Route**

To access, touch Settings, and then Avoid on Current Route.

Choose any of the road features to avoid while on route:

- Highways
- Unpaved Roads
- Ferries
- Carpool Lanes
- Toll Roads
- Tunnels
- Country Borders

#### Range Projection (Electric Vehicles)

Range Projection allows the vehicle's electric driving range to be checked at that moment.

Touch the Range Projection icon to display the map screen with a range indicator.

#### **Navigation Voice Control**

Touch to access the voice control setting display.

 Navigation Volume – To adjust the volume level, use the sliding bar on the Navigation screen. If the voice guidance prompt is being heard,

volume can also be adjusted using the knob on the center stack or the volume switch on the steering wheel.

- Navigation Voice Prompt Level during a Call. Options available are:
  - Full Prompt (Selected by default)
  - Tone Only
  - None

#### Traffic Events (If Equipped)

This feature provides a list of events that are on the route or nearby. Touch and then select Traffic Events. An OnStar connected Navigation service plan is required.

#### **Traffic Preferences (If Equipped)**

While in Map View, touch , then Settings, then More Settings, and then Map and Navigation Settings to access Traffic Preferences. When Show Traffic on Map is turned on, the feature provides an overview of the traffic flow using different coded colors. The following options are available for rerouting:

- Show Traffic Flow on Map Toggles whether or not the flow of traffic is shown on the map.
- Auto Reroute The system will automatically reroute if the system detects there is a traffic issue ahead.
- Ask Before Rerouting (Default) If the system detects there is a traffic issue ahead, it will display a pop-up with details about the issue. Choose to reroute or cancel the alert.
- Never Check The system will not check for a better route until one of the above options is selected.

#### **Alert Preferences**

Set alerts on or off during both inactive and active guidance views. The following alerts may be available:

- Road Safety Alerts Touch to display upcoming School Zones.
- Traffic Camera Alerts

#### **Manage History**

Touch Manage History to access the History options:

#### About

Touch to display software information, such as:

- Telenay Terms and Conditions
- Telenav Privacy Statement
- Navigation Version

## **Maps**

The Nav application requires a map database to run. It is stored on an SD card that is connected to the infotainment system. If the map database is not available, a missing SD card error message will be displayed.

#### **SD Card Error Messages**

The SD card only works for one unique vehicle. The SD card must pass authentication verification to be used for that specific vehicle. Potential error scenarios and messages include:

 The SD card has initialized for the first time: "Once initialized, this SD card can only be used for navigation in this vehicle."

- The SD card is not working properly: "SD card is not functioning properly. (Error Code)."
- The SD card is not paired with the existing system: "This SD card is not valid for navigation in this vehicle.
   See Owner's Manual for more detail or visit your dealer."
- The SD card has been removed from the slot: "SD card has been removed. (Error Code)."

Selecting "Confirm" after initialization message will start initializing. For the other messages, touch OK to return to the Home Page.

## **Navigation Symbols**

Following are the most common symbols that may appear in the Nav application.



This indicates the vehicle's current location and direction on the map.



The destination pin marks the location of the final destination. Touch the pin to view the destination address or to add it or remove it from the Favorites list. Hide the information by touching the pin one more time. It will automatically time out if no action is taken.



If equipped, smart Points of Interest (POIs) are places of interest for parking and gas stations.



The progress bar provides an overview of the route progress and may show traffic and incidents along the way. As the route proceeds, the vehicle icon moves up the bar.

Touch the icon to zoom out on the map and view the entire route. Touch it again to return to the previous view.

View the drive time by touching the estimated time of arrival (ETA).

#### **Destination**

## Receiving Destination Directions from Different Sources

Destinations can be received or transferred from different sources to the Nav application for route guidance. If equipped, some of these sources may include:

- Navigation from search results.
- OnStar Advisor destination download.

- An address from the Contacts list.
- An application on the smartphone that can send destinations to the vehicle.
- An application downloaded to the vehicle such as OnStar Services that can send destinations to the navigation system.

#### Waypoints

Add up to five waypoints, which are additional destinations, along the route. To add an additional stop or waypoint:

- 1. From active guidance, touch Add a Stop.
- 2. Search for the destination using One-Box, Voice search, or the Quick Category icons.
- 3. Choose search results Along Route, Nearby, or Near Destination.
- 4. Choose the desired waypoint and touch Add to Trip.

Route options are not available for waypoints.

#### **Arriving at a Waypoint**

When approaching a waypoint, the system will display a Destination Arrival view. To continue on to the next destination touch the Done message on the infotainment display.

If the vehicle passes the waypoint or gets out of the current route, the system will automatically reroute back to this waypoint. At the same time, it will show a Drive to icon along with the next waypoint address so the current waypoint can be skipped and guidance can resume to the next waypoint or destination.

#### **Editing a Waypoint**

When waypoints are added during active guidance, the system allows a stop to be deleted or the order to be changed.

To edit a waypoint, touch Destinations. The following options will be available:

 Modify destination order by touching the arrow buttons on the waypoint destinations list. Delete a waypoint by touching X.
 A pop-up will appear to confirm waypoint removal. Once the request is confirmed, the system will remove the address from the destinations list. Touch X on the top right corner so the system can recalculate the route.

If there is only one address in the destinations list, the system will disable the move and delete functions. The system will not allow the final destination to be deleted.

#### **Map Information**

Road network attributes are contained in the map database for map information. Attributes include information such as street names, street addresses, and turn restrictions. A detailed area includes all major highways, service roads, and residential roads. The detailed areas include Places of Interest (POIs) such as restaurants, airports, banks, hospitals, police stations, gas stations, tourist attractions, and historical monuments.

If the vehicle does not have an applicable service plan, the map database may not include data for newly constructed areas or map database corrections that are completed after production. The navigation system provides full route guidance in the detailed map areas.

#### **Zoom Control**

The zoom control display is shown on the map view. A few ways to zoom in or out are:

- Rotate the Multifunction Controller (MFC) to zoom in or out on the map.
- Double tap with one finger to zoom in or single tap with two fingers to zoom out on the map.
- Use the index finger and thumb to zoom out by pinching and then zoom in by spreading those two fingers on the map.

#### **Map Gestures and Map Scale**

Use the following gestures on the infotainment display to adjust the map scale and display options.

• Pinch to zoom in or out.

- Pan the map.
- Use two fingers to tilt down and change from 2D to 3D. Tilt up to change back to 2D.
- Rotate the map.

The MFC can also shift up, down, left, or right to pan the map.

See *Using the System*  $\Rightarrow$  153.

#### Mute

When in active guidance, the audio prompts while using navigation can be muted. Touch Mute in the Active Menu. A slash will appear on the speaker to indicate voice guidance is muted.

#### **Active Guidance View**

When a destination is chosen and a navigation session is active, the navigation system enters into an Active Guidance View (AGV).

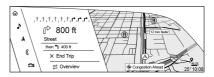
#### **Lane Guidance**

The map will display the lane information for the upcoming maneuver if it is available.

#### **Junction View**

When a vehicle is on the highway and approaching the exit, an image displays the lane that the vehicle must stay in to complete the next maneuver.

#### **Quick-Turn View**



When the vehicle is approaching a turn with the next turn following in quick succession, a quick-turn list appears below the primary turn indicator. An audio prompt will announce the quick turn.

#### **Auto-Zoom**

When approaching a maneuver, the map will automatically zoom in to show both the vehicle icon and the upcoming maneuver to give a better view of the maneuver. Once the

maneuver is complete, the system will zoom back to the previous zoom level. Touch on the map to access Settings, then More Settings, and then touch Map Preferences to access Auto-Zoom. This feature can be enabled or disabled.

#### **Directions**

Touch Turn List to display Directions.

Directions displays the turns and directions from the current location to the final destination.

#### **Highway Exits List**



Touch **1** to open the Exit list. This icon displays next to the current street name near the bottom of the display. The icon only appears when on a highway with defined exits.

While traveling on roads with designated exits, an Exit list may be available. The Exit list displays the exit number, distance to the exit from the current vehicle position, and convenience stops that may be available, such as gas, coffee, food, and lodging.

#### **Next Maneuver Menu**

When in Active Guidance, the Next Maneuver Turn Arrow, Street Name, and Maneuver Distance are shown in the Next Maneuver at the top of the menu to the left of the map. ETA and Distance to Destination are displayed in the same place as the Next Maneuver information, but appear above the Next Maneuver Turn Arrow.

#### **Repeat Voice Guidance**



This symbol indicates the next guidance maneuver. Touch it to repeat the last spoken guidance instruction.

#### Incident Alert (If Equipped)

During active guidance, if the system determines that there is an incident ahead but there is not a better route, the system will play a tone and show a Quick Notice. This will only show once per incident.

#### Incident Reports (If Equipped)

Incident report icons, along with traffic flow data, display on the map during both active and inactive guidance.

#### **End Trip**

Touch End Trip to end active guidance and return to inactive guidance.

#### **Resume Trip**

The trip can be resumed if it was canceled by touching Resume Trip at the top of the Navigation menu.

If the system has determined that the destination has been reached, either because the arrival view displayed or the destination has been passed, the Resume Trip option will not appear.

## **Favorites**

The navigation favorites can have contacts, addresses, or POIs that have been saved through the favorite icon on the details view.

#### **Accessing Favorites**

Touch Favorites in the Navigation menu.

#### **Saving Favorites**

Favorites can be added from a number of the system's applications. Touch the favorites icon to save content as a favorite.

#### **Editing Favorites**

Favorites can be edited by selecting the Edit button for the favorite and updating the content.

#### **Reorder Favorites**

Touch and hold the arrow button next to a favorite, then continue to hold and drag it to the desired position in the list.

#### **Delete Favorites**

Touch the checkbox next to the favorite and select Delete.

Delete all favorites by selecting Delete All.

#### Recents

Touch Recents in the Navigation menu.

#### **Recenter Position Icon**

Touch the Recenter Position arrow in the middle of the map view to reset the map to the current location.

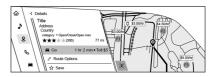
#### **Last Parked Location**

The Last Parked Location is the last location the vehicle engine was turned off. That location is displayed in the first row of the Recents list. Touching the last Parked Location shows the Address Details view to either save the address or drive to it. The Last Parked Location can be deleted by entering the Edit display. Once the Last Parked Location is deleted, it no longer appears in the Recents list, unless the vehicle is started at that location again.

#### **Show POI Icons**

Touch Search in the Navigation menu. Up to eight categories of icons can be selected.

## Smart POI Icons on Map (If Equipped)



The smart POI icons such as fuel stations and parking may appear based on time, location, driver search behavior, driving conditions, and vehicle conditions.

Touch a smart POI icon to open the corresponding details:

- Left side: Name and address of the POI.
- Right side: + ETE (Estimated Time Enroute.)

#### **Smart Fuel Station Icons**

Fuel station prices are shown if available for nearby stations when the vehicle is low on fuel.

#### **Smart Parking Icons**

When reaching a densely populated destination and the system determines that parking may be limited, the system will attempt to display nearby parking destinations with pricing information, if available.

## Report an Issue Using POI Details (If Equipped)

In the POI details page, a POI issue can be reported if the data is not accurate or the address is incorrect. Touch Report an Issue near the bottom of the display to access the issue selection page. Touch one of the predefined issues on the selection page, then touch Send. The system will send the information for analysis.

#### Search

Touch Search on the infotainment display to open the search display. It has a search field entry box, quick category icon shortcuts, recents icon, favorites icon, and keyboard.

#### **Auto Complete**

Enter a partial location in the field entry box on the search display. Auto complete will attempt to complete the destination based on what is being entered. Touch the suggested item to search.

## Search While in Motion with No Front Seat Passenger Present

The search display will not allow changes or text input with the keyboard when the vehicle is in motion. As a result, a display showing three rows of the most commonly used categories appears. Touching the search box will activate speech recognition.

#### Search While in Motion with Front Seat Passenger Present

If the system detects that the front seat passenger is present with both driver and passenger seat belts buckled, touching the search icon will display an alert message that allows the passenger to search for a destination as if the vehicle were stopped.

#### **Connected Navigation**

Connected Navigation is a subscription service that enables certain capabilities within the navigation system, such as Traffic, Smart Search/Routing, and Predictive Navigation capabilities. The system will show an alert when the subscription is expiring and will ask to renew the plan.

## Global Positioning System (GPS)

If equipped, the position of the vehicle is determined by using satellite signals, various vehicle signals, and map data. At times, other interference such as the satellite condition, road configuration, condition of the vehicle, and/or other circumstances can affect the navigation system's ability to determine the accurate position of the vehicle.

The GPS shows the current position of the vehicle using signals sent by GPS satellites. When the vehicle is not receiving signals from the satellites, a symbol appears in the status bar.

This system might not be available or interference can occur if any of the following are true:

- Signals are obstructed by tall buildings, trees, large trucks, or a tunnel.
- Satellites are being repaired or improved.

For more information if the GPS is not functioning properly, see *Problems* with Route Guidance  $\Rightarrow$  179 and If the System Needs Service  $\Rightarrow$  180.

## **Vehicle Positioning**

At times, the position of the vehicle on the map could be inaccurate due to one or more of the following reasons:

- The road system has changed.
- The vehicle is driving on slippery road surfaces such as sand, gravel, or snow.
- The vehicle is traveling on winding roads or long, straight roads.
- The vehicle is approaching a tall building or a large vehicle.
- The surface streets run parallel to a freeway.
- The vehicle has been transferred by a vehicle carrier or a ferry.
- The current position calibration is set incorrectly.
- The vehicle is traveling at high speed.
- The vehicle changes directions more than once, or the vehicle is turning on a turn table in a parking lot.
- The vehicle is entering and/or exiting a parking lot, garage, or a lot with a roof.
- The GPS signal is not received.

- A roof carrier is installed on the vehicle.
- Tire chains are installed on the vehicle.
- The tires are replaced or worn.
- The tire pressure for the tires is incorrect.
- This is the first navigation use after the map data is updated.
- The 12-volt battery has been disconnected for several days.
- The vehicle is driving in heavy traffic where driving is at low speeds, and the vehicle is stopped and started repeatedly.

# Problems with Route Guidance

Inappropriate route guidance can occur under one or more of the following conditions:

- The turn was not made on the road indicated.
- Route guidance might not be available when using automatic rerouting for the next right or left turn.

- The route might not be changed when using automatic rerouting.
- There is no route guidance when turning at an intersection.
- Plural names of places might be announced occasionally.
- It could take a long time to operate automatic rerouting during high-speed driving.
- Automatic rerouting might display a route returning to the set waypoint if heading for a destination without passing through a set waypoint.
- The route prohibits the entry of a vehicle due to a regulation by time or season or any other regulation which may be given.
- Some routes might not be searched.

To recalibrate the vehicle's position on the map, park with the vehicle running for two to five minutes, until the vehicle position updates. Make sure the vehicle is parked in a location that is safe and has a clear view of the sky and away from large obstructions.

## If the System Needs Service

If the navigation system needs service, see your dealer.

## **Map Data Updates**

The map data in the vehicle is the most up-to-date information available when the vehicle was produced.

See www.gmnavdisc.com for details on ordering, purchasing, and installing a new or replacement SD card. Features are subject to change. For more information on this feature, see my.cadillac.com/learn.

## Database Coverage Explanations

Coverage areas vary with respect to the level of map detail available for any given area. Some areas feature greater levels of detail than others. If this happens, it does not mean there is a problem with the system. As 

## Voice Recognition

If equipped, voice recognition allows for hands-free operation within the navigation, audio, and phone. This feature can be started by pressing on the steering wheel.

However, not all features within these areas are supported by voice commands. Generally, only complex tasks that require multiple manual interactions to complete are supported by voice commands.

For example, tasks that take more than one or two touches, such as a song or artist to play from a media device, would be supported by voice commands. Other tasks, like adjusting the volume or seeking up or down, are audio features that are easily performed by touching one or two options, and are not supported by voice commands.

In general there are flexible ways to speak commands for completing the tasks.

If your language supports it, try stating a one-shot command, such as "Directions to address <number, street, city, state/province>." Do not include the ZIP code while stating the address during the command. Another example of a one-shot Destination Entry command is, "Directions to Place of Interest at <hotel>." If these commands do not work, try saying, "Take me to Place of Interest" or "Find address" and the system will walk you through by asking additional questions.

# **Using Voice Recognition**

Voice recognition becomes available once the system has been initialized. This begins when the ignition is turned on. Initialization may take a few moments

- 1. Press № on the steering wheel controls to activate voice recognition.
- 2. The audio system mutes and the system plays a prompt.

3. Clearly speak one of the commands described in this section.

A voice recognition system prompt can be interrupted while it is playing by pressing w again.

Once voice recognition is started, both the infotainment display and instrument cluster show the selections and visual dialog content. These displays can be turned on or off in the Tutorial Mode under *Settings* 

⇒ 193.

There are three voice prompt modes supported:

- Informative verbal prompts: This type of prompt will provide more information regarding the supported actions.
- Short prompts: This type of prompt will provide simple instructions about what can be stated.
- Auto informative prompts: This type of prompt plays during the first few speech sessions, then automatically switches to the short prompt after some experience has been gained through using the system.

If a command is not spoken, the voice recognition system says a help prompt.

### **Prompts and Infotainment Displays**

While a voice recognition session is active, there may be corresponding options showing on the displays. A selection can be made by manually touching the option, or by speaking the number for the option to select. Manual interaction in the voice recognition session is permitted. Interaction during a voice session may be completed entirely using voice commands while some manual commands may expedite a task. If a selection is made using a manual control, the voice recognition dialog will progress in the same way as if the selection were made using a voice command. Once the system completes the task, or the session is terminated, the voice recognition dialog stops.

An example of this type of manual intervention is touching an entry of a displayed number list instead of speaking the number associated with the entry desired.

# **Canceling Voice Recognition**

- Touch or say "Cancel" or "Exit" to terminate the voice recognition session and show the display where voice recognition was initiated.

## **Natural Language Commands**

Most languages do not support natural language commands in sentence form. For those languages, use direct commands like the examples shown on the display.

# Helpful Hints for Speaking Commands

Voice recognition can understand commands that are naturally stated in sentence form or direct commands that state the application and the task.

#### For best results:

• Listen for the prompt before saying a command or reply.

- Speak the command naturally, not too fast, not too slow.
- Use direct commands without a lot of extra words. For example, "Call <name> at work," "Play" followed by the artist or song name, or "Tune" followed by the radio station number.
- Navigation destinations can be made in a single command using keywords. A few examples are: "I want directions to an address," "I need to find a place of interest or (POI)." or "Find contact."
  - The system responds by requesting more details. For other POIs, say the name of a category like "Restaurants," "Shopping Malls," or "Hospitals."
- Navigating to a destination outside
   of the current country takes more
   than one command. The first
   command is to tell the system
   where the navigation will take place,
   such as an Address, Intersection,
   POI, or Contact. If Address or
   Intersection is selected, the second
   command is to say, "Change
   Country." Once the system responds,

say the country before saying the rest of the address and/or intersection.

If POI is asked for, say "Change Location," then "Change Country."

Direct commands might be more clearly understood by the system. An example of a direct command would be "Call <number>." Examples of these direct commands are displayed on most of the screens while a voice session is active. If "Phone" or "Phone Commands," is spoken, the system understands that a phone call is requested and will respond with questions until enough details are gathered to make a call.

If a cell phone number has been saved with a name and a place, the direct command should include both, for example "Call <name> at work."

# Using Voice Recognition for List Options

When a list is displayed, a voice prompt will ask to confirm or select an option from that list.

When a display contains a list, there may be options that are available but not displayed. The list on a voice recognition screen functions the same as a list on other displays. Scrolling or flinging can be used to help display other entries from the list.

Manually scrolling or paging the list on a display during a voice recognition session suspends the current voice recognition event and plays the prompt "Please select manually or touch the Back icon on the infotainment display to try again."

If manual selection takes more than 15 seconds, the session terminates and prompts that it has timed out. The display returns to the display where voice recognition was initiated.

#### The Back Command

Say "Back" or touch the Back icon on the infotainment display to go to the previous menu.

If in voice recognition, and "Back" is spoken all the way back to the starting display, and then "Back" is spoken one more time, the voice recognition session will cancel.

### Help

Say "Help" on any voice recognition display and the help prompt for the display is played.

# **Voice Recognition for the Radio**

If browsing the audio sources when voice is touched, the voice recognition commands for AM, FM, and DAB (if equipped) are available.

- "Switch to AM": Switch bands to AM and tune to the last AM radio station.
- "Switch to FM": Switch bands to FM and tune to the last FM radio station.
- **"Switch to DAB":** Switch bands to DAB and tune to the last DAB radio station.
- "Tune to <AM frequency> AM": Tune to the radio station whose frequency is identified in the command (like "nine fifty").
- "Tune to <FM frequency> FM": Tune to the radio station whose frequency is identified in the command (like "one oh one point one").

"Tune to <DAB station name> DAB": Tune to the radio station name.

# Voice Recognition for Audio MyMedia

The available voice recognition commands for [browsing] MyMedia are:

- "Play Artist": Begin a dialog to enter a specific artist name.
- **"Play Artist <artist name>":** Begin playback of a specific artist.
- "Play Album": Begin a dialog to enter a specific album name.
- "Play Album <album name>": Begin playback of a specific album.
- "Play Song": Begin a dialog to enter a specific song name.
- **"Play Song <song name>":** Begin playback of a specific song, if available.
- "Play Genre": Begin a dialog to enter a specific genre.
- "Play Genre <genre name>": Begin playback of a specific genre.

- **"Play Playlist"**: Begin a dialog to enter a specific playlist name.
- "Play Playlist <playlist name>":
  Begin playback of a specific playlist.
- "Play <device name>": Play music from a specific device identified by name. The device name is the name displayed on the display when the device is first selected as an audio source.
- "Play Chapter": Begin a dialog to enter a specific name.
- "Play Chapter <chapter name>":
  Begin playback of a specific chapter.
- "Play Audiobook": Begin a dialog to enter a specific audiobook.
- "Play Audiobook <audiobook name>": Begin playback of a specific audiobook.
- "Play Episode": Begin a dialog to enter a specific name.
- "Play Episode <episode name>":
  Begin playback of a specific episode.
- "Play Podcast": Begin a dialog to enter a specific podcast.

- **"Play Podcast <podcast name>":**Begin playback of a specific podcast.
- "My Media": Begin a dialog to enter the desired media content.

### Handling Large Amounts of Media Content

It is expected that large amounts of media content will be brought into the vehicle. It may be necessary to handle large amounts of media content in a different way than smaller amounts of media. The system may limit the options of voice recognition by not allowing selection of files by voice at the highest level if the number of files exceeds the maximum limit.

Changes to voice commands due to media content limits are:

- Files including other individual files of all media types such as songs, audiobook chapters, podcast episodes, and videos.
- Album type folders including types such as albums and audiobooks.

There are no restrictions if the number of files and albums is fewer than 12,000. When the number of files connected to the system is between 12,000 and 24,000, the content cannot be accessed directly with one command like "Play <song name>."

The restriction is that the command "Play Song" must be spoken first; the system will then ask for the song name. The reply command would be to say the name of the song to play.

Similar limits exist for album content. If there are more than 12,000 albums, but fewer than 24,000, the content cannot be accessed directly with one command like, "Play <album name>." The command "Play Album" must first be spoken; the system will then ask for the album name. The reply would be to say the name of the album to play.

Once the number of files has exceeded approximately 24,000, there is no support for accessing the songs directly through voice commands. There will still be access to the media content by using commands for playlists, artists, and genres.

The access commands for playlists, artists, and genres are prohibited after the number of this type of media exceeds 12,000.

The system will provide feedback the first time voice recognition is initiated if it has become apparent that any of these limits are reached during a device initializing process.

Voice recognition performance will degrade to some extent based on many factors when adding large amounts of data to recognize. If this is the case, perhaps accessing songs through playlists or artist name would work better.

# Voice Recognition for Navigation

- "Navigation": Begin a dialog to enter specific destination information.
- "Navigation Commands": Begin a dialog to enter specific destination information.
- "Address": Begin a dialog to enter a specific destination address, which includes the entire address consisting of the house number, street name, city, state/province, and country. Do not include the ZIP code.

**"Place of Interest":** Begin a dialog to enter a destination Place of Interest category or major brand name.

The name must be precisely spoken. Nicknames or short names for the businesses will not likely be found. Lesser known businesses might have to be located by category, such as fast food, hotels, or banks.

- "Navigate to Contact": Begin a dialog to enter a specific destination contact name.
- "Cancel Route": End route guidance.
- "Take Me Home": Create a route to a stored home location.

# **Voice Recognition for the Phone**

- "Call <contact name>": Initiate a call to a stored contact. The command may include location if the contact has location numbers stored.
- "Call <contact> At Home," "At Work," "On Mobile," or "On Other": Initiate a call to a stored contact and location at home, at work, on mobile device, or on another phone.

- "Call <cell phone number>": Initiate a call to a cell phone number of seven digits, 10 digits, or three digit emergency numbers.
- "Pair Phone": Begin the Bluetooth pairing process. Follow the instructions on the infotainment display.
- "Redial": Initiate a call to the last dialed number.
- "Switch Phone": Select a different connected cell phone for outgoing calls.
- "Voice Keypad": Begin a dialog to enter special numbers like international numbers. The numbers can be entered in groups of digits with each group of digits being repeated back by the system. If the group of digits is not correct, the command "Delete" will remove the last group of digits and allow them to be re-entered. Once the entire number has been entered, the command "Call" will start dialing the number.

# Phone Assistant Voice Recognition

Press and hold of on the steering wheel controls to pass through and launch Google phone assistant or Siri.

For the low radio, whether connected by Bluetooth or phone projection, the only available voice recognition is either Siri (iPhone) or the Google Assistant (Android).

# Phone

# **Bluetooth (Overview)**

The Bluetooth-capable system can interact with many mobile devices, allowing:

- Placement and receipt of calls in a hands-free mode.
- Sharing of the device's address book or contact list with the vehicle.

To minimize driver distraction, before driving, and with the vehicle parked:

 Become familiar with the features of the mobile device. Organize the phone book and contact lists clearly

- and delete duplicate or rarely used entries. If possible, program speed dial or other shortcuts.
- Review the controls and operation of the infotainment system.
- Pair mobile device(s) to the vehicle.
   The system may not work with all mobile devices. See "Pairing" later in this section.

Vehicles with a Bluetooth system can use a Bluetooth-capable mobile device with a Hands-Free Profile to make and receive phone calls. The infotainment system and voice recognition are used to control the system. The system can be used while the ignition is on or in ACC/ACCESSORY. The range of the Bluetooth system can be up to 9.1 m (30 ft). Not all mobile devices support all functions and not all mobile devices work with the Bluetooth system. See your dealer for more information about compatible mobile devices.

# **Controls**

Use the controls on the center stack and the steering wheel to operate the Bluetooth system.

# **Steering Wheel Controls**

ฟร์: Press to start voice recognition on the connected Bluetooth mobile device.

(section : Press to answer or end a call, decline a call, or cancel an operation. Press to mute or unmute the infotainment system when not on a call.

#### **Infotainment System Controls**

For information about how to navigate the menu system using the infotainment controls, see *Using the System*  $\Rightarrow$  153.

## **Audio System**

When using the Bluetooth mobile device system, sound comes through the vehicle's front audio system speakers and overrides the audio system. The volume level while on a mobile device call can be adjusted by pressing the steering wheel controls or the volume control on the MFC. The adjusted volume level remains in memory for later calls. The volume cannot be lowered beyond a certain level.

# Bluetooth (Pairing and Using a Phone)

# **Pairing**

A Bluetooth-enabled mobile device must be paired to the Bluetooth system and then connected to the vehicle before it can be used. See the mobile device manufacturer's user guide for Bluetooth functions before pairing the device.

### **Pairing Information**

- If no mobile device has been connected, the Phone main page on the infotainment display will show the Connect Phone option. Touch this option to connect.
- A Bluetooth smartphone with music capability can be paired to the vehicle as a smartphone and a music player at the same time.
- Up to 10 devices can be paired to the Bluetooth system.
- The pairing process is disabled when the vehicle is moving.

- Pairing only needs to be completed once, unless the pairing information on the cell phone changes or the cell phone is deleted from the system.
- If multiple paired cell phones are within range of the system, the system connects to the paired cell phone that is set to First to Connect. If there is no cell phone set to First to Connect, it will link to the cell phone which was used last. To link to a different paired cell phone, see "Linking to a Different Phone" later in this section.

#### **Near Field Communication (NFC)**

If equipped, Near Field Communication (NFC) allows compatible smartphones to be paired to the infotainment system. To begin the pairing process:

- Refer to the smartphone's user manual to verify it is NFC-compatible.
- 2. Unlock the smartphone.

- 3. Enable both NFC and Bluetooth on the smartphone if either is disabled. The NFC icon should be in the status bar of the smartphone.
- 4. Hold the smartphone 2.54 cm (1 in) or less from the NFC sensor above the infotainment display.
- Once pairing begins, a pop-up message with a six-digit code will appear on the smartphone and the infotainment display.
- Select Yes on the smartphone to confirm the pairing process.
   A chime will sound when pairing begins.

Multiple smartphones can be paired using this technology.

Functionality varies by model and region. Full functionality requires compatible Bluetooth and smartphone, as well as USB connectivity for some devices.

## Pairing a Phone

 Make sure Bluetooth has been enabled on the cell phone before the pairing process is started.

- Touch the Phone icon on the Home Page or the phone icon on the shortcut tray near the bottom of the display.
- 3. Touch Add Phone/Connect Phone.
- 4. Select the vehicle name shown on the infotainment display from your cell phone's Bluetooth Settings list.
- 5. Follow the instructions on the cell phone to confirm the six-digit code showing on the infotainment display and touch Pair. The code on the cell phone and infotainment display will need to be acknowledged for a successful pair.
- Start the pairing process on the cell phone to be paired to the vehicle.
   See the cell phone manufacturer's user guide for information on this process. Once the cell phone is paired, it will show under Connected.
- 7. If the vehicle name does not appear on your cell phone, there are a few ways to start the pairing process over:
  - Turn the cell phone off and then back on.

- Go back to the beginning of the Phone menus on the infotainment display and restart the pairing process.
- Reset the cell phone, but this step should be done as a last effort.
- If the cell phone prompts to accept connection or allow phone book download, touch Always Accept and Allow. The phone book may not be available if not accepted.
- 9. Repeat Steps 1-8 to pair additional cell phones.

#### **First to Connect Paired Phones**

If multiple paired cell phones are within range of the system, the system connects to the paired cell phone that is set as First to Connect. To enable a paired cell phone as the First to Connect phone:

- 1. Make sure the cell phone is turned on.
- 2. Touch Settings, then touch System.
- 3. Touch Phones to access all paired and all connected cell phones and mobile devices.

- Touch the phone name of the cell phone to open the cell phone's settings menu.
- Touch the First to Connect option, to enable the setting for that device.

Cell phones and mobile devices can be added, removed, connected, and disconnected. A sub-menu will display whenever a request is made to add or manage cell phones and mobile devices.

## **Secondary Phone**

A cell phone can be enabled as a Secondary Phone by touching the information icon to the right of the paired cell phone name to open the phone settings menu. If a cell phone is enabled as a Secondary Phone, it can connect simultaneously alongside another Bluetooth mobile device. In doing so, the Secondary Phone will be labeled as Incoming Calls. This means the mobile device can only receive calls. The Address Book of a Secondary Phone will not be available and hands-free outgoing calls cannot be placed using this cell phone.

If needed, touch the Secondary Phone while in the Phones list to swap it into the Outgoing and Incoming role. This role makes it possible to place outgoing calls from the Contacts and Recents list.

# Listing All Paired and Connected Phones

- 1. Touch the Phone icon on the Home Page.
- 2. Touch Phones.

## **Disconnecting a Connected Phone**

- 1. Touch the Phone icon on the Home Page.
- 2. Touch Phones.
- Touch the information icon next to the connected cell phone or mobile device to show the cell phone's or mobile device's information display.
- 4. Touch Disconnect.

# **Deleting a Paired Phone**

- Touch the Phone icon on the Home Page or the phone icon on the shortcut tray near the bottom of the display.
- 2. Touch Phones.

- Touch the device name next to the connected cell phone to display the cell phone's or mobile device's information display.
- 4. Touch Forget Device.

### **Linking to a Different Phone**

To link to a different cell phone, the new cell phone must be in the vehicle and paired to the Bluetooth system.

- Touch the Phone icon on the Home Page or the phone icon on the shortcut tray near the bottom of the display.
- 2. Touch Phones.
- Touch the new cell phone to link to from the not connected phone list.
   See "First to Connect Paired Phones" and "Secondary Phone" previously in this section.

# Switching to **Handset** or **Handsfree** Mode

To switch between handset or handsfree mode:

 While the active call is hands-free, touch the Handset option to switch to the handset mode. The mute icon will not be available or functional while Handset mode is active.

 While the active call is on the handset, touch the Handset option to switch to the hands-free mode.

# Making a Call Using Contacts and Recent Calls

Calls can be made through the Bluetooth system using personal cell phone contact information for all cell phones that support the Phone Book feature. Become familiar with the cell phone settings and operation. Verify the cell phone supports this feature.

The Contacts menu accesses the phone book stored in the cell phone.

The Recents menu accesses the recents call list from your cell phone.

To make a call using the Contacts menu:

- 1. Touch the Phone icon on the Home Page.
- 2. Touch Contacts.

- 3. The Contacts list can be searched by using the first character. Touch A-Z on the infotainment display to scroll through the list of names.
  - Touch the name to call.
- 4. Touch the desired contact number to call.

To make a call using the Recents menu:

- 1. Touch Phone on the Home Page.
- 2. Touch Recents.
- 3. Touch the name or number to call.

# Making a Call Using the Keypad

To make a call by dialing the numbers:

- 1. Touch the Phone icon on the Home Page.
- 2. Touch Keypad and enter a phone number.
- 3. Touch & on the infotainment display to start dialing the number.

# Searching Contacts Using the Keypad

To search for contacts using the keypad:

- 1. Touch the Phone icon on the Home Page.
- Touch Keypad and enter partial phone numbers or contact names using the digits on the keypad to search.

Results will show on the right side of the display. Touch one to place a call

## **Accepting or Declining a Call**

When an incoming call is received, the infotainment system mutes and a ring tone is heard in the vehicle.

# **Accepting a Call**

Use the steering wheel scroll wheel to select  $\S$ , otherwise press  $\P$  on steering wheel controls.

#### **Declining a Call**

Use steering wheel scroll wheel to select .

# **Call Waiting**

Call waiting must be supported on the Bluetooth cell phone and enabled by the wireless service carrier to work.

# **Accepting a Call**

Press (on steering wheel controls to answer.

#### **Declining a Call**

Use steering wheel scroll wheel to select 
to decline.

# Switching Between Calls (Call Waiting Calls Only)

To switch between calls, touch Phone on the Home Page to display Call View. While in Call View, touch the call information of the call on hold to change calls.

## **Three-Way Calling**

Three-way calling must be supported on the Bluetooth cell phone and enabled by the wireless service carrier to work.

To start a three-way call while in a current call:

- 1. In the Call View, touch Add Call to add another call.
- 2. Initiate the second call by selecting from Recents, Contacts, or Keypad.

3. When the second call is active, touch the merge icon to conference the three-way call together.

# **Ending a Call**

- Press ( on the steering wheel controls.
- Touch son the infotainment display, next to a call, to end only that call.

# Dual Tone Multi-Frequency (DTMF) Tones

The in-vehicle Bluetooth system can send numbers during a call. This is used when calling a menu-driven phone system. Use the Keypad to enter the number.

# **Phone Settings**

Touch (on the home page and then touch Settings. The following may display:

- Contacts
- Active Call View
- OnStar Phone TTY Mode

#### **Contacts**

**Sort Contacts :** This sorts the displayed order of contact names by First Name or Last Name.

**Re-sync Phone Contacts :** This allows the contact list to re-sync by importing the contacts from the currently connected phone.

#### **Active Call View**

This setting allows whether answering incoming call will display the active call view.

Touch On or Off.

#### **OnStar Phone TTY Mode**

This setting enables or disables the OnStar Phone TTY Mode for OnStar Advisor Calls and OnStar Emergency Calls.

Touch Disable or Enable.

# Apple CarPlay and Android Auto

If equipped, Android Auto and/or Apple CarPlay capability may be available through a compatible smartphone. If available and connected, the Android Auto and Apple CarPlay icons will change from gray to white on the Home Page of the infotainment display.

To use Android Auto and/or Apple CarPlay:

#### **For Wired Phone Projection**

- Download the Android Auto app to your smartphone from the Google Play store. There is no app required for Apple CarPlay.
- Connect your Android phone or Apple iPhone by using the factory-provided phone USB cable and plugging into a USB data port. For best performance, it is highly recommended to use the device's factory-provided USB cable. Aftermarket or third-party cables may not work.
- When the phone is first connected to activate Apple CarPlay or Android Auto, the message "Device Projection Privacy Consent" will appear.
  - Touch Continue to launch Apple CarPlay or Android Auto.

 Touch Disable to remove Apple CarPlay and Android Auto capability from the vehicle Settings menu. Other functions may still work.

# For Wireless Phone Projection (If Equipped)

- Download the Android Auto app to your smartphone from the Google Play store. There is no app required for Apple CarPlay.
- 2. For first time connection, there are two ways to set up wireless projection:
  - Connect your Android phone or Apple iPhone by using the factory-provided phone USB cable and plugging into a USB data port. For best performance, it is highly recommended to use the device's factory-provided USB cable. Aftermarket or third-party cables may not work.
  - Connecting the phone over Bluetooth. See Bluetooth (Overview) ⇒ 186 or Bluetooth (Pairing and Using a Phone) ⇒ 187.

- Make sure wireless is turned on the phone for wireless projection to work.
- 4. When the phone is first connected to activate Apple CarPlay or Android Auto, agree to the terms and conditions on both the infotainment system and the phone. Touch Continue to launch Apple CarPlay or Android Auto.
- 5. Follow the instructions on the phone.

The Android Auto and Apple CarPlay icons on the Home Page will illuminate depending on the smartphone. Android Auto and/or Apple CarPlay may automatically launch. If not, touch the Android Auto or Apple CarPlay icon on the Home Page to launch.

To disconnect the phones wireless projection:

- 1. Select Settings from the Home Page.
- 2. Select Phones
- Touch the device name on the Apple CarPlay or Android Auto sub-menu.

4. Turn off Apple CarPlay or Android Auto.

Press **a** on the center stack to return to the Home Page.

Features are subject to change. For further information on how to set up Android Auto and Apple CarPlay in the vehicle, see your dealer.

Android Auto is provided by Google and is subject to Google's terms and privacy policy. Apple CarPlay is provided by Apple and is subject to Apple's terms and privacy policy. Data plan rates apply. For Android Auto support see https:// support.google.com/androidauto. For Apple CarPlay support see www.apple.com/ios/carplay/. Apple or Google may change or suspend availability at any time. Android Auto, Android, Google, Google Play, and other marks are trademarks of Google Inc.; Apple CarPlay is a trademark of Apple Inc.

Press **a** on the center stack to exit Android Auto or Apple CarPlay. To enter back into Android Auto or Apple CarPlay, press and hold **a** on the center stack

Apple CarPlay and Android Auto can be disabled from the infotainment system. To do this, touch Home, Settings, and then phone projection. Use the On/Off toggled to turn off Apple CarPlay or Android Auto.

# Settings

Certain settings can be managed in the Owner Center sites when an account is established, and may be modified if other users have accessed the vehicle or created accounts. This may result in changes to the security or functionality of the infotainment system. Some settings may also be transferred to a new vehicle, if equipped. For instructions, see your dealer. Refer to the User Terms and Privacy Statement for important details. To view, touch the Settings icon on the Home Page of the infotainment display.

The settings menu is organized into three categories. Select the desired category by touching System, Vehicle, or Search.

For Vehicle settings, see *Vehicle Personalization*  $\Rightarrow$  132.

To access the System menus:

- Touch the Settings icon on the Home Page of the infotainment display.
- 2. Touch System to display a list of available options.
- 3. Touch to select the desired feature setting.
- Touch the options on the infotainment display to change a setting.

The menu may contain the following:

# **Display**

Touch and the following may display:

## **Head Up Display**

- Head Up Display: Projects information and updates on the windshield. Select Off or On.
- Adjustment: Changes the display position and brightness on the windshield.
- Head Up Display Contents: Select the content shown on the Head Up Display (HUD).

#### **Instrument Cluster**

- Layout: Select what information is displayed on the instrument cluster.
- Left View: Select what information is displayed on the left side of the instrument cluster. This is only available when gauge layout is selected.
- Right View: Select what information is displayed on the right side of the instrument cluster. This is only available when gauge layout is selected.
- Speed Information: Select the speed related information and features displayed on the instrument cluster.

## **Radio Display**

- Rear Climate Status: Select whether rear climate information is displayed on the radio.
- Turn Display Off: Select to shut off the radio display.

#### **Sounds**

Touch and the following may display:

 Maximum Startup Volume: Adjust the volume limit of audio sources when the vehicle is started.

#### Voice

Touch and the following may display:

- Confirm More/Less: Select Confirm More or Confirm Less. Selecting Confirm More may improve voice recognition system accuracy.
- Prompt Length: Select the style used by the voice recognition system when interacting with it.
- Audio Feedback Speed: Select how quickly the voice recognition system speaks.
- Allow Prompt Interruptions: Select if voice commands can be spoken before voice prompts finish.

 Friendly Prompts: Select to adjust the formality of the voice recognition system.

#### **Conversation Enhancement**

Touch and the following may display:

 Conversation Enhancement: This system uses in-vehicle microphones to make it easier for passengers to communicate with each other.
 Select from Off, Normal, High, or Rear Microphone Off.

### Time, Date, and Unit

Touch and the following may display:

- Time/Date: Select On to use GPS, RDS, and cellular network signals to keep the system time and date current. Select Off to manually set time and date using the infotainment display controls.
- Select Time Zone: Select the time zone for the time display or select Auto to use the time zone based on the vehicle location.
- Use 24-hour Format: Select to change the time display to a 24-hour clock format.
- Unit: Select US or Metric.

# **Phone Projection**

Touch and the following may display:

#### **Android Auto**

- Android Auto: Select Off or On to allow interaction directly with the phone on the radio screen.
- Select Phone: Select an available phone from the list or press Add Phone to pair a new phone.

## **Apple CarPlay**

- Apple CarPlay: Select Off or On to allow interaction directly with the phone on the radio screen.
- Select Phone: Select an available phone from the list or press Add Phone to pair a new phone.

#### **Phones**

Touch and the following may display:

#### **Add Phone**

- Pair NFC Phone: Follow the on-screen instructions or select NFC Help.
- Pair Bluetooth Phone: Follow the on-screen instructions or select Bluetooth Help.

#### **Connected**

Shows connected phones.

#### **Not Connected**

Shows not connected phones.

# Wi-Fi Hotspot

Touch and the following may display:

- Share Hotspot Data: Select On to allow devices to use the vehicle hotspot and its data.
- Wi-Fi Name: Select to change the vehicle's Wi-Fi network name.
- Wi-Fi Password: Select to change the vehicle's Wi-Fi network password.
- Connected Phones: Select to show a list of the vehicle's currently connected phones.
- Data Updating: Select to show the data plan details including the amount of data remaining.

#### **Networks**

This will show connected and available Wi-Fi networks.

If a 4G LTE data package is not active on the vehicle, the infotainment system can be connected to an external protected Wi-Fi network, such as a mobile device or home hotspot, to utilize connected services.

#### **Device Remote Access**

Touch and the following may display:

 Remote Access: Select to control devices with an installed OnStar app linked to this vehicle by USB or the Wi-Fi hotspot.

## Language

This will set the display language used on the infotainment display and instrument cluster. It may also use the selected language for voice recognition and audio feedback. Select from the available languages.

# **Privacy**

Touch and the following may display:

 Location Services: Select to allow apps and services to identify the vehicle location.

- Voice Recognition Sharing: Select to send voice sessions to a cloud-based voice recognition system.
- Types: This setting lists all Android-defined as dangerous permissions currently used by the infotainment system, the number of applications that have requested this permission, and the number of applications that are allowed to use this permission.
- Used By Applications: This setting lists all applications that are requested or are using Android-defined as dangerous permissions. Only requested and active permissions are shown.

#### **Software Updates**

If equipped, the vehicle can download and install select software updates over a wireless connection. The system will prompt for certain updates to be downloaded and installed. There is also an option to check for updates manually.

To manually check for updates, touch Settings on the Home Page and select the System tab. Follow the on-screen prompts. There are two options

available under Software Updates, "Check for Updates" and "Previous Updates". Selecting "Check for Updates", will check and list if any updates are available for this vehicle. "No updates available" will display if there is no update available. Selecting "Previous Updates" will list all the previous SW version(s) installed in the vehicle. The steps to check for, download, and install updates may vary by vehicle.

The vehicle can be used normally during the software download. Once the download is complete, there may be a prompt to accept the installation of the update upon the next ignition cycle or the next time the vehicle is shifted into P (Park). For most updates, the vehicle will be disabled and cannot be driven during the installation. The system will deliver messages indicating success or error during and after the download and installation processes.

Downloading Over-the-Air vehicle software updates requires Internet connectivity, which can be accessed through the vehicle's built-in 4G LTE connection, if equipped and active. If required, data plans are provided by a third party. Optionally, a secure Wi-Fi hotspot such as a compatible mobile device hotspot, home hotspot, or public hotspot can be used. Applicable data rates may apply.

To connect the infotainment system to a secured mobile device hotspot. home hotspot, or public hotspot, touch Settings on the Home Page, select the System tab, followed by Wi-Fi Networks. Select the appropriate Wi-Fi network, and follow the on-screen prompts. Download speeds may vary.

On most compatible mobile devices. activation of the Wi-Fi hotspot is in the Settings menu under Mobile Network Sharing, Personal Hotspot, Mobile Hotspot, or similar.

Availability of Over-the-Air software updates varies by vehicle and country. Features are subject to change. For more information on this feature, see vour dealer.

#### **Download Permissions**

Touch and the following may display:

#### About

Touch to view the infotainment system software information.

- Download Updates in Background: Allows updates to download without notification.
  - Select Off or On.
- Download Updates via Wi-Fi: Allows updates to download using a Wi-Fi network when available. Select Off or On.

### **Running Applications**

Touch to see a complete list of applications that are currently running on the infotainment system.

#### **Return to Factory Settings**

Touch and the following may display:

- Reset Vehicle Settings: Resets all vehicle settings for the current user.
  - Touch Reset or Cancel.
- Erase Settings and Personal Data: Erases app data settings, user profiles, and personal data including navigation and mobile device data.

Touch Erase or Cancel.

• Clear Default Applications: Resets preferred applications that have been set to open when selecting a function. No application data will be lost.

Touch Clear or Cancel.

#### Vehicle

This menu allows adjustment of different vehicle features. See Vehicle 

#### Search

Enter a setting keyword to find a specific setting.

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## 204 CLIMATE CONTROLS

# Climate Controls

Climate Control Systems	
<b>Dual Automatic Climate Control</b>	
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Rear Climate Control System	
Air Vents	
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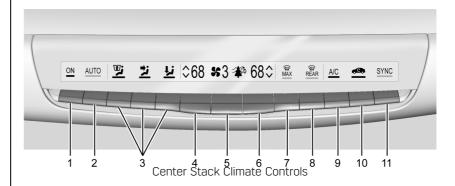
#### **Maintenance**

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# Climate Control Systems

# **Dual Automatic Climate Control System**

The climate control buttons on the center stack and on the climate control display are used to adjust the heating, cooling, and ventilation.



- 1. ON/OFF
- 2. AUTO (Automatic Operation)
- 3. Air distribution
- 4. Driver temperature
- 5. Fan Control
- 6. Passenger Temperature

- 7. Max Defrost
- 8. Rear Window Defogger
- 9. Air Conditioning
- 10. Recirculation
- 11. Sync

# **Automatic Operation**

The system automatically controls the fan speed, air delivery, air conditioning, and recirculation in order to heat or cool the vehicle to the desired temperature.

When AUTO is underlined, the system is in full automatic operation. If the air delivery mode or fan setting is manually adjusted, the auto indicator turns off and the display will show the selected settings. Auto operation can be turned off individually for climate settings.

For automatic operation:

- 1. Press AUTO.
- Set the temperature. Allow the system time to stabilize. Then adjust the temperature as needed for best comfort.

To improve fuel efficiency and to cool the vehicle faster, recirculation may be automatically selected in warm weather. The recirculation light will not come on. Press so to select recirculation; press it again to select outside air.

English units can be changed to metric units through the instrument cluster. See "Cluster Options Menu" under *Instrument Cluster* ⇔ 112.

**OFF:** Press OFF to turn the fan on or off. When off is selected, the system will stop air from flowing into the cabin. If on is selected or any other buttons are pressed, the climate control system will turn on and operate at the current setting.

 $\triangle$  /  $\nabla$ : The temperature can be adjusted separately for the driver and the passenger. Press to increase or decrease the temperature. Press and hold to rapidly increase or decrease the temperature.

**SYNC**: Touch SYNC on the climate control display to link all climate zone settings to the driver settings. Adjust the driver side temperature control to change the linked temperature. When the passenger setting is adjusted, the SYNC underline turns off.

**Rear :** Touch Rear on the infotainment screen to open the rear climate control screen. The rear

climate control settings can now be adjusted from the front passenger area.

## **Manual Operation**

V & \Lambda : Press the fan control buttons to increase or decrease the fan speed. Touch or press and hold the fan controls to adjust speed more quickly. The fan speed setting displays. Any adjustment of the fan speed cancels automatic fan control and the fan can be controlled manually. Press AUTO to return to automatic operation.

To turn off the fan and climate control system, press OFF on the center stack climate controls. The airflow will be blocked from entering in all air delivery modes, except defrost.

The maximum automatic fan speed can be set to low, medium, or high. To adjust Auto Fan Speed, see "Climate and Air Quality" under *Vehicle*Personalization \$\(\phi\) 132.

**Air Delivery Mode Control :** When the climate information is displayed, press the desired air delivery mode on

# 206 CLIMATE CONTROLS

the climate control display to change the direction of the airflow. The selected air delivery mode button is lit. Pressing any of the air delivery buttons cancels automatic air delivery control and the direction of the airflow can be controlled manually. Press AUTO to return to automatic operation.

To change the current mode, select one of the following:

: Air is directed to the windshield, outboard a/c outlets, and side window outlets.

**?**: Air is directed to the instrument panel outlets.

**:** Air is directed to the floor outlets.

: Clears the windshield of fog or frost more quickly. Air is directed to the windshield. Press to turn on or off. Changing the air delivery mode also turns the defrost off.

**A/C Mode:** Touch AC Mode on the climate control display to turn the automatic air conditioning on or off.

If the fan is turned off or the outside temperature falls below freezing, the air conditioner will not run.

Press AUTO to return to automatic operation and the air conditioner runs as needed.

**Automatic Air Recirculation:** When the AUTO indicator light is on, the air is automatically recirculated as needed to help quickly cool the inside of the vehicle.

recirculating air inside the vehicle or pulling in outside air. The indicator light on the button is lit when recirculation mode is active. This helps to quickly cool the air inside the vehicle and reduce the entry of outside air and odors.

Pressing this button cancels automatic recirculation. Press AUTO to return to automatic operation; recirculation runs automatically as needed.

Manual recirculation mode is not available when in Defrost or some air distribution modes with air to the windshield. Auto Defog: The climate control system uses a sensor to automatically detect high humidity inside the vehicle. When high humidity is detected, the climate control system may adjust to outside air supply, turn on the air conditioner, and direct more air to the windshield. If the climate control system does not detect possible window fogging, it returns to normal operation. To turn Auto Defog off or on, see "Climate and Air Quality" under Vehicle Personalization ♀ 132.

# **Rear Window Defogger**

Press to turn the rear window defogger on or off. An indicator light on the button comes on to show that the rear window defogger is on.

The rear window defogger only works when the ignition is on. The defogger turns off if the ignition is turned off or to ACC/ACCESSORY.

The rear window defogger can be set to automatic operation. When Auto Rear Defog is selected, the rear window defogger turns on automatically when the vehicle is first started in cold weather and turns off when the vehicle is warmed. To turn Auto Rear Defog on or off, see "Climate and Air Quality" under Vehicle Personalization ⇒ 132.

The heated outside rearview mirrors turn on when the rear window defogger button is on and help to clear fog or frost from the surface of the mirrors.

#### Caution

Do not try to clear frost or other material from the inside of the front windshield and rear window with a razor blade or anything else that is sharp. This may damage the rear window defogger grid and affect the radio's ability to pick up stations clearly. The repairs would not be covered by the vehicle warranty.

**Driver and Passenger Heated and Cooled Seats:** Press **to near** to heat the driver or passenger seatback only.

Press by or to heat the driver or passenger seat cushion and seatback.

Press 👺 or 💆 to cool the driver or passenger seat.

Remote Start Climate Control
Operation: The climate control
system may run when the vehicle is
started remotely. The system uses the
driver's previous settings to heat or
cool the inside of the vehicle. The rear
defog may come on during remote
start based on cold ambient
conditions. The rear defog indicator
light does not come on during a
remote start. If equipped with heated
or cooled seats, they may come on
during a remote start. See Remote
Vehicle Start ▷ 13 and
Heated and Ventilated Front Seats ▷ 47.

#### Sensor



The solar sensor, on top of the instrument panel near the windshield, monitors the solar heat.

The climate control system uses the sensor information to adjust the temperature, fan speed, recirculation, and air delivery mode for best comfort.

If the sensor is covered, the automatic climate control system may not work properly.

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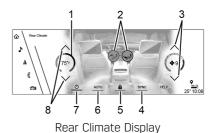
# **Rear Climate Control System**

The rear climate control system is on the rear of the center console. The settings can be adjusted with the rear climate controls and the rear climate display.



- 1. Heated Rear Seats
- 2. Air Delivery Mode Control
- 3. Fan Control

- 4. Temperature Control
- 5. AUTO (Automatic Operation) じ (On/Off)



- 1. Temperature Setting
- 2. Air Delivery Mode Control
- 3. Fan Control
- 4. SYNC (Synchronized Temperatures)
- 5. Rear Control Lockout
- 6. Rear AUTO (Automatic Operation)
- 7. REAR ( (On/Off)
- 8. Temperature Control

**Rear :** Touch Rear on the front climate control display to open the rear climate control screen. The rear climate control settings can now be adjusted from the front passenger area.

Ů: Press Ů or REAR Ů to turn the rear climate control system on or off. If the rear climate control system is

turned off using REAR  $\circlearrowleft$  on the rear climate display, the  $\circlearrowleft$  button and the temperature or air delivery mode buttons on the rear climate controls must be pressed within five seconds to turn it back on.

SYNC: Touch SYNC on the rear climate display to match the rear climate control temperature to the front climate control driver temperature. The SYNC button will be lit. Press the temperature, MODE, or AUTO button to unlink the set driver and rear temperatures. The SYNC button turns off.

Rear Control Lockout: Touch Rear Control Lockout on the rear climate display to lock or unlock control of the rear climate control system from the front climate control display. When locked the rear climate control system cannot be adjusted from the rear climate controls on the rear of the center console.

#### **Automatic Operation**

**Rear AUTO:** Touch to turn on or off. The air delivery and fan speed are controlled automatically. The AUTO

indicator appears on the display on the rear of the center console. If the Mode or fan control buttons are manually adjusted, this cancels the automatic operation.

#### **Manual Operation**

\$\$\lambda / \forall \$\$\forall \text{: Touch or press the fan controls on the rear climate display or on the rear of the center console to increase or decrease the airflow. Pressing \$\$\lambda\$ when the system is off will turn the system on. The air delivery mode remains in its previous setting.

 $\triangle$  /  $\nabla$ : Touch or press and hold the rear temperature controls on the rear climate display or on the rear of the center console to adjust the rear passenger temperature. Press  $\triangle$  for warmer air and press  $\nabla$  for cooler air.

が/ デ/デ: Touch the desired mode on the rear climate display or the MODE button on the rear of the center console to change the direction of the airflow in the rear seating area. **\*\* or \*\*** : Press **\*\*** or **\*\*** to heat the left or right outboard seat cushion. See *Heated Rear Seats* ⇒ 49.

# Air Vents

Adjustable air vents are in the center and on the side of the instrument panel.



#### 1. Slider Knob

Move the slider knobs (1) to change the direction of the airflow and to shut off the air flow. The horizontal vanes can rotate up and down. A metallic click sound will be heard every time they pass through the horizontal position.

### 210 CLIMATE CONTROLS

# **Operation Tips**

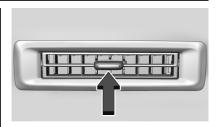
- Clear away any ice, snow, or leaves from the air inlets at the base of the windshield that could block the flow of air into the vehicle.
- Clear snow off the hood to improve visibility and help decrease moisture drawn into the vehicle.
- When you enter a vehicle in cold weather, press the fan up button to the maximum fan level before driving. This helps clear the intake ducts of snow and moisture, and reduces the chance of fogging the inside of the window.
- Keep the air path under the front seats clear of objects to help circulate the air inside of the vehicle more effectively.
- Use of non-GM approved hood deflectors can adversely affect the performance of the system. Check with your dealer before adding equipment to the outside of the yehicle.

# **Rear System Air Vents**

This vehicle has four round or rectangular air vents in the headliner above the second and third row seats.



Press on the center vane rear edge to open the round outlet. Use the center vane to rotate the outlet and change the direction of the airflow. Press on the center vane leading edge to shut off the air flow.



Move the slider knob and rotate the outlet barrel left to right to change the direction of the air flow and to shut off the air flow

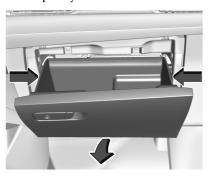
# Maintenance

# Passenger Compartment Air Filter

The filter reduces the dust, pollen, and other airborne irritants from outside air that is pulled into the vehicle.



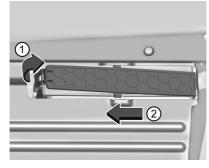
 Open the glove box door completely.



Press the sides of the glove box bin inward to clear the stoppers and rotate downward to lower the bin.



3. Unhook the string dampener to fully remove the glove box bin.



- Pull the lever (1) on the left side of the filter door and slide left (2), then remove the door. Remove the old filter.
- 5. Install the new air filter.
- 6. Reinstall the filter door.
- 7. Reverse the steps to reinstall the glove box.

See your dealer if additional assistance is needed.

## **Service**

All vehicles have a label underhood that identifies the refrigerant used in the vehicle. The refrigerant system should only be serviced by trained and Cadillac Escalade Owner Manual (GMNA-Localizing-MidEast-13702450) - 2021 - CRC - 7/29/20

## 212 CLIMATE CONTROLS

certified technicians. The air conditioning evaporator should never be repaired or replaced by one from a salvage vehicle. It should only be replaced by a new evaporator to ensure proper and safe operation.

During service, all refrigerants should be reclaimed with proper equipment. Venting refrigerants directly to the atmosphere is harmful to the environment and may also create unsafe conditions based on inhalation, combustion, frostbite, or other health-based concerns.

The air conditioning system requires periodic maintenance. See *Maintenance Schedule* ⇒ 387.

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# **Driving Information**

# **Driving for Better Fuel Economy**

Driving habits can affect fuel mileage. Here are some driving tips to get the best fuel economy possible:

- Set the climate controls to the desired temperature after the engine is started, or turn them off when not required.
- Avoid fast starts and accelerate smoothly.
- Brake gradually and avoid abrupt stops.
- Avoid idling the engine for long periods of time.
- When road and weather conditions are appropriate, use cruise control.
- Always follow posted speed limits or drive more slowly when conditions require.
- Keep vehicle tires properly inflated.
- Combine several trips into a single trip.

- Replace the vehicle's tires with the same TPC Spec number molded into the tire's sidewall near the size.
- Follow recommended scheduled maintenance.

# **Distracted Driving**

Distraction comes in many forms and can take your focus from the task of driving. Exercise good judgment and do not let other activities divert your attention away from the road. Many local governments have enacted laws regarding driver distraction. Become familiar with the local laws in your area.

To avoid distracted driving, keep your eyes on the road, keep your hands on the steering wheel, and focus your attention on driving.

- Do not use a phone in demanding driving situations. Use a hands-free method to place or receive necessary phone calls.
- Watch the road. Do not read, take notes, or look up information on phones or other electronic devices.
- Designate a front seat passenger to handle potential distractions.

- Become familiar with vehicle features before driving, such as programming favorite radio stations and adjusting climate control and seat settings. Program all trip information into any navigation device prior to driving.
- Wait until the vehicle is parked to retrieve items that have fallen to the floor.
- Stop or park the vehicle to tend to children.
- Keep pets in an appropriate carrier or restraint.
- Avoid stressful conversations while driving, whether with a passenger or on a cell phone.

# **⚠** Warning

Taking your eyes off the road too long or too often could cause a crash resulting in injury or death. Focus your attention on driving.

See the infotainment manual for information on that system or the navigation system, if equipped, including pairing and using a cell phone.

# **Defensive Driving**

Defensive driving means "always expect the unexpected." The first step in driving defensively is to wear the seat belt. See *Seat Belts* ⇔ *57*.

- Assume that other road users (pedestrians, bicyclists, and other drivers) are going to be careless and make mistakes. Anticipate what they may do and be ready.
- Allow enough following distance between you and the driver in front of you.
- Focus on the task of driving.

# **Control of a Vehicle**

Braking, steering, and accelerating are important factors in helping to control a vehicle while driving.

# **Braking**

Braking action involves perception time and reaction time. Deciding to push the brake pedal is perception time. Actually doing it is reaction time. Average driver reaction time is about three-quarters of a second. In that time, a vehicle moving at  $100 \, \text{km/h}$  (60 mph) travels  $20 \, \text{m}$  (66 ft), which could be a lot of distance in an emergency.

Helpful braking tips to keep in mind include:

- Keep enough distance between you and the vehicle in front of you.
- Avoid needless heavy braking.
- Keep pace with traffic.

If the engine ever stops while the vehicle is being driven, brake normally but do not pump the brakes. Doing so could make the pedal harder to push down. If the engine stops, there will be some power brake assist but it will be used when the brake is applied. Once the power assist is used up, it can take longer to stop and the brake pedal will be harder to push.

#### 216 DRIVING AND OPERATING

# Steering

#### Caution

To avoid damage to the steering system, do not drive over curbs, parking barriers, or similar objects at speeds greater than 3 km/h (1 mph). Use care when driving over other objects such as lane dividers and speed bumps. Damage caused by misuse of the vehicle is not covered by the vehicle warranty.



## **Electric Power Steering**

This vehicle has electric power steering. It does not have power steering fluid. Regular maintenance is not required.

If power steering assist is lost due to a system malfunction, the vehicle can be steered, but may require increased effort.

If the steering assist is used for an extended period of time while the vehicle is not moving, power assist may be reduced.

If the steering wheel is turned until it reaches the end of its travel, and is held in that position for an extended period of time, power steering assist may be reduced.

Normal use of the power steering assist should return when the system cools down.

See your dealer if there is a problem.

# **Curve Tips**

- Take curves at a reasonable speed.
- Reduce speed before entering a curve.

- Maintain a reasonable steady speed through the curve.
- Wait until the vehicle is out of the curve before accelerating gently into the straightaway.

## **Steering in Emergencies**

- There are some situations when steering around a problem may be more effective than braking.
- Holding both sides of the steering wheel allows you to turn 180 degrees without removing a hand.
- Antilock Brake System (ABS) allows steering while braking.

# **Off-Road Recovery**



The vehicle's right wheels can drop off the edge of a road onto the shoulder while driving. Follow these tips:

- Ease off the accelerator and then, if there is nothing in the way, steer the vehicle so that it straddles the edge of the pavement.
- 2. Turn the steering wheel about one-eighth of a turn, until the right front tire contacts the pavement edge.
- 3. Turn the steering wheel to go straight down the roadway.

# Loss of Control Skidding

There are three types of skids that correspond to the vehicle's three control systems:

- Braking Skid wheels are not rolling.
- Steering or Cornering Skid too much speed or steering in a curve causes tires to slip and lose cornering force.
- Acceleration Skid too much throttle causes the driving wheels to spin.

Defensive drivers avoid most skids by taking reasonable care suited to existing conditions, and by not overdriving those conditions. But skids are always possible.

If the vehicle starts to slide, follow these suggestions:

 Ease your foot off the accelerator pedal and steer the way you want the vehicle to go. The vehicle may straighten out. Be ready for a second skid if it occurs.

- Slow down and adjust your driving according to weather conditions. Stopping distance can be longer and vehicle control can be affected when traction is reduced by water, snow, ice, gravel, or other material on the road. Learn to recognize warning clues such as enough water, ice, or packed snow on the road to make a mirrored surface and slow down when you have any doubt
- Try to avoid sudden steering, acceleration, or braking, including reducing vehicle speed by shifting to a lower gear. Any sudden changes could cause the tires to slide.

Remember: Antilock brakes help avoid only the braking skid.

# **Off-Road Driving**

Four-wheel-drive vehicles can be used for off-road driving. Vehicles without four-wheel drive and vehicles not equipped with All Terrain (AT) or On-Off Road (OOR) tires must not be driven off-road except on a level, solid

surface. For contact information about the original equipment tires, see the warranty manual.

One of the best ways for successful off-road driving is to control the speed.

# ⚠ Warning

When driving off-road, bouncing and quick changes in direction can easily throw you out of position. This could cause you to lose control and crash. You and your passengers should always wear seat belts.

#### **Before Driving Off-Road**

- Have all necessary maintenance and service work completed.
- Fuel the vehicle, fill fluid levels, and check inflation pressure in all tires, including the spare, if equipped.
- Read all the information about four-wheel-drive vehicles in this manual.
- Know the local laws that apply to off-road driving.

# Loading the Vehicle for Off-Road Driving

# **⚠** Warning

- Unsecured cargo on the load floor can be tossed about when driving over rough terrain. You or your passengers can be struck by flying objects. Secure the cargo properly.
- Keep cargo in the cargo area as far forward and as low as possible. The heaviest things should be on the floor, forward of the rear axle.
- Heavy loads on the roof raise the vehicle's center of gravity, making it more likely to roll over. You can be seriously or fatally injured if the vehicle rolls over. Put heavy loads inside the cargo area, not on the roof.

For more information about loading the vehicle, see *Vehicle Load Limits* 

⇒ 224 and *Tires* ⇒ 344.

#### **Environmental Concerns**

- Always use established trails, roads, and areas that have been set aside for public off-road recreational driving and obey all posted regulations.
- Do not damage shrubs, flowers, trees, or grasses or disturb wildlife.
- Do not park over things that burn.
   See Parking over Things That Burn

   ⇒ 233.

## **Driving on Hills**

Driving safely on hills requires good judgment and an understanding of what the vehicle can and cannot do.

# **△** Warning

Many hills are simply too steep for any vehicle. Driving up hills can cause the vehicle to stall. Driving down hills can cause loss of control. Driving across hills can cause a rollover. You could be injured or killed. Do not drive on steep hills.

Before driving on a hill, assess the steepness, traction, and obstructions. If the terrain ahead cannot be seen, get out of the vehicle and walk the hill before driving further.

When driving on hills:

- Use a low gear and keep a firm grip on the steering wheel.
- Maintain a slow speed.
- When possible, drive straight up or down the hill.
- Slow down when approaching the top of the hill.
- Use headlamps even during the day to make the vehicle more visible.

# ⚠ Warning

Driving to the top of a hill at high speed can cause a crash. There could be a drop-off, embankment, cliff, or even another vehicle. You could be seriously injured or killed. As you near the top of a hill, slow down and stay alert.

 Never go downhill forward or backward with either the transmission or transfer case in N (Neutral). The brakes could overheat and you could lose control.

# 🛆 Warning

If the vehicle has the two-speed automatic or electronic transfer case, shifting the transfer case to N (Neutral) can cause your vehicle to roll even if the transmission is in P (Park). This is because the N (Neutral) position on the transfer case overrides the transmission. You or someone else could be injured. If leaving the vehicle, set the parking brake and shift the transmission to P (Park). Shift the transfer case to any position but N (Neutral).

 When driving down a hill, keep the vehicle headed straight down. Use a low gear because the engine will work with the brakes to slow the vehicle and help keep the vehicle under control.

# **⚠** Warning

Heavy braking when going down a hill can cause your brakes to overheat and fade. This could cause loss of control and you or others could be injured or killed. Apply the brakes lightly when descending a hill and use a low gear to keep vehicle speed under control.

If the vehicle stalls on a hill:

- Apply the brakes to stop the vehicle, and then apply the parking brake.
- 2. Shift into P (Park) and then restart the engine.
  - If driving uphill when the vehicle stalls, shift to R (Reverse), release the parking brake, and back straight down.
  - Never try to turn the vehicle around. If the hill is steep enough to stall the vehicle, it is steep enough to cause it to roll over.
  - If you cannot make it up the hill, back straight down the hill.

- Never back down a hill in N (Neutral) using only the brake. The vehicle can roll backward quickly and you could lose control.
- If driving downhill when the vehicle stalls, shift to a lower gear, release the parking brake, and drive straight down the hill.
- 3. If the vehicle cannot be restarted after stalling, set the parking brake, shift into P (Park), and turn the vehicle off.
  - 3.1. Leave the vehicle and seek help.
  - 3.2. Stay clear of the path the vehicle would take if it rolled downhill.
- Avoid turns that take the vehicle across the incline of the hill. A hill that can be driven straight up or down might be too steep to drive across. Driving across an incline puts more weight on the downhill wheels, which could cause a downhill slide or a rollover.
- Surface conditions can be a problem. Loose gravel, muddy spots, or even wet grass can cause the

- tires to slip sideways, downhill. If the vehicle slips sideways, it can hit something that will trip it a rock, a rut, etc. and roll over.
- Hidden obstacles can make the steepness of the incline more severe. If a rock is driven across with the uphill wheels, or if the downhill wheels drop into a rut or depression, the vehicle can tilt even more.
- If an incline must be driven across, and the vehicle starts to slide, turn downhill. This should help straighten out the vehicle and prevent the side slipping.

# **⚠** Warning

Getting out of the vehicle on the downhill side when stopped across an incline is dangerous. If the vehicle rolls over, you could be crushed or killed. Always get out on the uphill side of the vehicle and stay well clear of the rollover path.

# Driving in Mud, Sand, Snow, or Ice

Use a low gear when driving in mud—the deeper the mud, the lower the gear. Keep the vehicle moving to avoid getting stuck.

Traction changes when driving on sand. On loose sand, such as on beaches or sand dunes, the tires tend to sink into the sand. This affects steering, accelerating, and braking. Drive at a reduced speed and avoid sharp turns or abrupt maneuvers.

Traction is reduced on hard packed snow and ice and it is easy to lose control. Reduce vehicle speed when driving on hard packed snow and ice.

# **⚠** Warning

Driving on frozen lakes, ponds, or rivers can be dangerous. Ice conditions vary greatly and the vehicle could fall through the ice; you and your passengers could drown. Drive your vehicle on safe surfaces only.

# **Driving in Water**

# **⚠** Warning

Driving through rushing water can be dangerous. Deep water can sweep your vehicle downstream and you and your passengers could drown. If it is only shallow water, it can still wash away the ground from under your tires. Traction could be lost, and the vehicle could roll over. Do not drive through rushing water.

#### Caution

Do not drive through standing water if it is deep enough to cover the wheel hubs, axles, or exhaust pipe. Deep water can damage the axle and other vehicle parts.

If the standing water is not too deep, drive through it slowly. At faster speeds, water can get into the engine and cause it to stall. Stalling can occur if the exhaust pipe is under water. Do not turn off the ignition when driving through water. If the

exhaust pipe is under water, the engine will not start. When going through water, the brakes get wet and it may take longer to stop. See "Driving on Wet Roads" later in this section.

#### **After Off-Road Driving**

Remove any brush or debris that has collected on the underbody or chassis, or under the hood. These accumulations can be a fire hazard.

After operation in mud or sand, have the brake linings cleaned and checked. These substances can cause glazing and uneven braking. Check the body structure, driveline, steering, suspension, wheels, tires, and exhaust system for damage and check the fuel lines and cooling system for any leakage.

More frequent maintenance service is required. See the *Maintenance Schedule ⇒ 387*.

# **Driving on Wet Roads**

Rain and wet roads can reduce vehicle traction and affect your ability to stop and accelerate. Always drive slower in these types of driving conditions and avoid driving through large puddles and deep-standing or flowing water.

# ⚠ Warning

Wet brakes can cause crashes. They might not work as well in a quick stop and could cause pulling to one side. You could lose control of the vehicle.

After driving through a large puddle of water or a car/vehicle wash, lightly apply the brake pedal until the brakes work normally.

Flowing or rushing water creates strong forces. Driving through flowing water could cause the vehicle to be carried away. If this happens, you and other vehicle occupants could drown. Do not ignore police warnings and be very cautious about trying to drive through flowing water.

# Hydroplaning

Hydroplaning is dangerous. Water can build up under the vehicle's tires so they actually ride on the water. This can happen if the road is wet enough and you are going fast enough. When the vehicle is hydroplaning, it has little or no contact with the road.

There is no hard and fast rule about hydroplaning. The best advice is to slow down when the road is wet.

#### **Other Rainy Weather Tips**

Besides slowing down, other wet weather driving tips include:

- Allow extra following distance.
- Pass with caution.
- Keep windshield wiping equipment in good shape.
- Keep the windshield washer fluid reservoir filled.
- Have good tires with proper tread depth. See *Tires* \$\dip 344.
- Turn off cruise control.

## **Hill and Mountain Roads**

Driving on steep hills or through mountains is different than driving on flat or rolling terrain. Tips include:

- Keep the vehicle serviced and in good shape.
- Check all fluid levels and brakes, tires, cooling system, and transmission.
- Shift to a lower gear when going down steep or long hills.

# 

Using the brakes to slow the vehicle on a long downhill slope can cause brake overheating, can reduce brake performance, and could result in a loss of braking. Shift the transmission to a lower gear to let the engine assist the brakes on a steep downhill slope.

# ⚠ Warning

Coasting downhill in N (Neutral) or with the ignition off is dangerous. This can cause overheating of the brakes and loss of steering assist. Always have the engine running and the vehicle in gear.

- Drive at speeds that keep the vehicle in its own lane. Do not swing wide or cross the center line.
- Be alert on top of hills; something could be in your lane (e.g., stalled car, crash).
- Pay attention to special road signs (e.g., falling rocks area, winding roads, long grades, passing or no-passing zones) and take appropriate action.

# **Winter Driving**

## **Driving on Snow or Ice**

Snow or ice between the tires and the road creates less traction or grip, so drive carefully. Wet ice can occur at about 0 °C (32 °F) when freezing rain

begins to fall. Avoid driving on wet ice or in freezing rain until roads can be treated.

#### For Slippery Road Driving:

- Accelerate gently. Accelerating too quickly causes the wheels to spin and makes the surface under the tires slick.
- Antilock Brake System (ABS) improves vehicle stability during hard stops, but the brakes should be applied sooner than when on dry pavement. See Antilock Brake System (ABS) ⇒ 244.
- Allow greater following distance and watch for slippery spots. Icy patches can occur on otherwise clear roads in shaded areas. The surface of a curve or an overpass can remain icy when the surrounding roads are clear. Avoid sudden steering maneuvers and braking while on ice.
- Turn off cruise control.

#### **Blizzard Conditions**

Stop the vehicle in a safe place and signal for help. Stay with the vehicle unless there is help nearby. To get help and keep everyone in the vehicle safe:

- Turn on the hazard warning flashers.
- Tie a red cloth to an outside mirror.

# **⚠** Warning

Snow can trap engine exhaust under the vehicle. This may cause exhaust gases to get inside. Engine exhaust contains carbon monoxide (CO), which cannot be seen or smelled. It can cause unconsciousness and even death.

If the vehicle is stuck in snow:

- Clear snow from the base of the vehicle, especially any blocking the exhaust pipe.
- Open a window about 5 cm (2 in) on the vehicle side that is away from the wind, to bring in fresh air.

(Continued)

# Warning (Continued)

- Fully open the air outlets on or under the instrument panel.
- Adjust the climate control system to circulate the air inside the vehicle and set the fan speed to the highest setting. See "Climate Control Systems."

For more information about CO, see *Engine Exhaust*  $\Leftrightarrow$  234.

To save fuel, run the engine for short periods to warm the vehicle and then shut the engine off and partially close the window. Moving about to keep warm also helps.

If it takes time for help to arrive, when running the engine, push the accelerator pedal slightly so the engine runs faster than the idle speed. This keeps the battery charged to restart the vehicle and to signal for help with the headlamps. Do this as little as possible, to save fuel.

#### If the Vehicle Is Stuck

Slowly and cautiously spin the wheels to free the vehicle when stuck in sand, mud, ice, or snow. See "Rocking the Vehicle to Get It Out" later in this section.

The Traction Control System (TCS) can often help to free a stuck vehicle. See *Traction Control/Electronic Stability Control* ⇒ 247. If TCS cannot free the vehicle, see "Rocking the Vehicle to Get it Out" following.

# **⚠** Warning

If the vehicle's tires spin at high speed, they can explode, and you or others could be injured. The vehicle can overheat, causing an engine compartment fire or other damage. Spin the wheels as little as possible and avoid going above 56 km/h (35 mph).

For information about using tire chains on the vehicle, see *Tire Chains ⇒ 357*.

## Rocking the Vehicle to Get It Out

Turn the steering wheel left and right to clear the area around the front wheels. For four-wheel-drive vehicles, shift into Four-Wheel Drive High. Turn the TCS off. Shift back and forth between R (Reverse) and a forward gear, spinning the wheels as little as possible. To prevent transmission wear, wait until the wheels stop spinning before shifting gears. Slowly spinning the wheels in the forward and reverse directions causes a rocking motion that could free the vehicle. If that does not get the vehicle out after a few tries, it might need to be towed out. See Towing the Vehicle \$ 373.

#### **Vehicle Load Limits**

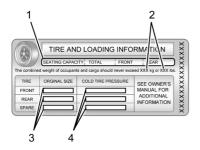
It is very important to know how much weight the vehicle can carry. This weight is called the vehicle capacity weight and includes the weight of all occupants, cargo, and all nonfactory-installed options. Two labels on the vehicle may show how much weight it was

designed to carry, the Tire and Loading Information label and the Certification/Tire label.

# 

Do not load the vehicle any heavier than the Gross Vehicle Weight Rating (GVWR), or either the maximum front or rear Gross Axle Weight Rating (GAWR). This can cause systems to break and change the way the vehicle handles. This could cause loss of control and a crash. Overloading can also reduce stopping distance, damage the tires, and shorten the life of the vehicle.

#### **Tire and Loading Information Label**



Label Example

A vehicle specific Tire and Loading Information label is attached to the center pillar (B-pillar). The tire and loading information label shows the number of occupant seating positions (1), and the maximum vehicle capacity weight (2) in kilograms and pounds.

The Tire and Loading Information label also shows the size of the original equipment tires (3) and the recommended cold tire

inflation pressures (4). For more information on tires and inflation see *Tires*  $\Rightarrow$  344 and *Tire Pressure*  $\Rightarrow$  346

There is also important loading information on the vehicle Certification/Tire label. It may show the Gross Vehicle Weight Rating (GVWR) and the Gross Axle Weight Rating (GAWR) for the front and rear axles. See "Certification/Tire Label" later in this section.

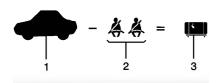
# "Steps for Determining Correct Load Limit-

- 1. Locate the statement "The combined weight of occupants and cargo should never exceed XXX kg or XXX lbs." on your vehicle's placard.
- Determine the combined weight of the driver and passengers that will be riding in your vehicle.

- 3. Subtract the combined weight of the driver and passengers from XXX kg or XXX lbs.
- 4. The resulting figure equals the available amount of cargo and luggage load capacity. For example, if the "XXX" amount equals 1400 lbs. and there will be five 150 lb passengers in your vehicle, the amount of available cargo and luggage load capacity is 650 lbs. (1400-750 (5 x 150) = 650 lbs.)
- 5. Determine the combined weight of luggage and cargo being loaded on the vehicle. That weight may not safely exceed the available cargo and luggage load capacity calculated in Step 4.
- If your vehicle will be towing a trailer, load from your trailer will be transferred to your vehicle. Consult this manual to

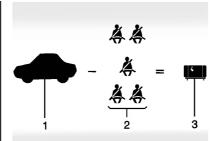
determine how this reduces the available cargo and luggage load capacity of your vehicle."

See *Trailer Towing* ⇒ 297 for important information on towing a trailer, towing safety rules, and trailering tips.



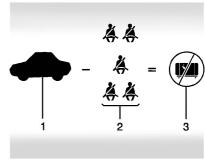
Example 1

- Maximum Vehicle Capacity
  Weight for Example 1 = 453 kg
  (1,000 lbs)
- 2. Subtract Occupant Weight @ 68 kg (150 lbs) × 2 = 136 kg (300 lbs)
- 3. Available Occupant and Cargo Weight = 317 kg (700 lbs)



Example 2

- 1. Vehicle Capacity Weight for Example 2 = 453 kg (1,000 lbs)
- 2. Subtract Occupant Weight @ 68 kg (150 lbs) × 5 = 136 kg (750 lbs)
- 3. Available Cargo Weight = 113 kg (250 lbs)

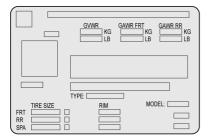


Example 3

- 1. Maximum Vehicle Capacity Weight for Example 3 = 453 kg (1,000 lbs)
- Subtract Occupant Weight @ 91 kg (200 lbs) × 5 = 453 kg (1,000 lbs)
- 3. Available Cargo Weight = 0 kg (0 lbs)

Refer to the vehicle's Tire and Loading Information label for specific information about the vehicle's capacity weight and seating positions. The combined weight of the driver, passengers, and cargo should never exceed the vehicle's capacity weight.

#### **Certification/Tire Label**



Label Example

A vehicle specific Certification/ Tire label is attached to the B-pillar. The label may show the size of the vehicle's original tires and the inflation pressures needed to obtain the gross weight capacity of the vehicle. This is called Gross Vehicle Weight Rating (GVWR). The GVWR includes the weight of the vehicle, all occupants, fuel, and cargo.

The Certification/Tire label may also show the maximum weights for the front and rear axles, called Gross Axle Weight Rating (GAWR). To find out the actual loads on the front and rear axles, weigh the vehicle at a weigh station. Your dealer can help with this. Be sure to spread the load equally on both sides of the center line.

The warranty does not cover parts or components that fail because of overloading.

The label will help determine how much cargo and installed equipment the vehicle can carry.

Using heavier suspension components to get added durability might not change the weight ratings. Ask your dealer to help load the vehicle properly.

# ⚠ Warning

Things you put inside the vehicle can strike and injure people in a sudden stop or turn, or in a crash.

- Put things in the cargo area of the vehicle. Try to spread the weight evenly.
- Never stack heavier things, like suitcases, inside the vehicle so that some of them are above the tops of the seats.
- Do not leave an unsecured child restraint in the vehicle.
- When you carry something inside the vehicle, secure it whenever you can.
- Do not leave a seat folded down unless you need to.

There is also important loading information for off-road driving in this manual. See "Loading the Vehicle for Off-Road Driving" under *Off-Road Driving* ⇒ 217.

# **Add-On Equipment**

There may be a limit on how many people can be inside the vehicle when carrying removable items. Be sure to weigh the vehicle before buying and installing the new equipment.

#### Caution

Overloading the vehicle may cause damage. Repairs would not be covered by the vehicle warranty. Do not overload the vehicle.

Remember not to exceed the Gross Axle Weight Rating (GAWR) of the front or rear axle.

# Starting and Operating

#### **New Vehicle Break-In**

#### Caution

The vehicle does not need an elaborate break-in. But it will perform better in the long run if you follow these guidelines:

- Keep the vehicle speed at 88 km/h (55 mph) or less for the first 805 km (500 mi).
- Do not drive at any one constant speed, fast or slow, for the first 805 km (500 mi). Do not make full-throttle starts. Avoid downshifting to brake or slow the vehicle.
- Avoid making hard stops for the first 322 km (200 mi) or so.
   During this time the new brake linings are not yet broken in.
   Hard stops with new linings can mean premature wear and earlier replacement. Follow this breaking-in guideline every time you get new brake linings.

(Continued)

## Caution (Continued)

• Do not tow a trailer during break-in. See *Trailer Towing* ⇒ 297 for the trailer towing capabilities of the vehicle and more information.

Following break-in, engine speed and load can be gradually increased.

# **Ignition Positions**



Vehicles equipped with Keyless Access have pushbutton starting.

To shift out of P (Park), the ignition must be on or in Service Mode, and the brake pedal must be applied.

# ⚠ Warning

Turning off the vehicle while moving may cause loss of power assist in the brake and steering systems and disable the airbags. While driving, only shut the vehicle off in an emergency.

Stopping the Engine/LOCK/OFF (No Indicator Lights): When the vehicle is stopped, press ENGINE START/STOP once to turn the engine off.

If the vehicle is in P (Park), the ignition will turn off, and Retained Accessory Power (RAP) will remain active. See *Retained Accessory Power* (RAP)  $\Rightarrow$  232.

If the vehicle is not in P (Park), the ignition will return to ACC/ACCESSORY and display the message SHIFT TO PARK in the Driver Information Center (DIC). When the vehicle is shifted into P (Park), the ignition system will turn off.

The vehicle may have an electric steering column lock. The lock is activated when the ignition is turned off and either front door is opened. A sound may be heard as the lock actuates or releases. The steering column lock may not release with the wheels turned off center. If this happens, the vehicle may not start. Move the steering wheel from left to right while attempting to start the vehicle. If this does not work, the vehicle needs service.

If the vehicle must be shut off in an emergency:

 Brake using a firm and steady pressure. Do not pump the brakes repeatedly. This may deplete power assist, requiring increased brake pedal force.

- 2. Shift the vehicle to N (Neutral).

  This can be done while the vehicle is moving. After shifting to N (Neutral), firmly apply the brakes and steer the vehicle to a safe location.
- 3. Come to a complete stop.
- 4. Hold the brake pedal down and shift to P (Park). The shift lever must be in P (Park) to turn the ignition off.
- 5. Continue to hold the brake pedal down.
- 6. Set the parking brake. See *Electric Parking Brake* \$ 245.
- 7. Press ENGINE START/STOP once to turn the ignition off.
- 8. Release the brake pedal.

If the vehicle cannot be pulled over, and must be shut off while driving, press and hold ENGINE START/STOP for longer than two seconds, or press twice in five seconds.

ACC/ACCESSORY (Amber Indicator Light): This mode allows some electrical accessories to be used when the engine is off.

With the ignition off, pressing the button one time without the brake pedal applied will place the ignition system in ACC/ACCESSORY.

The ignition will switch from ACC/ACCESSORY to off after five minutes to prevent battery rundown.

**ON/RUN/START (Green Indicator Light)**: This mode is for driving and starting. With the ignition off, and the brake pedal applied, pressing the button once will turn the ignition on. Once engine cranking begins, release the button. Engine cranking will continue until the engine starts. See *Starting the Engine* ⇔ *230*.

#### Service Mode

This power mode is available for service and diagnostics, and to verify the proper operation of the malfunction indicator lamp as may be required for emission inspection purposes. With the vehicle off, and the brake pedal not applied, pressing and holding the button for more than five seconds will place the vehicle in Service Mode. The instruments and audio systems will operate as they do when the ignition is on, but the

vehicle will not be able to be driven. The engine will not start in Service Mode. Press the button again to turn the ignition off.

# **Starting the Engine**

#### Caution

If you add electrical parts or accessories, you could change the way the engine operates. Any resulting damage would not be covered by the vehicle warranty. See *Add-On Electrical Equipment* ⇔ 312.

Shift the vehicle into P (Park) or N (Neutral). To restart the engine when the vehicle is already moving, use N (Neutral) only.

#### Caution

Do not try to shift to P (Park) if the vehicle is moving. If you do, you could damage the transmission. Shift to P (Park) only when the vehicle is stopped.

# **Starting Procedure**

 The remote key must be in the vehicle. Press ENGINE START/ STOP with the brake pedal applied. When the engine begins cranking, let go of the button.

The idle speed will go down as the engine gets warm. Do not race the engine immediately after starting it. Operate the engine and transmission gently to allow the oil to warm up and lubricate all moving parts.

When the low fuel warning light is on and the FUEL LEVEL LOW message is displayed in the Driver Information Center (DIC), press the ENGINE START/STOP position to continue engine cranking.

#### Caution

Cranking the engine for long periods of time, by trying to start the engine immediately after cranking has ended, can overheat and damage the cranking motor,

(Continued)

# Caution (Continued)

and drain the battery. Wait at least 15 seconds between each try, to let the cranking motor cool down.

2. If the engine does not start after five to 10 seconds, especially in very cold weather (below -18 °C or 0°F), it could be flooded with too much gasoline. Try pushing the accelerator pedal all the way to the floor and holding it there while pressing ENGINE START/STOP for up to a maximum of 15 seconds. Wait at least 15 seconds between each try, to allow the cranking motor to cool down. When the engine starts, let go of the button and accelerator. If the vehicle starts briefly but then stops again, do the same thing. This clears the extra gasoline from the engine. Do not race the engine immediately after starting it. Operate the engine and transmission gently until the oil warms up and lubricates all moving parts.

# **Stop/Start System**

This vehicle has a Stop/Start system to shut off the engine to help conserve fuel. It has components designed for the increased number of starts.

# ⚠ Warning

The automatic engine Stop/Start feature causes the engine to shut off while the vehicle is still on. Do not exit the vehicle before shifting to P (Park). The vehicle may restart and move unexpectedly. Always shift to P (Park), and then turn the ignition off before exiting the vehicle.

#### **Auto Engine Stop/Start**

When the brakes are applied and the vehicle is at a complete stop, the engine may turn off. When stopped, the tachometer displays AUTO STOP. See *Tachometer*  $\Rightarrow$  113. When the brake pedal is released or the accelerator pedal is pressed, the engine will restart.

To maintain vehicle performance, other conditions may cause the engine to automatically restart before the brake pedal is released.

Auto Stops may not occur and/or Auto Starts may occur because:

- The climate control settings require the engine to be running to cool or heat the vehicle interior.
- The vehicle battery charge is low.
- The vehicle battery has recently been disconnected.
- Minimum vehicle speed has not been reached since the last Auto Stop.
- The accelerator pedal is pressed.
- The engine or transmission is not at the required operating temperature.
- The outside temperature is not in the required operating range.
- The vehicle is shifted out of D (Drive) to any gear other than P (Park).
- Certain driver modes have been selected. See *Driver Mode Control* ⇒ 250 and Four-Wheel Drive
   ⇒ 241

- The vehicle is on a steep hill or grade.
- The driver door has been opened or the driver seat belt has been unbuckled.
- The hood has been opened.
- The Auto Stop has reached the maximum allowed time.

#### **Auto Stop Disable Switch**



Uplevel Shown, Others Similar

The automatic engine Stop/Start feature can be disabled and enabled by pressing (A). Auto Stop is enabled each time you start the vehicle.

When  $\bigcirc$  is illuminated, the system is enabled.

# Retained Accessory Power (RAP)

When the ignition is turned from on to off, the following features (if equipped) will continue to function for up to 10 minutes, or until the driver door is opened. These features will also work when the ignition is in RUN or ACC/ACCESSORY:

- Infotainment System
- Power Windows (during RAP this functionality will be lost when any door is opened)
- Sunroof (during RAP this functionality will be lost when any door is opened)
- Auxiliary Power Outlet
- Audio System
- OnStar System

# **Shifting Into Park**

To shift into P (Park):

1. Hold the brake pedal down and set the parking brake. See *Electric Parking Brake* ⇒ 245.

- 2. Press the button on top of the shift lever to shift into P (Park). See *Automatic Transmission* ♀ 235.
- 3. The P indicator on the shift lever will turn red when the vehicle is in P (Park).

# Leaving the Vehicle with the Engine Running

# **⚠** Warning

It can be dangerous to leave the vehicle with the engine running. It could overheat and catch fire.

It is dangerous to get out of the vehicle if the vehicle is not in P (Park) with the parking brake set. The vehicle can roll.

Do not leave the vehicle when the engine is running. If you have left the engine running, the vehicle can move suddenly. You or others could be injured. To be sure the vehicle will not move, even when you are on fairly level ground, always set the parking brake and [Continued]

# Warning (Continued)

shift to P (Park). See *Shifting Into Park*  $\Rightarrow$  232. If you are towing a trailer, see *Driving Characteristics and Towing Tips*  $\Rightarrow$  293.

If you have to leave the vehicle with the engine running, be sure the vehicle is in P (Park) and the parking brake is set before you leave it.

# **Shifting out of Park**

This vehicle is equipped with an electronic transmission. The shift lock release button is designed to prevent inadvertent shifting out of P (Park) unless the ignition is on, the brake pedal is applied, and the shift lock release button is pressed.

The shift lock control is always functional except in the case of an uncharged or low voltage (less than 9-volt) battery.

If the vehicle has an uncharged battery or a battery with low voltage, try charging or jump starting the battery. See *Jump Starting*  $\Rightarrow$  370.

To shift out of P (Park):

- 1. Ensure the engine is running.
- 2. Apply the brake pedal.
- 3. Press and hold the shift lock release button.
- 4. Move the shift lever to the desired position.
- 5. The P indicator will turn white and the gear indicator on the shift lever will turn red when the vehicle is no longer in P (Park).
- 6. After releasing the shift lever, it will return to the center position.

If the vehicle cannot be shifted from P (Park), a Driver Information Center (DIC) message, such as CONDITIONS NOT CORRECT FOR SHIFT, will be displayed. Ensure the ignition is on, the engine is running, and the brake pedal is applied. If the vehicle still will not shift out of P (Park), see your dealer for service.

# Parking over Things That Burn

# **⚠** Warning

Things that can burn could touch hot exhaust parts under the vehicle and ignite. Do not park over papers, leaves, dry grass, or other things that can burn.

# **Dynamic Fuel Management**

If equipped, Dynamic Fuel
Management allows the engine to
operate in multiple cylinder patterns,
up to the full 8-cylinder operation,
depending on driving conditions.
When less power is required, such as
cruising at a constant vehicle speed,
the system will reduce any
combination of operating cylinders
enabling the vehicle to achieve better
fuel economy. When greater power is
required, such as passing or merging
onto a freeway, the system will
maintain full 8-cylinder operation.

# **Extended Parking**

It is best not to park with the vehicle running. If the vehicle is left running, be sure it will not move and there is adequate ventilation.

See Shifting Into Park  $\Rightarrow$  232 and Engine Exhaust  $\Rightarrow$  234.

If the vehicle is left parked and running with the remote key outside the vehicle, it will continue to run for up to 15 minutes.

If the vehicle is left parked and running with the remote key inside the vehicle, it will continue to run for up to 30 minutes.

The vehicle could turn off sooner if it is parked on a hill, due to lack of available fuel.

The timer will reset if the vehicle is taken out of P (Park) while it is running.

# Engine Exhaust

# **⚠** Warning

Engine exhaust contains carbon monoxide (CO), which cannot be seen or smelled. Exposure to CO can cause unconsciousness and even death.

Exhaust may enter the vehicle if:

- The vehicle idles in areas with poor ventilation (parking garages, tunnels, deep snow that may block underbody airflow or tail pipes).
- The exhaust smells or sounds strange or different.
- The exhaust system leaks due to corrosion or damage.
- The vehicle exhaust system has been modified, damaged, or improperly repaired.
- There are holes or openings in the vehicle body from damage or aftermarket modifications that are not completely sealed.

(Continued)

## Warning (Continued)

If unusual fumes are detected or if it is suspected that exhaust is coming into the vehicle:

- Drive it only with the windows completely down.
- Have the vehicle repaired immediately.

Never park the vehicle with the engine running in an enclosed area such as a garage or a building that has no fresh air ventilation.

# Running the Vehicle While Parked

It is better not to park with the engine running.

If the vehicle is left with the engine running, follow the proper steps to be sure the vehicle will not move. See Shifting Into Park  $\Rightarrow$  232 and Engine Exhaust  $\Rightarrow$  234.

# **Automatic Transmission**



The shift pattern is displayed in the top of the shift lever. The selected gear position will illuminate red on the shift lever, while all others will be displayed in white. If the shift is not immediate, as in very cold conditions, the indicator on the shift lever may flash until it is fully engaged.

The shift lever always starts from a center position, represented by an up/down arrow on the shift pattern. After releasing the shift lever, it will return to the center position.

The transmission does not operate when the vehicle is off.

If the vehicle is in ACC/ACCESSORY, the transmission can be shifted into P (Park).

If the vehicle is turned off while at a relatively high vehicle speed, the transmission will automatically shift to N (Neutral). Once the vehicle is stopped, P (Park) is automatically selected.



**P**: This position locks the drive wheels. Use P (Park) when starting the vehicle to ensure the vehicle does not move.

# ⚠ Warning

It is dangerous to get out of the vehicle if the transmission is not in P (Park) with the parking brake set. The vehicle can roll.

Do not leave the vehicle when the engine is running. If the engine has been left running, the vehicle can move suddenly. You or others could be injured. To be sure the vehicle will not move, even when on fairly level ground, always set the parking brake and place the transmission into P (Park). See *Shifting Into Park* ⇔ 232 and

*Electric Parking Brake* \$\dip 245.



This vehicle is equipped with an electronic controlled transmission. The shift lock release button is designed to prevent inadvertent shifting out of P (Park) unless the ignition is on, the brake pedal is applied, and the shift lock release button is pressed.

When the vehicle is stopped, press ENGINE START/STOP to turn off the vehicle. The transmission will shift to P (Park) automatically, unless the vehicle is in N (Neutral). See "Car Wash Mode" later in this section.

The vehicle will not shift into P (Park) if it is moving too fast. Stop the vehicle and shift into P (Park).

To shift in and out of P (Park), see Shifting Into Park  $\Rightarrow$  232 and Shifting out of Park  $\Rightarrow$  233.

#### Service Shift Lever Message

If the message SERVICE SHIFTER SEE OWNER'S MANUAL appears in the Driver Information Center (DIC), the shift lever needs service. Have the vehicle serviced as soon as possible. If the vehicle is automatically shifting into P (Park), check to see if the P (Park) button on top of the shift lever is stuck. To operate the vehicle, hold the shift lever in the desired gear, R (Reverse) or D (Drive), until vehicle speed exceeds 15 km/h (10 mph), then release the shift lever.

**R**: Use this gear to back up.

If the vehicle is shifted from either R (Reverse) to D (Drive), or D (Drive) or M (Manual Mode) to R (Reverse) while the speed is too high, the vehicle will shift to N (Neutral). Reduce the vehicle speed and try the shift again.

To shift into R (Reverse):

1. Bring the vehicle to a complete stop.

- Press and hold shift lock release button on the side of the shift lever.
- From the center position, move the shift lever forward through the first detent to the end of travel. R is illuminated in red.
- 4. After releasing the shift lever, it will return to the center position.

To shift out of R (Reverse):

- 1. Bring the vehicle to a complete stop.
- 2. Shift to the desired gear.
- 3. After releasing the shift lever, it will return to the center position.

At low vehicle speeds, R (Reverse) can be used to rock the vehicle back and forth to get out of snow, ice, or sand without damaging the transmission. See *If the Vehicle Is Stuck* 

⇒ 224.

**N**: In this position, the engine does not connect with the wheels. To restart the engine when the vehicle is already moving, use N (Neutral) only.

# ⚠ Warning

Shifting into a drive gear while the engine is running at high speed is dangerous. Unless your foot is firmly on the brake pedal, the vehicle could move very rapidly. You could lose control and hit people or objects. Do not shift into a drive gear while the engine is running at high speed.

#### Caution

Shifting out of P (Park) or N (Neutral) with the engine running at high speed may damage the transmission. The repairs would not be covered by the vehicle warranty. Be sure the engine is not running at high speed when shifting the vehicle.

The vehicle is not designed to stay in N (Neutral) for more than five minutes. It may automatically shift into P (Park). N (Neutral) is not

To shift into N (Neutral):

1. Move the shift lever forward to the first detent from the center position.

If the vehicle is in P (Park), apply the brake pedal and press the shift lock release button while moving the shift lever forward. N will illuminate in red.

2. After releasing the shift lever, it will return to the center position.

To shift out of N (Neutral):

- 1. Bring the vehicle to a complete stop.
- Shift to the desired gear. If shifting from N (Neutral) to R (Reverse) the shift lock release button will need to be pressed.
- 3. After releasing the shift lever, it will return to the center position.

#### Car Wash Mode

This vehicle includes a Car Wash Mode that allows the vehicle to remain in N (Neutral) for use in automatic car washes.

# Car Wash Mode (Engine Off - Driver in Vehicle)

To place the vehicle in N (Neutral) with the engine off and the vehicle occupied:

- 1. Drive to the entrance of the car wash.
- 2. Apply the brake pedal.
- 3. Shift to N (Neutral).
- 4. Turn off the engine and release the brake pedal.
- The indicator should continue to show N. If it does not, repeat Steps 2-4.
- 6. The vehicle is now ready for the car wash.

# Car Wash Mode (Engine Off – Driver out of Vehicle)

To place the vehicle in N (Neutral) with the engine off and the vehicle unoccupied:

- 1. Drive to the entrance of the car wash.
- 2. Apply the brake pedal.
- 3. Open the door.
- 4. Shift to N (Neutral).
- 5. Turn off the engine and release the brake pedal.
- 6. The indicator should continue to show N. If it does not, repeat Steps 2–5.
- Exit the vehicle and close the door.
   The vehicle is now ready for the car wash.
- 8. The vehicle may automatically shift to P (Park) upon re-entry.

# Car Wash Mode (Engine On - Driver in Vehicle)

To place the vehicle in N (Neutral) with the engine on and the vehicle occupied:

- 1. Drive to the entrance of the car wash.
- 2. Apply the brake pedal.
- 3. Shift to N (Neutral).

4. Release the brake pedal. The vehicle is now ready for the car wash.

# Car Wash Mode (Engine On – Driver out of Vehicle)

To place the vehicle in N (Neutral) with the engine on and the vehicle unoccupied:

- 1. Drive to the entrance of the car wash.
- 2. Apply the brake pedal.
- 3. Open the door.
- 4. Shift to N (Neutral), then release the brake pedal.
- 5. The indicator should continue to show N. If it does not, repeat Steps 2–4.
- Exit the vehicle and close the door. The vehicle is now ready for the car wash.
- 7. The vehicle may automatically shift to P (Park) upon re-entry.

#### Caution

A transmission hot message may display if the automatic transmission fluid is too hot. Driving under this condition can damage the vehicle. Stop and idle the engine to cool the automatic transmission fluid. This message clears when the transmission fluid has cooled sufficiently.

**D**: This position is for normal driving. If more power is needed for passing, press the accelerator pedal down.

A clicking noise or a detent may be felt when pressing the accelerator pedal all the way to the end of travel. This is normal.

To shift into D (Drive):

- 1. Bring the vehicle to a complete stop.
- 2. From the center position, move the shift lever back.
  - If the vehicle is in P (Park) press the shift lock release button while pulling the shift lever back.

- D will illuminate in red.
- After releasing the shift lever, it will return to the center position.

To shift out of D (Drive):

- 1. Bring the vehicle to a complete stop.
- 2. Shift to the desired gear.
- 3. After releasing the shift lever, it will return to the center position.

Downshifting the transmission in slippery road conditions could result in skidding. See "Skidding" under *Loss of Control* ⇒ 217.

M: This mode can be entered from D (Drive) by pulling back on the shift lever. The M in the shift pattern will illuminate red, and the D will switch to white. After releasing the shift lever, it will return to the center position. M (Manual Mode) allows gears appropriate for current driving conditions to be selected.

To exit M (Manual Mode) and return to D (Drive), pull back on the shift lever. The D in the shift pattern will illuminate in red, and the M will switch to white. See *Manual Mode*  $\Rightarrow$  239.

#### Caution

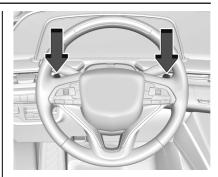
Spinning the tires or holding the vehicle in one place on a hill using only the accelerator pedal may damage the transmission. The repair will not be covered by the vehicle warranty. If the vehicle is stuck, do not spin the tires. When stopping on a hill, use the brakes to hold the vehicle in place.

#### **Manual Mode**

# Tap Shift

#### Caution

Driving with the engine at a high rpm without upshifting while using Tap Shift, could damage the vehicle. Always upshift when necessary while using Tap Shift.



Vehicles with Tap Shift have controls on the back of the steering wheel to manually shift the automatic transmission.

#### **Permanent Tap Shift Mode**

To enter Permanent Tap Shift Mode:

- With the vehicle in D (Drive), pull back on the shift lever to activate M (Manual Mode). The M in the shift pattern will illuminate in red, and the D will switch to white.
- 2. After releasing the shift lever, it will return to the center position.
- Press the controls on the back of the steering wheel to shift. Use the left steering wheel control to

downshift, and the right control to upshift. To shift to the lowest available gear, press and hold the left control.

To exit Permanent Tap Shift Mode:

- To exit M (Manual Mode) and return to D (Drive), pull back on the shift lever. The D in the shift pattern will illuminate in red, and the M will switch to white.
- 2. After releasing the shift lever, it will return to the center position.

M (Manual Mode) can be exited to return to D (Drive) at any speed by pulling the lever rearward from the center position. It is not necessary to stop the vehicle or shift to N (Neutral) or P (Park) before shifting back to D (Drive).

#### **Temporary Tap Manual Shift Mode**

To enter Temporary Tap Shift Mode:

1. With the transmission in D (Drive) and not in Permanent Tap Shift Mode, the Tap Shift controls will activate a temporary tap manual shift mode, allowing the transmission to be manually shifted.

- To shift to the lowest available gear, press and hold the left control.
- 3. To deactivate, hold the right control briefly. Automatic shifts return after no manual shifts have been done for seven to 10 seconds.

While using Tap Shift, the vehicle will have firmer, quicker shifting. This can be used for sport driving or when climbing or descending hills, to stay in gear longer, or to downshift for more power or engine braking.

The transmission will only allow shifting into gears appropriate for the vehicle speed and engine revolutions per minute (rpm). If shifting is prevented for any reason, a SHIFT DENIED message will be displayed in the instrument cluster. The transmission will not automatically shift to the next higher gear if the engine rpm is too high. It will only automatically shift to the next lower gear if the engine rpm is much too low.

# **Tow/Haul Mode**

Use this mode when hauling heavy loads to provide increased performance and vehicle control. Tow/ Haul Mode adjusts the transmission shift pattern, steering, 4WD, Electronic Stability Control (ESC) performance and brake feel. If the vehicle is turned off with Tow/Haul Mode active and then restarted within four hours or less, Tow/Haul will remain active. Otherwise, the vehicle will start in Tour Mode. See *Driver Mode Control* \$\din 250\$ to activate Tow/ Haul Mode.

While in the Electronic Range Select (ERS) mode (see *Manual Mode ⇒* 239), grade braking is deactivated, allowing the driver to select a range and limiting the highest gear available.

For more information on trailer weight specifications, See *Towing Equipment*  $\Rightarrow$  301.

# Drive Systems

## **Four-Wheel Drive**

Four-wheel drive engages the front axle for extra traction.

#### Caution

Do not drive on clean, dry pavement in  $4 \uparrow$  and  $4 \downarrow$  (if equipped) for an extended period of time. These conditions may cause premature wear on the vehicle's powertrain.

Driving on clean, dry pavement in  $4 \uparrow$  or  $4 \downarrow$  may:

- Cause a vibration to be felt in the steering system.
- · Cause tires to wear faster.
- Make the transfer case harder to shift, and cause it to run noisier.

# **⚠** Warning

With four-wheel drive, the vehicle will be free to roll if the transfer case is in N (Neutral), even when (Continued)

# Warning (Continued)

the shift lever is in P (Park). Be sure the transfer case is in a drive gear  $-2 \uparrow, 4\uparrow$ , or  $4\downarrow$  — not in N (Neutral). See *Shifting Into Park*  $\Rightarrow 232$ .

#### Caution

Extended high-speed operation in 4 ↓ may damage or shorten the life of the drivetrain.

Engagement noise and bump when shifting between  $4 \downarrow$  and  $4 \uparrow$  or from N (Neutral), with the engine running, is normal.

Shifting into 4 ↓ will turn Traction Control and StabiliTrak/Electronic Stability Control (ESC) off. See *Traction Control/Electronic Stability Control* ⇒ 247.

#### **Automatic Transfer Case**



If equipped, the transfer case controls are used to shift into and out of four-wheel drive. To shift the transfer case, press the desired button. The symbol in the instrument cluster will flash while a shift is in progress. The symbol displayed will change to indicate the setting requested.

When the shift is complete, the symbol will stop flashing. The Driver Information Center (DIC) message turns off once the shift is complete. If the transfer case cannot complete a shift requested, it will go back to its last chosen setting.

The settings are:

**N (Neutral) :** Use only when the vehicle needs to be towed. See *Recreational Vehicle Towing*  $\Rightarrow$  373. See *Towing the Vehicle*  $\Rightarrow$  373.

2 ↑ (Two-Wheel Drive High): Use for driving on most streets and highways. The front axle is not engaged. This setting provides the best fuel economy.

AUTO (Automatic Four-Wheel Drive): Use when road surface traction conditions are variable. When driving in AUTO, the front axle is engaged, and the vehicle's power is sent to the front and rear wheels automatically based on driving conditions. This setting provides slightly lower fuel economy than 2 1.

- **4** ↑ (Four-Wheel Drive High): Use this position when extra traction is needed, such as when driving on snowy or icy roads, when off-roading, or when plowing snow.
- **4**  $\downarrow$  (Four-Wheel Drive Low): This setting engages the front axle and delivers extra torque. Choose 4  $\downarrow$  when

driving off-road in deep sand, deep mud, or deep snow, and while climbing or descending steep hills. While driving in  $4 \downarrow$ , keep vehicle speed below 72 km/h (45 mph).

Shifting into 4 ↓ will turn Traction Control and StabiliTrak/ESC off. See *Traction Control/Electronic Stability Control* ⇒ 247.

#### Shifts between 2 1, 4 1, and AUTO

Any of these shifts can be made at normal driving speed.

The actual 4x4 shift request is only made after the button is released. The 4x4 symbol will remain flashing until the shift request has completed. A DIC message displays to indicate that the 4x4 transfer case has been requested to shift to the new desired state. Once the 4x4 shift has completed, the DIC message disappears, the 4x4 symbol stops flashing, and the current setting is indicated.

When a shift to 2 ↑ is completed successfully while in P (Park), the parking brake will engage. To resume driving, shift the transmission to the

desired gear and manually release the parking bake or press the accelerator pedal to begin driving. See *Electric Parking Brake* ⇔ 245.

If equipped, use  $4 \downarrow$ , AUTO, or  $4 \uparrow$  to provide additional traction when parking on a steep grade with poor traction such as ice, snow, mud, or gravel.

#### Shifting Into 4 ↓

- 1. The ignition must be on and the vehicle must be stopped or moving less than 4 km/h (3 mph) with the transmission in N (Neutral). It is best for the vehicle to be moving 1.6 to 3.2 km/h (1 to 2 mph).
- 2. Press 4 ↓. The actual 4x4 shift request is only made after the button is released. The 4x4 symbol will remain flashing until the shift request has completed. A DIC message displays to indicate that the 4x4 transfer case has been requested to shift to the new desired state. Once the 4x4 shift has completed, the DIC message

disappears, the 4x4 symbol stops flashing and the current setting is indicated.

If vehicle speed is higher when shift request occurs, a DIC message displays. Reduce vehicle speed.

If the transmission is not in N (Neutral) when shift request occurs, a DIC message displays. The vehicle will allow 20 seconds for the shift to occur. After this time, a symbol in the instrument cluster will indicate that the transfer case is in  $4 \downarrow$ .

#### Caution

Shifting the transmission into gear before the requested mode indicator light has stopped flashing could damage the transfer case.

If the transmission is not shifted into N (Neutral) or the vehicle has not slowed to 5 km/h (3 mph) within 20 seconds, the transfer case will remain in its original state. This will be indicated in the instrument cluster. With the vehicle moving less than 5 km/h (3 mph) and the transmission in N (Neutral), attempt the shift again.

#### Shifting Out of 4 ↓

- The vehicle must be stopped or moving less than 5 km/h (3 mph) with the transmission in N (Neutral) and the ignition on. It is best for the vehicle to be moving 1.6 to 3.2 km/h (1 to 2 mph).
- 2. Press 4 ↑, AUTO, or 2 ↑. The actual 4x4 shift request is only made after the button is released. The 4x4 symbol will remain flashing until the shift request has completed. A DIC message displays to indicate the state of the request. Once the 4x4 shift has completed the DIC message disappears, the 4x4 symbol stops flashing, and the current setting is indicated. If vehicle speed is higher when shift request occurs, a DIC message displays. Reduce vehicle speed.

If the transmission is not in N (Neutral) when the shift request occurs, DIC messages will display. The vehicle will allow 20 seconds for this shift to occur. After this time, a symbol in the instrument cluster will indicate that the transfer case is in  $4 \downarrow$ .

#### Caution

Shifting the transmission into gear before the requested mode indicator light has stopped flashing could damage the transfer case.

If the transmission is not shifted into N (Neutral) or the vehicle has not slowed to 5 km/h (3 mph) within 20 seconds, the transfer case will remain in its original state. This will be indicated in the instrument cluster. With the vehicle moving less than 5 km/h (3 mph), and the transmission in N (Neutral), attempt the shift again.

#### Shifting Into N (Neutral)

To shift into N (Neutral):

- 1. Start the vehicle.
- 2. Shift the transmission to N (Neutral).
- 3. Shift the transfer case to 2 1.
- 4. Apply the parking brake and/or brake pedal.
- Press 2 ↑ five times in 10 seconds until the N (Neutral) symbol starts flashing in the instrument cluster. When the shift is complete, the

symbol stops flashing. If the parking brake and/or brake pedal is not applied within 20 seconds, the transfer case will remain in the original state.

6. If the transmission is not shifted into N (Neutral) or the vehicle has not slowed to 5 km/h (3 mph) the transfer case will remain in its original state. This will be indicated in the instrument cluster.

#### Shifting Out of N (Neutral)

To shift out of N (Neutral):

- 2. Set the parking brake. See *Electric Parking Brake* \$\div 245\$.
- 3. Shift the transmission to N (Neutral).
- Shift the transfer case to 2 ↑.
   Transfer case shifts out of
   N (Neutral) can only be made into
   2 ↑. When the shift to 2 ↑ is
   complete, the symbol in the
   instrument cluster will stop
   flashing. If the transfer case cannot

complete a shift, the symbol will return to the previously selected setting.

# **Brakes**

#### **Electric Brake Boost**

Vehicles equipped with electric brake boost have hydraulic brake circuits that are electronically controlled when the brake pedal is applied during normal operation. The system performs routine tests and turns off within a few minutes after the vehicle is turned off. Noise may be heard during this time. If the brake pedal is pressed during the tests or when the electric brake boost system is off, a noticeable change in pedal force and travel may be felt. This is normal.

# Antilock Brake System (ABS)

The Antilock Brake System (ABS) helps prevent a braking skid and maintain steering while braking hard.



If there is a problem with ABS, this warning light stays on. See *Antilock Brake System (ABS) Warning Light* 

⇒ 120.

ABS does not change the time needed to get a foot on the brake pedal and does not always decrease stopping distance. If you get too close to the vehicle ahead, there will not be enough time to apply the brakes if that vehicle suddenly slows or stops. Always leave enough room ahead to stop, even with ABS.

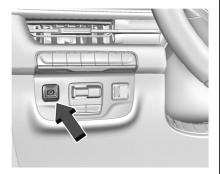
# **Using ABS**

Do not pump the brakes. Just hold the brake pedal down firmly. Hearing and feeling ABS operate is normal.

## **Braking in Emergencies**

ABS allows steering and braking at the same time. In many emergencies, steering can help even more than braking.

# **Electric Parking Brake**



The Electric Parking Brake (EPB) can always be applied, even if the vehicle is off. In case of insufficient electrical power, the EPB cannot be applied or released. To prevent draining the battery, avoid unnecessary repeated cycles of the EPB.

The system has a red parking brake status light and an amber service parking brake warning light. See Electric Parking Brake Light ▷ 119 and Service Electric Parking Brake Light ▷ 120. There are also parking brake-related Driver Information Center (DIC) messages.

Before leaving the vehicle, check the red parking brake status light to ensure that the parking brake is applied.

## **EPB Apply**

To apply the EPB:

- 1. Be sure the vehicle is at a complete stop.
- 2. Press the EPB switch momentarily.

The red parking brake status light will flash and then stay on once the EPB is fully applied. If the red parking brake status light flashes continuously, then the EPB is only partially applied or there is a problem with the EPB. A DIC message will display. Release the EPB and try to apply it again. If the light does not come on, or keeps flashing, have the vehicle serviced. Do

not drive the vehicle if the red parking brake status light is flashing. See your dealer.

If the amber service parking brake warning light is on, press the EPB switch. Continue to hold the switch until the red parking brake status light remains on. If the amber service parking brake warning light is on, see your dealer.

If the EPB is applied while the vehicle is moving, the vehicle will decelerate as long as the switch is pressed. If the switch is pressed until the vehicle comes to a stop, the EPB will remain applied.

The vehicle may automatically apply the EPB in some situations when the vehicle is not moving. This is normal, and is done to periodically check the correct operation of the EPB system, or at the request of other safety functions that utilize the EPB.

If the EPB fails to apply, block the rear wheels to prevent vehicle movement.

#### **EPB Release**

To release the EPB:

- 1. Turn the ignition on or to ACC/ ACCESSORY.
- 2. Apply and hold the brake pedal.
- 3. Press the EPB switch momentarily.

The EPB is released when the red parking brake status light is off.

If the amber service parking brake warning light is on, release the EPB by pressing and holding the EPB switch. Continue to hold the switch until the red parking brake status light is off. If either light stays on after release is attempted, see your dealer.

#### Caution

Driving with the parking brake on can overheat the brake system and cause premature wear or damage to brake system parts. Make sure that the parking brake is fully released and the brake warning light is off before driving.

If you are towing a trailer and parking on a hill, see *Driving Characteristics* and *Towing Tips*  $\Rightarrow$  293.

#### **Automatic EPB Release**

The EPB will automatically release if the vehicle is running, placed into gear, and an attempt is made to drive away. Avoid rapid acceleration when the EPB is applied, to preserve parking brake lining life.

#### **Brake Assist**

Brake Assist detects rapid brake pedal applications due to emergency braking situations and provides additional braking to activate the Antilock Brake System (ABS) if the brake pedal is not pushed hard enough to activate ABS normally. Minor noise, brake pedal pulsation, and/or pedal movement during this time may occur. Continue to apply the brake pedal as the driving situation dictates. Brake Assist disengages when the brake pedal is released.

# **Hill Start Assist (HSA)**

# ⚠ Warning

Do not rely on the HSA feature. HSA does not replace the need to pay attention and drive safely. You may not hear or feel alerts or warnings provided by this system. Failure to use proper care when driving may result in injury, death, or vehicle damage. See *Defensive Driving* \$\times 215.

When the vehicle is stopped on a grade, Hill Start Assist (HSA) temporarily prevents the vehicle from rolling in an unintended direction during the transition from brake pedal release to accelerator pedal apply. The brakes release when the accelerator pedal is applied or automatically release after a few seconds. The brakes may also release under other conditions. Do not rely on HSA to hold the vehicle.

HSA is available when the vehicle is facing uphill in a forward gear, or when facing downhill in R (Reverse). The vehicle must come to a complete stop on a grade for HSA to activate.

# Automatic Vehicle Hold (AVH)



# **⚠** Warning

Do not rely on this feature. It does not replace the need to pay attention and drive safely. You may not hear or feel alerts or warnings provided by this system. Failure to use proper care when driving may result in injury, death, or vehicle damage.

When Automatic Vehicle Hold (AVH) is turned on and the vehicle is braked to a stop, AVH prevents the vehicle from moving during the transition from brake pedal release to accelerator pedal apply. The brakes release when the accelerator pedal is applied. The brakes may also release under other conditions. Do not rely on AVH to hold the vehicle.

If the accelerator pedal is not applied within a few minutes, the Electric Parking Brake will apply. The parking brake will also apply if the driver door is opened or the driver seat belt is unfastened while AVH is holding the vehicle.

AVH can be turned on by pressing AUTO HOLD. The indicator light on the switch will come on. The AVH light on the instrument panel will come on while AVH is actively holding the vehicle. See *Automatic Vehicle Hold (AVH) Light*  $\Rightarrow$  *120*.

# Ride Control Systems

# Traction Control/Electronic Stability Control

#### **System Operation**

The vehicle has a Traction Control System (TCS) and StabiliTrak/ Electronic Stability Control (ESC). These systems help limit wheel spin and assist the driver in maintaining control, especially on slippery road conditions.

TCS activates if it senses any of the drive wheels are spinning or beginning to lose traction. When this happens, TCS applies the brakes to the spinning wheels and reduces engine power to limit wheel spin.

StabiliTrak/ESC activates when the vehicle senses a difference between the intended path and the direction the vehicle is actually traveling. StabiliTrak/ESC selectively applies braking pressure to one or more of the vehicle wheel brakes to assist the driver in keeping the vehicle on the intended path. Trailer Sway Control

(TSC) is also on automatically when the vehicle is started. See *Trailer Sway Control (TSC)*  $\Rightarrow$  310.

If cruise control is being used and traction control or StabiliTrak/ESC begins to limit wheel spin, cruise control will disengage. Cruise control may be turned back on when road conditions allow.

Both systems come on automatically when the vehicle is started and begins to move. The systems may be heard or felt while they are operating or while performing diagnostic checks. This is normal and does not mean there is a problem with the vehicle.

It is recommended to leave both systems on for normal driving conditions, but it may be necessary to turn TCS off if the vehicle gets stuck in sand, mud, ice, or snow. See *If the Vehicle Is Stuck* ▷ 224 and "Turning the Systems Off and On" later in this section.

When the transfer case (if equipped) is in Four-Wheel Drive Low, the TCS and StabiliTrak/ESC are automatically

disabled, & comes on, and the appropriate message will appear on the Driver Information Center (DIC).



The indicator light for both systems is to the right of the center stack and below the screen. This light will:

- Flash when TCS is limiting wheel spin
- Flash when StabiliTrak/ESC is activated
- Turn on and stay on when either system is not working

See Traction Control System (TCS)/ StabiliTrak Light \$\Display 122.

If either system fails to turn on or to activate, a message displays in the Driver Information Center (DIC), and \$\mathbb{Z}\$ comes on and stays on to indicate that the system is inactive and is not assisting the driver in maintaining control. Without the assistance of

properly functioning StabiliTrak/ESC the possibility of rollover is increased. Adjust driving accordingly.

Without the assistance of properly functioning StabiliTrak/ESC the possibility of rollover is increased.

If \$\bar{z}\$ comes on and stays on:

- 1. Stop the vehicle.
- 2. Turn the engine off and wait 15 seconds.
- 3. Start the engine.

Drive the vehicle. If  $\mathbb{R}$  comes on and stays on, see your dealer as soon as possible.

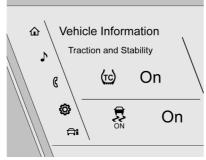
### **Turning the Systems Off and On**

There are two control virtual buttons on the center stack screen for Traction and Stability, swipe to the right five times.

#### Caution

Do not repeatedly brake or accelerate heavily when TCS is off. The vehicle driveline could be damaged.

To turn Traction (TSC) or Stability (ESC) off and on, access the Traction and Stability screen from the Vehicle Information main screen in the infotainment system. See *Using the System* ⇒ 153 for instructions on navigating and selecting items.



Traction and Stability Screen

The current status of each system is displayed next to the Traction and Stability icons. To turn either system off or on, select or touch the Traction and Stability screen to access the Traction and Stability menu screen.



Traction and Stability Menu

To turn off TCS, select or touch the Traction virtual button on the screen. The traction off light 2 displays in the instrument cluster. See *Traction Off Light*  $\diamondsuit$  121.

If TCS is actively limiting wheel spin when disabled, the system will not turn off until the wheels stop spinning.

To turn TCS back on, select or touch the Traction virtual button on the screen.

To turn StabiliTrak/ESC off, first turn off TCS to enable the Stability virtual button on the screen, then select or

touch the Stability virtual button. The StabiliTrak/ESC off light  $^{3\!\!R}_{\bullet}$  will display in the instrument cluster. See StabiliTrak OFF Light  $\Rightarrow$  122.

To turn StabiliTrak/ESC back on, select or touch the Stability virtual button on the screen. StabiliTrak/ESC will turn on, but TCS will remain off.

TCS cannot be on when StabiliTrak/ ESC is off. If both systems are turned off, selecting or touching the Traction virtual button will turn both systems back on.

StabiliTrak/ESC will automatically turn on if the vehicle exceeds 56 km/h (35 mph) and cannot be turned off again until speed is reduced. Traction control will remain off. Vehicles equipped with the four corner air suspension re-enable StabiliTrak/ESC at 32 km/h (20 mph).

Adding accessories can affect the vehicle performance. See *Accessories* and *Modifications*  $\Rightarrow$  315.

#### **Driver Mode Control**

Driver Mode Control (DMC) allows the driver to adjust the overall driving experience to better suit preference by adjusting multiple sub-system simultaneously. Drive mode availability and affected vehicle subsystems are dependent upon vehicle trim level, region, and optional features.

Tour will be the default mode at every ignition cycle. A unique and persistent indicator will be displayed in the instrument cluster for each mode.

Depending on trim level, Tour, Sport, Snow/Ice, Off-Road, Tow/Haul, and Terrain modes may be available.



To activate each mode, press the MODE button on the instrument panel to the left of the steering wheel. To activate Terrain Mode, press button located next to the MODE button.

**Tour:** Use for normal city and highway driving to provide a smooth ride. This setting provides balance between comfort and handling. This is the standard/default mode. There is no persistent indicator in the instrument cluster for this mode.

**Sport Mode**: Use where road conditions or personal preference demand a more controlled response.

When you enter this mode you will immediately feel a down shift. In this mode, the vehicle also monitors driving behaviors and automatically enables Performance Shift Features when spirited driving is detected. These features maintain lower transmission gears to increase available engine braking and improve acceleration response. The vehicle will exit these features and return to normal operation after a short period when no spirited driving is detected. The steering will change to provide more precise control. If the vehicle has Magnetic Ride Control, the suspension will change to provide better cornering performance.

\*\* Snow/Ice Mode: Snow/Ice improves vehicle acceleration on snow and ice covered roads. When active, Snow/Ice Mode will adjust acceleration to optimize traction on slippery surfaces. This can compromise the acceleration on dry asphalt. This feature is not intended for use when the vehicle is stuck in sand, mud, ice, snow, or gravel. If the vehicle becomes stuck see *If the Vehicle Is Stuck* \$\dip 224.

♦ Off-Road Mode: Use this mode for off-road recreational driving. Off-Road Mode should be used to improve driving at moderate speeds, on grass, gravel, dirt, unpaved roads, or snow-covered roads. The accelerator pedal is tuned for off-road use. This mode modifies pedal mapping, All-Wheel Drive (AWD), steering, ride height, Antilock Brake System (ABS), StabiliTrak/Electronic Stability Control (ESC), and Traction Control System (TCS) performance. For more information on off-road driving, see Off-Road Driving ⇔ 217.

**Tow/Haul Mode :** For more information on Tow/Haul Mode, see *Tow/Haul Mode* ⇒ 240.

Terrain Mode: Use this mode when traveling on very rough roads at very low speeds, such as a two-track or heavily rutted road. This can also be used for pulling a boat out of the water on a trailer. When in Terrain Mode, the vehicle will shift automatically but will hold a lower gear longer to maximize engine torque. This mode has a unique pedal map and transmission shift pattern

for better control at lower speeds and over rough terrain. This mode modifies accelerator pedal mapping, transmission shift pattern, ride height, suspension, steering, AWD, Electronic Limited-Slip Differential (eSLD), ESC performance and TCS performance.

When the vehicle comes to a stop on an upward grade, Automatic Vehicle Hold is engaged until the driver presses the accelerator pedal. Stop/ Start and cruise control are disabled in Terrain Mode.

Active Braking during lift throttle will be engaged. This feature automatically applies light braking to simulate heavy engine braking of four-wheel-dive low. It also applies light braking in D (Drive) until the vehicle is at idle speeds. In M1 and M2 light braking will typically bring the vehicle to a stop. Active Braking during lift throttle will also reduce trailer braking.

Terrain Mode will automatically exit to Tour Mode if the brake temperatures become too hot, electronic parking brake becomes inoperable or the vehicle cannot perform braking or vehicle hold.

For more information on off-road driving, see *Off-Road Driving* \$\dip 217\$ and *Hill and Mountain Roads* \$\dip 222\$.

# **Magnetic Ride Control**

This vehicle may have a semi-active damping system called Magnetic Ride Control. With this feature, improved vehicle ride and handling is provided under a variety of passenger and loading conditions.

# **Locking Rear Axle**

Vehicles with a locking rear axle can give more traction on snow, mud, ice, sand, or gravel. It works like a standard axle most of the time, but when traction is low, this feature will allow the rear wheel with the most traction to move the vehicle.

# Four Corner Air Suspension System

The Four Corner Air Suspension feature provides full time load leveling capability along with the benefit of adjusting ride height for increased convenience and capability.

# **⚠** Warning

To help avoid personal injury or death, make sure the area underneath the vehicle and inside the wheel wells is clear when lowering the vehicle.

# **⚠** Warning

To help avoid personal injury or death, always select the lowest ride height for the current driving conditions. Higher ride heights raise the vehicle's center of gravity, increasing the chance of a rollover during extreme maneuvers.

# **⚠** Warning

Heavy loads on the roof rack will make the vehicle's center of gravity higher, increasing the possibility of a rollover. To avoid losing control of the vehicle, always select the normal height setting and avoid high speeds, sudden starts, sharp turns, sudden braking, or abrupt maneuvers when carrying cargo on the roof rack.

#### **Changing Ride Height**



Press either 'Up' or 'Down' Ride Height Button to open the Ride Height menu. Use these buttons to select the desired ride height in the menu. After a brief pause, the menu will timeout and the selection will finalize. Ride heights that are unavailable for selection will be greyed out in the menu.

# Ride Height Descriptions Normal Height

Normal Height is the standard vehicle height used for everyday driving.

#### **Entry/Exit Height**

Entry/Exit Height is 50 mm (2 in) lower than Normal Height. This ride height lowers the vehicle for easy entry and exit from the vehicle as well as providing a lower height for loading and unloading cargo.

This ride height can be selected in the Ride Height Menu at any vehicle speed. When Entry/Exit Height is select at higher speeds, the vehicle will wait to lower until the vehicle slows to less than 12 km/h (7 mph).

The vehicle will automatically raise to Normal Height from Entry/Exit Height when speed increases above 8 km/h (5 mph). If no door has been opened since lowering to Entry/Exit Height, the vehicle will wait to raise to Normal Height until 30 km/h (19 mph). This gives the driver more flexibility when lowering to Entry/Exit Height for passenger pick up and drop off.

The driver can enable Automatic Entry/Egress Mode to automatically lower to Entry/Exit Height when the vehicle is shifted to P (PARK). Automatic Entry/Egress Mode may be enabled via the infotainment screen under Settings/Vehicle/Ride Height. When the vehicle is higher than Normal Height, Automatic Entry/Egress Mode is disabled. When the vehicle is in Tow/Haul Driver Mode, Off-Road Driver Mode, or it senses a trailer is connected, Automatic Entry/Egress Mode is disabled.

### **Increased Height**

Increased Height is 25 mm (1 in) higher than Normal Height. This ride height raises the vehicle for off-road

use, allows for higher speeds than Maximum Height, and is only available with specific optional content.

Increased Height can be selected in the Ride Height Menu while vehicle speed is less than 80 km/h (50 mph). If vehicle speed exceeds 80 km/h (50 mph), the vehicle will automatically lower to Normal Height.

Off-Road Driver Mode and Terrain Driver Mode will automatically set Increased Height when vehicle speed is less than 80 km/h (50 mph). If vehicle speed exceeds 80 km/h (50 mph), the vehicle will lower to Normal Height. Normal Height will be maintained until vehicle speed is slowed to less than 16 km/h (10 mph) and then the vehicle will automatically raise back to Increased Height.

The vehicle will automatically lower from Increased Height to Normal Height to provide improved stability if aggressive maneuvers are detected.

### **Maximum Height**

Maximum Height is 50 mm (2 in) higher than Normal Height. This ride height raises the vehicle for off-road use and is only available with specific optional content.

To raise the vehicle to Maximum Height, first shift the transfer case to  $4 \downarrow$ . Once the transfer case is in  $4 \downarrow$  and vehicle speed is less than 48 km/hr (30 mph), select Maximum Height in the Ride Height Menu. If vehicle speed exceeds 48 km/h, the vehicle will automatically lower to Increased Height.

The vehicle will automatically lower from Maximum Height to Normal Height to provide improved stability if aggressive maneuvers are detected.

### **Aerodynamic Height**

Aerodynamic Height is 20 mm (0.75 in) lower than Normal Height. This ride height lowers the vehicle at higher vehicle speeds to improve aerodynamics.

The vehicle will lower to Aerodynamic Height when vehicle speed exceeds 105 km/h (65 mph) for a period of time. The vehicle will raise to Normal Height when the vehicle slows to less than 48 km/h (30 mph).

Aerodynamic Height is automatically disabled when a trailer is connected to the vehicle or Tow/Haul Driver Mode is active

### **Suspension Modes**

The air suspension has two special modes, Service Mode and Alignment Mode, located in the infotainment screen under Settings/Vehicle/Suspension.

#### Service Mode

Service Mode will disable all air suspension operation including raising and lowering the vehicle and operation of the air compressor. This mode is useful when the vehicle is being towed on a flat bed or when any work under the vehicle is being performed.

Service Mode is automatically enabled when the vehicle is put on a hoist or a floor jack is used to raise a corner. Service Mode automatically disables when vehicle speed exceeds 16 km/h (10 mph).

### **Alignment Mode**

Alignment Mode will optimize the vehicle height to provide the most accurate wheel alignment. This mode should be enabled once the vehicle is driven onto the alignment station.

To enable Alignment Mode, ensure the vehicle is at Normal Height and shift the vehicle to Neutral. Alignment Mode automatically disables when vehicle speed exceeds 16 km/h (10 mph).

# Air Suspension Operation with Door(s) or Hood Open

The air suspension will temporarily suspend all height changes while the hood or any door is open.

### **System Over-Temperature**

If the air suspension is under heavy use, the system may temporarily suspend all height changes to allow compressor cooldown. When this occurs and a height change is requested, a 'Leveling System Unavailable' message will be displayed in the instrument cluster.

### **Suspension Lowered for Stability**

In the event of a loss of Electronic Stability Control, the air suspension will lower the vehicle at higher speeds to provide increased stability. This will be accompanied by a 'Vehicle Lowering for Stability' message in the instrument cluster.

### **Excessive Vehicle Loading**

If the air suspension detects excessive vehicle loading, it will not raise above Normal Height.

### **Air Suspension Service**

If a 'Service Leveling System' message is displayed in the instrument cluster, see your authorized dealer immediately.

# Cruise Control

# **⚠** Warning

Cruise control can be dangerous where you cannot drive safely at a steady speed. Do not use cruise control on winding roads or in heavy traffic.

Cruise control can be dangerous on slippery roads. On such roads, fast changes in tire traction can cause excessive wheel slip, and you could lose control. Do not use cruise control on slippery roads.

If equipped with cruise control, a speed of about 40 km/h (25 mph) or more can be maintained without keeping your foot on the accelerator. Cruise control does not work at speeds below about 40 km/h (25 mph).

cruise control is activated, cruise control is disengaged. See *Forward Collision Alert (FCA) System* ⇒ 278. When road conditions allow you to safely use it again, the cruise control can be turned back on.

If the brakes are applied, cruise control disengages.



(S): Press to turn the system on and off. A white indicator appears in the instrument cluster when cruise is turned on.

**RES+:** If there is a set speed in memory, press the control up briefly to resume that speed or press and

hold to accelerate. If the cruise control is already active, use to increase vehicle speed.

**SET-:** Press the control down briefly to set the speed and activate cruise control. If the cruise control is already active, use to decrease vehicle speed.

☼: Press to disengage cruise control without erasing the set speed from memory.

### **Setting Cruise Control**

If  $\mathfrak{S}$  is on when not in use, SET- or RES+ could get pressed and go into cruise when not desired. Keep  $\mathfrak{S}$  off when cruise is not being used.

To set cruise control:

- 1. Press (8).
- 2. Get up to the desired speed.
- 3. Press and release SET-.
- 4. Remove your foot from the accelerator.

When the cruise control has been set to the desired speed, a green cruise control indicator appears on the instrument cluster and a cruise set

speed message appears on the Driver Information Center (DIC) and Head-Up Display (HUD), if equipped.

### **Resuming a Set Speed**

If the cruise control is set at a desired speed and then the brakes are applied or  $\bigotimes$  is pressed, the cruise control is disengaged without erasing the set speed from memory.

Once the vehicle speed reaches about 40 km/h (25 mph) or more, press RES+ up briefly. The vehicle returns to the previous set speed.

# Increasing Speed While Cruise Control is at a Set Speed

If the cruise control system is already activated:

- Press and hold RES+ up until the vehicle accelerates to the desired speed, then release it.
- To increase vehicle speed in small increments, press RES+ up briefly to the first detent. For each press, the vehicle goes about 1 km/h (1 mph) faster.

 To increase vehicle speed in larger increments, press RES+ up briefly to the second detent. For each press, the vehicle goes about 5 km/h (5 mph) mark on the speedometer.

The speedometer reading can be displayed in either English or metric units. See *Instrument Cluster* ⇒ 112. The increment value used depends on the units displayed.

### Reducing Speed While Cruise Control is at a Set Speed

If the cruise control system is already activated:

- Press and hold SET- down until the desired lower speed is reached, then release it.
- To decrease the vehicle speed in small increments, press SET- down briefly. For each press, the vehicle goes about 1 km/h (1 mph) slower.

The speedometer reading can be displayed in either English or metric units. See *Instrument Cluster*  $\Rightarrow$  112. The increment value used depends on the units displayed.

# Passing Another Vehicle While Using Cruise Control

Use the accelerator pedal to increase the vehicle speed. When you take your foot off the pedal, the vehicle will slow down to the previous set cruise speed.

While pressing the accelerator pedal or shortly following the release to override cruise, briefly applying the SET- control will result in cruise set to the current vehicle speed.

### **Using Cruise Control on Hills**

How well the cruise control works on hills depends on the vehicle speed, the load, and the steepness of the hills. When going up steep hills, pressing the accelerator pedal may be necessary to maintain vehicle speed. When going downhill, Cruise Grade Braking helps maintain the driver selected speed.

Cruise Grade Braking is enabled when the vehicle is started and cruise control is active. It is not enabled in Range Selection Mode. It assists in maintaining driver selected speed when driving on downhill grades by using the engine and transmission to slow the vehicle.

To disable and enable Cruise Grade Braking for the current ignition cycle, press and hold the Tow/Haul button for five seconds. A Driver Information Center (DIC) message displays.

For other forms of Grade Braking, see *Automatic Transmission*  $\Rightarrow$  235 and *Tow/Haul Mode*  $\Rightarrow$  240.

### **Ending Cruise Control**

There are four ways to end cruise control:

- Step lightly on the brake pedal.
- Press ⋈.
- Shift the transmission to N (Neutral).
- To turn off cruise control, press (5).

### **Erasing Speed Memory**

The cruise control set speed is erased from memory if (5) is pressed or if the ignition is turned off.

# Adaptive Cruise Control (Advanced)

If equipped, Adaptive Cruise Control (ACC) allows the cruise control set speed and following gap to be selected. Read this entire section before using this system. The following gap is the following time (or distance) between your vehicle and a vehicle detected directly ahead in your path, moving in the same direction. If no vehicle is detected in your path, ACC works like regular cruise control. ACC uses camera and radar sensors.

If a vehicle is detected in your path, ACC can speed up the vehicle or apply limited, moderate braking to maintain the selected following gap. To disengage ACC, apply the brake. If the Traction Control System (TCS) or StabiliTrak/Electronic Stability Control (ESC) activates while ACC is engaged, ACC may automatically disengage. See *Traction Control/Electronic Stability Control ⇒ 247*. When road conditions allow ACC to be safely used, ACC can be turned back on.

Turning off the TCS or StabiliTrak/ ESC system will disengage the cruise control.

ACC can reduce the need for you to frequently brake and accelerate, especially when used on expressways, freeways, and interstate highways. When used on other roads, you may need to take over the control of braking or acceleration more often.

# **⚠** Warning

ACC has limited braking ability and may not have time to slow the vehicle down enough to avoid a collision with another vehicle you are following. This can occur when vehicles suddenly slow or stop ahead, or enter your lane. Also see "Alerting the Driver" in this section. Complete attention is always required while driving and you should be ready to take action and apply the brakes. See *Defensive Driving* \$\to\$ 215.

# **⚠** Warning

ACC will not detect or brake for children, pedestrians, animals, or other objects.

Do not use ACC when:

- On winding and hilly roads or when the sensors are blocked by snow, ice, or dirt. The system may not detect a vehicle ahead. Keep the entire front of the vehicle clean.
- Visibility is low, such as in fog, rain, or snow conditions. ACC performance is limited under these conditions.
- On slippery roads where fast changes in tire traction can cause excessive wheel slip.
- When towing a trailer.



🟵: Press to turn the system on or off. The indicator turns white on the instrument cluster when ACC is turned on.

**RES+:** Press briefly to resume the previous set speed or to increase vehicle speed if ACC is already activated. To increase speed by about 1 km/h (1 mph), press RES+ to the first detent. To increase speed to the next 5 km/h (5 mph) mark on the speedometer, press RES+ to the second detent.

**SET-:** Press briefly to set the speed and activate ACC or to decrease vehicle speed if ACC is already activated. To decrease speed by about

1 km/h (1 mph), press SET— to the first detent. To decrease speed to the next 5 km/h (5 mph) mark on the speedometer, press SET— to the second detent.

☼: Press to disengage ACC without erasing the selected set speed.

: Press to select a following gap time (or distance) setting for ACC of Far, Medium, or Near.

The speedometer reading can be displayed in either English or metric units. See *Instrument Cluster* 

⇒ 112. The increment value used depends on the units displayed.

# Switching Between ACC and Regular Cruise Control

To switch between ACC and regular cruise control, press and hold ⋈. A Driver Information Center (DIC) message displays.





ACC Indicator

Regular Cruise Control Indicator

When ACC is engaged, a green indicator will be lit on the instrument cluster and the following gap will be displayed. When the regular cruise control is engaged, a green indicator will be lit on the instrument cluster; the following gap will not display.

When the vehicle is turned on, the cruise control mode will be set to the last mode used before the vehicle was turned off.

# ⚠ Warning

Always check the cruise control indicator on the instrument cluster to determine which mode cruise control is in before using the [Continued]

# Warning (Continued)

feature. If ACC is not active, the vehicle will not automatically brake for other vehicles, which could cause a crash if the brakes are not applied manually. You and others could be seriously injured or killed.

### **Setting Adaptive Cruise Control**

If  $\mathfrak{S}$  is on when not in use, it could get pressed and go into ACC when not desired. Keep  $\mathfrak{S}$  off when cruise is not being used.

Select the set speed desired for ACC. This is the vehicle speed when no vehicle is detected in its path.

While the vehicle is moving, ACC will not set at a speed less than 5 km/h (3 mph), although the minimum allowable set speed is 25 km/h (15 mph).

To set ACC while moving:

- 1. Press 🕅.
- 2. Get up to the desired speed.
- 3. Press and release SET-.

4. Remove your foot from the accelerator pedal.

After ACC is set, it may immediately apply the brakes if a vehicle ahead is detected closer than the selected following gap.

ACC can also be set while the vehicle is stopped if ACC is on and the brake pedal is applied.



The ACC indicator displays on the instrument cluster and Head-Up Display (HUD), if equipped. When ACC is turned on, the indicator will be lit white. When ACC is active, the indicator will turn green.

Be mindful of speed limits, surrounding traffic speeds, and weather conditions when selecting the set speed.

### **Resuming a Set Speed**

If ACC is set at a desired speed and then the brakes are applied, ACC is disengaged without erasing the set speed from memory.

To begin using ACC again, press RES+ up briefly.

- If the vehicle is moving more than 5 km/h (3 mph), it returns to the previous set speed.
- If the vehicle is stopped with the brake pedal applied, press RES+ and release the brake pedal. ACC will hold the vehicle until RES+ or the accelerator pedal is pressed.

A green ACC indicator and the set speed display on the instrument cluster. The vehicle ahead indicator may be flashing if a vehicle ahead was present and moved. See "Approaching and Following a Vehicle" later in this section.

Once ACC has resumed, if there is no vehicle ahead, if the vehicle ahead is beyond the selected following gap, or if the vehicle has exited a sharp curve, then the vehicle speed will increase to the set speed.

# Increasing Speed While ACC is at a Set Speed

If ACC is already activated, do one of the following:

 Use the accelerator pedal to get to the higher speed. Briefly press and release SET- and release the accelerator pedal. The vehicle will now cruise at the higher speed.

When the accelerator pedal is pressed, ACC will not brake because it is overridden. While overridden, the ACC indicator will turn blue on the instrument cluster and heads up display, if equipped.

- Press and hold RES+ until the desired set speed is displayed, then release it.
- To increase speed in small increments, press RES+. to the first detent. For each press, the vehicle goes 1 km/h (1 mph) faster.
- To increase speed in larger increments, press RES+ to the second detent. For each press, the vehicle speed increases to the next 5 km/h (5 mph) mark on the speedometer.

The set speed can also be increased while the vehicle is stopped.

- If stopped with the brake applied, press RES+ until the desired set speed is displayed.
- If ACC is holding the vehicle at a stop and there is another vehicle directly ahead, pressing RES+ will increase the set speed.
- Pressing RES+ when there is no longer a vehicle ahead or the vehicle ahead is pulling away and the brake is not applied will cause the ACC to resume.

When it is determined that there is no vehicle ahead or the vehicle ahead is beyond the selected following gap, then the vehicle speed will increase to the set speed.

# Reducing Speed While ACC is at a Set Speed

If ACC is already activated, do one of the following:

 Use the brake to get to the desired lower speed. Release the brake and press SET—. The vehicle will now cruise at the lower speed.

- Press and hold SET— until the desired lower speed is reached, then release it.
- To decrease the vehicle speed in smaller increments, press SET- to the first detent. For each press, the vehicle goes about 1 km/h (1 mph) slower
- To decrease speed in larger increments, press SET- to the second detent. For each press, the vehicle speed decreases to the next 5 km/h (5 mph) mark on the speedometer.

The set speed can also be decreased while the vehicle is stopped.

 If stopped with the brake applied, press or hold SET- until the desired set speed is displayed.

### **Selecting the Follow Distance Gap**

When a slower moving vehicle is detected ahead within the selected following gap, ACC will adjust the vehicle's speed and attempt to maintain the follow distance gap selected.

With ACC active, press and on the steering wheel to adjust the following gap. Each press cycles the gap button through three settings: Far, Medium, or Near.

When pressed, the current gap setting displays briefly on the instrument cluster and HUD (if equipped). The gap setting will be maintained until it is changed.

Since each gap setting corresponds to a following time (Far, Medium, or Near), the following distance will vary based on vehicle speed. The faster the vehicle speed, the further back your vehicle will follow a vehicle detected ahead. Consider traffic and weather conditions when selecting the following gap. The range of selectable gaps may not be appropriate for all drivers and driving conditions.

Changing the gap setting automatically changes the alert timing sensitivity (Far, Medium, or Near) for the Forward Collision Alert (FCA) feature. See Forward Collision Alert (FCA) System  $\Rightarrow$  278.

### **Courtesy Gap**

Press and hold so on the steering wheel when vehicle is moving to temporarily increase the gap with the vehicle ahead to allow for merging traffic.

Press and hold when stopped to cancel ACC from resuming automatically (if the stop is brief) and remain stationary. This can be used to allow traffic to merge between you and the vehicle ahead. Press RES+ or the accelerator pedal to resume ACC. Following distance gap will return to the original selection after hold.

### **Alerting the Driver**



If ACC is engaged, driver action may be required when ACC cannot apply sufficient braking because of approaching a vehicle too rapidly.

When this condition occurs, the collision alert symbol on the HUD will flash on the windshield. Either eight beeps will sound from the front, or both sides of the Safety Alert Seat will pulse five times. See "Collision/Detection Systems" under *Vehicle Personalization* \$\phi\$ 132.

See Defensive Driving \$ 215.

# Approaching and Following a Vehicle



The vehicle ahead indicator is in the instrument cluster and HUD display, if equipped.

The vehicle ahead indicator only displays when a vehicle is detected in your vehicle's path moving in the same direction.

If the symbol is not displaying, ACC will not respond to or brake to vehicles ahead.

ACC automatically slows the vehicle down and adjusts vehicle speed to follow the vehicle in front at the selected following gap. The vehicle speed increases or decreases to follow the vehicle in front of you, but will not exceed the set speed. It may apply limited braking, if necessary. When braking is active, the brake lamps will come on. The automatic braking may feel or sound different than if the brakes were applied manually. This is normal.

### Passing a Vehicle While Using ACC

If the set speed is high enough, and the left turn signal is used to pass a vehicle ahead in the selected following gap, ACC may assist by gradually accelerating the vehicle prior to the lane change.

# **⚠** Warning

When using ACC to pass a vehicle or perform a lane change, the following distance to the vehicle being passed may be reduced. ACC may not apply sufficient

(Continued)

# Warning (Continued)

acceleration or braking when passing a vehicle or performing a lane change. Always be ready to manually accelerate or brake to complete the pass or lane change.

# Stationary or Very Slow-Moving Objects

# **⚠** Warning

ACC may not detect and react to stopped or slow-moving vehicles ahead of you. For example, the system may not brake for a vehicle it has never detected moving. This can occur in stop-and-go traffic or when a vehicle suddenly appears due to a vehicle ahead changing lanes. Your vehicle may not stop and could cause a crash. Use caution when using ACC. Your complete attention is always required while driving and you should be ready to take action and apply the brakes.

# **Irregular Objects Affecting ACC**

ACC may have difficulty detecting the following objects:

- Vehicles with cargo extending from the back end.
- Non-standard shaped vehicles, such as vehicle transport, vehicles with a side car fitted, or horse carriages.
- Objects that are close to the front of your vehicle.

### **ACC Automatically Disengages**

ACC may automatically disengage and the driver will need to manually apply the brakes to slow the vehicle if:

- The sensors are blocked.
- The Traction Control System (TCS) or Stabilitrack/ESC has activated or been disabled.
- There is a fault in the system.
- The radar falsely reports blockage when driving in a desert or remote area with no other vehicles or roadside objects. A DIC message may display to indicate that ACC is temporarily unavailable.

The ACC active symbol will turn white when ACC is no longer active.

In some cases, when ACC is temporarily unavailable, regular cruise control may be used. See "Switching Between ACC and Regular Cruise Control" previously in this section. Always consider driving conditions before using either cruise control system.

#### **Notification to Resume ACC**

ACC will maintain a following gap behind a detected vehicle and slow your vehicle to a stop behind that vehicle.

If the stopped vehicle ahead has driven away and ACC has not resumed, the vehicle ahead indicator will flash as a reminder to check traffic ahead before proceeding. In addition, the left and right sides of the Safety Alert Seat will pulse three times, or three beeps will sound. See "Alert Type" and "Adaptive Cruise Go Notifier" in "Collision/Detection Systems" under *Vehicle Personalization* ⇒ 132.

When the vehicle ahead drives away, ACC resumes automatically if the stop was brief. If necessary, press RES+ or the accelerator pedal to resume ACC.

If stopped for more than two minutes or if the driver door is opened and the driver seat belt is unbuckled, the ACC automatically applies the Electric Parking Brake (EPB) to hold the vehicle. The EPB status light will turn on. See *Electric Parking Brake* ⇔ 245. To release the EPB, press the accelerator pedal.

# ⚠ Warning

If ACC has stopped the vehicle, and if ACC is disengaged, turned off, or canceled, the vehicle will no longer be held at a stop. The vehicle can move. When ACC is holding the vehicle at a stop, always be prepared to manually apply the brakes.

# **⚠** Warning

Leaving the vehicle without placing it in P (Park) can be dangerous. Do not leave the vehicle while it is being held at a stop by ACC. Always place the vehicle in P (Park) and turn off the ignition before leaving the vehicle

#### **ACC Override**

If using the accelerator pedal while ACC is active, the ACC indicator turns blue on the instrument cluster and in the HUD (if equipped) indicating ACC braking will not occur. ACC will resume operation when the accelerator pedal is not being pressed.

# **⚠** Warning

The ACC will not automatically apply the brakes if your foot is resting on the accelerator pedal. You could crash into a vehicle ahead of you.

#### Curves in the Road

# **⚠** Warning

On curves, ACC may not detect a vehicle ahead in your lane. You could be startled if the vehicle accelerates up to the set speed, especially when following a vehicle exiting or entering exit ramps. You could lose control of the vehicle or crash. Do not use ACC while driving on an entrance or exit ramp. Always be ready to use the brakes if necessary.

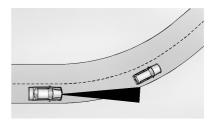
# **⚠** Warning

On curves, ACC may respond to a vehicle in another lane, or may not have time to react to a vehicle in your lane. You could crash into a vehicle ahead of you, or lose control of your vehicle. Give extra attention in curves and be ready to use the brakes if necessary. Select an appropriate speed while driving in curves.

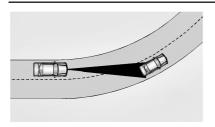
ACC may operate differently in a sharp curve. It may reduce the vehicle speed if the curve is too sharp.

The curve speed control indicator (K) may illuminate green when ACC is actively controlling the vehicle speed and detects a sharp curve on the road ahead.

ACC automatically slows the vehicle down while navigating the curve and may increase speed out of the curve, but will not exceed the set speed.



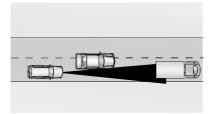
When following a vehicle and entering a curve, ACC may not detect the vehicle ahead and accelerate to the set speed. When this happens, the vehicle ahead indicator will not appear.



ACC may detect a vehicle that is not in your lane and apply the brakes.

ACC may occasionally provide an alert and/or braking that is considered unnecessary. It could respond to vehicles in different lanes, signs, guardrails, and other stationary objects when entering or exiting a curve. This is normal operation. The vehicle does not need service.

# Other Vehicle Lane Changes



ACC will not detect a vehicle ahead until it is completely in the lane. The brakes may need to be manually applied.

# Objects Not Directly in Front of Your Vehicle

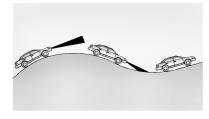
The detection of objects in front of the vehicle may not be possible if:

- The vehicle or object ahead is not within your lane.
- The vehicle ahead is shifted, not centered, or is shifted to one side of the lane.

### **Driving in Narrow Lanes**

Vehicles in adjacent traffic lanes or roadside objects may be incorrectly detected when located along the roadway.

# Do Not Use ACC on Hills and When Towing a Trailer



Do not use ACC when driving on steep hills or when towing a trailer. ACC will not detect a vehicle in the lane while driving on steep hills. If the brakes are applied, the ACC disengages.

### **Disengaging ACC**

There are three ways to disengage ACC:

- Step lightly on the brake pedal.
- Press ⋈.
- Press (5).

### **Erasing Speed Memory**

The cruise control set speed is erased from memory if  $\mathfrak{S}$  is pressed or if the ignition is turned off.

### **Weather Conditions Affecting ACC**

System operation may be limited under snow, heavy rain, or road spray conditions.

### Accessory Installations and Vehicle Modifications

Do not install or place any object around the front camera windshield area that would obstruct the front camera view

Do not install objects on top of the vehicle that overhang and obstruct the front camera, such as a canoe, kayak, or other items that can be transported on a roof rack system. See *Roof Rack System*  $\Rightarrow$  100.

Do not modify the hood, headlamps, or fog lamps, as this may limit the camera's ability to detect an object.

### **Cleaning the Sensing System**

The camera sensor on the windshield behind the rearview mirror and the radar sensors on the front of the vehicle can become blocked by snow, ice, dirt, mud, or debris. These areas need to be cleaned for ACC to operate properly.

If ACC will not operate, regular cruise control may be available. See "Switching Between ACC and Regular Cruise Control" previously in this section. Always consider driving conditions before using either cruise control system.

For cleaning instructions, see "Washing the Vehicle" under *Exterior Care* \$ 377.

System operation may also be limited under snow, heavy rain, or road spray conditions.

# Driver Assistance Systems

This vehicle may have features that work together to help avoid crashes or reduce crash damage while driving, backing, and parking. Read this entire section before using these systems.

# 

Do not rely on the Driver Assistance Systems. These systems do not replace the need for paying attention and driving safely. You may not hear or feel alerts or warnings provided by these systems. Failure to use proper care when driving may result in injury, death, or vehicle damage. See *Defensive Driving* ♀ 215.

Under many conditions, these systems will not:

• Detect children, pedestrians, bicyclists, or animals.

(Continued)

# Warning (Continued)

- Detect vehicles or objects outside the area monitored by the system.
- Work at all driving speeds.
- Warn you or provide you with enough time to avoid a crash.
- Work under poor visibility or bad weather conditions.
- Work if the detection sensor is not cleaned or is covered by ice, snow, mud, or dirt.
- Work if the detection sensor is covered up, such as with a sticker, magnet, or metal plate.
- Work if the detection sensor viewing zone is interrupted by an installed accessory, such as a bike rack, or hitch mounted cargo carrier.
- Work if the area surrounding the detection sensor is damaged or not properly repaired.

(Continued)

# Warning (Continued)

Complete attention is always required while driving, and you should be ready to take action and apply the brakes and/or steer the vehicle to avoid crashes.

### **Audible or Safety Alert Seat**

Some driver assistance features alert the driver of obstacles by beeping. To change the volume of the warning chime, see "Comfort and Convenience" under *Vehicle Personalization* 

⇒ 132.

If equipped with the Safety Alert Seat, the driver seat cushion may provide a vibrating pulse alert instead of beeping. To change this, see "Collision/Detection Systems" under *Vehicle Personalization* ♀ *132*.

### Cleaning

Depending on vehicle options, keep these areas of the vehicle clean to ensure the best driver assistance feature performance. Driver Information Center (DIC) messages may display when the systems are unavailable or blocked.





- Front and rear bumpers and the area below the bumpers
- Front grille and headlamps
- Front camera lens in the front grille or near the front emblem

- Front side and rear side panels
- Outside of the windshield in front of the rearview mirror
- Side camera lens on the bottom of the outside mirrors
- Rear side corner bumpers
- Rear Vision Camera above the license plate

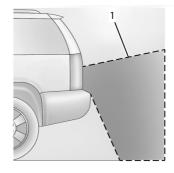
# Assistance Systems for Parking or Backing

If equipped, the Rear Vision Camera (RVC), Rear Park Assist (RPA), Front and Rear Park Assist (FRPA), Surround Vision, Reverse Automatic Braking (RAB) and Backing Warning System, Rear Cross Traffic Alert (RCTA), and Enhanced Automatic Parking Assist (APA) may help the driver park or avoid objects. Always check around the vehicle when parking or backing.

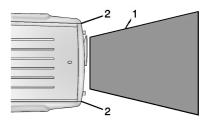
### **Rear Vision Camera (RVC)**

When the vehicle is shifted into R (Reverse), the RVC displays an image of the area behind the vehicle in the infotainment display. The previous screen displays when the

vehicle is shifted out of R (Reverse) after a short delay. To return to the previous screen sooner, press Home or Back on the infotainment system, shift into P (Park), or reach a vehicle speed of approximately 12 km/h (8 mph) while in D (Drive). The rear vision camera is above the license plate.



1. View Displayed by the Camera



- 1. View Displayed by the Camera
- 2. Corners of the Rear Bumper

Displayed images may be farther or closer than they appear. The area displayed is limited and objects that are close to either corner of the bumper or under the bumper do not display.

A warning triangle may display to show that RPA or RCTA has detected an object. This triangle changes from amber to red and increases in size the closer the object.

### **Surround Vision**

If equipped, Surround Vision displays an image of the area surrounding the vehicle, along with the front or rear camera views in the infotainment display. The front camera is in the grille or near the front emblem, the side cameras are on the bottom of the outside rearview mirrors, and the rear camera is above the license plate.

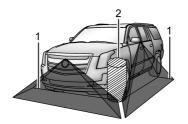
The Surround Vision system can be accessed by selecting CAMERA in the infotainment display or when the vehicle is shifted into R (Reverse). To return to the previous screen sooner, press any button on the infotainment system, shift into P (Park), or reach a vehicle speed of approximately 12 km/h (8 mph).

# **⚠** Warning

The Surround Vision cameras have blind spots and will not display all objects near the corners of the vehicle. Folding outside mirrors that are out of position may not display surround view correctly. Always check around the vehicle when parking or backing.

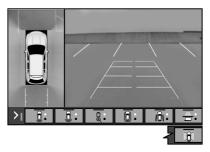


- 1. Views Displayed by the Surround Vision Cameras
- 2. Area Not Shown



- 1. Views Displayed by the Surround Vision Cameras
- 2. Area Not Shown

#### **Camera Views**



Touch the camera view buttons along the bottom of the infotainment display.

Front/Rear Standard View: Displays an image of the area in front or behind the vehicle. Touch Front/Rear Standard View on the infotainment display when a camera view is active. Touching the button multiple times will toggle between front and rear camera views.

If equipped, the front view camera also displays when the Park Assist system detects an object within 30 cm (12 in).

Front/Rear Junction View: Displays a front or rear cross traffic view that shows objects directly to the left and right of the front or back of the vehicle. Touch Junction View on the infotainment display when a camera view is active. Touching the button multiple times will toggle between front and rear camera views.

**Front/Rear Overhead View:** Displays a Front or Rear Overhead View of the vehicle. Touching the button will toggle between the two views.

Front/Rear Bowl View: Displays a view of the vehicle from either the front or the back of the vehicle. Touch Bowl View on the infotainment display when a camera view is active. Touching the button multiple times will toggle between forward and rearward views. Park Assist and RCTA are not available when Bowl view is active.

Side Forward/Rearward View:
Displays a view that shows objects
next to the front or rear sides of the
vehicle. Touch Side Forward/Rearward
View on the infotainment display
when a camera view is active.

Touching the button multiple times will toggle between forward and rearward views. Park Assist and RCTA overlays are not available when Side Forward/Rearward view is active.

Hitch View: If equipped, assists while connecting to a trailer. Displays a zoomed-in view of the hitch to help align the vehicle's hitch ball with the trailer coupler. Shifting into P (Park) while in this view will automatically engage the Electric Parking Brake (EPB).

**Guidance Lines:** Displays available guidelines. The horizontal markings represent distance from the vehicle.

**Top Down View :** Displays an image of the area surrounding the vehicle, along with other views in the infotainment display. Top Down can be enabled or disabled by pressing the Top Down View button multiple times.

#### **Hitch Guidance**

If equipped, this feature displays a single, centered guideline on the camera display to assist with aliening a vehicles hitch ball with a trailer

coupler. Select the trailer guidance line button, then align the trailer guidance line over the trailer coupler. Continuously steer the vehicle to keep the guidance line centered on the coupler when backing. RVC Park Assist overlays will not display when the trailer guidance line is active. Hitch Guidance is only available in Standard View.

To check the trailer when in a forward gear above 12 km/h (8 mph), touch CAMERA on the infotainment display to view the rear camera. Touch X to exit the view or it will be removed automatically after eight seconds.

# ⚠ Warning

Use Hitch Guidance only to help back the vehicle to a trailer hitch or, when traveling above 12 km/h (8 mph), to briefly check the status of your trailer. Do not use for any other purpose, such as making lane change decisions. Before making a lane change, always check the

# Warning (Continued)

mirrors and glance over your shoulder. Improper use could result in serious injury to you or others.

### **Park Assist**

The vehicle may be equipped with Rear Park Assist (RPA) or Front and Rear Park Assist (FRPA). Under certain conditions, the Park Assist system can assist the driver during backing and parking maneuvers when the vehicle is driven at no more than 9 km/h (6 mph). An illuminated indicator in the Park Assist button indicates the system is ready.

Sensors located in the bumpers measure the distance between the vehicle and objects using sonar technology. These sensors are designed to detect certain objects up to 1.8 m (6 ft) behind and 1.3 m (4 ft) in front of your vehicle that are taller than 25 cm (10 in).

Different environmental conditions may affect whether and how far the Park Assist system can detect objects. Keep the sensors clean of mud, dirt, snow, ice, and slush; and clean sensors after a car wash in freezing temperatures. Sensors that are not clean may not detect objects or may cause the system to alert when not required.

# 

The Park Assist System is no substitute for careful and attentive driving. The Park Assist system does not detect children, pedestrians, bicyclists, animals, or objects located below the bumper or that are too close or too far from the vehicle. It is not available at speeds greater than 9 km/h (6 mph). To prevent injury, death, or vehicle damage, even with Park Assist, always check the area around the vehicle and check all mirrors before moving forward or backing.

### **How the System Works**

The vehicle may have a Park Assist amphitheatre-like display on the cluster with bars that represent the estimated location of a detected object and the vehicle's distance from the object. As a detected object becomes closer, more bars light up and change color from yellow to amber to red. Vehicles equipped with RPA will show the amphitheater at the rear of the vehicle, and if equipped, FRPA will show the amphitheater at the front and rear.

The system warns the driver with beeps against potentially hazardous obstacles in the path of the vehicle. When an object in the driving path is first detected in the rear, one beep will be heard from the rear, or the driver's seat will pulse two times if equipped with Safety Alert Seat. When an object is very close, five beeps will sound from the front or rear, depending on the object's location, or the driver's seat will pulse five times. Beeps for front are higher pitched than the rear. The beeps may be muted by pressing the on screen mute button.



### Turning the System On and Off

The Park Assist System can be turned on or off using the infotainment system. See *Vehicle Personalization* ⇒ 132.

The PM button is used to turn on or off the Park Assist, which also turns on or off the Backing Warning and Reverse Automatic Braking (RAB) at the same time.

When the system is off, PARK ASSIST OFF is shown on the display. This message disappears after a short period of time.

If the vehicle has a trailer hitch attached, select ON - ATTACHED using the infotainment system menus to allow Park Assist to function properly. Park Assist is able to

compensate for a trailer hitch up to 0.3 m (1 ft) in length and width. Park Assist may not function properly with larger trailer hitches and provide inaccurate information of objects in the rear

Turn off Park Assist when towing a trailer to prevent unwanted beeps and when a bike rack is attached to ensure proper operation.

# When the System Does Not Seem to Work Properly

The following messages may be shown on the display:

#### SERVICE PARK ASSIST

If this message displays, check the following conditions:

- The sensors may not be clean. Keep the vehicle's front and rear bumpers free of mud, dirt, snow, ice, and slush. For cleaning instructions, see *Exterior Care* ⇔ 377.
- The Park Assist sensors may be covered by frost or ice. Frost or ice can form around and behind the sensors and may not always be seen; this can occur after washing

the vehicle in cold weather. The message may not clear until the frost or ice has melted.

If this message displays and the above conditions do not exist, take the vehicle to your dealer for repair.

#### PARK ASSIST OFF

If the Park Assist System does not activate due to a temporary condition, this message is shown on the display. This can occur under the following conditions:

- The driver has disabled the system.
- An object is currently blocking the rear sensors (for example, bike rack, tailgate, trailer hitch, etc.) Once the object is removed, Park Assist will return to normal operation.
- The bumper is damaged. Take the vehicle to your dealer for repairs.
- Other conditions, such as vibrations from a jackhammer or the compression of air brakes on a very large truck, are affecting system performance.

# Backing Warning and Reverse Automatic Braking (RAB)

Vehicles with Adaptive Cruise Control (ACC) have the Backing Warning System and Reverse Automatic Braking (RAB) system. When in R (Reverse), Backing Warning alerts of rear objects at vehicle speeds greater than 8 km/h (5 mph), and RAB may automatically brake hard at speeds between 1–32 km/h (0.5–20 mph).

RAB may activate unintendedly if there is an object attached to vehicle. To disable RAB, press the  $P^{\prime\prime\prime}$  button.



The Backing Warning System will beep once from the rear when an object is first detected, or pulse twice on both sides of the Safety Alert Seat. When the system detects a potential crash, beeps will be heard from the rear, or five pulses will be felt on both sides of the Safety Alert Seat. There may also be a brief, sharp application of the brakes.

# **⚠** Warning

The Backing Warning System only operates at speeds greater than 8 km/h (5 mph). It does not detect children, pedestrians, bicyclists, animals, or objects below the bumper or that are too close or too far from the vehicle. In some situations, such as at higher backing speeds, there may not be enough time for the short, sharp application of the vehicle brake system to occur. To prevent injury, death, or vehicle damage, even with the Backing Warning System, always check the area around the vehicle and check all mirrors before backing.

When the vehicle is in R (Reverse), if the system detects the vehicle is backing too fast to avoid a crash with a detected object behind your vehicle

in your path, it may automatically brake hard to a stop to help avoid or reduce the harm caused by a backing crash.

# **⚠** Warning

RAB may not avoid many types of backing crashes. Do not wait for the automatic braking to apply. This system is not designed to replace driver braking and only works in R (Reverse) when an object is detected directly behind the vehicle. It may not brake or stop in time to avoid a crash. It will not brake for objects when the vehicle is moving at very low speeds. It does not detect children, pedestrians, bicyclists, animals, or objects below the bumper or that are too close or too far from the vehicle. To prevent injury, death, or vehicle damage, even with RAB, always check the area around the vehicle before and while backing.

Pressing the brake pedal after the vehicle comes to a stop will release RAB. If the brake pedal is not pressed

soon after the stop, the Electric Parking Brake (EPB) may be set. When it is safe, press the accelerator pedal firmly at any time to override RAB.

# **⚠** Warning

There may be instances where unexpected or undesired automatic braking occurs. If this happens, either press the brake pedal or firmly press the accelerator pedal to release the brakes from the RAB system. Before releasing the brakes, check the RVC and check the area around the vehicle to make sure it is safe to proceed.

# **Rear Cross Traffic Alert (RCTA)**

If equipped, when the vehicle is shifted into R (Reverse), RCTA displays a red warning triangle with a left or right pointing arrow to warn of traffic coming from the left or right. This system detects objects coming from up to 20 m (65 ft) from the left or right side of the vehicle. When an object is detected, either three beeps sound from the left or right or three

Safety Alert Seat pulses occur on the left or right side, depending on the direction of the detected vehicle.

Use caution while backing up when towing a trailer, as the RCTA detection zones that extend out from the back of the vehicle do not move further back when a trailer is towed.

### **Turning the Features On or Off**

To turn the RPA symbols, guidance lines, or Rear Cross Traffic Alert on or off, see Rear Camera and Collision/ Detection Systems under *Vehicle Personalization* ⇔ 132. On some models, select the guidance lines button on the infotainment display to turn them on or off.

# Enhanced Automatic Parking Assist (APA)

If equipped, under certain conditions Enhanced Automatic Parking Assist (APA) can use sensors based on sonar technology along the vehicle's front, rear and sides to detect a parking spot and automatically park the vehicle. The vehicle will automatically maneuver into a detected spot moving at or near idle speed. It does this by

automatically steering, braking, accelerating, and gear shifting. The driver must always be prepared to apply braking if necessary. A display and beeps help to guide the parking maneuvers.

# ⚠ Warning

APA may not always detect objects in the parking space, objects that are not rigid (e.g. shrubs and chain-link fences), objects below the bumper, objects high off the ground (e.g. flatbed trucks), hanging objects, objects below ground level such (e.g. large potholes), or moving objects (e.g. pedestrians, cyclists, vehicles). Always verify that the parking space is appropriate for parking a vehicle. APA may not respond to changes in the parking space, such as movement of an adjacent vehicle, or a person or object entering the parking space. APA does not detect or avoid traffic that is behind or alongside of the (Continued)

# Warning (Continued)

vehicle. Always be prepared to stop the vehicle during the parking maneuver.

# **How to Activate Automatic Parking**

To activate APA, press the soft-touch button or hard switch Pop for the system to begin searching for a parking space while driving forward at no greater than 30 km/h (18 mph). By default, APA searches for parallel parking spaces to the right of the vehicle up to the sensors' range of 1.5 m (5 ft). To search for a parking space to the left, turn on the left turn signal or, if available, change the side selection in the infotainment display. To switch the parking mode between parallel and perpendicular press and hold P while searching for a valid parking spot or, if available, change the parking mode in the infotainment display.

APA cannot park in all empty parking spots. The parking spot must:

• Be sufficiently large to fit the vehicle comfortably.

• Have an adjacent vehicle, wall, or pillar for the system to align to.





After completely passing an eligible parking spot, a beep sounds and a red stop symbol is displayed in the driver information center. Generally, APA selects the nearest empty parking spot behind the vehicle, but under some conditions may select a space that is further back. Slow down and bring the vehicle to a complete stop to begin.

Follow the displayed instructions. When instructed to drive in reverse, shift to R (Reverse) while holding the brakes. The steering wheel will vibrate briefly as a reminder to remove hands from the steering wheel. Release the brakes slowly when the vibration stops to begin automatic parking. As the vehicle automatically steers,

brakes, accelerates, and shifts gears into the parking spot, check surroundings. Be prepared to stop to avoid vehicles, pedestrians, or objects.

A progress arrow displays the status of the parking maneuver. Once automatic parking is finished and the vehicle has come to a full stop, FINAL POSITION - PRESS BRAKES message will be displayed. Press and hold the brakes, and APA will beep and display a PARKING COMPLETE message. Shift the vehicle to P (Park) and apply the parking brake.



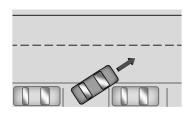


# How to Activate Automatic Parallel Spot Unparking Assist

To activate parallel spot unparking assist, press the soft-touch button or hard switch  $P_{\square}^{\square}$  after turning on the

vehicle while leaving it in P (Park) and the parking brake is off. If the system is able to determine a path out of the parking spot, a screen will be displayed for unparking options. Similar to automatic parking, follow the displayed instructions and check surroundings as the vehicle unparks.

Once automatic unparking is finished and the vehicle has come to a full stop, FINAL POSITION - PRESS BRAKES message will be displayed. Press and hold the brakes, and APA will beep and display a TAKE CONTROL message. The vehicle is now positioned such that the path to exit the parking spot is free of obstructions. Shift into D (Drive) to start driving away.



### How to Cancel Automatic Parking or Automatic Unparking

To cancel automatic parking or automatic unparking at any time, press<sup>Pon</sup> or "X" on the infotainment display and be prepared to resume control of the vehicle. APA holds the vehicle until the parking brake or brake is applied, or the vehicle is shifted into P (Park). To start driving away, press the brakes and shift into D (Drive).

Certain vehicle conditions and driver interferences may also cancel automatic parking:

- The driver manually steers the vehicle.
- The maximum allowed speed is exceeded.
- There is a failure with the APA system.
- Electronic stability control or antilock brakes are activated.
- The parking brake is applied or vehicle is shifted into Park (P).
- Driver unbuckles seat belt and opens door.

### **System Limitations**

Automatic Parking Assist has certain limitations. The system cannot:

- Maneuver the vehicle at speeds exceeding 5 km/h (3 mph).
- Detect whether a parking space is legal or restricted.
- Detect pavement markings or lines
- Park the vehicle closely lined up with the vehicle next to it, particularly if the spot is approached at an angle or if the parking space is angled.
- Park exactly centered in a very large spot.
- Always detect short curbs.
- Operate while towing any trailer.
- Function the vehicle is raised or lowered by air suspension (if equipped).
- Detect or automatically react to approaching traffic when exiting a parallel spot

# When the System Does Not Seem to Work Properly

If the vehicle does not reverse into the expected parking space, the system could be maneuvering the vehicle into a previously detected space.

### **Rear Pedestrian Alert**

Under certain conditions, this feature can provide alerts for a pedestrian within the system's range directly behind the vehicle. This feature only works in R (Reverse) below 12 km/h (8 mph), and detects pedestrians up to 8 m (26 ft) away during daytime driving. During nighttime driving, feature performance is very limited.



Rear Pedestrian Alert Indicator

When a pedestrian is detected within the system's range directly behind the vehicle, this symbol flashes amber on the infotainment display, along with two beeps from the rear, or if equipped, two pulses from both sides of the driver seat. When a pedestrian is detected close to the vehicle, the symbol flashes red on the infotainment display, along with seven beeps from the rear, or if equipped, seven pulses from both sides of the driver seat.

# riangle Warning

Rear Pedestrian Alert does not automatically brake the vehicle. It also does not provide an alert unless it detects a pedestrian, and it may not detect all pedestrians if:

- The pedestrian is not directly behind the vehicle, fully visible to the Rear Vision Camera (RVC), or standing upright.
- The pedestrian is part of a group.
- The pedestrian is a child.
- Visibility is poor, including nighttime conditions, fog, rain, or snow.
- The RVC is blocked by dirt, snow, or ice.

(Continued)

# Warning (Continued)

- The RVC, taillamps, or back-up lamps are not cleaned or in proper working condition.
- The vehicle is not in R (Reverse).

To help avoid death or injury, always check for pedestrians around the vehicle before backing up. Be ready to take action and apply the brakes. See *Defensive Driving*  $\Leftrightarrow$  215. Keep the RVC, taillamps, and back-up lamps clean and in good repair.

# Assistance Systems for Driving

If equipped, when driving the vehicle in a forward gear, Forward Collision Alert (FCA), Front Pedestrian Braking (FPB), Lane Keep Assist (LKA), Side Blind Zone Alert (SBZA), Night Vision System, Lane Change Alert (LCA), and/or Automatic Emergency Braking (AEB) can help to avoid a crash or reduce crash damage.

# Forward Collision Alert (FCA) System

The FCA system may help to avoid or reduce the harm caused by front-end crashes. When approaching a vehicle ahead too quickly, FCA provides a red flashing alert on the windshield and rapidly beeps or pulses the driver seat. FCA also lights an amber visual alert if following another vehicle much too closely.

FCA detects vehicles within a distance of approximately 60 m (197 ft) and operates at speeds above 8 km/h (5 mph). If the vehicle has Adaptive Cruise Control (ACC), it can detect

vehicles to distances of approximately 110 m (360 ft) and operates at all speeds. See *Adaptive Cruise Control* (*Advanced*) ⇔ 257.

# **⚠** Warning

FCA is a warning system and does not apply the brakes. When approaching a slower-moving or stopped vehicle ahead too rapidly, or when following a vehicle too closely, FCA may not provide a warning with enough time to help avoid a crash. It also may not provide any warning at all. FCA does not warn of pedestrians, animals, signs, guardrails, bridges, construction barrels, or other objects. Be ready to take action and apply the brakes. See *Defensive Driving* \$\dip 215\$.

FCA can be disabled through vehicle personalization. See "Collision/ Detection Systems" under *Vehicle Personalization* 

⇒ 132.

### **Detecting the Vehicle Ahead**



FCA warnings will not occur unless the FCA system detects a vehicle ahead. When a vehicle is detected, the vehicle ahead indicator will display green. Vehicles may not be detected on curves, highway exit ramps, or hills, due to poor visibility; or if a vehicle ahead is partially blocked by pedestrians or other objects. FCA will not detect another vehicle ahead until it is completely in the driving lane.

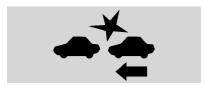
# **⚠** Warning

FCA does not provide a warning to help avoid a crash, unless it detects a vehicle. FCA may not detect a vehicle ahead if the FCA sensor is blocked by dirt, snow, or ice, or if the windshield is damaged. It may also not detect a vehicle on winding (Continued)

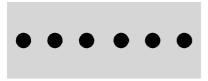
# Warning (Continued)

or hilly roads, or in conditions that can limit visibility such as fog, rain, or snow, or if the headlamps or windshield are not cleaned or in proper condition. Keep the windshield, headlamps, and FCA sensors clean and in good repair.

#### **Collision Alert**



With Head-Up Display



Without Head-Up Display

When your vehicle approaches another detected vehicle too rapidly, the red FCA display will flash on the windshield. Also, eight rapid high-pitched beeps will sound from the front, or both sides of the Safety Alert Seat will pulse five times. When this Collision Alert occurs, the brake system may prepare for driver braking to occur more rapidly which can cause a brief, mild deceleration. Continue to apply the brake pedal as needed.

### **Tailgating Alert**



The vehicle ahead indicator will display amber when you are following a vehicle ahead much too closely.

# **Selecting the Alert Timing**

The Collision Alert control is on the steering wheel. Press to set the FCA timing to Far, Medium, or Near. The first button press shows the current setting on the DIC. Additional

button presses will change this setting. The chosen setting will remain until it is changed and will affect the timing of both the Collision Alert and the Tailgating Alert features. The timing of both alerts will vary based on vehicle speed. The faster the vehicle speed, the farther away the alert will occur. Consider traffic and weather conditions when selecting the alert timing. The range of selectable alert timings may not be appropriate for all drivers and driving conditions.

### **Unnecessary Alerts**

FCA may provide unnecessary alerts for turning vehicles, vehicles in other lanes, objects that are not vehicles, or shadows. These alerts are normal operation and the vehicle does not need service.

# **Cleaning the System**

If the FCA system does not seem to operate properly, this may correct the issue:

- Clean the outside of the windshield in front of the rearview mirror.
- Clean the entire front of the vehicle.

• Clean the headlamps.

# Automatic Emergency Braking (AEB)

The AEB system may help avoid or reduce the harm caused by front-end crashes. AEB also includes Intelligent Brake Assist (IBA). When the system detects a vehicle ahead in your path that is traveling in the same direction that you may be about to crash into, it can provide a boost to braking or automatically brake the vehicle. This can help avoid or lessen the severity of crashes when driving in a forward gear. Depending on the situation, the vehicle may automatically brake moderately or hard. This Automatic Emergency Braking can only occur if a vehicle is detected. This is shown by the FCA vehicle ahead indicator being lit. See Forward Collision Alert (FCA) *Sustem* \$ 278.

The system works when driving in a forward gear between 8 km/h (5 mph) and 80 km/h (50 mph), or on vehicles with Adaptive Cruise Control (ACC)

above 4 km/h (2 mph). It can detect vehicles up to approximately 60 m (197 ft).

# **⚠** Warning

AEB is an emergency crash preparation feature and is not designed to avoid crashes. Do not rely on AEB to brake the vehicle. AEB will not brake outside of its operating speed range and only responds to detected vehicles.

#### AEB may not:

- Detect a vehicle ahead on winding or hilly roads.
- Detect all vehicles, especially vehicles with a trailer, tractors, muddy vehicles, etc.
- Detect a vehicle when weather limits visibility, such as in fog, rain, or snow.
- Detect a vehicle ahead if it is partially blocked by pedestrians or other objects.

(Continued)

# Warning (Continued)

Complete attention is always required while driving, and you should be ready to take action and apply the brakes and/or steer the vehicle to avoid crashes.

AEB may slow the vehicle to a complete stop to try to avoid a potential crash. If this happens, AEB may engage the Electric Parking Brake (EPB) to hold the vehicle at a stop. Release the EPB or firmly press the accelerator pedal.

# **⚠** Warning

AEB may automatically brake the vehicle suddenly in situations where it is unexpected and undesired. It could respond to a turning vehicle ahead, guardrails, signs, and other non-moving objects. To override AEB, firmly press the accelerator pedal, if it is safe to do so.

### Intelligent Brake Assist (IBA)

IBA may activate when the brake pedal is applied quickly by providing a boost to braking based on the speed of approach and distance to a vehicle ahead.

Minor brake pedal pulsations or pedal movement during this time is normal and the brake pedal should continue to be applied as needed. IBA will automatically disengage only when the brake pedal is released.

# **⚠** Warning

IBA may increase vehicle braking in situations when it may not be necessary. You could block the flow of traffic. If this occurs, take your foot off the brake pedal and then apply the brakes as needed.

# ⚠ Warning

Using AEB or IBA while towing a trailer could cause you to lose control of the vehicle and crash. Turn the system to Alert or Off when towing a trailer.

A system unavailable message may display if:

- The front of the vehicle or windshield is not clean.
- Heavy rain or snow is interfering with object detection.
- There is a problem with the StabiliTrak/Electronic Stability Control (ESC) system.

The AEB system does not need service.

# Front Pedestrian Braking (FPB) System

If equipped, the FPB system may help avoid or reduce the harm caused by front-end crashes with nearby pedestrians when driving in a forward gear. FPB displays an amber indicator, **\hat{\chi}**, when a nearby pedestrian is

detected ahead. When approaching a detected pedestrian too quickly, FPB provides a red flashing alert on the windshield and rapidly beeps or pulses the driver seat. FPB can provide a boost to braking or automatically brake the vehicle. This system includes Intelligent Brake Assist (IBA), and the Automatic Emergency Braking (AEB) system may also respond to pedestrians. See Automatic Emergency Braking (AEB) ⇔ 280.

The FPB system can detect and alert to pedestrians in a forward gear at speeds between 8 km/h (5 mph) and 80 km/h (50 mph). During daytime driving, the system detects pedestrians up to a distance of approximately 40 m (131 ft). During nighttime driving, system performance is very limited.

# ⚠ Warning

FPB does not provide an alert or automatically brake the vehicle, unless it detects a pedestrian. FPB may not detect pedestrians, including children:

(Continued)

# Warning (Continued)

- When the pedestrian is not directly ahead, fully visible, or standing upright, or when part of a group.
- Due to poor visibility, including nighttime conditions, fog, rain, or snow.
- If the FPB sensor is blocked by dirt, snow, or ice.
- If the headlamps or windshield are not cleaned or in proper condition.

Be ready to take action and apply the brakes. For more information, see *Defensive Driving*  $\Rightarrow$  215. Keep the windshield, headlamps, and FPB sensor clean and in good repair.

FPB can be set to Off, Alert, or Alert and Brake through vehicle personalization. See "Collision/ Detection Systems" under *Vehicle Personalization* \$\dip 132\$.

# **Detecting the Pedestrian Ahead**



FPB alerts and automatic braking will not occur unless the FPB system detects a pedestrian. When a nearby pedestrian is detected in front of the vehicle, the pedestrian ahead indicator will display amber.

### **Front Pedestrian Alert**



With Head-Up Display



Without Head-Up Display

When the vehicle approaches a pedestrian ahead too rapidly, the red FPB alert display will flash on the windshield. Eight rapid high-pitched beeps will sound from the front, or both sides of the Safety Alert Seat will pulse five times. When this Pedestrian Alert occurs, the brake system may prepare for driver braking to occur more rapidly which can cause a brief, mild deceleration. Continue to apply the brake pedal as needed. Cruise control may be disengaged when the Front Pedestrian Alert occurs.

### **Automatic Braking**

If FPB detects it is about to crash into a pedestrian directly ahead, and the brakes have not been applied, FPB may automatically brake moderately or brake hard. This can help to avoid

some very low speed pedestrian crashes or reduce pedestrian injury. FPB can automatically brake to detected pedestrians between 8 km/h (5 mph) and 80 km/h (50 mph). Automatic braking levels may be reduced under certain conditions, such as higher speeds.

If this happens, Automatic Braking may engage the Electric Parking Brake (EPB) to hold the vehicle at a stop. Release the EPB. A firm press of the accelerator pedal will also release Automatic Braking and the EPB.

# **⚠** Warning

FPB may alert or automatically brake the vehicle suddenly in situations where it is unexpected and undesired. It could falsely alert or brake for objects similar in shape or size to pedestrians, including shadows. This is normal operation and the vehicle does not need service. To override Automatic Braking, firmly press the accelerator pedal, if it is safe to do so.

# **⚠** Warning

Using the Front Pedestrian Braking system while towing a trailer could cause you to lose control of the vehicle and crash. Turn the system to Alert or Off when towing a trailer.

# **Cleaning the System**

If FPB does not seem to operate properly, cleaning the outside of the windshield in front of the rearview mirror may correct the issue.

# **Night Vision System**

If equipped, this system can help the driver see and alert the driver to pedestrians or large animals ahead of the vehicle beyond the area lit by the headlamps. A thermal heat image of the view ahead is displayed when it is dark enough outside. If a pedestrian or large animal is detected more than

25 m (82 ft) away, a yellow box appears around the pedestrian or large animal. With the vehicle moving, when the system detects a pedestrian or large animal may approach or cross the vehicle's path, an amber pedestrian or animal icon displays and an amber box appears around the identified object. When the system detects that the vehicle is approaching a pedestrian or large animal ahead too quickly, the yellow or amber box changes to red.



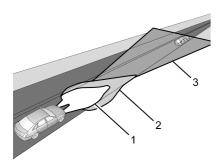
With the Pedestrian Braking system turned on, Night Vision provides a red Head-Up Display (HUD) alert when the system detects that the vehicle is approaching a pedestrian ahead too quickly. In addition, an alert beeps or

the Safety Alert Seat pulses, if equipped. See Front Pedestrian Braking (FPB) System 

281.

# **⚠** Warning

The system does not detect all objects or the vehicle distance from objects. The system may not provide a warning with enough time to help avoid a crash.



- 1. Low-Beam Headlamps
- 2. High-Beam Headlamps
- 3. Night Vision System

By selecting a view on the instrument cluster, the Night Vision image can be displayed. See *Instrument Cluster* 

⇒ 112. The Night Vision system can operate only if:

- The ignition is on.
- The vehicle is in P (Park) or a forward gear.
- It is dark enough outside.
- The headlamps are on, except when parked.

Adjust the instrument panel brightness to make the image no brighter than necessary. Turn the image off by selecting another view on the instrument cluster. The night vision image brightness and contrast can be adjusted individually using the touchscreen to the left of the instrument cluster.

Warm objects, such as pedestrians, animals, and other moving vehicles, should appear whiter on the Night Vision display. Cold objects, such as the sky, signs, and parked vehicles, should appear darker. Night Vision only shows objects that are warmer or colder than the surroundings. It does

not detect brake lamps, turn signals, emergency flashers, traffic lights, or sign information.

Use this system as an aid by occasionally glancing at the image. Do not stare at the image or use the image under well-lit conditions.

# **⚠** Warning

Do not stare at the image while driving as this might cause important objects ahead not to be seen. You could crash, and you or others could be injured.

When a pedestrian or large animal is detected, a yellow box will be drawn around it. With the vehicle moving when the pedestrian or animal may be in the vehicle path, an amber box displays around the pedestrian or animal on the Night Vision display and an amber pedestrian icon, A, or animal icon, A, displays on the instrument cluster. This pedestrian icon is also shown on the Head-Up Display (HUD). When the system detects the vehicle is approaching a pedestrian or large animal too quickly,

the amber pedestrian icon or animal icon and amber box turns red, and a red flashing icon,  $\uparrow \! \! \uparrow$  or  $\triangle$ , displays on the HUD with rapid beeping or pulsing of the Safety Alert Seat, if equipped.

System pedestrian icons, beeps, and (if equipped) Safety Alert Seat pulses can be set to Off through vehicle personalization by turning off the Front Pedestrian Braking system. See "Front Pedestrian Detection" in "Collision/Detection Systems" under *Vehicle Personalization* ⇔ 132.

# ⚠ Warning

The Night Vision system does not automatically brake the vehicle. It does not provide alerts unless it detects a pedestrian or large animal. The system may not detect pedestrians, including children, or animals:

• If they are less than 25 m (82 ft) away.

(Continued)

# Warning (Continued)

- If they are not directly ahead in the sensor coverage area, fully visible, standing upright, or part of a group.
- If the person or animal is moving too quickly through the field of view, such as a bicyclist.
- If the pedestrian is wearing certain types of clothing.
- If headlamps are off, except when parked.
- If the outside temperature is higher than 30 °C (86 °F).
- Due to poor visibility, including in heavy fog, rain, or snow.
- If the sensor is blocked by dirt, snow, rain, or ice.

Be ready to take action and apply the brakes. For more information, see *Defensive Driving* \$\times\$ 215. Keep the Night Vision sensor clean and in good repair.

Night Vision Detection Unavailable and icon h is displayed when the Night Vision system is unable to detect pedestrians or animals. It may be caused by high ambient temperatures or other conditions. The message can be dismissed and the system does not need service.

In rain, snow, or fog the image may not be clear and the direction of the road ahead may not be seen. In more severe weather conditions, the image may be unclear and unusable. The system does not need service.

Keep the night vision camera clean by activating the front windshield washer five times when it is dark enough for the system to operate. If the Night Vision image still looks blurry, use a soft wet cloth to gently clean the sensor camera lens and dry thoroughly. The night vision camera is behind the lower front grille below the driver side headlamp.

The camera must also be aligned to work correctly. If the camera needs adjustment, see your dealer. Do not attempt to adjust the camera yourself.

# Side Blind Zone Alert (SBZA)

If equipped, the SBZA system is a lane-changing aid that assists drivers with avoiding crashes that occur with moving vehicles in the side blind zone, or blind spot areas. When the vehicle is in a forward gear, the left or right side mirror display will light up if a moving vehicle is detected in that blind zone. If the turn signal is activated and a vehicle is also detected on the same side, the display will flash as an extra warning not to change lanes. Since this system is part of the Lane Change Alert (LCA) system, read the entire LCA section before using this feature.

# Lane Change Alert (LCA)

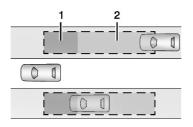
If equipped, the LCA system is a lane-changing aid that assists drivers with avoiding lane change crashes that occur with moving vehicles in the side blind zone (or spot) areas or with vehicles rapidly approaching these areas from behind. The LCA warning

display will light up in the corresponding outside side mirror and will flash if the turn signal is on.

# ⚠ Warning

LCA does not alert the driver to vehicles outside of the system detection zones, pedestrians, bicyclists, or animals. It may not provide alerts when changing lanes under all driving conditions. Failure to use proper care when changing lanes may result in injury, death, or vehicle damage. Before making a lane change, always check mirrors, glance over your shoulder, and use the turn signals.

#### **LCA Detection Zones**



- 1. SBZA Detection Zone
- 2. LCA Detection Zone

The LCA sensor covers a zone of approximately one lane over from both sides of the vehicle, or 3.5 m (11 ft). The height of the zone is approximately between 0.5 m (1.5 ft) and 2 m (6 ft) off the ground. The Side Blind Zone Alert (SBZA) warning area starts at approximately the middle of the vehicle and goes back 5 m (16 ft). Drivers are also warned of vehicles rapidly approaching from up to 70 m (230 ft) behind the vehicle.

# **How the System Works**

The LCA symbol lights up in the side mirrors when the system detects a moving vehicle in the next lane over that is in the side blind zone or rapidly approaching that zone from behind. A lit LCA symbol indicates it may be unsafe to change lanes. Before making a lane change, check the LCA display, check mirrors, glance over your shoulder, and use the turn signals.





Left Side Mirror Display

Right Side Mirror Display

When the vehicle is started, both outside mirror LCA displays will briefly come on to indicate the system is operating. When the vehicle is in a forward gear, the left or right side mirror display will light up if a moving vehicle is detected in the next lane over in that blind zone or rapidly approaching that zone. If the turn signal is activated in the same direction as a detected vehicle, this display will flash as an extra warning not to change lanes.

# When the System Does Not Seem to Work Properly

The LCA system requires some driving for the system to calibrate to maximum performance. This calibration may occur more quickly if the vehicle is driving on a straight highway road with traffic and roadside objects (e.g., guardrails, barriers).

LCA displays may not come on when passing a vehicle quickly, for a stopped vehicle, or when towing a trailer. The LCA detection zones that extend back from the side of the vehicle do not move further back when a trailer is towed. Use caution while changing lanes when towing a trailer. LCA may alert to objects attached to the vehicle, such as a trailer, bicycle, or object extending out to either side of the vehicle. Attached objects may also interfere with the detection of vehicles. This is normal system operation; the vehicle does not need service.

LCA may not always alert the driver to vehicles in the next lane over, especially in wet conditions or when driving on sharp curves. The system

does not need to be serviced. The system may light up due to guardrails, signs, trees, shrubs, and other non-moving objects. This is normal system operation; the vehicle does not need service.

LCA may not operate when the LCA sensors in the left or right corners of the rear bumper are covered with mud, dirt, snow, ice, or slush, or in heavy rainstorms. For cleaning instructions, see "Washing the Vehicle" under Exterior Care \$\phi\$ 377. If the DIC still displays the system unavailable message after cleaning both sides of the vehicle toward the rear corners of the vehicle, see your dealer.

If the LCA displays do not light up when moving vehicles are in the side blind zone or are rapidly approaching this zone and the system is clean, the system may need service. Take the vehicle to your dealer.

# Lane Keep Assist (LKA)

If equipped, LKA may help avoid crashes due to unintentional lane departures. This system uses a camera

to detect lane markings between 60 km/h (37 mph) and 180 km/h (112 mph). It may assist by gently turning the steering wheel if the vehicle approaches a detected lane marking. It may also provide a Lane Departure Warning (LDW) alert if the vehicle crosses a detected lane marking. LKA can be overridden by turning the steering wheel. This system is not intended to keep the vehicle centered in the lane. LKA will not assist and alert if the turn signal is active in the direction of lane departure, or if it detects that you are accelerating, braking or actively steering.

# **⚠** Warning

The LKA system does not continuously steer the vehicle. It may not keep the vehicle in the lane or give a Lane Departure Warning (LDW) alert, even if a lane marking is detected.

The LKA and LDW systems may not:

(Continued)

### Warning (Continued)

- Provide an alert or enough steering assist to avoid a lane departure or crash.
- Detect lane markings under poor weather or visibility conditions.
   This can occur if the windshield or headlamps are blocked by dirt, snow, or ice; if they are not in proper condition; or if the sun shines directly into the camera.
- Detect road edges.
- Detect lanes on winding or hilly roads.

If LKA only detects lane markings on one side of the road, it will only assist or provide an LDW alert when approaching the lane on the side where it has detected a lane marking. Even with LKA and LDW, you must steer the vehicle. Always keep your attention on the road and maintain proper vehicle position within the lane, or vehicle damage, injury, or death could occur. Always keep the windshield, headlamps,

(Continued)

# Warning (Continued)

and camera sensors clean and in good repair. Do not use LKA in bad weather conditions or on roads with unclear lane markings, such as construction zones.

# **⚠** Warning

Using LKA while towing a trailer or on slippery roads could cause loss of control of the vehicle and a crash. Turn the system off.

# **How the System Works**

LKA uses a camera sensor installed on the windshield ahead of the rearview mirror to detect lane markings. It may provide brief steering assist if it detects an unintended lane departure. It may further provide an audible alert or the driver seat may pulse indicating that a lane marking has been crossed. To turn LKA on and off, press on the center console. If equipped, the indicator light on the button comes on when LKA is on and turns off when LKA is disabled.

When on, is white, if equipped, indicating that the system is not ready to assist.  $\langle \mathbf{r} \rangle$  is green if LKA is ready to assist. LKA may assist by gently turning the steering wheel if the vehicle approaches a detected lane marking. ( is amber when assisting. It may also provide a Lane Departure Warning (LDW) alert by flashing ( amber if the vehicle crosses a detected lane marking. Additionally, there may be three beeps, or the driver seat may pulse three times, on the right or left, depending on the lane departure direction

#### **Take Steering**

The LKA system does not continuously steer the vehicle. If LKA does not detect active driver steering, an alert and chime may be provided.

Steer the vehicle to dismiss. LKA may become temporarily unavailable after repeated take steering alerts.

### When the System Does Not Seem to Work Properly

The system performance may be affected by:

- · Close vehicles ahead.
- Sudden lighting changes, such as when driving through tunnels.
- Banked roads.
- Roads with poor lane markings, such as two-lane roads.

If the LKA system is not functioning properly when lane markings are clearly visible, cleaning the windshield may help.

A camera blocked message may display if the camera is blocked. Some driver assistance systems may have reduced performance or not work at all. An LKA or LDW unavailable message may display if the systems are temporarily unavailable. This message could be due to a blocked

camera. The LKA system does not need service. Clean the outside of the windshield behind the rearview mirror.

LKA assistance and/or LDW alerts may occur due to tar marks, shadows, cracks in the road, temporary or construction lane markings, or other road imperfections. This is normal system operation; the vehicle does not need service. Turn LKA off if these conditions continue.

#### Fuel

## **Top Tier Fuel**

GM recommends the use of TOP TIER Detergent Gasoline to keep the engine clean, reduce engine deposits, and maintain optimal vehicle performance. Look for the TOP TIER Logo or see www.toptiergas.com for a list of TOP TIER Detergent Gasoline marketers and applicable countries.





#### **Recommended Fuel**



Unleaded petrol with a posted octane rating of 95 RON or greater and with ethanol up to 10% by volume is recommended. If unavailable, unleaded petrol rated at 91 RON can be used, but will result in reduced performance and driveability, and an audible knocking noise may be heard. Once available, 95 RON petrol or

greater should continue to be used. If heavy knocking is heard when using unleaded petrol rated at 95 RON or greater, the engine needs service.

#### **Prohibited Fuels**

#### Caution

Do not use fuels with any of the following conditions; doing so may damage the vehicle and void its warranty:

- Fuel with any amount of methanol, methylal, ferrocene, and aniline. These fuels can corrode metal fuel system parts or damage plastic and rubber parts.
- Fuel containing metals such as methylcyclopentadienyl manganese tricarbonyl (MMT), which can damage the emissions control system and spark plugs.
- Fuel with a posted octane rating of less than the recommended fuel. Using this fuel will lower (Continued)

#### Caution (Continued)

fuel economy and performance, and may decrease the life of the emissions catalyst.

#### **Fuel Additives**

TOP TIER Detergent Gasoline is highly recommended for use with your vehicle. If your country does not have TOP TIER Detergent Gasoline, add **ACDelco Fuel System Treatment** Plus-Gasoline to the vehicle's gasoline fuel tank at every oil change or 15 000 km (9,000 mi), whichever occurs first. TOP TIER Detergent Gasoline and ACDelco Fuel System Treatment Plus-Gasoline will help keep vour vehicle's engine fuel deposit free and performing optimally. If you are unable to obtain ACDelco Fuel System Treatment Plus - Gasoline, consult your dealer for the GM approved additive available in your country.

## Filling the Tank

An arrow on the fuel gauge indicates which side of the vehicle the fuel door is on. See *Fuel Gauge*  $\Rightarrow$  113.

## ⚠ Warning

Fuel vapors and fuel fires burn violently and can cause injury or death.

Follow these guidelines to help avoid injuries to you and others:

- Read and follow all the instructions on the fuel pump island.
- Turn off the engine when refueling.
- Keep sparks, flames, and smoking materials away from fuel.
- Do not leave the fuel pump unattended.
- Avoid using electronic devices while refueling.
- Do not re-enter the vehicle while pumping fuel.

(Continued)

### Warning (Continued)

- Keep children away from the fuel pump and never let children pump fuel.
- Before touching the fill nozzle, touch a metallic object to discharge static electricity from your body.
- Fuel can spray out if the fill nozzle is inserted too quickly. This spray can happen if the tank is nearly full, and is more likely in hot weather. Insert the fill nozzle slowly and wait for any hiss noise to stop before beginning to flow fuel.



To open the fuel door, push and release the rearward center edge of the door.

The capless refueling system does not have a fuel cap. Fully insert and latch the fill nozzle, begin fueling.

## ⚠ Warning

Overfilling the fuel tank by more than three clicks of a standard fill nozzle may cause:

- Vehicle performance issues, including engine stalling and damage to the fuel system.
- Fuel spills.

(Continued)

### Warning (Continued)

• Under certain conditions, fuel fires.

Be careful not to spill fuel. Wait five seconds after you have finished pumping before removing the fill nozzle. Clean fuel from painted surfaces as soon as possible. See *Exterior Care*  $\Rightarrow$  377. Push the fuel door closed until it latches.

## ⚠ Warning

If a fire starts while you are refueling, do not remove the fill nozzle. Shut off the flow of fuel by shutting off the pump or by notifying the station attendant. Leave the area immediately.

## Filling the Tank with a Portable Fuel Container

If the vehicle runs out of fuel and must be filled from a portable fuel container:



- 1. Locate the capless funnel adapter.
- 2. Insert and latch the funnel into the capless fuel system.

### **⚠** Warning

Attempting to refuel from a portable fuel container without using the funnel adapter may cause fuel spillage and damage the capless fuel system. This could cause a fire. You or others could be badly burned and the vehicle could be damaged.

3. Remove and clean the funnel adapter and return it to the storage location.

## Filling a Portable Fuel Container

## ⚠ Warning

Never fill a portable fuel container while it is in the vehicle. Static electricity discharge from the container can ignite the fuel vapor. You or others could be badly burned and the vehicle could be damaged. To help avoid injury to you and others:

- Dispense fuel only into approved containers.
- Do not fill a container while it is inside a vehicle, in a vehicle's trunk, in a pickup bed, or on any surface other than the ground.
- Bring the fill nozzle in contact with the inside of the fill opening before operating the nozzle.
   Maintain contact until filling is complete.
- Keep sparks, flames, and smoking materials away from fuel.

(Continued)

## Warning (Continued)

• Avoid using electronic devices while pumping fuel.

## Trailer Towing

## General Towing Information

Only use towing equipment that has been designed for the vehicle. Contact your dealer or trailering dealer for assistance with preparing the vehicle to tow a trailer. Read the entire section before towing a trailer.

To tow a disabled vehicle, see *Towing the Vehicle*  $\Rightarrow$  373. To tow the vehicle behind another vehicle such as a motor home, see *Recreational Vehicle Towing*  $\Rightarrow$  373.

# Driving Characteristics and Towing Tips

### ⚠ Warning

You can lose control when towing a trailer if the correct equipment is not used or the vehicle is not driven properly. For example, if the trailer is too heavy or the trailer brakes are inadequate for the load, the vehicle may not stop as expected. You and others could be seriously injured. The vehicle may also be damaged, and the repairs would not be covered by the vehicle warranty. Pull a trailer only if all the steps in this section have been followed. Ask your dealer for advice and information about towing a trailer with the vehicle.

#### **Driving with a Trailer**

Trailering is different than just driving the vehicle by itself. Trailering means changes in handling, acceleration, braking, durability, and fuel economy. Successful, safe trailering takes correct equipment, and it has to be used properly.

The following information has many time-tested, important trailering tips and safety rules. Many of these are important for your safety and that of your passengers. Read this section carefully before pulling a trailer.

When towing a trailer:

- Become familiar with and follow all state and local laws that apply to trailer towing. These requirements vary from state to state.
- State laws may require the use of extended side view mirrors. Even if not required, you should install extended side view mirrors if your visibility is limited or restricted while towing.
- Do not tow a trailer during the first 800 km (500 mi) of vehicle use to prevent damage to the engine, axle, or other parts.
- It is recommended to perform the first oil change before heavy towing.

- During the first 800 km (500 mi) of trailer towing, do not drive over 80 km/h (50 mph) and do not make starts at full throttle.

If equipped, the following driver assistance features should be turned off when towing a trailer:

- Adaptive Cruise Control (ACC)
- Super Cruise Control
- Lane Keep Assist (LKA)
- Park Assist
- Automatic Parking Assist (APA)
- Reverse Automatic Braking (RAB)

If equipped, the following driver assistance features should be turned to alert or off when towing a trailer:

- Automatic Emergency Braking (AEB)
- Intelligent Brake Assist (IBA)
- Front Pedestrian Braking (FPB)

If equipped with Lane Change Alert (LCA), the LCA detection zones that extend back from the side of the vehicle do not move further back when a trailer is towed. Use caution while changing lanes when towing a trailer.

If equipped with Rear Cross Traffic Alert (RCTA), use caution while backing up when towing a trailer, as the RCTA detection zones that extend out from the back of the vehicle do not move further back when a trailer is towed.

## **⚠** Warning

When towing a trailer, exhaust gases may collect at the rear of the vehicle and enter if the liftgate, trunk/hatch, or rear-most window is open.

When towing a trailer:

- Do not drive with the liftgate, trunk/hatch, or rear-most window open.
- Fully open the air outlets on or under the instrument panel.

  (Continued)

## Warning (Continued)

 Also adjust the climate control system to a setting that brings in only outside air. See "Climate Control Systems" in the Index.

For more information about carbon monoxide, see *Engine Exhaust* 

⇒ 234.

Towing a trailer requires experience. The combination of the vehicle and trailer is longer and not as responsive as the vehicle itself. Get used to the handling and braking of the combination by driving on a level road surface before driving on public roads.

The trailer structure, the tires, and the brakes must be all be rated to carry the intended cargo. Inadequate trailer equipment can cause the combination to operate in an unexpected or unsafe manner. Before driving, inspect all trailer hitch parts and attachments, safety chains, electrical connectors, lamps, tires, and mirrors. See *Towing Equipment*  $\Rightarrow$  301. If the trailer has electric brakes, start the combination moving and then manually apply the

trailer brake controller to check the trailer brakes work. During the trip, occasionally check that the cargo and trailer are secure and that the lamps and any trailer brakes are working.

## Towing with a Stability Control System

When towing, the stability control system might be heard. The system reacts to vehicle movement caused by the trailer, which mainly occurs during cornering. This is normal when towing heavier trailers.

#### **Following Distance**

Stay at least twice as far behind the vehicle ahead as you would when driving without a trailer. This can help to avoid heavy braking and sudden turns.

#### **Passing**

More passing distance is needed when towing a trailer. The combination of the vehicle and trailer will not accelerate as quickly and is much longer than the vehicle alone. It is necessary to go much farther beyond the passed vehicle before returning to the lane. Pass on level roadways. Avoid passing on hills if possible.

#### **Backing Up**

Hold the bottom of the steering wheel with one hand. To move the trailer to the left, move that hand to the left. To move the trailer to the right, move that hand to the right. Always back up slowly and, if possible, have someone guide you.

#### **Making Turns**

#### Caution

Turn more slowly and make wider arcs when towing a trailer to prevent damage to your vehicle. Making very sharp turns could cause the trailer to contact the vehicle.

Make wider turns than normal when towing, so trailer will not go over soft shoulders, over curbs, or strike road signs, trees, or other objects. Always signal turns well in advance. Do not steer or brake suddenly.

#### **Driving on Grades**

Reduce speed and shift to a lower gear before starting down a long or steep downhill grade. If the transmission is not shifted down, the brakes may overheat and result in reduced braking efficiency.

The vehicle can tow in D (Drive). Shift the transmission to a lower gear if the transmission shifts too often under heavy loads and/or hilly conditions.

When towing at higher altitudes, engine coolant will boil at a lower temperature than at lower altitudes. If the engine is turned off immediately after towing at high altitude on steep uphill grades, the vehicle could show signs similar to engine overheating. To avoid this, let the engine run, preferably on level ground, with the transmission in P (Park) for a few minutes before turning the engine off. If the overheat warning comes on, see *Engine Overheating*  $\Rightarrow$  326.

### **Parking on Hills**

## **⚠** Warning

To prevent serious injury or death, always park your vehicle and trailer on a level surface when possible.

When parking your vehicle and your trailer on a hill:

- Press the brake pedal, but do not shift into P (Park) yet. Turn the wheels into the curb if facing downhill or into traffic if facing uphill.
- 2. Have someone place chocks under the trailer wheels.
- When the wheel chocks are in place, gradually release the brake pedal to allow the chocks to absorb the load of the trailer.
- Reapply the brake pedal. Then apply the parking brake and shift into P (Park).
- 5. Release the brake pedal.

#### **Leaving After Parking on a Hill**

- 1. Apply and hold the brake pedal.
  - Start the engine.

- Shift into a gear.
- Release the parking brake.
- 2. Let up on the brake pedal.
- 3. Drive slowly until the trailer is clear of the chocks.
- 4. Stop and have someone pick up and store the chocks.

# Launching and Retrieving a Boat Backing the Trailer into the Water

#### **⚠** Warning

- Have all passengers get out of the vehicle before backing onto the sloped part of the ramp.
   Lower the driver and passenger side windows before backing onto the ramp. This will provide a means of escape in the unlikely event the vehicle slides into the water.
- If the boat launch surface is slippery, have the driver remain in the vehicle with the brake pedal applied while the boat is being launched. The boat launch can be especially slippery at low (Continued)

#### Warning (Continued)

tide when part of the ramp was previously submerged at high tide. Do not back onto the ramp to launch the boat if you are not sure the vehicle can maintain traction.

 Do not move the vehicle if someone is in the path of the trailer. Some parts of the trailer might be underwater and not visible to people who are assisting in launching the boat.

Disconnect the wiring to the trailer before backing the trailer into the water to prevent damage to the electrical circuits on the trailer. Reconnect the wiring to the trailer after removing the trailer from the water. If the trailer has electric brakes that can function when the trailer is submerged, it might help to leave the electrical trailer connector attached to maintain trailer brake functionality while on the boat ramp.

To back the trailer into the water:

- 1. If equipped, place the vehicle in four-wheel-drive high.
- 2. Slowly back down the boat ramp until the boat is floating, but no further than necessary.
- 3. Press and hold the brake pedal, but do not shift into P (Park) yet.
- 4. Have someone place chocks under the front wheels of the vehicle.
- 5. Gradually release the brake pedal to allow the chocks to absorb the load of the trailer.
- Reapply the brake pedal. Then apply the parking brake and shift into P (Park).
- 7. Release the brake pedal.

#### **Pulling the Trailer from the Water**

- 1. Press and hold the brake pedal.
- 2. Start the engine and shift into
- 3. Release the parking brake.

a gear.

- 4. Let up on the brake pedal.
- 5. Drive slowly until the tires are clear of the chocks.
- 6. Stop and have someone pick up and store the chocks.

- 7. Slowly pull the trailer from the water.
- 8. Once the vehicle and trailer have been driven from the sloped part of the boat ramp, the vehicle can be shifted from four-wheel-drive high. Shift into the drive mode that is appropriate for the road conditions.

#### Caution

If the vehicle tires begin to spin and the vehicle begins to slide toward the water, remove your foot from the accelerator pedal and apply the brake pedal. Seek help to have the vehicle towed up the ramp.

## Maintenance when Trailer Towing

The vehicle needs service more often when used to tow trailers. See *Maintenance Schedule ⇔* 387. It is especially important to check the automatic transmission fluid, engine oil, axle lubricant, belts, cooling system, and brake system before and during each trip.

Check periodically that all nuts and bolts on the trailer hitch are tight.

## **Engine Cooling when Trailer Towing**

The cooling system may temporarily overheat during severe operating conditions. See *Engine Overheating* ⇒ 326.

## **Trailer Towing**

#### Caution

Towing a trailer improperly can damage the vehicle and result in costly repairs not covered by the vehicle warranty. To tow a trailer correctly, follow the directions in this section and see your dealer for important information about towing a trailer with the vehicle.

Trailering is different than just driving the vehicle by itself. Trailering means changes in handling, acceleration, braking, durability, and fuel economy. Successful, safe trailering takes correct equipment, and it has to be used properly.

The following information has many time-tested, important trailering tips and safety rules. Many of these are important for your safety and that of your passengers. Read this section carefully before pulling a trailer.

#### **Trailer Weight**

## **⚠** Warning

Never exceed the towing capacity for your vehicle.

Safe trailering requires monitoring the weight, speed, altitude, road grades, outside temperature, dimensions of the front of the trailer, and how frequently the vehicle is used to tow a trailer.

#### **Trailering Weight Ratings**

When towing a trailer, the combined weight of the vehicle, vehicle contents, trailer, and trailer contents must be below all of the maximum weight ratings for the vehicle, including:

- GCWR: Gross Combined Weight Rating
- GVWR: Gross Vehicle Weight Rating

- Maximum Trailer Weight Rating
- GAWR-RR: Gross Axle Weight Rating-Rear
- Maximum Trailer Tongue Weight Rating

See "Weight-Distributing Hitch Adjustment" under *Towing Equipment* 

⇒ 301 to determine if equalizer bars are required to obtain the maximum trailer weight rating.

See "Trailer Brakes" under *Towing Equipment*  $\Rightarrow$  301 to determine if brakes are required based on your trailer's weight.

The only way to be sure the weight is not exceeding any of these ratings is to weigh the tow vehicle and trailer combination, fully loaded for the trip, getting individual weights for each of these items.

A trailering information label on the driver's side door B-pillar shows tow rating information for your vehicle.

## ⚠ Warning

You and others could be seriously injured or killed if the trailer is too heavy or the trailer brakes are inadequate for the load. The vehicle may be damaged, and the repairs would not be covered by the vehicle warranty.

Only tow a trailer if all the steps in this section have been followed. Ask your dealer for advice and information about towing a trailer.

## Gross Combined Weight Rating (GCWR)

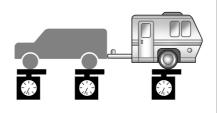
GCWR is the total allowable weight of the completely loaded vehicle and trailer including any fuel, passengers, cargo, equipment, and accessories. Do not exceed the GCWR for your vehicle. The GCWR for the vehicle is on the Trailering Information Label.

To check that the weight of the vehicle and trailer are within the GCWR for the vehicle, follow these steps:

- 1. Start with the "curb weight" from the Trailering Information Label.
- 2. Add the weight of the trailer loaded with cargo and ready for the trip.
- 3. Add the weight of all passengers.
- 4. Add the weight of all cargo in the vehicle.
- Add the weight of hitch hardware such as a draw bar, ball, load equalizer bars, or sway bars.
- Add the weight of any accessories or aftermarket equipment added to the vehicle.

The resulting weight cannot exceed the GCWR value shown on the Trailering Information Label.

The gross combined weight can also be confirmed by weighing the vehicle and trailer on a public scale. The vehicle and trailer should be loaded for the trip with passengers and cargo.



## Gross Vehicle Weight Rating (GVWR)

For information about the vehicle's maximum load capacity, see *Vehicle Load Limits* ⇒ 224. When calculating the GVWR with a trailer attached, the trailer tongue weight must be included as part of the weight the vehicle is carrying.

#### **Maximum Trailer Weight**

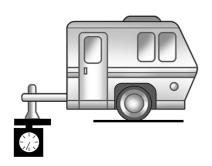
The maximum trailer weight rating is calculated assuming the tow vehicle has a driver, a front seat passenger, and all required trailering equipment. This value represents the heaviest trailer the vehicle can tow, but it may

be necessary to reduce the trailer weight to stay within the GCWR, GVWR, maximum trailer tongue load, or GAWR-RR for the vehicle.

A step bumper trailer hitch can only support a total trailer weight up to 2 271 kg (5,000 lb). If a trailer hitch ball is added to the step bumper, check the hitch ball rating to be sure it is higher than the total trailer weight.

## Maximum Trailer Tongue Weight Rating

The Maximum Trailer Tongue Weight Rating is the allowable trailer tongue weight that the vehicle can support using a conventional trailer hitch. It may be necessary to reduce the overall trailer weight to stay within the maximum trailer tongue weight rating while still maintaining the correct trailer load balance.



The Maximum Trailer Tongue Weight Rating for a conventional trailer hitch is shown on the Trailering Information Label.

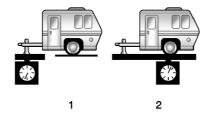
Do not exceed a maximum trailer tongue weight of 567 kg (1,250 lb) for a conventional trailer hitch.

The trailer tongue weight contributes to the Gross Vehicle Weight (GVW). GVW includes the curb weight of your vehicle, any passengers, cargo, equipment and the trailer tongue weight. Vehicle options, passengers, cargo, and equipment reduce the maximum allowable tongue weight

the vehicle can carry, which also reduces the maximum allowable trailer weight.

#### **Trailer Load Balance**

The correct trailer load balance must be maintained to ensure trailer stability. Incorrect load balance is a leading cause of trailer sway.



The trailer tongue weight (1) should be 10–15% of the total loaded trailer weight (2). Some specific trailer types, such as boat trailers, fall outside of this range. Always refer to the trailer owner's manual for the recommended

trailer tongue weight for each trailer. Never exceed the maximum loads for your vehicle, hitch and trailer.

The trailer load balance percentage is calculated as: weight (1) divided by weight (2) times 100.

After loading the trailer, separately weigh the trailer and then the trailer tongue and calculate the trailer load balance percentage to see if the weights and distribution are appropriate for your vehicle. If the trailer weight is too high, it may be possible to transfer some of the cargo into your vehicle. If the trailer tongue weight is too high or too low, it may be possible to rearrange some of the cargo inside of the trailer.

Do not exceed the maximum allowable tongue weight for your vehicle. Use the shortest hitch extension available to position the hitch ball closer to your vehicle. This will help reduce the effect of the trailer tongue weight on the trailer hitch and the rear axle.

If a cargo carrier is used in the trailer hitch receiver, choose a carrier that positions the load as close to the vehicle as possible. Make sure the total weight, including the carrier, is no more than half of the maximum allowable tongue weight for the vehicle or 227 kg (500 lb), whichever is less.

## Rear Gross Axle Weight Rating (GAWR-RR)

The GAWR-RR is the total weight that can be supported by the rear axle of the vehicle. Do not exceed the GAWR-RR for the vehicle, with the tow vehicle and trailer fully loaded for the trip including the weight of the trailer tongue. If using a weight-distributing hitch, do not exceed the GAWR-RR after applying the weight distribution spring bars.



The GAWR-RR for the vehicle is on the Trailering Information Label.

Ask your dealer for trailering information or assistance.

# **Towing Equipment**Hitches

## **⚠** Warning

In order to avoid serious injury or property damage, always follow the hitch manufacturer's instructions when securing your draw bar/coupling device to the vehicle's hitch receiver.

(Continued)

#### Warning (Continued)

Ensure that the draw bar/coupling device is secured with a locking retainer pin or other means such that rotation of the pin or locking mechanism will not cause the pin to back out or loosen during use. Failure to correctly secure the draw bar/coupling device to the receiver can result in separation of the hitch/receiver while towing.

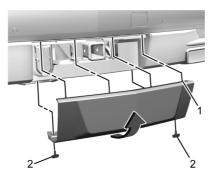
Always use the correct hitch equipment for your vehicle. Crosswinds, large trucks going by, and rough roads can affect the trailer and the hitch

Proper hitch equipment for your vehicle helps maintain control of the vehicle-trailer combination. Many trailers can be towed using a weight-carrying hitch which has a coupler latched to the hitch ball, or a tow eye latched to a pintle hook. Other trailers may require a weight-distributing hitch that uses spring bars to distribute the trailer tongue weight between your vehicle

and trailer axles. See "Maximum Trailer Tongue Weight Rating" under *Trailer Towing* ⇔ 297 for weight limits with various hitch types.

Never attach rental hitches or other bumper-type hitches. Only use frame-mounted hitches that do not attach to the bumper.

#### **Hitch Cover**



To remove hitch cover, if equipped:

- 1. Remove the two fasteners on the lower tabs (2).
- 2. Pull the lower edge of the cover to about a 45 degree angle.
- 3. Pull the cover upward to disengage the upper attachments (1).

To reinstall hitch cover:

- 1. Hold cover at a 45 degree angle to the vehicle and push the upper tabs into the slots in the bumper.
- Push the bottom of the cover forward until the lower tabs line up with the lower slots.

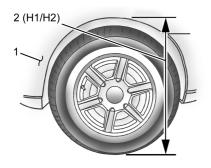
- 3. Snap the hitch cover into place by pushing the upper corners forward (1).
- 4. Reinstall the two fasteners on the lower tabs (2).

Consider using mechanical sway controls with any trailer. Ask a trailering professional about sway controls or refer to the trailer manufacturer's recommendations and instructions.

## Weight-Distributing Hitch Adjustment

A weight-distributing hitch may be useful with some trailers. Use the following guidelines to determine if a weight-distributing hitch should be used.

Trailer Weight	Weight-Distributing Hitch Usage	Hitch Distribution
Up to 2 720 kg (6,000 lb)	Not Required	50%
Over 2 720 kg (6,000 lb)	Required	50%



- 1. Front of Vehicle
- $2. \ H1/H2 \ Body \ to \ Ground \ Distance$

#### **Towing**

- 1. Position the truck so that the trailer is ready to connect (Keep trailer detached).
- 2. Measure the height of the top of the front wheel opening at the fender to the ground (H1).
- 3. Attach the vehicle to the trailer, do not attach weight distribution bars at this time.
- 4. Measure the height of the top of the front wheel opening on the fender to the ground (H2).

- 5. Install and adjust the tension in the weight distributing bars per the manufacturers' recommendations so that the height of the front fender is approximately H2-[(H2-H1)/2] (half way between the two measured ride heights).
- Visually inspect the trailer and weight distributing hitch to ensure that the manufacturers' recommendations have been met.

Measurement	Height Example 1500 (mm)
HI	1000
H2	1050
H2-H1	50
(H2-H1)/2	25
H2- [(H2-H1)/2]	1025

## **Towing with the Four Corner Air Suspension System**

- 1. Adjust the vehicle air suspension to "Normal Ground Clearance Height."
- 2. Position the truck so that the trailer is ready to connect (Keep trailer detached).
- 3. Enable air suspension 'Service Mode' in the center infotainment screen under Settings/Vehicle/ Suspension.
- 4. Measure the height of the top of the front wheel opening at the fender to the ground (H1).
- 5. Attach the vehicle to the trailer, do not attach weight distribution bars at this time.

- 6. Measure the height of the top of the front wheel opening on the fender to the ground (H2).
- 7. Install and adjust the tension in the weight distributing bars per the manufacturers' recommendations so that the height of the front fender is approximately H2-[(H2-H1)/3] (1/3 between the two measured ride heights, below the secondary ride height {H2}).
- 8. Disable air suspension air suspension "Service Mode."
- 9. Air suspension will automatically adjust ride height following step 8.

10. Visually inspect the trailer and weight-distributing hitch to ensure that the manufacturers' recommendations have been met.

Measurement	Height Example 1500 (mm)
HI	1 000
H2	1 060
H2-H1	60
(H2-H1)/3	20
H2-[(H2-H1)/3]	1 040

#### **Tires**

- Do not tow a trailer while using a compact spare tire on the vehicle.

#### **Safety Chains**

Always attach chains between the vehicle and the trailer, and attach the chains to the holes on the trailer hitch platform. Instructions about safety chains may be provided by the hitch manufacturer or by the trailer manufacturer.

If the trailer being towed weighs up to 2 271 kg (5,000 lb) with a factory-installed step bumper, safety chains may be attached to the attaching points on the bumper; otherwise, safety chains should be attached to holes on the trailer hitch.

Cross the safety chains under the tongue of the trailer to help prevent the tongue from contacting the road if it becomes separated from the hitch. Always leave just enough slack so the combination can turn. Never allow safety chains to drag on the ground.

#### **Trailer Brakes**

Loaded trailers over 900 kg (2,000 lb) must be equipped with brake systems and with brakes for each axle. Trailer

braking equipment conforming to Canadian Standards Association (CSA) requirement CAN3-D313, or its equivalent, is recommended.

State or local regulations may require trailers to have their own braking system if the loaded weight of the trailer exceeds certain minimums that can vary from state to state. Read and follow the instructions for the trailer brakes so they are installed, adjusted, and maintained properly. Never attempt to tap into your vehicle's hydraulic brake system. If you do, both the vehicle anti-lock brakes and the trailer brakes may not function, which could result in a crash.

### **Trailer Wiring Harness**

The seven-pin trailer connector is mounted in the bumper. This connector can be plugged into a seven-pin universal heavy-duty trailer connector available through your dealer.

Use only a round, seven-wire connector with flat blade terminals meeting SAE J2863 specifications for proper electrical connectivity.

The seven-wire harness contains the following trailer circuits:

- Yellow/Grey: Left Stop/Turn Signal
- Green/Violet: Right Stop/Turn Signal
- Grey/Brown: Taillamps
- White: Ground
- White/Green: Back-up Lamps
- Red/Green: Battery Feed
- Dark Blue: Trailer Brake

To help charge a remote (non-vehicle) battery, change drive mode to Tow Haul. If the trailer is too light for Tow/ Haul Mode, turn on the headlamps to help charge the battery.

## Electric Brake Control Wiring Provisions

These wiring provisions are included with the vehicle as part of the trailer wiring package. These provisions are for an electric brake controller.

The harness should be installed by your dealer or a qualified service center.

Refer to the aftermarket electric trailer brake controller owner's manual to determine wire color coding of the electric trailer brake controller. The wire colors on the brake controller may be different from the vehicle.

#### **Trailer Lamps**

Always check all trailer lamps are working at the beginning of each trip, and periodically on longer trips.

## Turn Signals When Towing a Trailer

When properly connected, the trailer turn signals should will illuminate to indicate the vehicle is turning, changing lanes, or stopping. When towing a trailer, the arrows on the instrument cluster will illuminate even if the trailer is not properly connected or the bulbs are burned out.

#### Tow/Haul Mode

For instructions on how to enter Tow/ Haul mode, see *Tow/Haul Mode* \$\triangle 240.

Tow/Haul assists when pulling a heavy trailer or a large or heavy load.

Tow/Haul Mode is designed to be most effective when the vehicle and trailer combined weight is at least 75% of the vehicle's Gross Combined Weight Rating (GCWR). See "Maximum Trailer Weight" under *Trailer Towing* ⇔ 297.

Tow/Haul Mode is most useful when towing a heavy trailer or carrying a large or heavy load:

- through rolling terrain
- in stop-and-go traffic
- in busy parking lots

Operating the vehicle in Tow/Haul Mode when lightly loaded or not towing will not cause damage; however, it is not recommended and may result in unpleasant engine and transmission driving characteristics and reduced fuel economy.

## **Integrated Trailer Brake Control System**

The vehicle may have an Integrated Trailer Brake Control (ITBC) system for use with electric trailer brakes or most electric over hydraulic trailer brake systems. These instructions apply to both types of electric trailer brakes.



This symbol is on the Trailer Brake Control Panel on vehicles with an ITBC system. The power output to the trailer brakes is proportional to the amount of vehicle braking. This available power output to the trailer brakes can be adjusted to a wide range of trailering situations.

The ITBC system is integrated with the vehicle's brake, anti-lock brake, and StabiliTrak/Electronic Stability Control (ESC) systems. In trailering conditions that cause the vehicle's anti-lock brake or StabiliTrak/ESC systems to activate, power sent to the trailer's brakes will be automatically adjusted to minimize trailer wheel lock-up. This does not imply that the trailer has StabiliTrak/ESC.

If the vehicle's brake, anti-lock brake, or StabiliTrak systems are not functioning properly, the ITBC system may not function fully or at all. Make sure all of these systems are fully operational to allow the ITBC system to function properly.

The ITBC system is powered through the vehicle's electrical system. Turning the ignition off will also turn off the ITBC system. The ITBC system is fully functional only when the ignition is in ON/RUN.

## ⚠ Warning

Connecting a trailer that has an air brake system may result in reduced or complete loss of trailer braking, including increased stopping distance or trailer instability which could result in serious injury, death, or property damage. Only use the ITBC system with electric or electric over hydraulic trailer brake systems.

#### **Trailer Brake Control Panel**



- 1. Manual Trailer Brake Apply Lever
- 2. Trailer Symbol
- 3. Trailer Gain Adjustment Buttons

The ITBC control panel is on the instrument panel to the left of the steering column. The control panel allows adjustment to the amount of output, referred to as Trailer Gain, available to the trailer brakes and allows manual application of the trailer brakes. Use the ITBC control panel and the DIC trailer brake display page to adjust and display power output to the trailer brakes.

#### **Trailer Brake DIC Display Page**

The ITBC display page indicates:

- Trailer Gain setting
- Output to the trailer brakes
- Trailer connection
- System operational status.

#### To display:

- Scroll through the DIC menu pages
- Press a Trailer Gain (+) or (-) button
- Activate the Manual Trailer Brake Apply Lever

#### TRAILER GAIN:

Press a Trailer Gain button to recall the current Trailer Gain setting. Each press and release of the gain buttons will then change the Trailer Gain setting. Press the Trailer Gain (+) or (-) to adjust. Press and hold to continuously adjust the Trailer Gain. To turn the output to the trailer off, adjust the Trailer Gain setting to 0.0. This setting can be adjusted from 0.0 to 10.0 with a trailer connected or disconnected.

TRAILER OUTPUT: This displays anytime a trailer with electric brakes is connected. Output to the trailer brakes is based on the amount of vehicle braking present and relative to the Trailer Gain setting. Output is displayed from 0 to 100% for each gain setting.

The Trailer Output will indicate "- - - - -" on the Trailer Brake Display Page whenever the following occur:

- No trailer is connected.
- A trailer without electric brakes is connected, no DIC message will display
- A trailer with electric brakes has become disconnected, a CHECK TRAILER WIRING message displays on the DIC

- There is a fault present in the wiring to the trailer brakes, a CHECK TRAILER WIRING message displays on the DIC
- The ITBC system is not working due to a fault, a SERVICE TRAILER BRAKE SYSTEM message displays in the DIC

#### **Manual Trailer Brake Apply Lever**

Slide this lever right to apply the trailer's electric brakes independent of the vehicle's brakes. Use this lever to adjust Trailer Gain to achieve the proper power output to the trailer brakes. The trailer's and the vehicle's brake lamps will come on when either vehicle brakes or manual trailer brakes are applied and properly connected.

#### **Trailer Gain Adjustment Procedure**

Trailer Gain should be set for a specific trailering condition and it must be readjusted anytime vehicle loading, trailer loading, or road surface conditions change.

## **⚠** Warning

Trailer brakes that are over-gained or under-gained may not stop the vehicle and the trailer as intended and can result in a crash. Always follow the instructions to set the Trailer Gain for the proper trailer stopping performance.

To adjust Trailer Gain for each towing condition:

 Drive the vehicle with the trailer attached on a level road surface representative of the towing condition and free of traffic at about 32 to 40 km/h (20 to 25 mph) and fully apply the Manual Trailer Brake apply lever.

#### Note

Adjusting Trailer Gain at speeds lower than 32 to 40 km/h (20 to 25 mph) may result in an incorrect gain setting.

2. Adjust the Trailer Gain, using the Trailer Gain adjustment buttons, to just below the point of trailer

wheel lock-up, indicated by trailer wheel squeal or tire smoke when a trailer wheel locks.

#### Note

Trailer wheel lock-up may not occur if towing a heavily loaded trailer. In this case, adjust the Trailer Gain to the highest allowable setting for the towing condition.

 Readjust Trailer Gain any time vehicle loading, trailer loading, or road surface conditions change or if trailer wheel lock-up is noticed at any time while towing.

#### Other ITBC-Related DIC Messages

TRAILER BRAKES CONNECTED: This message will briefly display when a trailer with electric brakes is first connected to the vehicle. This message will automatically turn off in about 10 seconds. This message can be acknowledged before it automatically turns off.

CHECK TRAILER WIRING: This message will display if:

- The ITBC system first determines connection to a trailer with electric brakes and then the trailer harness becomes disconnected the vehicle.
  - If the disconnect occurs while the vehicle is stationary, this message will automatically turn off in about 30 seconds. This message will also turn off if it is acknowledged or if the trailer harness is reconnected.
  - If the disconnect occurs while the vehicle is moving, this message will continue until the ignition is turned off. This message will also turn off if it is acknowledged or if the trailer harness is reconnected.
- There is an electrical fault in the wiring to the trailer brakes. This message will continue as long as there is an electrical fault in the trailer wiring. This message will also turn off if it is acknowledged.

To determine whether the electrical fault is on the vehicle side or trailer side of the trailer wiring harness connection:

- 1. Disconnect the trailer wiring harness from the vehicle.
- 2. Turn the ignition off.

- 3. Wait 10 seconds, then turn the ignition back to RUN.
- 4. If the CHECK TRAILER WIRING message reappears, the electrical fault is on the vehicle side.
  If the CHECK TRAILER WIRING message only reappears when connecting the trailer wiring harness to the vehicle, the electrical fault is on the trailer side.

SERVICE TRAILER BRAKE SYSTEM: This message will display when there is a problem with the ITBC system. If this message continues over multiple ignition cycles, there is a problem with the ITBC system. Have the vehicle serviced.

If either the CHECK TRAILER WIRING or SERVICE TRAILER BRAKE SYSTEM message displays while driving, the ITBC system may not be fully functional or may not function at all. When traffic conditions allow, carefully pull the vehicle over to the side of the road and turn the ignition off. Check the wiring connection to the trailer and turn the ignition back

on. If either of these messages continues, either the vehicle or trailer needs service.

A GM dealer may be able to diagnose and repair problems with the trailer. However, any diagnosis and repair of the trailer is not covered under the vehicle warranty. Contact your trailer dealer for assistance with trailer repairs and trailer warranty information.

### **Trailer Sway Control (TSC)**

Vehicles with StabiliTrak have a Trailer Sway Control (TSC) feature. Trailer sway is unintended side-to-side motion of a trailer while towing. If the vehicle is towing a trailer and the TSC detects that sway is increasing, the vehicle brakes are selectively applied at each wheel, to help reduce excessive trailer sway. If equipped with the Integrated Trailer Brake Control (ITBC) system, and the trailer has an electric brake system, StabiliTrak may also apply the trailer brakes.





If TSC is enabled, the Traction Control System (TCS)/StabiliTrak warning light will flash on the instrument cluster. Reduce vehicle speed by gradually removing your foot from the accelerator. If trailer sway continues, StabiliTrak can reduce engine torque to help slow the vehicle. TSC will not function if StabiliTrak is turned off. See *Traction Control/Electronic Stability Control* ⇒ 247.

## 

Trailer sway can result in a crash and in serious injury or death, even if the vehicle is equipped with TSC.

(Continued)

### Warning (Continued)

If the trailer begins to sway, reduce vehicle speed by gradually removing your foot from the accelerator. Then pull over to check the trailer and vehicle to help correct possible causes, including an improperly or overloaded trailer, unrestrained cargo, improper trailer hitch configuration, or improperly inflated or incorrect vehicle or trailer tires. See *Towing Equipment*  $\Rightarrow$  301 for trailer ratings and hitch setup recommendations.

### Aftermarket Electronic Trailer Sway Control Devices

Some trailers may come equipped with an electronic device designed to reduce or control trailer sway. Aftermarket equipment manufacturers also offer similar devices that connect to the wiring between the trailer and the vehicle. These devices may interfere with the vehicle's trailer brake systems or other systems, including integrated anti-sway systems, if equipped. Messages related

to trailer connections or trailer brakes could appear on the DIC. The effects of these aftermarket devices on vehicle handling or trailer brake performance is not known.

## **⚠** Warning

Use of aftermarket electronic trailer sway control devices could result in reduced trailer brake performance, loss of trailer brakes, or other malfunctions, and result in a crash. You or others could be seriously injured or killed. Before using one of these devices:

- Ask the device or trailer manufacturer if the device has been thoroughly tested for compatibility with the make, model, and year of your vehicle and any optional equipment installed on your vehicle.
- Before driving, check the trailer brakes are working properly, if equipped. Drive the vehicle with the trailer attached on a level road surface that is free of traffic at about 32-40 km/h

(Continued)

### Warning (Continued)

(20-25 mph) and fully apply the manual trailer brake apply lever. Also, check the trailer brake lamps and other lamps are functioning correctly.

 If the trailer brakes are not operating properly at any time, or if a DIC message indicates problems with the trailer connections or trailer brakes, carefully pull the vehicle over to the side of the road when traffic conditions allow.

#### **Trailer Tires**

Special Trailer (ST) tires differ from vehicle tires. Trailer tires are designed with stiff sidewalls to help prevent sway and to support heavy loads. These features can make it difficult to determine if the trailer tire pressures are low only based on a visual inspection.

Always check all trailer tire pressures before each trip when the tires are cool. Low trailer tire pressure is a leading cause of trailer tire blow-outs.

Trailer tires deteriorate over time. The trailer tire sidewall will show the week and year the tire was manufactured. Many trailer tire manufacturers recommend replacing tires more than six years old.

Overloading is another leading cause of trailer tire blow-outs. Never load your trailer with more weight than the tires are designed to support. The load rating is located on the trailer tire sidewall.

Always know the maximum speed rating for the trailer tires before driving. This may be significantly lower than the vehicle tire speed rating. The speed rating may be on the trailer tire sidewall. If the speed rating is not shown, the default trailer tire speed rating is 105 km/h (65 mph).

# Conversions and Add-Ons

## Add-On Electrical Equipment

### **⚠** Warning

The Data Link Connector (DLC) is used for vehicle service and Emission Inspection/Maintenance testing. See Malfunction Indicator Lamp (Check Engine Light) ⇒ 117. A device connected to the DLC — such as an aftermarket fleet or driver-behavior tracking device — may interfere with vehicle systems. This could affect vehicle operation and cause a crash. Such devices may also access information stored in the vehicle's systems.

#### Caution

Some electrical equipment can damage the vehicle or cause components to not work and would (Continued)

#### Caution (Continued)

not be covered by the vehicle warranty. Always check with your dealer before adding electrical equipment.

#### Warning

Certain mobile radio equipment, like amplifiers and antennas used for two-way communication, can interfere with some vehicle systems. Always ensure this equipment is supplied with proper local grounding. Follow all of the instructions that came with the equipment and see your GM dealer for additional mobile radio installation instructions.

Add-on equipment can drain the vehicle's 12-volt battery, even if the vehicle is not operating.

The vehicle has an airbag system. Before attempting to add anything

electrical to the vehicle, see Servicing the Airbag-Equipped Vehicle  $\ \ \ 74$  and Adding Equipment to the Airbag-Equipped Vehicle  $\ \ 74$ .

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## General Information

For service and parts needs, visit your dealer. You will receive genuine parts and trained and supported service people.

## Accessories and Modifications

Adding non-dealer accessories or making modifications to the vehicle can affect vehicle performance and safety, including such things as airbags, braking, stability, ride and handling, emissions systems, aerodynamics, durability, and electronic systems like antilock brakes, traction control, and stability control. These accessories or modifications could even cause malfunction or damage not covered by the vehicle warranty.

Damage to suspension components caused by modifying vehicle height outside of factory settings will not be covered by the vehicle warranty.

Damage to vehicle components resulting from modifications or the installation or use of non-GM certified parts, including control module or software modifications, is not covered under the terms of the vehicle warranty and may affect remaining warranty coverage for affected parts.

GM Accessories are designed to complement and function with other systems on the vehicle. See your dealer to accessorize the vehicle using genuine GM Accessories installed by a dealer technician.

## Vehicle Checks

## Doing Your Own Service Work

### **⚠** Warning

It can be dangerous to work on your vehicle if you do not have the proper knowledge, service manual, tools, or parts. Always follow owner's manual procedures and

### Warning (Continued)

consult the service manual for your vehicle before doing any service work

If doing some of your own service work, use the proper service manual. It tells you much more about how to service the vehicle than this manual can.

This vehicle has an airbag system. Before attempting to do your own service work, see *Servicing the Airbag-Equipped Vehicle* 

74.

Keep a record with all parts receipts and list the mileage and the date of any service work performed.

#### Caution

Even small amounts of contamination can cause damage to vehicle systems. Do not allow contaminants to contact the fluids, reservoir caps, or dipsticks.

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#### Hood

## ⚠ Warning

For vehicles with auto engine stop/ start, turn the vehicle off before opening the hood. If the vehicle is on, the engine will start when the hood is opened. You or others could be injured.

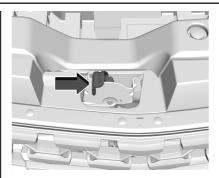
## **⚠** Warning

Components under the hood can get hot from running the engine. To help avoid the risk of burning unprotected skin, never touch these components until they have cooled, and always use a glove or towel to avoid direct skin contact.

Clear any snow from the hood before opening.

#### To open the hood:

 Pull the hood release lever with the symbol. It is on the lower left side of the instrument panel.



- Go to the front of the vehicle and locate the secondary release lever under the front center of the hood.
   Push the secondary hood release lever to the right to release.
- After you have partially lifted the hood, the gas strut system will automatically lift the hood and hold it in the fully open position.

#### To close the hood:

- Before closing the hood, be sure all filler caps are on properly, and all tools are removed.
- 2. Pull the hood down until the strut system is no longer holding up the hood.

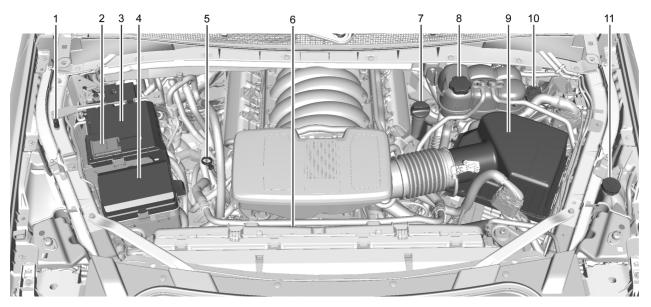
Allow the hood to fall. Check to make sure the hood is latched completely. Repeat this process with additional force if necessary.

## ⚠ Warning

Do not drive the vehicle if the hood is not latched completely. The hood could open fully, block your vision, and cause a crash. You or others could be injured. Always close the hood completely before driving.

The Driver Information Center (DIC) will display a message if the hood is not fully closed, and the vehicle is moving. Stop and turn off the vehicle, check the hood for obstructions, and close the hood again. Check to see if the message still appears on the DIC.

## **Engine Compartment Overview**



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- 1. Remote Negative (-) Location. See *Jump Starting* \$\dip 370.
- 3. *Battery ⇒ 331*.
- 4. Engine Compartment Fuse Block 

  ⇒ 337.
- 5. Engine Oil Dipstick. See "Checking Engine Oil" under *Engine Oil* ⇔ 318.
- 6. Engine Cooling Fans (Out of View). See *Cooling System* \$\dip 323\$.
- 8. Coolant Surge Tank and Pressure Cap. See *Cooling System ⇒ 323*.
- 10. Brake Fluid Reservoir. See *Brake Fluid* \$\dip 330.

## **Engine Oil**

To ensure proper engine performance and long life, careful attention must be paid to engine oil. Following these simple, but important steps will help protect your investment:

- Use engine oil approved to the proper specification and of the proper viscosity grade. See "Selecting the Right Engine Oil" in this section.
- Check the engine oil level regularly and maintain the proper oil level.
   See "Checking Engine Oil" and "When to Add Engine Oil" in this section.
- Change the engine oil at the appropriate time. See *Engine Oil Life System* \$ 320.
- Always dispose of engine oil properly. See "What to Do with Used Oil" in this section.

### **Checking Engine Oil**

If equipped, the ENGINE OIL LOW ADD OIL message displays when the engine oil level may be too low. Check the oil level before filling to the recommended level. If the oil is not low and this message remains on, see your dealer.

Check the engine oil level regularly, every 650 km (400 mi), especially prior to a long trip. The engine oil dipstick handle is a loop. See *Engine*Compartment Overview 

317 for the location.

## **⚠** Warning

The engine oil dipstick handle may be hot; it could burn you. Use a towel or glove to touch the dipstick handle.

Follow these guidelines:

• To get an accurate reading, park the vehicle on level ground. Check the engine oil level after the engine has been off for at least two hours. Checking the engine oil level on steep grades or too soon after engine shutoff can result in incorrect readings. Accuracy improves when checking a cold engine prior to starting. Remove the dipstick and check the level.

• If unable to wait two hours, the engine must be off for at least 15 minutes if the engine is warm, or at least 30 minutes if the engine is not warm. Pull out the dipstick, wipe it with a clean paper towel or cloth, then push it back in all the way. Remove it again, keeping the tip down, and check the level.

### When to Add Engine Oil



If the oil is below the cross-hatched area at the tip of the dipstick and the engine has been off for at least 15 minutes, add 1 L (1 qt) of the recommended oil and then recheck the level. See "Selecting the Right Engine Oil" later in this section for an explanation of what kind of oil to use. For engine oil crankcase capacity, see Capacities and Specifications \$\phi\$ 398.

#### Caution

Do not add too much oil. Oil levels above or below the acceptable operating range shown on the dipstick are harmful to the engine. If the oil level is above the operating range (i.e., the engine has so much oil that the oil level gets above the cross-hatched area that shows the proper operating range), the engine could be damaged. Drain the excess oil or limit driving of the vehicle, and seek a service professional to remove the excess oil.

See Engine Compartment Overview  $\Rightarrow$  317 for the location of the engine oil fill cap.

Add enough oil to put the level somewhere in the proper operating range. Push the dipstick all the way back in when through.

#### Selecting the Right Engine Oil

Selecting the right engine oil depends on both the proper oil specification and viscosity grade. See *Recommended Fluids and Lubricants* \$\pi\$ 394.

#### **Specification**

Use full synthetic engine oils that meet the dexos1 specification. Engine oils that have been approved by GM as meeting the dexos1 specification are marked with the dexos1 approved logo.



#### Caution

Failure to use the recommended engine oil or equivalent can result in engine damage not covered by the vehicle warranty.

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#### **Viscosity Grade**

Use SAE 0W-20 viscosity grade engine oil.

When selecting an oil of the appropriate viscosity grade, it is recommended to select an oil of the correct specification. See "Specification" earlier in this section.

## Engine Oil Additives/Engine Oil Flushes

Do not add anything to the oil. The recommended oils meeting the dexos1 specification are all that is needed for good performance and engine protection.

Engine oil system flushes are not recommended and could cause engine damage not covered by the vehicle warranty.

#### What to Do with Used Oil

Used engine oil contains certain elements that can be unhealthy for your skin and could even cause cancer. Do not let used oil stay on your skin for very long. Clean your skin and nails with soap and water, or a good hand cleaner. Wash or

properly dispose of clothing or rags containing used engine oil. See the manufacturer's warnings about the use and disposal of oil products.

Used oil can be a threat to the environment. If you change your own oil, be sure to drain all the oil from the filter before disposal. Never dispose of oil by putting it in the trash or pouring it on the ground, into sewers, or into streams or bodies of water. Recycle it by taking it to a place that collects used oil.

# Engine Oil Life System When to Change Engine Oil

This vehicle has a computer system that indicates when to change the engine oil and filter. This is based on a combination of factors which include engine revolutions, engine temperature, and miles driven. Based on driving conditions, the mileage at which an oil change is indicated can vary considerably. For the oil life system to work properly, the system must be reset every time the oil is changed.

When the system has calculated that oil life has been diminished, it indicates that an oil change is necessary. A CHANGE ENGINE OIL SOON message comes on. Change the oil as soon as possible within the next 1 000 km (600 mi). It is possible that. if driving under the best conditions, the oil life system might indicate that an oil change is not necessary for up to a year. The engine oil and filter must be changed at least once a year and at this time the system must be reset. Your dealer has trained service people who will perform this work and reset the system. It is also important to check the oil regularly over the course of an oil drain interval and keep it at the proper level.

If the system is ever reset accidentally, the oil must be changed at 5 000 km (3,000 mi) since the last oil change. Remember to reset the oil life system whenever the oil is changed.

## How to Reset the Engine Oil Life System

Reset the system whenever the engine oil is changed so that the system can calculate the next engine oil change. To reset the system:

- Using the vehicle information screen controls on the right side of the instrument cluster, display OIL LIFE on the screen. See Vehicle Information 

  128. When remaining oil life is low, the CHANGE ENGINE OIL SOON message will appear on the display.
- Touch RESET on the screen to clear the CHANGE ENGINE OIL SOON message and reset the oil life at 100%.

Be careful not to reset the oil life display accidentally at any time other than after the oil is changed. It cannot be reset accurately until the next oil change.

The oil life system can also be reset as follows:

 Display OIL LIFE on the vehicle information screen. See Vehicle Information 

128. Fully press and release the accelerator pedal three times within five seconds.

If the CHANGE ENGINE OIL SOON message is not on, the system is reset.

The system is reset when the CHANGE ENGINE OIL SOON message is off.

If the CHANGE ENGINE OIL SOON message comes back on when the vehicle is started, the engine oil life system has not been reset. Repeat the procedure.

## **Automatic Transmission** Fluid

#### When to Check and Change Automatic Transmission Fluid

It is usually not necessary to check the transmission fluid level. The only reason for fluid loss is a transmission leak or overheated transmission. This vehicle is not equipped with a transmission fluid level dipstick. There is a special procedure for checking and changing the transmission fluid in these vehicles. Because this procedure is difficult, this should be done at the dealer. Contact the dealer for additional information.

#### Caution

Change the fluid and filter at the scheduled maintenance intervals listed in *Maintenance Schedule* ⇔ 387. Be sure to use the transmission fluid listed in *Recommended Fluids and Lubricants* ⇔ 394.

# **Engine Air Filter Life System**

If equipped, this feature provides the engine air filter's remaining life and best timing for a change. The timing

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to change an engine air filter depends on driving and environmental conditions.

## When to Change the Engine Air Filter

When the Driver Information Center (DIC) displays a message to replace the engine air filter at the next oil change, follow this timing.

When the DIC displays a message to replace the engine air filter soon, replace the engine air filter at the earliest convenience.

The system must be reset after the engine air filter is changed.

If the DIC displays a message to check the engine air filter system, see your dealer.

## How to Reset the Engine Air Filter Life System

To reset:

- 1. Place the vehicle in P (Park).
- 2. Access the Air Filter Life screen from the Vehicle Information main screen in the infotainment system.



- 3. Touch Reset on the display screen.
- 4. Touch Yes to confirm the reset.

## **Engine Air Cleaner/Filter**

The engine air cleaner/filter is on the driver side of the engine compartment. See *Engine Compartment Overview*  $\Rightarrow$  317.

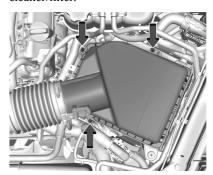
## When to Inspect the Engine Air Cleaner/Filter

If the vehicle is not equipped with the engine air filter life system see *Maintenance Schedule* ⇔ *387* for intervals on inspecting and replacing the engine air cleaner filter.

#### How to Inspect/Replace the Engine Air Cleaner/Filter

Do not start the engine or have the engine running with the engine air cleaner/filter housing open. Before removing the engine air cleaner/filter, make sure that the engine air cleaner/filter housing and nearby components are free of dirt and debris. Do not clean the engine air cleaner/filter or components with water or compressed air.

To inspect or replace the engine air cleaner/filter:



 Remove the three screws, tilt the cover, and slide it out of the assembly.

## ⚠ Warning

If part replacement is necessary, the part must be replaced with one of the same part number or with an equivalent part. Use of a replacement part without the same fit, form, and function may result in personal injury or damage to the vehicle

- 2. Inspect or replace the engine air cleaner/filter.
- Lower the cover, slide it into the assembly, then secure with the three screws.

## **⚠** Warning

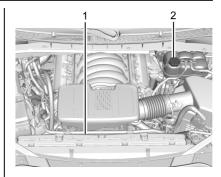
Operating the engine with the air cleaner/filter off can cause you or others to be burned. Use caution when working on the engine. Do not start the engine or drive the vehicle with the air cleaner/filter off, as flames may be present if the engine backfires.

#### Caution

If the air cleaner/filter is off, dirt can easily get into the engine, which could damage it. Always have the air cleaner/filter in place when driving.

## **Cooling System**

The cooling system allows the engine to maintain the correct working temperature.



- 1. Engine Electric Cooling Fans (Out of View)
- 2. Coolant Surge Tank and Pressure Cap

## **⚠** Warning

An underhood electric fan can start up even when the engine is not running and can cause injury. Keep hands, clothing, and tools away from any underhood electric fan.

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## riangle Warning

Do not touch heater, radiator, a/c pipes or hoses, or other engine parts. They can be very hot and can burn you. Do not run the engine if there is a leak; all coolant could leak out. That could cause an engine fire and can burn you. Fix any leak before driving the vehicle.

#### **Engine Coolant**

The cooling system in the vehicle is filled with DEX-COOL engine coolant. This coolant is designed to remain in the vehicle for 5 years or 240 000 km (150,000 mi), whichever occurs first.

The following explains the cooling system and how to check and add coolant when it is low. If there is a problem with engine overheating, see *Engine Overheating ⇔* 326.

#### What to Use

## **⚠** Warning

Plain water, or other liquids such as alcohol, can boil before the proper coolant mixture will. With plain water or the wrong mixture, the engine could get too hot but there would not be an overheat warning. The engine could catch fire and you or others could be burned.

Use a 50/50 mixture of clean, drinkable water and DEX-COOL coolant. This mixture:

- Gives freezing protection down to -37 °C (-34 °F), outside temperature.
- Gives boiling protection up to 129 °C (265 °F), engine temperature.
- Protects against rust and corrosion.
- Will not damage aluminum parts.
- Helps keep the proper engine temperature.

#### Caution

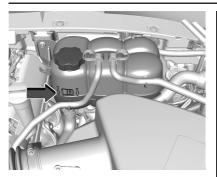
Do not use anything other than a mix of DEX-COOL coolant that meets GM Standard GMW3420 and clean, drinkable water. Anything else can cause damage to the engine cooling system and the vehicle, which would not be covered by the vehicle warranty.

Never dispose of engine coolant by putting it in the trash, or by pouring it on the ground, or into sewers, streams, or bodies of water. Have the coolant changed by an authorized service center, familiar with legal requirements regarding used coolant disposal. This will help protect the environment and your health.

#### **Checking Coolant**

The coolant surge tank is in the engine compartment on the driver side of the vehicle. See *Engine Compartment Overview* ⇔ 317.

The vehicle must be on a level surface when checking the coolant level.



Check to see if coolant is visible in the coolant surge tank. If the coolant inside the coolant surge tank is boiling, wait until it cools down. The coolant level should be at or above the indicated mark. If it is not, there may be a leak in the cooling system.

If coolant is visible but the coolant level is not at or above the indicated mark, see the following sections on how to add coolant to the coolant surge tank following.

## How to Add Coolant to the Coolant Surge Tank

## ⚠ Warning

Spilling coolant on hot engine parts can burn you. Coolant contains ethylene glycol and it will burn if the engine parts are hot enough.

## **⚠** Warning

Plain water, or other liquids such as alcohol, can boil before the proper coolant mixture will. With plain water or the wrong mixture, the engine could get too hot but there would not be an overheat warning. The engine could catch fire and you or others could be burned.

## **⚠** Warning

Steam and scalding liquids from a hot cooling system are under pressure. Turning the pressure cap, even a little, can cause them to come out at high speed and you (Continued)

## Warning (Continued)

could be burned. Never turn the cap when the cooling system, including the pressure cap, is hot. Wait for the cooling system and pressure cap to cool.

#### Caution

Failure to follow the specific coolant fill procedure could cause the engine to overheat and could cause system damage. If coolant is not visible in the surge tank, contact your dealer.

If no coolant is visible in the surge tank, add coolant.



- Remove the coolant surge tank
  pressure cap when the cooling
  system, including the coolant surge
  tank pressure cap and upper
  radiator hose, is no longer hot.
   Turn the pressure cap slowly
  counterclockwise about one full
  turn. If a hiss is heard, wait for that
  to stop. A hiss means there is still
  some pressure left.
- 2. Keep turning the pressure cap slowly, and remove it.
- Fill the coolant surge tank with the proper mixture to the full cold mark.
- With the coolant surge tank pressure cap off, start the engine and let it run until the engine coolant temperature gauge indicates approximately 90 °C (195 °F).

By this time, the coolant level inside the coolant surge tank may be lower. If the level is lower, add more of the proper mixture to the coolant surge tank until the level reaches the indicated mark.

5. Replace the pressure cap tightly.

 Verify coolant level after the engine is shut off and the coolant is cold. If necessary, repeat coolant fill procedure Steps 1-6.

#### Caution

If the pressure cap is not tightly installed, coolant loss and engine damage may occur. Be sure the cap is properly and tightly secured.

## **Engine Overheating**

#### Caution

Do not run the engine if there is a leak in the engine cooling system. This can cause a loss of all coolant and can damage the system and vehicle. Have any leaks fixed right away.

The vehicle has several indicators to warn of engine overheating.

There is a coolant temperature gauge and an engine coolant temperature warning light in the vehicle's

instrument cluster. See Engine Coolant Temperature Gauge  $\Rightarrow$  114 and Engine Coolant Temperature Warning Light  $\Rightarrow$  122.

In addition, there are ENGINE OVERHEATED STOP ENGINE, ENGINE OVERHEATED IDLE ENGINE, and ENGINE POWER IS REDUCED messages in the Driver Information Center (DIC).

If the decision is made not to lift the hood when this warning appears, get service help right away.

If the decision is made to lift the hood, make sure the vehicle is parked on a level surface.

Check to see if the engine cooling fan(s) are running. If the engine is overheating, the fans should be running. If they are not, do not continue to run the engine, and have the vehicle serviced.

## If Steam is Coming from the Engine Compartment

## **⚠** Warning

Steam and scalding liquids from a hot cooling system are under pressure. Turning the pressure cap, even a little, can cause them to come out at high speed and you could be burned. Never turn the cap when the cooling system, including the pressure cap, is hot. Wait for the cooling system and pressure cap to cool.

## If No Steam is Coming from the Engine Compartment

The ENGINE OVERHEATED STOP ENGINE or the ENGINE OVERHEATED IDLE ENGINE message, along with a low coolant condition, can indicate a serious problem.

If there is an engine overheat warning, but no steam is seen or heard, the problem may not be too serious. Sometimes the engine can get a little too hot when the vehicle:

• Climbs a long hill on a hot day.

- Stops after high-speed driving.
- Idles for long periods in traffic.
- Tows a trailer; see *Trailer Towing*⇒ 297.

If the ENGINE OVERHEATED STOP ENGINE or the ENGINE OVERHEATED IDLE ENGINE message appears with no sign of steam, try this for a minute or so:

- 1. Turn the air conditioning off.
- 2. Turn the heater on to the highest temperature and to the highest fan speed. Open the windows as necessary.
- When it is safe to do so, pull off the road, shift to P (Park) or N (Neutral), and let the engine idle.

If the engine coolant temperature gauge is no longer in the overheat zone or an overheat warning no longer displays, the vehicle can be driven. Continue to drive the vehicle slowly for about 10 minutes. Keep a safe vehicle distance from the vehicle in front. If the warning does not come back on, continue to drive normally and have the cooling system checked for proper fill and function.

If the warning continues, pull over, stop, and park the vehicle right away.

If there is still no sign of steam and the vehicle is equipped with an engine driven cooling fan, push down the accelerator until the engine speed is about twice as fast as normal idle speed for at least five minutes while the vehicle is parked. If the warning is still there, turn off the engine and get everyone out of the vehicle until it cools down.

If there is no sign of steam, idle the engine for five minutes while parked. If the warning is still displayed, turn off the engine until it cools down.

## **Engine Fan**

If the vehicle has electric cooling fans, the fans may be heard spinning at low speed during most everyday driving. The fans may turn off if no cooling is required. Under heavy vehicle loading, trailer towing, high outside temperatures, or operation of the air conditioning system, the fans may change to high speed and an increase in fan noise may be heard. This is normal and indicates that the cooling

system is functioning properly. The fans will change to low speed when additional cooling is no longer required.

The electric engine cooling fans may run after the engine has been turned. off. This is normal and no service is required.

#### **Washer Fluid**

#### What to Use

When windshield washer fluid needs to be added, be sure to read the manufacturer's instructions before use. Use a fluid that has sufficient protection against freezing in an area where the temperature may fall below freezing.

#### **Adding Washer Fluid**

The vehicle has a low washer fluid message on the DIC that comes on when the washer fluid is low. The message is displayed for 15 seconds at the start of each ignition cycle. When the WASHER FLUID LOW ADD FLUID message displays, washer fluid will need to be added to the windshield washer fluid reservoir.



Open the cap with the washer symbol on it. Add washer fluid until the tank is full. See *Engine Compartment*Overview 

317 for reservoir location.

#### Caution

- Do not use washer fluid that contains any type of water repellent coating. This can cause the wiper blades to chatter or skip.
- Do not use engine coolant (antifreeze) in the windshield washer. It can damage the windshield washer system and paint.
- Do not mix water with ready-to-use washer fluid. Water can cause the solution to freeze and damage the washer fluid tank and other parts of the washer system.

(Continued)

#### Caution (Continued)

- When using concentrated washer fluid, follow the manufacturer instructions for adding water.
- Fill the washer fluid tank only three-quarters full when it is very cold. This allows for fluid expansion if freezing occurs, which could damage the tank if it is completely full.

#### **Brakes**

Disc brake pads have built-in wear indicators that make a high-pitched warning sound when the brake pads are worn and new pads are needed. The sound can come and go or can be heard all the time when the vehicle is moving, except when applying the brake pedal firmly.

## ⚠ Warning

The brake wear warning sound means that soon the brakes will not work well. That could lead to a [Continued]

## Warning (Continued)

crash. When the brake wear warning sound is heard, have the vehicle serviced.

#### Caution

Continuing to drive with worn-out brake pads could result in costly brake repair.

Some driving conditions or climates can cause a brake squeal when the brakes are first applied or lightly applied. This does not mean something is wrong with the brakes.

Properly torqued wheel nuts are necessary to help prevent brake pulsation. When tires are rotated, inspect brake pads for wear and evenly tighten wheel nuts in the proper sequence to torque specifications. See *Capacities and Specifications ⇔* 398.

Brake pads should be replaced as complete sets.

#### **Brake Pedal Travel**

See your dealer if the brake pedal does not return to normal height, or if there is a rapid increase in pedal travel. This could be a sign that brake service may be required.

## **Replacing Brake System Parts**

Always replace brake system parts with new, approved replacement parts. If this is not done, the brakes may not work properly. The braking performance expected can change in many other ways if the wrong replacement brake parts are installed or if parts are improperly installed.

## **Brake Pad Life System**

#### When to Change Brake Pads

If equipped, this system estimates the remaining life of the front and rear brake pads. Brake pad life is displayed in the vehicle information screen, along with a percentage for each axle. The system must be reset every time the brake pads are changed.

When the system has determined that the brake pads need to be replaced, a message will display, which may include mileage remaining.

Brake pads should always be replaced as complete axle sets.

## How to Reset the Brake Pad Life System

The system will automatically detect when significantly worn brake pads are replaced. When the ignition is turned on after new pads and wear sensors are installed, a message will display. Follow the prompts to reset the system.

The brake pad life system can also be manually reset:

- Using the vehicle information screen controls on the right side of the instrument cluster, display Brake Pad Life on the screen. See Vehicle Information 

  128.
- 2. Touch RESET on the screen. Select front or rear pads as appropriate.

3. Select YES on the confirmation message. Repeat for pads on the other axle if they were also replaced.

#### How to Disable the Brake Pad Life System

The brake pad life system can be turned off. This may be necessary if aftermarket brake pads without wear sensors are installed. When the system is turned off, the front and rear brake pad life percentages will not display. However, the built-in wear indicators that make a high-pitched warning sound when the brake pads are worn can still determine when the pads should be replaced. See *Brakes* ⇒ 328.

To turn off the brake pad life system:

- 1. Using the vehicle information screen controls on the right side of the instrument cluster, display Brake Pad Life on the screen. See *Vehicle Information* ⇔ 128.
- 2. Select DISABLE.

To turn the brake pad life system back on, follow the above steps but select ENABLE in Step 2.

#### **Brake Fluid**



The brake master cylinder reservoir is filled with GM approved DOT 4 brake fluid as indicated on the reservoir cap. See *Engine Compartment Overview* 

⇒ 317 for the location of the reservoir.

#### **Checking Brake Fluid**

With the vehicle in P (Park) on a level surface, the brake fluid level should be between the minimum and maximum marks on the brake fluid reservoir.

There are only two reasons why the brake fluid level in the reservoir may go down:

- Normal brake lining wear. When new linings are installed, the fluid level goes back up.
- A fluid leak in the brake hydraulic system. Have the brake hydraulic system fixed. With a leak, the brakes will not work well.

Always clean the brake fluid reservoir cap and the area around the cap before removing it.

Do not top off the brake fluid. Adding fluid does not correct a leak. If fluid is added when the linings are worn, there will be too much fluid when new brake linings are installed. Add or remove fluid, as necessary, only when work is done on the brake hydraulic system.

## **⚠** Warning

If too much brake fluid is added, it can spill on the engine and burn, if the engine is hot enough. You or others could be burned, and the vehicle could be damaged. Add brake fluid only when work is done on the brake hydraulic system.

When the brake fluid falls to a low level, the brake warning light comes on. See *Brake System Warning Light* 

⇒ 119.

Brake fluid absorbs water over time which degrades the effectiveness of the brake fluid. Replace brake fluid at 

#### What to Add

Use only GM approved DOT 4 brake fluid from a clean, sealed container. See *Recommended Fluids and Lubricants* ⇒ 394.

## **⚠** Warning

The wrong or contaminated brake fluid could result in damage to the brake system. This could result in the loss of braking leading to a possible injury. Always use the proper GM approved brake fluid.

#### Caution

If brake fluid is spilled on the vehicle's painted surfaces, the paint finish can be damaged. Immediately wash off any painted surface.

## **Battery**

The original equipment battery is maintenance free. Do not remove the cap and do not add fluid.

Refer to the replacement number shown on the original battery label when a new battery is needed. See *Engine Compartment Overview*  $\Rightarrow$  317 for battery location.

#### Stop/Start System

This vehicle has a Stop/Start system to shut off the engine to help conserve fuel. See *Stop/Start System* ⇒ 231.

The vehicle has an Absorbed Glass Mat (AGM) 12-volt battery. Installation of a standard 12-volt battery will result in reduced 12-volt battery life.

When using a 12-volt battery charger on the 12-volt AGM battery, some chargers have an AGM battery setting on the charger. If available, use the AGM setting on the charger, to limit charge voltage to 14.8 volts. Follow the charger manufacturer's instructions.













## ⚠ Warning

Do not use a match or flame near a vehicle's battery. If you need more light, use a flashlight.

Do not smoke near a vehicle's battery.

When working around a vehicle's battery, shield your eyes with protective glasses.

Keep children away from vehicle batteries

## **⚠** Warning

Batteries have acid that can burn you and gas that can explode. You can be hurt badly if you are not careful

Follow instructions carefully when working around a battery.

Battery posts, terminals and related accessories contain lead and lead compounds which can cause cancer and reproductive harm. Wash hands after handling.

### **Vehicle Storage**

Infrequent Usage: Remove the black, negative (-) cable from the battery to keep the battery from running down.

Extended Storage: Remove the black, negative (-) cable from the battery or use a battery trickle charger.

#### **Four-Wheel Drive**

#### **Transfer Case**

If the vehicle is equipped with Four-Wheel Drive, be sure to perform the lubricant checks described in this section.

#### When to Check Lubricant

#### **How to Check Lubricant**

To get an accurate reading, the vehicle should be on a level surface.



- 1. Fill Plug
- 2. Drain Plug

If the level is below the bottom of the fill plug (1) hole, located on the transfer case, some lubricant will need to be added. Add enough lubricant to raise the level to the bottom of the fill plug (1) hole. Use care not to overtighten the plug.

#### What to Use

Refer to *Recommended Fluids and Lubricants* ⇒ 394 to determine what kind of lubricant to use.

#### **Front Axle**

#### When to Check Lubricant

It is not necessary to regularly check the front axle fluid unless a leak is suspected or an unusual noise is heard. A fluid loss could indicate a problem. Have it inspected and repaired. This service can be complex. See your dealer.

Do not directly power wash the transfer case and/or front/rear axle output seals. High pressure water can overcome the seals and contaminate the fluid. Contaminated fluid will

decrease the life of the transfer case and/or drive axles and should be replaced.

#### **Rear Axle**

#### When to Check Lubricant

It is not necessary to regularly check the rear axle fluid unless a leak is suspected or an unusual noise is heard. A fluid loss could indicate a problem. Have it inspected and repaired. This service can be complex. See your dealer.

Do not directly power wash the transfer case and/or front/rear axle output seals. High pressure water can overcome the seals and contaminate the fluid. Contaminated fluid will decrease the life of the transfer case and/or drive axles and should be replaced.

## Park Brake and P (Park) Mechanism Check

## ⚠ Warning

When you are doing this check, the vehicle could begin to move. You or others could be injured and property could be damaged. Make sure there is room in front of the vehicle in case it begins to roll. Be ready to apply the regular brake at once should the vehicle begin to move.

Park on a fairly steep hill, with the vehicle facing downhill. Keeping your foot on the regular brake, set the parking brake.

• To check the parking brake's holding ability: With the engine running and the transmission in N (Neutral), slowly remove foot pressure from the regular brake pedal. Do this until the vehicle is held by the parking brake only.

• To check the P (Park) mechanism's holding ability: With the engine running, shift to P (Park). Then release the parking brake followed by the regular brake.

Contact your dealer if service is required.

## **Wiper Blade Replacement**

Windshield wiper blades should be inspected for wear or cracking.

For the proper type and size, see *Maintenance Replacement Parts*  $\Rightarrow$  395.

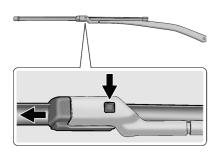
#### Caution

Allowing the wiper arm to touch the windshield when no wiper blade is installed could damage the windshield. Any damage that occurs would not be covered by the vehicle warranty. Do not allow the wiper arm to touch the windshield.

### **Front Wiper Blade Replacement**

To replace the wiper blade assembly:

1. Pull the windshield wiper assembly away from the windshield.

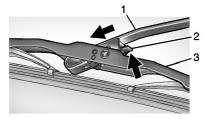


- Press the button in the middle of the wiper arm connector, and pull the wiper blade away from the arm connector.
- 3. Remove the wiper blade.
- 4. Reverse Steps 1–3 for wiper blade replacement.

#### **Rear Wiper Blade Replacement**

To replace the rear wiper blade:

 With the rear wiper in the off position, open the liftglass to access the rear wiper arm/blade. The rear wiper blade will not lock in a vertical position so use care when pulling it away from the vehicle.



- 2. Push the release lever (2) to disengage the hook and push the wiper arm (1) out of the blade assembly (3).
- Push the new blade assembly securely in the wiper arm hook until the release lever clicks into place.
- Return the wiper arm and blade assembly to the rest position on the glass.

## **Glass Replacement**

If the windshield or front side glass must be replaced, see your dealer to determine the correct replacement glass.

## Windshield Replacement

#### **HUD System**

The windshield is part of the HUD system. If the windshield needs to be replaced, be sure to get one that is designed for HUD or the HUD image may look out of focus.

#### **Driver Assistance Systems**

If the windshield needs to be replaced and the vehicle is equipped with a front camera sensor for the Driver Assistance Systems, a GM replacement windshield is recommended. The replacement windshield must be installed according to GM specifications for proper alignment. If it is not, these systems may not work properly, they may display messages, or they may not work at all. See your dealer for proper windshield replacement.

#### **Acoustic Windshield**

The vehicle is equipped with an acoustic windshield. If the windshield needs to be replaced be sure to get an acoustic windshield so you will continue to have the benefits an acoustic windshield can provide.

## Gas Strut(s)

This vehicle is equipped with gas strut(s) to provide assistance in lifting and holding open the hood/trunk/ liftgate system in full open position.

## **⚠** Warning

If the gas struts that hold open the hood, trunk, and/or liftgate fail, you or others could be seriously injured. Take the vehicle to your dealer for service immediately. Visually inspect the gas struts for signs of wear, cracks, or other damage periodically. Check to make sure the hood/trunk/liftgate is held open with enough force. If struts are failing to hold the hood/trunk/ liftgate, do not operate. Have the vehicle serviced.

#### Caution

Do not apply tape or hang any objects from gas struts. Also do not push down or pull on gas struts. This may cause damage to the vehicle.









Liftgate

## Headlamp Aiming

## **Front Headlamp Aiming**

Headlamp aim has been preset and should need no further adjustment.

If the vehicle is damaged in a crash, the headlamp aim may be affected. If adjustment to the headlamps is necessary, see your dealer.

## **Bulb Replacement**

For the proper type of replacement bulbs, or any bulb changing procedure not listed in this section, contact your dealer.

#### Caution

Do not replace incandescent bulbs with aftermarket LED replacement bulbs. This can cause damage to the vehicle electrical system.

## **LED Lighting**

This vehicle has several LED lamps. For replacement of any LED lighting assembly, contact your dealer.

## **Electrical System**

## **Electrical System Overload**

The vehicle has fuses to protect against an electrical system overload. Fuses also protect power devices in the vehicle.

Replace a bad fuse with a new one of the identical size and rating.

If there is a problem on the road and a fuse needs to be replaced, there are some spare fuses and a fuse puller in the left instrument panel fuse block. The same amperage fuse can also be borrowed. Choose some feature of the vehicle that is not needed to use and replace it as soon as possible.

### **Headlamp Wiring**

An electrical overload may cause the lamps to go on and off, or in some cases to remain off. Have the headlamp wiring checked right away if the lamps go on and off or remain off.

#### **Windshield Wipers**

If the wiper motor overheats due to heavy snow or ice, the windshield wipers will stop until the motor cools and will then restart.

Although the circuit is protected from electrical overload, overload due to heavy snow or ice may cause wiper linkage damage. Always clear ice and heavy snow from the windshield before using the windshield wipers.

If the overload is caused by an electrical problem and not snow or ice, be sure to get it fixed.

#### **Fuses and Circuit Breakers**

The wiring circuits in the vehicle are protected from short circuits by a combination of fuses and circuit breakers. This greatly reduces the chance of damage caused by electrical problems.

## **⚠** Danger

Fuses and circuit breakers are marked with their ampere rating. Do not exceed the

(CONTINUED)

## Danger (Continued)

specified amperage rating when replacing fuses and circuit breakers. Use of an oversized fuse or circuit breaker can result in a vehicle fire. You and others could be seriously injured or killed.

## ⚠ Warning

Installation or use of fuses that do not meet GM's original fuse specifications is dangerous. The fuses could fail, and result in a fire. You or others could be injured or killed, and the vehicle could be damaged.

See Accessories and Modifications 

⇒ 315 and
General Information ⇒ 315.

To check a fuse, look at the silver-colored band inside the fuse. If the band is broken or melted, replace the fuse. Be sure to replace a bad fuse with a new one of the identical size and rating.

Fuses of the same amperage can be temporarily borrowed from another fuse location, if a fuse goes out. Replace the fuse as soon as possible.

# **Engine Compartment Fuse Block**

The engine compartment fuse block is in the engine compartment, on the passenger side of the vehicle.

The vehicle may not be equipped with all of the fuses, relays, and features shown.

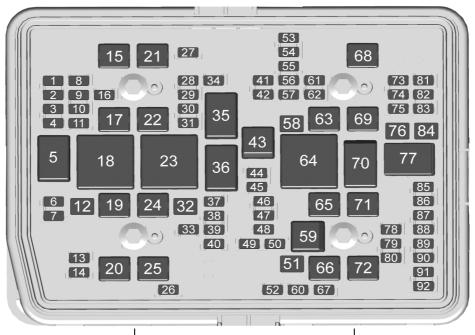


Lift the cover to access the fuse block.

#### Caution

Spilling liquid on any electrical component on the vehicle may damage it. Always keep the covers on any electrical component.

A fuse puller is available in the left instrument panel fuse block.

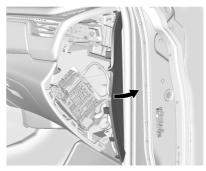


Fuses	Usage	Fuses	Usage	Fuses	Usage
1	-	4	_	8	_
2	-	6	ELM 7	9	ELM 5
3	-	7	ELM 4	10	ELM 6

Fuses	Usage	Fuses	Usage	Fuses	Usage
11	Long range radar/	31	ELM 1	52	Front wiper
	Front short range radar	32	_	53	_
12	rauar	33	Not R/C	54	Left tail lamp
13	- Washer front	34	_	55	Trailer back up lamp
14	Washer rear	37	OBD body	56	SADS
15	Rec 2	38	MISC body	57	Spare
16	Power sounder	39	Upfitter	58	Starter motor
17	Spare	40	MISC IP	60	AFM 1
17	DC/AC inverter	41	Trailer parking	61	ALC main
20	IECR 2		lamps	62	ICCM/CVS/DEF
20	ILCK 2	42	Right tail lamp	63	Trailer brake
21	- IECL 2	44	Trailer tow	65	AUX UEC
24	EBCM	45	Secondary axle motor	66	Cool fan motor LT
2 <del>4</del> 25	REC 1	46	ECM ignition	67	AFM 2
26	Camera wash	47	_	68	ALC motor
26 27	Horn	47	OBD engine	69	Starter pinion
28	-	48 49	– TCM	71	Cool fan motor
	Right headlamp				lower
29	Left headlamp	50	A/C clutch	72	Cool fan motor
30	ELM 3	51	TCCM		right/lower

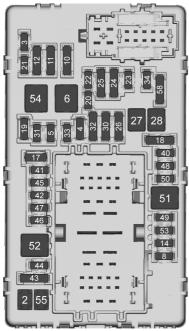
Fuses	Usage	Fuses	Usage
73	Left trailer stop turn lamp	92	Cool fan clutch AERO shutter
74	TIM 2	_	
75	DEFC	Relays	Usage
76	ELEC RNG BDS	5	_
78	ECM	18	DC/AC inverter
79	_	23	_
80	Cabin cool	35	Park lamp
00	pump 17W	36	Run/Crank
81	Right trailer stop turn lamp	43	Secondary axle motor
82	TIM 1	59	A/C clutch
83	FTZM	64	Starter motor
84	Trailer battery	70	Starter pinion
85	Engine	77	Powertrain
86	ECM		
87	Injector B even		
88	02 B sensor		
89	02 A sensor		
90	Injector A odd		
91	ECM throttle control		

# Instrument Panel Fuse Block

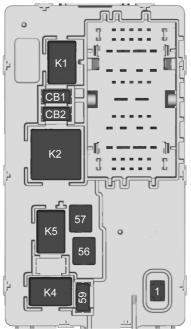


The right instrument panel fuse block access door is on the passenger side edge of the instrument panel.

Pull off the cover to access the fuse block.



There are relays on the back of the fuse block. To access, press the tabs and remove the fuse block.



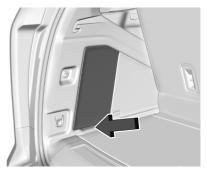
The vehicle may not be equipped with all of the fuses, relays, and features shown.

Fuses	Usage
F1	Right door
F2	Left door
F3	UGDO/OHC/camera
F4	BCM 2
F5	Displays
F6	Front blower
F8	Left door panel
F10	Tilt/column lock
F11	USB/DLC
F12	CGM/onstar
F14	Right door panel
F17	Steering wheel control
F18	AVM 1
F19	_
F20	_
F21	-
F22	Heated wheel
F23	_
F24	-
F25	SEO/UPFITTER

Fuses	Usage	I
F26	USB/SEO RAP	
F27	APO/RAP	
F28	Spare	
F30	SDM AOS	
F31	BCM 3	
F32	CSM/USB	
F33	BCM 4	
F34	Out of park	
F40	_	
F41	_	
F42	Electric park brake switch	
F43	RSE	
F44	AVM 2	
F45	Radio module	(
F46	BCM 1A	(
F47	_	
F48	TCM	
F49	BCM 1	
F50	DMS	
		1

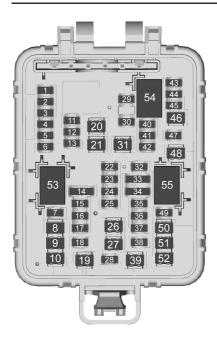
Fuses	Usage
F51	_
F52	_
F53	_
F54	Sunroof
F55	APO 3
F56	DC/DC CNV BATT 1
F57	DC/DC CNV BATT 2
F58	Spare
F59	_
K1	_
K2	RAP/ACCY 1
K4	RAP/ACCY 2
К5	-
CBO1	APO1
CBO2	APO2

# Rear Compartment Fuse Block



The rear compartment fuse block is behind the access panel on the left side of the compartment.

Pull the panel out by grabbing the finger access slot at the rear edge.



The vehicle may not be equipped with all of the fuses, relays, and features shown.

Fuses	Usage	Fuses	Usage
F01	RFA	F17	Memory seat module
F02	WCM		passenger
F03	Heated seat module	F18	Rear wiper
	row 1 (Battery 1)	F19	Motor seatbelt driver
F04	MSM driver	F20	Rear defogger
F05	_	F21	_
F06	_	F22	Rear HVAC display
F07	Amp aux 2		control
F08	_	F23	EOCM
F09	SEO UPFTR 2	F24	Amp aux 3
F10	Motor seatbelt	F25	OBS DET
	passenger	F26	RDCM
F11	Power folding seat	F27	Amp aux 1
	row 2	F28	VPM
F12	GBS	F29	_
F13	_	F30	_
F14	_	F31	Amp
F15	Heated seat module row 1 (Battery 2)	F32	_
F16	RH CINCH latch	F33	ICCM
		F34	Heated seat module row 2

Fuses	Usage	Relays
F35	HFCR	К53 –
F36	ELM	K54 –
F37	_	K55 L/C
F38	Power slide console	Mhoole and
F39	_	Wheels and
F40	_	Tires
F41	_	Every new GM veh
F42	-	high-quality tires
F43	UPA	leading tire manual
F44	_	warranty manual fregarding the tire
F45	AFL AHL	where to get servi
F46	Rear HVAC blower	additional informa
	motor	tire manufacturer.
F47	LH CINCH latch	
F48	Power seat recline module	Poorly maintai improperly use
F49	Lift glass	dangerous.
F50	Driver power seat	Overloading th
F51	Power liftgate module	cause overheat
F52	Passenger power seat	of too much flo

Relays	Usage
K53	_
K54	_
K55	L/GLASS

## Tires

hicle has made by a ıfacturer. See the for information warranty and ice. For ation refer to the

- ined and ed tires are
- he tires can ting as a result lexing. There (Continued)

## Warning (Continued)

could be a blowout and a serious crash. See Vehicle *Load Limits*  $\Rightarrow$  224.

- Underinflated tires pose the same danger as overloaded tires. The resulting crash could cause serious injury. Check all tires frequently to maintain the recommended pressure. Tire pressure should be checked when the tires are cold.
- Overinflated tires are more likely to be cut, punctured, or broken by a sudden impact - such as when hitting a pothole. Keep tires at the recommended pressure.
- Worn or old tires can cause a crash. If the tread is badly worn, replace them.

(Continued)

## Warning (Continued)

- Replace any tires that have been damaged by impacts with potholes, curbs, etc.
- Improperly repaired tires can cause a crash. Only the dealer or an authorized tire service center should repair, replace, dismount, and mount the tires.
- Do not spin the tires in excess of 56 km/h (35 mph) on slippery surfaces such as snow, mud, ice, etc. Excessive spinning may cause the tires to explode.

See *Tire Pressure for High-Speed Operation* ⇒ 347 for inflation pressure adjustment for high-speed driving.

## **All-Season Tires**

This vehicle may come with all-season tires. These tires are designed to provide good overall performance on

most road surfaces and weather conditions. Original equipment tires designed to GM's specific tire performance criteria have a TPC specification code molded onto the sidewall. Original equipment all-season tires can be identified by the last two characters of this TPC code, which will be "MS."

Consider installing winter tires on the vehicle if frequent driving on snow or ice-covered roads is expected.
All-season tires provide adequate performance for most winter driving conditions, but they may not offer the same level of traction or performance as winter tires on snow or ice-covered roads. See *Winter Tires* \$\dip 345\$.

#### **Winter Tires**

This vehicle was not originally equipped with winter tires. Winter tires are designed for increased traction on snow and ice-covered roads. Consider installing winter tires on the vehicle if frequent driving on ice or snow covered roads is expected. See your dealer for details regarding

winter tire availability and proper tire selection. Also, see *Buying New Tires*  $\Rightarrow$  354.

With winter tires, there may be decreased dry road traction, increased road noise, and shorter tread life. After changing to winter tires, be alert for changes in vehicle handling and braking.

If using winter tires:

- Use tires of the same brand and tread type on all four wheel positions.
- Use only radial ply tires of the same size, load range, and speed rating as the original equipment tires.

Winter tires with the same speed rating as the original equipment tires may not be available for H, V, W, Y, and ZR speed rated tires. If winter tires with a lower speed rating are chosen, never exceed the tire's maximum speed capability.

#### **Low-Profile Tires**

If the vehicle has 275/55R20 or 275/50R22 size tires, they are classified as low-profile tires.

#### Caution

Low-profile tires are more susceptible to damage from road hazards or curb impact than standard profile tires. Tire and/or wheel assembly damage can occur when coming into contact with road hazards like potholes, or sharp edged objects, or when sliding into a curb. The warranty does not cover this type of damage. Keep tires set to the correct inflation pressure and when possible, avoid contact with curbs, potholes, and other road hazards

#### **All-Terrain Tires**

This vehicle may have all-terrain or mud-terrain tires. These tires provide good performance on most road surfaces, weather conditions, and for off-road driving. See *Off-Road Driving ⇒ 217*.

The tread pattern on these tires may wear more unevenly than other tires. Consider rotating the tires more frequently than at 12 000 km

(7,500 mi) intervals if irregular wear is noted when the tires are inspected. See *Tire Inspection*  $\Rightarrow$  352.

#### **Tire Pressure**

Tires need the correct amount of air pressure to operate effectively.

## **⚠** Warning

Neither tire underinflation nor overinflation is good. Underinflated tires, or tires that do not have enough air, can result in:

- Tire overloading and overheating, which could lead to a blowout.
- Premature or irregular wear.
- Poor handling.
- Reduced fuel economy.

Overinflated tires, or tires that have too much air, can result in:

- Unusual wear.
- Poor handling.

(Continued)

### Warning (Continued)

- Rough ride.
- Needless damage from road hazards.

The Tire and Loading Information label on the vehicle indicates the original equipment tires and the correct cold tire inflation pressures. The recommended pressure is the minimum air pressure needed to support the vehicle's maximum load carrying capacity.

For additional information regarding how much weight the vehicle can carry, and an example of the Tire and Loading Information label, see *Vehicle Load Limits*  $\Rightarrow$  224. How the vehicle is loaded affects vehicle handling and ride comfort. Never load the vehicle with more weight than it was designed to carry.

#### When to Check

Check the pressure of the tires once a month or more.

Do not forget the spare tire, if the vehicle has one. See *Full-Size Spare Tire* ⇔ *369* for additional information.

#### **How to Check**

Use a good quality pocket-type gauge to check tire pressure. Proper tire inflation cannot be determined by looking at the tire. Check the tire inflation pressure when the tires are cold, meaning the vehicle has not been driven for at least three hours or no more than 1.6 km (1 mi).

Remove the valve cap from the tire valve stem. Press the tire gauge firmly onto the valve to get a pressure measurement. If the cold tire inflation pressure matches the recommended pressure on the Tire and Loading Information label, no further

adjustment is necessary. If the inflation pressure is low, add air until the recommended pressure is reached. If the inflation pressure is high, press on the metal stem in the center of the tire valve to release air.

Re-check the tire pressure with the tire gauge.

Put the valve caps back on the valve stems to keep out dirt and moisture. Use only valve caps designed for the vehicle by GM. TPMS sensors could be damaged and would not be covered by the vehicle warranty.

## Tire Pressure for High-Speed Operation

## Marning

Driving at high speeds, 160 km/h (100 mph) or higher, puts additional strain on tires. Sustained high-speed driving causes excessive heat buildup and can cause sudden [Continued]

## Warning (Continued)

tire failure. This could cause a crash, and you or others could be killed. Some high-speed rated tires require inflation pressure adjustment for high-speed operation. When speed limits and road conditions allow the vehicle to be driven at high speeds, make sure the tires are rated for high-speed operation, are in excellent condition, and are set to the correct cold tire inflation pressure for the vehicle load.

Vehicles with tire sizes listed in the High Speed Operation Inflation Pressures table require inflation pressure adjustment when driving the vehicle at speeds of 160 km/h (100 mph) or higher. Set the cold tire inflation pressure to the corresponding value in the table for the tire size on the vehicle.

High Speed Operation Inflation Pressures		
Tire Size	Cold Inflation Pressure kPa (psi)	
265/65R18 114T	240 kPa (35 psi)	
275/55R20 113V (2WD)	270 kPa (39 psi)	
275/55R20 113V (4WD)	260 kPa (38 psi)	
275/60R20 115T	240 kPa (35 psi)	
275/50R22 111H	270 kPa (39 psi)	

Return the tires to the recommended cold tire inflation pressure when high-speed driving has ended. See *Vehicle Load Limits* ⇔ *224* and *Tire Pressure* ⇔ *346*.

## Tire Pressure Monitor System

#### Caution

Modifications made to the Tire Pressure Monitor System (TPMS) by anyone other than an authorized service facility may void authorization to use the system. The Tire Pressure Monitor System (TPMS) uses radio and sensor technology to check tire pressure levels. The TPMS sensors monitor the air pressure in your vehicle's tires and transmit tire pressure readings to a receiver located in the vehicle.

Each tire, including the spare (if provided), should be checked monthly when cold and inflated to the inflation pressure recommended by the vehicle manufacturer on the vehicle placard or tire inflation pressure label. (If your vehicle has tires of a different size than the size indicated on the vehicle placard or tire

inflation pressure label, you should determine the proper tire inflation pressure for those tires.)

As an added safety feature, your vehicle has been equipped with a tire pressure monitoring system (TPMS) that illuminates a low tire pressure telltale when one or more of your tires is significantly under-inflated.

Accordingly, when the low tire pressure telltale illuminates, you should stop and check your tires as soon as possible, and inflate them to the proper pressure. Driving on a significantly under-inflated tire causes the tire to overheat and can lead to tire failure. Under-inflation also

reduces fuel efficiency and tire tread life, and may affect the vehicle's handling and stopping ability.

Please note that the TPMS is not a substitute for proper tire maintenance, and it is the driver's responsibility to maintain correct tire pressure, even if under-inflation has not reached the level to trigger illumination of the TPMS low tire pressure telltale.

Your vehicle has also been equipped with a TPMS malfunction indicator to indicate when the system is not operating properly. The TPMS malfunction indicator is combined with the low tire pressure telltale. When the system detects a malfunction, the telltale will flash for approximately one minute and then remain continuously illuminated. This sequence will continue upon subsequent vehicle start-ups as long as the malfunction exists.

When the malfunction indicator is illuminated, the system may not be able to detect or signal low tire pressure as intended. TPMS malfunctions may occur for a variety of reasons, including the installation

of replacement or alternate tires or wheels on the vehicle that prevent the TPMS from functioning properly. Always check the TPMS malfunction telltale after replacing one or more tires or wheels on your vehicle to ensure that the replacement or alternate tires and wheels allow the TPMS to continue to function properly.

## Tire Pressure Monitor Operation

This vehicle may have a Tire Pressure Monitor System (TPMS). The TPMS is designed to warn the driver when a low tire pressure condition exists. TPMS sensors are mounted onto each tire and wheel assembly, excluding the spare tire and wheel assembly. The TPMS sensors monitor the air pressure in the tires and transmit the tire pressure readings to a receiver located in the vehicle.



When a low tire pressure condition is detected, the TPMS illuminates the low tire pressure warning light on the instrument cluster. If the warning light comes on, stop as soon as possible and inflate the tires to the recommended pressure shown on the Tire and Loading Information label. See *Vehicle Load Limits* ♀ 224.

A message to check the pressure in a specific tire displays in the Driver Information Center (DIC). The low tire pressure warning light and the DIC warning message come on at each ignition cycle until the tires are inflated to the correct inflation pressure. Using the DIC, tire pressure levels can be viewed. For additional information and details about the DIC operation and displays see *Driver Information Center (DIC)*  $\Rightarrow$  125.

The low tire pressure warning light may come on in cool weather when the vehicle is first started, and then turn off as the vehicle is driven. This could be an early indicator that the air pressure is getting low and needs to be inflated to the proper pressure.

A Tire and Loading Information label, attached to your vehicle, shows the size of the original equipment tires and the correct inflation pressure for the tires when they are cold. See *Vehicle Load Limits* ⇔ 224, for an example of the Tire and Loading Information label and its location. Also see *Tire Pressure* ⇔ 346.

The TPMS can warn about a low tire pressure condition but it does not replace normal tire maintenance. See *Tire Inspection*  $\Rightarrow$  352, *Tire Rotation*  $\Rightarrow$  352 and *Tires*  $\Rightarrow$  344.

#### Caution

Tire sealant materials are not all the same. A non-approved tire sealant could damage the TPMS sensors. TPMS sensor damage (Continued)

#### **Caution (Continued)**

caused by using an incorrect tire sealant is not covered by the vehicle warranty. Always use only the GM approved tire sealant available through your dealer or included in the vehicle.

## TPMS Malfunction Light and Message

The TPMS will not function properly if one or more of the TPMS sensors are missing or inoperable. When the system detects a malfunction, the low tire pressure warning light flashes for about one minute and then stays on for the remainder of the ignition cycle. A DIC warning message also displays. The malfunction light and DIC warning message come on at each ignition cycle until the problem is corrected. Some of the conditions that can cause these to come on are:

 One of the road tires has been replaced with the spare tire. The spare tire does not have a TPMS sensor. The malfunction light and DIC message should go off after the

- road tire is replaced and the sensor matching process is performed successfully. See "TPMS Sensor Matching Process" later in this section.
- The TPMS sensor matching process was not done or not completed successfully after rotating the tires. The malfunction light and the DIC message should go off after successfully completing the sensor matching process. See "TPMS Sensor Matching Process" later in this section.
- One or more TPMS sensors are missing or damaged. The malfunction light and the DIC message should go off when the TPMS sensors are installed and the sensor matching process is performed successfully. See your dealer for service.
- Replacement tires or wheels do not match the original equipment tires or wheels. Tires and wheels other than those recommended could prevent the TPMS from functioning properly. See *Buying New Tires* 
   ⇒ 354.

 Operating electronic devices or being near facilities using radio wave frequencies similar to the TPMS could cause the TPMS sensors to malfunction.

If the TPMS is not functioning properly it cannot detect or signal a low tire pressure condition. See your dealer for service if the TPMS malfunction light and DIC message come on and stay on.

#### **Tire Fill Alert (If Equipped)**

This feature provides visual and audible alerts outside the vehicle to help when inflating an underinflated tire to the recommended cold tire pressure.

When the low tire pressure warning light comes on:

- 1. Park the vehicle in a safe, level place.
- 2. Set the parking brake firmly.
- 3. Place the vehicle in P (Park).
- Add air to the tire that is underinflated. The turn signal lamp will flash.

When the recommended pressure is reached, the horn sounds once and the turn signal lamp will stop flashing and briefly turn solid.

Repeat these steps for all underinflated tires that have illuminated the low tire pressure warning light.

## **⚠** Warning

Overinflating a tire could cause the tire to rupture and you or others could be injured. Do not exceed the maximum pressure listed on the tire sidewall.

If the tire is overinflated by more than 35 kPa (5 psi), the horn will sound multiple times and the turn signal lamp will continue to flash for several seconds after filling stops. To release and correct the pressure, while the turn signal lamp is still flashing, briefly press the center of the valve stem. When the recommended pressure is reached, the horn sounds once.

If the turn signal lamp does not flash within 15 seconds after starting to inflate the tire, the tire fill alert has not been activated or is not working.

If the hazard warning flashers are on, the tire fill alert visual feedback will not work properly.

The TPMS will not activate the tire fill alert properly under the following conditions:

- There is interference from an external device or transmitter.
- The air pressure from the inflation device is not sufficient to inflate the tire.
- There is a malfunction in the TPMS.
- There is a malfunction in the horn or turn signal lamps.
- The identification code of the TPMS sensor is not registered to the system.
- The battery of the TPMS sensor is low.

If the tire fill alert does not operate due to TPMS interference, move the vehicle about 1 m (3 ft) back or

forward and try again. If the tire fill alert feature is not working, use a tire pressure gauge.

## TPMS Sensor Matching Process — Auto Learn Function

Each TPMS sensor has a unique identification code. The identification code needs to be matched to a new tire/wheel position after rotating the tires or replacing one or more of the TPMS sensors. When a tire is installed, the vehicle must be stationary for about 20 minutes before the system recalculates. The following relearn process takes up to 10 minutes, driving at a minimum speed of 20 km/h (12 mph). A dash (-) or pressure value will display in the DIC. See *Driver Information Center*  $(DIC) \Rightarrow 125$ . A warning message displays in the DIC if a problem occurs during the relearn process.

## **Tire Inspection**

We recommend that the tires, including the spare tire, if the vehicle has one, be inspected for signs of wear or damage at least once a month.

Replace the tire if:

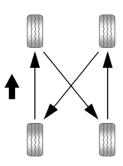
- The indicators at three or more places around the tire can be seen.
- There is cord or fabric showing through the tire's rubber.
- The tread or sidewall is cracked, cut, or snagged deep enough to show cord or fabric.
- The tire has a bump, bulge, or split.
- The tire has a puncture, cut, or other damage that cannot be repaired well because of the size or location of the damage.

## **Tire Rotation**

Tires should be rotated every 12 000 km (7,500 mi). See *Maintenance Schedule* \$\times 387.

Tires are rotated to achieve a more uniform wear for all tires. The first rotation is the most important.

Anytime unusual wear is noticed, rotate the tires as soon as possible, check for proper tire inflation pressure, and check for damaged tires or wheels. If the unusual wear continues after the rotation, check the wheel alignment. See When It Is Time for New Tires  $\Rightarrow$  353 and Wheel Replacement  $\Rightarrow$  356.



Use this rotation pattern when rotating the tires.

Do not include the spare tire in the tire rotation.

Adjust the front and rear tires to the recommended inflation pressure on the Tire and Loading Information label after the tires have been rotated. See *Tire Pressure*  $\Rightarrow$  346 and *Vehicle Load Limits*  $\Rightarrow$  224.

Reset the Tire Pressure Monitor System. See *Tire Pressure Monitor Operation ⇒* 349.

## **⚠** Warning

Rust or dirt on a wheel, or on the parts to which it is fastened, can cause wheel nuts to become loose over time. The wheel could come off and cause a crash. When changing a wheel, remove any rust or dirt from places where the wheel attaches to the vehicle. In an emergency, a cloth or paper towel can be used; however, use a scraper or wire brush later to remove all rust or dirt.

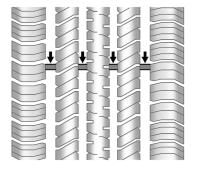
Lightly coat the inner diameter of the wheel hub opening with wheel bearing grease after a wheel change or tire rotation to prevent corrosion or rust build-up.

## ⚠ Warning

Do not apply grease to the wheel mounting surface, wheel conical seats, or the wheel nuts or bolts. Grease applied to these areas could cause a wheel to become loose or come off, resulting in a crash.

# When It Is Time for New Tires

Factors, such as maintenance, temperatures, driving speeds, vehicle loading, and road conditions affect the wear rate of the tires.



Treadwear indicators are one way to tell when it is time for new tires. Treadwear indicators appear when the tires have only 1.6 mm (1/16 in) or less of tread remaining. See *Tire Inspection*  $\Rightarrow$  352 and *Tire Rotation*  $\Rightarrow$  352 for additional information.

The rubber in tires ages over time. This also applies to the spare tire, if the vehicle has one, even if it is never used. Multiple factors including temperatures, loading conditions, and inflation pressure maintenance affect how fast aging takes place. GM recommends that tires, including the spare if equipped, be replaced after six

years, regardless of tread wear. To identify the age of a tire, use the tire manufacture date, which is the last four digits of the DOT Tire Identification Number (TIN) molded into one side of the tire sidewall. The last four digits of the TIN indicate the tire manufactured date. The first two digits represent the week and the last two digits, the year. For example, the third week of the year 2020 would have a 4-digit DOT date of 0320. Week 01 is the first full week (Sunday through Saturday) of each year.

#### **Vehicle Storage**

Tires age when stored normally mounted on a parked vehicle. Park a vehicle that will be stored for at least a month in a cool, dry, clean area away from direct sunlight to slow aging. This area should be free of grease, gasoline, or other substances that can deteriorate rubber.

Parking for an extended period can cause flat spots on the tires that may result in vibrations while driving. When storing a vehicle for at least a

month, remove the tires or raise the vehicle to reduce the weight from the tires.

## **Buying New Tires**

GM has developed and matched specific tires for the vehicle. The original equipment tires installed were designed to meet General Motors Tire Performance Criteria Specification (TPC Spec) system rating. When replacement tires are needed, GM strongly recommends buying tires with the same TPC Spec rating.

GM's exclusive TPC Spec system considers over a dozen critical specifications that impact the overall performance of the vehicle, including brake system performance, ride and handling, traction control, and tire pressure monitoring performance. GM's TPC Spec number is molded onto the tire's sidewall near the tire size. If the tires have an all-season

tread design, the TPC Spec number will be followed by MS for mud and snow.

GM recommends replacing worn tires in complete sets of four. Uniform tread depth on all tires will help to maintain the performance of the vehicle. Braking and handling performance may be adversely affected if all the tires are not replaced at the same time. If proper rotation and maintenance have been done, all four tires should wear out at about the same time. However, if it is necessary to replace only one axle set of worn tires, place the new tires on the rear axle. See *Tire Rotation*  $\Rightarrow$  352.

## **⚠** Warning

Tires could explode during improper service. Attempting to mount or dismount a tire could cause injury or death. Only your (Continued)

## Warning (Continued)

dealer or authorized tire service center should mount or dismount the tires.

## **⚠** Warning

Mixing tires of different sizes (other than those originally installed on the vehicle), brands, tread patterns, or types may cause loss of vehicle control, resulting in a crash or other vehicle damage. Use the correct size, brand, and type of tire on all wheels.

## **⚠** Warning

Using bias-ply tires on the vehicle may cause the wheel rim flanges to develop cracks after many miles of driving. A tire and/or wheel could fail suddenly (Continued)

## Warning (Continued)

and cause a crash. Use only radial-ply tires with the wheels on the vehicle.

Winter tires with the same speed rating as the original equipment tires may not be available for H, V, W, Y and ZR speed rated tires. Never exceed the winter tires' maximum speed capability when using winter tires with a lower speed rating.

If the vehicle tires must be replaced with a tire that does not have a TPC Spec number, make sure they are the same size, load range, speed rating, and construction (radial) as the original tires.

The Tire and Loading Information label indicates the original equipment tires on the vehicle. See *Vehicle Load Limits* ⇔ 224.

# Different Size Tires and Wheels

If wheels or tires are installed that are a different size than the original equipment wheels and tires, vehicle performance, including its braking, ride and handling characteristics, stability, and resistance to rollover may be affected. If the vehicle has electronic systems such as antilock brakes, rollover airbags, traction control, electronic stability control, or All-Wheel Drive, the performance of these systems can also be affected.

## **⚠** Warning

If different sized wheels are used, there may not be an acceptable level of performance and safety if tires not recommended for those wheels are selected. This increases the chance of a crash and serious injury. Only use GM specific wheel and tire systems developed for the vehicle, and have them properly installed by a GM certified technician.

See Buying New Tires  $\Rightarrow$  354 and Accessories and Modifications  $\Rightarrow$  315.

# Wheel Alignment and Tire Balance

The tires and wheels were aligned and balanced at the factory to provide the longest tire life and best overall performance. Adjustments to wheel alignment and tire balancing are not necessary on a regular basis. Consider an alignment check if there is unusual tire wear or the vehicle is significantly pulling to one side or the other. Some slight pull to the left or right, depending on the crown of the road and/or other road surface variations such as troughs or ruts, is normal. If the vehicle is vibrating when driving on a smooth road, the tires and wheels may need to be rebalanced. See your dealer for proper diagnosis.

## **Wheel Replacement**

Replace any wheel that is bent, cracked, or badly rusted or corroded. If wheel nuts keep coming loose, the wheel, wheel bolts, and wheel nuts should be replaced. If the wheel leaks

air, replace it. Some aluminum wheels can be repaired. See your dealer if any of these conditions exist.

Your dealer will know the kind of wheel that is needed.

Each new wheel should have the same load-carrying capacity, diameter, width, offset, and be mounted the same way as the one it replaces.

Replace wheels, wheel bolts, wheel nuts, or Tire Pressure Monitor System (TPMS) sensors with new GM original equipment parts.

## **⚠** Warning

Using the wrong replacement wheels, wheel bolts, or wheel nuts can be dangerous. It could affect the braking and handling of the vehicle. Tires can lose air, and cause loss of control, causing a crash. Always use the correct wheel, wheel bolts, and wheel nuts for replacement.

#### Caution

The wrong wheel can also cause problems with bearing life, brake cooling, speedometer or odometer calibration, headlamp aim, bumper height, vehicle ground clearance, and tire or tire chain clearance to the body and chassis.

#### **Used Replacement Wheels**

## ⚠ Warning

Replacing a wheel with a used one is dangerous. How it has been used or how far it has been driven may be unknown. It could fail suddenly and cause a crash. When replacing wheels, use a new GM original equipment wheel.

#### **Tire Chains**

## **⚠** Warning

Do not use tire chains. There is not enough clearance. Tire chains used on a vehicle without the proper (Continued)

## Warning (Continued)

amount of clearance can cause damage to the brakes, suspension, or other vehicle parts. The area damaged by the tire chains could cause loss of control and a crash. Use another type of traction device only if its manufacturer recommends it for the vehicle's tire size combination and road conditions. Follow that manufacturer's instructions. To avoid vehicle damage, drive slowly and readjust or remove the traction device if it contacts the vehicle. Do not spin the wheels. If traction devices are used, install them on the rear tires.

#### If a Tire Goes Flat

It is unusual for a tire to blowout while driving, especially if the tires are maintained properly. If air goes out of a tire, it is much more likely to leak out slowly. But if there ever is a blowout, here are a few tips about what to expect and what to do:

If a front tire fails, the flat tire creates a drag that pulls the vehicle toward that side. Take your foot off the accelerator pedal and grip the steering wheel firmly. Steer to maintain lane position, and then gently brake to a stop, well off the road, if possible.

A rear blowout, particularly on a curve, acts much like a skid and may require the same correction as used in a skid. Stop pressing the accelerator pedal and steer to straighten the vehicle. It may be very bumpy and noisy. Gently brake to a stop, well off the road, if possible.

## **⚠** Warning

Driving on a flat tire will cause permanent damage to the tire.

Re-inflating a tire after it has been driven on while severely underinflated or flat may cause a blowout and a serious crash. Never attempt to re-inflate a tire that has been driven on while severely underinflated or flat. Have your

[Continued]

## Warning (Continued)

dealer or an authorized tire service center repair or replace the flat tire as soon as possible.

## **⚠** Warning

Lifting a vehicle and getting under it to do maintenance or repairs is dangerous without the appropriate safety equipment and training. If a jack is provided with the vehicle, it is designed only for changing a flat tire. If it is used for anything else, you or others could be badly injured or killed if the vehicle slips off the jack. If a jack is provided with the vehicle, only use it for changing a flat tire.

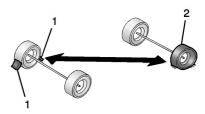
If a tire goes flat, avoid further tire and wheel damage by driving slowly to a level place, well off the road, if possible. Turn on the hazard warning flashers. See *Hazard Warning Flashers* ♀ 146.

### **⚠** Warning

Changing a tire can be dangerous. The vehicle can slip off the jack and roll over or fall causing injury or death. Find a level place to change the tire. To help prevent the vehicle from moving:

- 1. Set the parking brake firmly.
- 2. Shift the vehicle to P (Park).
- For vehicles with four-wheel drive with an N (Neutral) transfer case position, be sure the transfer case is in a drive gear — not in N (Neutral).
- Turn off the engine and do not restart while the vehicle is raised.
- 5. Do not allow passengers to remain in the vehicle.
- 6. Place wheel blocks, if equipped, on both sides of the tire at the opposite corner of the tire being changed.

When the vehicle has a flat tire (2), use the following example as a guide to assist in the placement of the wheel blocks (1), if equipped.



- 1. Wheel Block (If Equipped)
- 2. Flat Tire

The following information explains how to use the jack and change a tire.

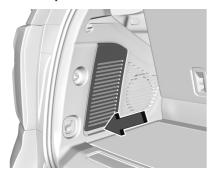
## **Tire Changing**

Before changing a flat tire, see "Hands-Free Operation" under *Liftgate* 

⇒ 19.

## Removing the Spare Tire and Tools

The equipment needed to change a flat tire is stored in the rear of the vehicle. The jacking tools are under the load floor, secured with velcro straps. The jack is behind a door in the trim panel on the driver side.

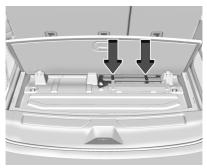


 Pull to open the trim panel door.
 The third row driver side seat may need to be folded to access the trim panel door.



2. Turn the jack knob counterclockwise to release the jack and wheel blocks from the bracket. If equipped, remove the wheel blocks from the jack and place the wheel blocks on both sides of the tire at the opposite corner of the tire being changed. See *If a Tire Goes Flat* 

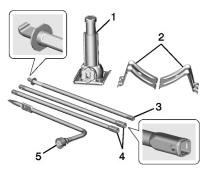
⇒ 357 for more information on the placement of the wheel blocks. Place the jack and wheel blocks near the tire being changed.



Short Wheel Base Shown, Extended Wheel Base Similar

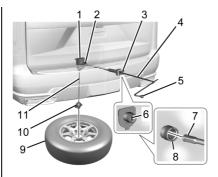
3. Lift the load floor. Remove the jacking tools and place them near the tire being changed.

## Use the following tools:



- 1. Jack
- 2. Wheel Blocks
- 3. Jack Handle
- 4. Jack Handle Extensions
- 5. Wheel Wrench

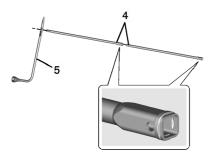
To access the spare tire, refer to the following graphics and instructions:



- 1. Hoist Assembly
- 2. Hoist Shaft
- 3. Hoist Shaft Access Cover/Hole
- 4. Jack Handle Extension
- 5. Wheel Wrench
- 6. Spare Tire Lock
- 7. Hoist End of Extension Tool
- 8. Hoist Shaft Access Hole
- 9. Spare Tire (Valve Stem Pointed Up)
- 10.Tire/Wheel Retainer
- 11.Hoist Cable



- 1. Open the hoist shaft access cover (3) on the bumper to access the spare tire lock (6).
- 2. To remove the spare tire lock (6), insert the mechanical key, turn it clockwise and then pull it straight out.



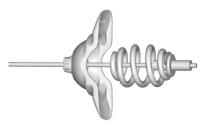
3. Assemble the jack handle extensions (4) and wheel wrench (5), as shown.



- 4. Insert the open end of the extension (7) through the hole in the rear bumper (8) (hoist shaft access hole).
  - Be sure the hoist end of the extension (7) connects to the hoist shaft. The ribbed square end of the extension is used to lower the spare tire.
- 5. Turn the wheel wrench counterclockwise to lower the spare tire to the ground. Continue to turn the wheel wrench until the spare tire can be pulled out from under the vehicle.
- 6. Pull the spare tire out from under the vehicle.



Tilt the tire toward the vehicle with some slack in the cable to access the tire/wheel retainer.

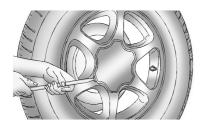


Tilt the retainer and pull it and the cable and spring through the center of the wheel.

8. Put the spare tire near the flat tire.

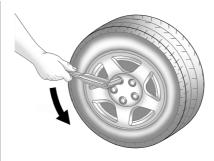
# Removing the Flat Tire and Installing the Spare Tire

 Do a safety check before proceeding. See *If a Tire Goes Flat* ⇒ 357 for more information.



If the vehicle has a center cap that covers the wheel fasteners, place the chisel end of the wheel wrench in the slot on the wheel and gently pry the cap out.

If the wheel has a bolt-on hub cap, loosen the plastic nut caps by turning the wheel wrench counterclockwise. The plastic nut caps will be retained in the hub cap after it is removed from the wheel.



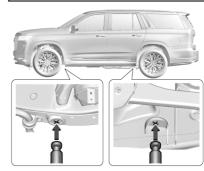
3. Use the wheel wrench to loosen all the wheel nuts. Turn the wheel wrench counterclockwise to loosen the wheel nuts. Do not remove the wheel nuts yet.

# **⚠** Warning

To avoid personal injury and vehicle damage, disable the power assist steps before using a jack or placing an object under the vehicle. See *Power Assist Steps* ⇔ 27.

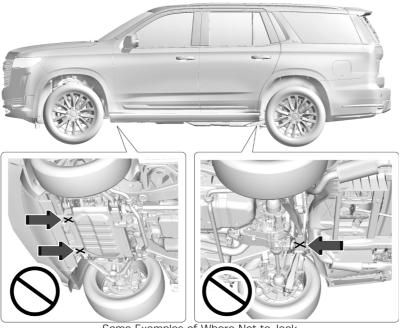
#### Caution

Only raise the vehicle from the jacking locations shown. Raising the vehicle from the rear could damage the frame or other components. The damage may not be covered by the vehicle warranty.



Vehicle Jacking Locations

4. Position the jack lift head as shown, at the jacking location nearest the flat tire. The jack must not be used in any other position.



Some Examples of Where Not to Jack

# **⚠** Warning

Getting under a vehicle when it is lifted on a jack is dangerous. If the vehicle slips off the jack, you could be badly injured or killed. Never get under a vehicle when it is supported only by a jack.

# **⚠** Warning

Raising the vehicle with the jack improperly positioned can damage the vehicle and even make the vehicle fall. To help avoid personal injury and vehicle damage, be sure to fit the jack lift head into the proper location before raising the vehicle.

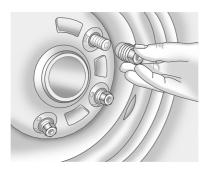
# **⚠** Warning

The jack has a feature to limit its travel to prevent overextension. When the height limit is reached, an increase in resistance if felt when attempting to raise the jack (Continued)

# Warning (Continued)

farther. Raising the jack past the height limit can damage the jack pin and cause the jack to lock into an overextended position or not lower fully. Do not attempt to force the jack higher once the height limit is reached.

 Raise the vehicle by turning the wheel wrench clockwise in the jack.
 Raise the vehicle far enough off the ground so there is enough room for the spare tire to fit under the wheel well.

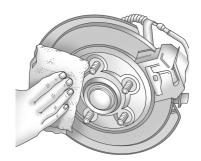


6. Remove all of the wheel nuts.

7. Remove the flat tire.

# **⚠** Warning

Rust or dirt on a wheel, or on the parts to which it is fastened, can cause wheel nuts to become loose over time. The wheel could come off and cause a crash. When changing a wheel, remove any rust or dirt from places where the wheel attaches to the vehicle. In an emergency, a cloth or paper towel can be used; however, use a scraper or wire brush later to remove all rust or dirt.

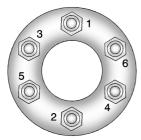


- 8. Remove any rust or dirt from the wheel bolts, mounting surfaces, and spare wheel.
- 9. Place the spare tire on the wheel-mounting surface.

# ⚠ Warning

Never use oil or grease on bolts or nuts because the nuts might come loose. The vehicle's wheel could fall off, causing a crash.

10. Reinstall the wheel nuts. Tighten each nut by hand. Then use the wheel wrench to tighten the nuts until the wheel is held against the hub.  Turn the wheel wrench counterclockwise to lower the vehicle. Lower the jack completely.



 Tighten the nuts firmly in a crisscross sequence as shown by turning the wheel wrench clockwise.

# **⚠** Warning

Wheel nuts that are improperly or incorrectly tightened can cause the wheels to become loose or come off. The wheel nuts should be tightened with a torque wrench to the proper torque specification after replacing.

[Continued]

# Warning (Continued)

## Caution

Improperly tightened wheel nuts can lead to brake pulsation and rotor damage. To avoid expensive brake repairs, evenly tighten the wheel nuts in the proper sequence and to the proper torque specification. See *Capacities and Specifications* ⇔ 398 for the wheel nut torque specification.

When reinstalling the regular wheel and tire, also reinstall either the center cap or the bolt-on hub cap, depending on which one the vehicle has.

- For center caps, line up the tab on the center cap with the slot in the wheel. The cap only goes in one way. Place the cap on the wheel and press until it snaps into place.
- For bolt-on hub caps, line up the plastic nut caps with the wheel nuts and tighten clockwise by hand to get them started. Then tighten with the wheel wrench until snug.

# Storing a Flat or Spare Tire and Tools

## **⚠** Warning

Storing a jack, a tire, or other equipment in the passenger compartment of the vehicle could cause injury. In a sudden stop or collision, loose equipment could strike someone. Store all these in the proper place.

# **⚠** Warning

Failure to follow these tire storage instructions carefully could result in personal injury or property

(Continued)

# Warning (Continued)

damage if the hoist cable fails or if the tire comes loose. Make sure the tire is stored securely before driving.

#### Caution

Always store the spare tire or flat tire with the valve stem pointed up. Stowing a tire with the valve stem pointed down could result in damage to the wheel.

#### Caution

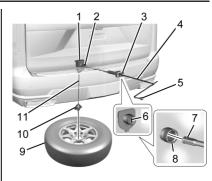
The tire hoist is designed to be raised and lowered with tension on the cable. If the hoist must be raised or lowered without a tire attached, do so only by hand, and at a slow pace, to avoid damaging the mechanism. Do not use power tools.

## ⚠ Warning

An improperly stored spare tire could come loose and cause a crash. To avoid personal injury or property damage, always store the spare tire when the vehicle is parked on a level surface.

If the vehicle has 275/60R20 or 275/50R22 size tires, the flat tire must be stored inside of the vehicle using the flat tire secure strap inside the glove box. See "Storing a Flat Tire Inside of the Vehicle" later in this section.

If the vehicle has 265/65R18 or 275/55R20 size tires, store the flat tire under the rear of the vehicle in the spare tire carrier. Refer to the following graphics and instructions:



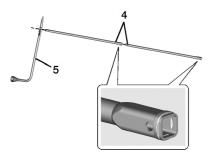
- 1. Hoist Assembly
- 2. Hoist Shaft
- 3. Hoist Shaft Access Cover/Hole
- 4. Jack Handle Extension
- 5. Wheel Wrench
- 6. Spare Tire Lock
- 7. Hoist End of Extension Tool
- 8. Hoist Shaft Access Hole
- 9. Spare Tire (Valve Stem Pointed Up)

10.Tire/Wheel Retainer

- 11.Hoist Cable
- Put the tire (9) on the ground at the rear of the vehicle with the valve stem pointed up, and to the rear.

Tilt the tire toward the vehicle. Separate the tire/wheel retainer from the guide pin. Pull the pin through the center of the wheel. Tilt the retainer down through the center wheel opening.

Make sure the retainer is fully seated across the underside of the wheel



3. Assemble the jack handle extensions (4) and wheel wrench (5).

## Caution

Use of an air wrench or other power tools with the hoist mechanism is not recommended and could damage the system. Use only the tools supplied with the hoist mechanism.



- 4. Insert the open end of the extension (7) through the hole in the rear bumper (8) (hoist shaft access hole).
- Raise the tire part way upward. Make sure the retainer is seated in the wheel opening.

 Raise the tire fully against the underside of the vehicle by turning the wheel wrench clockwise until you hear two clicks or feel it skip twice. The cable cannot be overtightened.



7. Make sure the tire is stored securely. Push, pull, and then try to turn the tire. If the tire moves, use the wheel wrench to tighten the cable.

Repeat this tightness check procedure when checking the spare tire pressure according to the scheduled maintenance

information or any time the spare tire is handled due to service of other components.



Correctly Stored



Incorrectly Stored

- 8. Reinstall the spare tire lock.
- Reinstall the hoist shaft access cover.

## **Storing the Tools**

To store the tools:

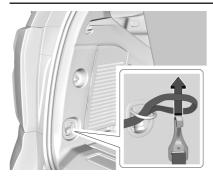
- Return the tools (wheel wrench, jack handle, and jack handle extensions) to the tool bag. Use the velcro straps to secure the tool bag under the load floor in the cargo area.
- Position the jack and wheel blocks in the driver side trim panel over the wheelhouse.

- Turn the jack knob clockwise until the jack is secured tight in the mounting bracket. Be sure to position the holes in the base of the jack onto the pin in the mounting bracket.
- 4. Close the trim panel door.

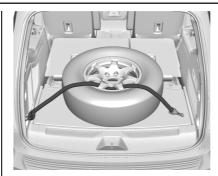
# Storing a Flat Tire Inside of the Vehicle

If the vehicle has 275/60R20 or 275/50R22 size tires, the flat tire must be stored inside of the vehicle in the cargo area using the flat tire secure strap inside the glove box.

- 1. Store the tools. See "Storing the Tools" earlier in this section.
- 2. The third row seat must be folded down to provide sufficient space to store the flat tire. If the third row seat cannot be folded down, the flat tire cannot be stored and must be left in a safe location, to be picked up at a later time.
- Once there is sufficient space in the rear of the vehicle, lift the flat tire and place it on top of the load floor, with the valve stem pointed up.



4. Remove the flat tire secure strap from the glove box and place the loop end of the strap through the cargo tie-down. Place the hook end of the strap through the loop and pull it until the strap is fastened securely to the tie-down.



- 5. Route the hook end of the strap through the wheel, as shown.
- 6. Attach the hook to the other cargo tie-down in the rear of the vehicle.
- 7. Tighten the strap.

# **Full-Size Spare Tire**

If this vehicle came with a full-size spare tire, it was fully inflated when new, however, it can lose air over time. Check the inflation pressure regularly. See *Tire Pressure* \$\phi\$ 346 and *Vehicle Load Limits* \$\phi\$ 224 for information regarding proper tire inflation and loading the vehicle. For

instructions on how to remove, install, or store a spare tire, see *Tire Changing*  $\Rightarrow 358$ .

If equipped with a temporary use full-size spare tire, it is indicated on the tire sidewall. This spare tire should not be driven on over 112 km/h (70 mph), or 88 km/h (55 mph) when pulling a trailer, at the proper inflation pressure. Repair and replace the road tire as soon as it is convenient, and stow the spare tire for future use.

#### Caution

If the vehicle has four-wheel drive and a different size spare tire is installed, do not drive in four-wheel drive until the flat tire is repaired and/or replaced. The vehicle could be damaged and the repairs would not be covered by the warranty. Never use four-wheel drive when a different size spare tire is installed on the vehicle.

The vehicle may have a different size spare tire than the road tires originally installed on the vehicle. This spare tire

was developed for use on this vehicle, so it is all right to drive on it. If the vehicle has four-wheel drive and a different size spare tire is installed, drive only in two-wheel drive.

After installing the spare tire on the vehicle, stop as soon as possible and check that the spare is correctly inflated. The spare tire is made to perform well at speeds up to 112 km/h (70 MPH) at the recommended inflation pressure, so you can finish your trip.

Have the damaged or flat road tire repaired or replaced and installed back onto the vehicle as soon as possible so the spare tire will be available in case it is needed again. Do not mix tires and wheels of difference sizes, because they will not fit. Keep the spare tire and its wheel together.

If the vehicle has a spare tire that does not match the original road tires and wheels in size and type, do not include the spare in the tire rotation.

# Jump Starting

For more information about the vehicle battery, see *Battery*  $\Rightarrow$  331.

If the vehicle's battery has run down, you may want to use another vehicle and some jumper cables to start your vehicle. Be sure to use the following steps to do it safely.

# **⚠** Warning

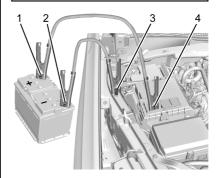
Batteries can hurt you. They can be dangerous because:

- They contain acid that can burn you.
- They contain gas that can explode or ignite.
- They contain enough electricity to burn you.

If you do not follow these steps exactly, some or all of these things can hurt you.

#### Caution

Ignoring these steps could result in costly damage to the vehicle that would not be covered by the vehicle warranty. Trying to start the vehicle by pushing or pulling it will not work, and it could damage the vehicle.



- 1. Good Battery Positive Terminal
- 2. Good Battery Negative Terminal
- 3. Discharged Battery Remote Negative Terminal
- 4. Discharged Battery Remote Positive Terminal

The jump start positive post (1) and negative post (2) are on the battery of the vehicle providing the jump start.

The jump start positive post (4) and the negative grounding point (3) for the discharged battery are on the passenger side of the vehicle.

The positive jump start connection for the discharged battery is under a cover. Slide the cover to expose the terminal.

1. Check the other vehicle. It must have a 12-volt battery with a negative ground system.

#### Caution

If the other vehicle does not have a 12-volt system with a negative ground, both vehicles can be damaged. Only use a vehicle that has a 12-volt system with a negative ground for jump starting.

Get the vehicles close enough so the jumper cables can reach, but be sure the vehicles are not touching each other. If they are, it could cause an unwanted ground connection. You would not be able to start your vehicle, and the bad grounding could damage the electrical systems.

To avoid the possibility of the vehicles rolling, set the parking brake firmly on both vehicles involved in the jump start procedure. Put the automatic transmission in P (Park) before setting the parking brake. If you have a four-wheel-drive vehicle, be sure the transfer case is in a drive gear, not in N (Neutral).

#### Caution

If any accessories are left on or plugged in during the jump starting procedure, they could be damaged. The repairs would not be covered by the vehicle warranty. Whenever possible, turn off or unplug all accessories on either vehicle when jump starting.

Turn the ignition off on both vehicles. Unplug unnecessary accessories plugged into the accessory power outlets. Turn off the radio and all the lamps that are

- not needed. This will avoid sparks and help save both batteries. And it could save the radio!
- Open the hood on the other vehicle and locate the positive (+) and negative (-) terminal locations on that vehicle.

The positive (+) terminal is under a red plastic cover at the positive battery post. To uncover the positive (+) terminal, open the red plastic cover.

For more information on the location of the remote positive (+) and remote negative (-) terminals, see *Engine Compartment Overview* 

⇒ 317.

## **⚠** Warning

An electric fan can start up even when the engine is not running and can injure you. Keep hands, clothing, and tools away from any underhood electric fan.

# **⚠** Warning

Using a match near a battery can cause battery gas to explode. People have been hurt doing this, and some have been blinded. Use a flashlight if you need more light.

Battery fluid contains acid that can burn you. Do not get it on you. If you accidentally get it in your eyes or on your skin, flush the place with water and get medical help immediately.

# ⚠ Warning

Fans or other moving engine parts can injure you badly. Keep your hands away from moving parts once the engine is running.

 Check that the jumper cables do not have loose or missing insulation. If they do, you could get a shock. The vehicles could be damaged too. Before you connect the cables, here are some basic things you should know. Positive (+) will go to positive (+) or to a remote positive (+) terminal if the vehicle has one. Negative (-) will go to a heavy, unpainted metal engine part or to a remote negative (-) terminal if the vehicle has one.

Do not connect positive (+) to negative (-) or you will get a short that would damage the battery and maybe other parts too. And do not connect the negative (-) cable to the negative (-) terminal on the dead battery because this can cause sparks.

- Connect one end of the red
  positive (+) cable to the remote
  positive (+) terminal of the vehicle
  with the discharged battery.
- 7. Do not let the other end touch metal. Connect it to the positive (+) terminal of the good battery. Use a remote positive (+) terminal if the vehicle has one.

- 8. Connect one end of the black negative (-) cable to the negative (-) terminal of the good battery. Use a remote negative (-) terminal if the vehicle has one.
- Do not let the other end touch anything until the next step.
- Connect the other end of the negative (-) cable to the remote negative (-) terminal to the discharged battery.
- Start the vehicle with the good battery and run the engine for a while.
- 11. Try to start the vehicle that had the dead battery. If it will not start after a few tries, it probably needs service.

#### Caution

If the jumper cables are connected or removed in the wrong order, electrical shorting may occur and damage the vehicle. The repairs would not be covered by the vehicle warranty. Always connect and remove the jumper cables in the (Continued)

# Caution (Continued)

correct order, making sure that the cables do not touch each other or other metal.

#### **Jumper Cable Removal**

Reverse the sequence exactly when removing the jumper cables.

After starting the disabled vehicle and removing the jumper cables, allow it to idle for several minutes.

# Towing the Vehicle

## Caution

Incorrectly towing a disabled vehicle may cause damage. The damage would not be covered by the vehicle warranty. Do not lash or hook to suspension components. Use the proper straps around the tires to secure the vehicle. Do not drag a locked wheel/tire. Use tire skates or dollies under any locked wheel/tire while loading the vehicle.

## Caution (Continued)

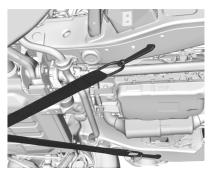
Do not use a sling type lift to tow the vehicle. This could damage the vehicle.

#### Caution

Improper use of the tow eye can damage the vehicle. If equipped, use the tow eye to load a disabled vehicle onto a flatbed tow truck from a flat road surface, or to move the vehicle a short distance. Use caution and low speeds. The transmission must be in (N) Neutral when moving the vehicle.

GM recommends a flatbed tow truck to transport a disabled vehicle. Use ramps to help reduce approach angles, if necessary. A towed vehicle should have its drive wheels off the ground. Contact a professional towing service if the disabled vehicle must be towed.

#### **Front Attachment Points**



The vehicle is equipped with specific attachment points to be used to pull the vehicle onto a flatbed car carrier from a flat road surface. Do not use these attachment points to pull the vehicle from snow, mud or sand.

# Recreational Vehicle Towing

Recreational vehicle towing means towing the vehicle behind another vehicle, such as a motor home. The two most common types of recreational vehicle towing are dinghy and dolly towing. Dinghy towing is

towing the vehicle with all four wheels on the ground. Dolly towing is towing the vehicle with two wheels on the ground and two wheels on a dolly.

Follow the tow vehicle manufacturer's instructions. See your dealer or trailering professional for additional advice and equipment recommendations.

Here are some important things to consider before recreational vehicle towing:

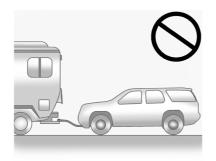
- Before towing the vehicle, become familiar with the local laws that apply to recreational vehicle towing. These laws may vary by region.
- What is the towing capacity of the towing vehicle? Be sure to read the tow vehicle manufacturer's recommendations.
- What is the distance that will be traveled? Some vehicles have restrictions on how far and how long they can tow.
- Is the proper towing equipment going to be used? See your dealer or trailering professional for additional advice and equipment recommendations.

 Is the vehicle ready to be towed?
 Just as preparing the vehicle for a long trip, make sure the vehicle is prepared to be towed.

#### Caution

Use of a shield mounted in front of the vehicle grille could restrict airflow and cause damage to the transmission. The repairs would not be covered by the vehicle warranty. If using a shield, only use one that attaches to the towing vehicle.

# Dinghy Towing Two-Wheel-Drive Vehicles

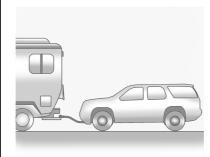


#### Caution

If the two-wheel-drive vehicle is towed with all four wheels on the ground, the drivetrain components could be damaged. The repairs would not be covered by the vehicle warranty.

Two-wheel-drive vehicles should not be towed with all four wheels on the ground.

#### **Four-Wheel-Drive Vehicles**



Only dinghy tow four-wheel-drive vehicles with a two speed transfer case that has an N (Neutral) and a  $4^{\downarrow}$  setting.

# ⚠ Warning

Shifting a four-wheel-drive vehicle's transfer case into N (Neutral) can cause the vehicle to roll even if the transmission is in P (Park). You or others could be injured. Set the parking brake before shifting the transfer case to N (Neutral).

#### To dinghy tow:

- Position the vehicle being towed behind the tow vehicle, facing forward and on a level surface.
- 2. Securely attach the vehicle being towed to the tow vehicle.
- 3. Apply the parking brake and start the engine.
- 4. Shift the transfer case to N (Neutral). See "Shifting into N (Neutral)" under *Four-Wheel Drive* 

  ⇒ 241 for the proper procedure.
  Check that the vehicle is in N (Neutral) by shifting the

- transmission to R (Reverse) and then to D (Drive). There should be no movement of the vehicle while shifting.
- 5. Shift the transmission to P (Park).

#### Caution

Failure to tow the vehicle with the transmission in P (Park) can cause damage to the transmission.

- 6. Turn off the engine.
- 7. Place the vehicle in ACC/ ACCESSORY mode by pressing the start button without stepping on the brake pedal.
- 8. Release the parking brake only when you are confident it is secured to tow vehicle and will not roll.

Before going on to the next step, be sure to take the mechanical key with you. It will be needed to re-enter the vehicle after the power is disconnected. See "Drive Door Key Lock Cylinder Access" under  $Door\ Locks \Leftrightarrow 14$ .

 Disconnect the negative battery cable at the battery and secure the nut and bolt. Cover the negative battery post with a non-conductive material to prevent any contact with the negative battery terminal.

#### Caution

Failure to disconnect the negative battery cable or to have it contact the terminals can cause damage to the vehicle.

 Move the steering wheel to make sure the steering column is unlocked.

### Caution

If the steering column is locked, vehicle damage may occur.

11. Rock the vehicle to make sure the parking brake is not set and transfer case is in N (Neutral).

## Caution

Towing the vehicle with the parking brake set can damage it. Always release the parking brake prior to towing the vehicle.

## **Disconnecting the Towed Vehicle**

Before disconnecting the towed vehicle:

- 1. Park on a level surface.
- 2. Connect the battery.
- 3. Apply the brake pedal.

# ⚠ Warning

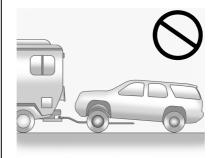
The vehicle can roll when the brake pedal is released. Always apply and hold the brake pedal when setting the parking brake. Make sure the parking brake is fully engaged before releasing the brake pedal.

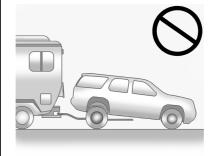
 Start the engine and shift the transfer case out of N (Neutral) to
 2 ↑. See "Shifting out of N (Neutral)" under Four-Wheel Drive 

⇒ 241. See your dealer if the transfer case cannot be shifted out of N (Neutral).

- Check that the vehicle is in 2 ↑ by shifting the transmission to R (Reverse) and then to D (Drive). There should be movement of the vehicle while shifting.
- 6. Shift the transmission to P (Park) and turn off the vehicle.
- 7. Set the parking brake.
- 8. Release the parking brake.
- 9. Disconnect the vehicle from the tow vehicle.
- 10. Reset any lost presets.
  The outside temperature display will default to 0 °C (32 °F) but will reset with normal usage.

# **Dolly Towing**





## Caution

Do not tow this vehicle with two wheels on the ground, or vehicle damage could occur. This damage would not be covered by the vehicle warranty.

Dolly towing this vehicle is not allowed with either the front or the rear tires on the ground for two-wheel drive or four-wheel drive, regardless of transfer case.

# Appearance Care

#### **Exterior Care**

## Locks

## Washing the Vehicle

To preserve the vehicle's finish, wash it often and out of direct sunlight.

#### Caution

Do not use petroleum-based, acidic, or abrasive cleaning agents as they can damage the vehicle's paint, metal, or plastic parts. If damage occurs, it would not be covered by the vehicle warranty. Approved cleaning products can be obtained from your dealer. Follow all manufacturer directions regarding correct product usage, necessary safety precautions, and appropriate disposal of any vehicle care product.

#### Caution

Avoid using high-pressure washes closer than 30 cm (12 in) to the surface of the vehicle. Use of power washers exceeding 8 274 kPa (1,200 psi) can result in damage or removal of paint and decals.

If using an automatic car wash, follow the car wash instructions. The windshield wiper and rear window wiper, if equipped, must be off. Remove any accessories that may be damaged or interfere with the car wash equipment.

Rinse the vehicle well, before washing and after, to remove all cleaning agents completely. If they are allowed to dry on the surface, they could stain.

Dry the finish with a soft, clean chamois or an all-cotton towel to avoid surface scratches and water spotting.

#### **Cleaning Underhood Components**

#### Caution

Do not power wash any component under the hood that has this symbol.

This could cause damage that would not be covered by the vehicle warranty.

Solvents or aggressive cleaners may harm underhood components. The usages of these chemicals should be avoided.

Recommend water only.

A pressure washer may be used, but care must be utilized. The following criteria must be followed:

- Water pressure must be kept below 14,000 KPa (2,000 PSI).
- Water temperature must be below 80 °C (180 °F).
- Spray nozzle with a 40 degree wide angle spray pattern or wider must be used
- Nozzle must be kept at least 30 cm (1 ft) away from all surfaces.

#### **Finish Care**

Application of aftermarket clearcoat sealant/wax materials is not recommended. If painted surfaces are damaged, see your dealer to have the damage assessed and repaired. Foreign materials such as calcium chloride and other salts, ice melting agents, road oil and tar, tree sap, bird droppings, chemicals from industrial chimneys, etc., can damage the vehicle's finish if they remain on painted surfaces. Wash the vehicle as soon as possible. If necessary, use

non-abrasive cleaners that are marked safe for painted surfaces to remove foreign matter.

Occasional hand waxing or mild polishing should be done to remove residue from the paint finish. See your dealer for approved cleaning products.

Do not apply waxes or polishes to uncoated plastic, vinyl, rubber, decals, simulated wood, or flat paint as damage can occur.

#### Caution

Machine compounding or aggressive polishing on a basecoat/clearcoat paint finish may damage it. Use only non-abrasive waxes and polishes that are made for a basecoat/clearcoat paint finish on the vehicle.

To keep the paint finish looking new, keep the vehicle garaged or covered whenever possible.

# Protecting Exterior Bright Metal Moldings

#### Caution

Failure to clean and protect the bright metal moldings can result in a hazy white finish or pitting. This damage would not be covered by the vehicle warranty.

The bright metal moldings on the vehicle are aluminum, chrome or stainless steel. To prevent damage always follow these cleaning instructions:

- Be sure the molding is cool to the touch before applying any cleaning solution.
- Use only approved cleaning solutions for aluminum, chrome or stainless steel. Some cleaners are highly acidic or contain alkaline substances and can damage the moldings.
- Always dilute a concentrated cleaner according to the manufacturer's instructions.
- Do not use cleaners that are not intended for automotive use.

 Use a nonabrasive wax on the vehicle after washing to protect and extend the molding finish.

## Cleaning Exterior Lamps/Lenses, Emblems, Decals, and Stripes

Use only lukewarm or cold water, a soft cloth, and a car washing soap to clean exterior lamps, lenses, emblems, decals, and stripes. Follow instructions under "Washing the Vehicle" previously in this section.

Lamp covers are made of plastic, and some have a UV protective coating. Do not clean or wipe them when dry.

Do not use any of the following on lamp covers:

- Abrasive or caustic agents.
- Washer fluids and other cleaning agents in higher concentrations than suggested by the manufacturer.
- Solvents, alcohols, fuels, or other harsh cleaners.
- Ice scrapers or other hard items.
- Aftermarket appearance caps or covers while the lamps are illuminated, due to excessive heat generated.

#### Caution

Failure to clean lamps properly can cause damage to the lamp cover that would not be covered by the vehicle warranty.

#### Caution

Using wax on low gloss black finish stripes can increase the gloss level and create a non-uniform finish. Clean low gloss stripes with soap and water only.

## **Air Intakes**

Clear debris from the air intakes, between the hood and windshield, when washing the vehicle.

## Windshield and Wiper Blades

Clean the outside of the windshield with glass cleaner.

Clean rubber blades using a lint-free cloth or paper towel soaked with windshield washer fluid or a mild detergent. Wash the windshield thoroughly when cleaning the blades.

Bugs, road grime, sap, and a buildup of vehicle wash/wax treatments may cause wiper streaking.

Replace the wiper blades if they are worn or damaged. Damage can be caused by extreme dusty conditions, sand, salt, heat, sun, snow, and ice.

## Weatherstrips

Apply weatherstrip lubricant on weatherstrips to make them last longer, seal better, and not stick or squeak. Lubricate weatherstrips at least once a year. Hot, dry climates may require more frequent application. Black marks from rubber material on painted surfaces can be removed by rubbing with a clean cloth. See *Recommended Fluids and Lubricants* \$\display 394.

## **Tires**

Use a stiff brush with tire cleaner to clean the tires.

#### Caution

Using petroleum-based tire dressing products on the vehicle may damage the paint finish and/or tires. When applying a tire dressing, always wipe off any overspray from all painted surfaces on the vehicle.

#### Wheels and Wheel Trim

Use a soft, clean cloth with mild soap and water to clean the wheels. After rinsing thoroughly with clean water, dry with a soft, clean towel. A wax may then be applied.

#### Caution

Chrome wheels and chrome wheel trim may be damaged if the vehicle is not washed after driving on roads that have been sprayed with magnesium chloride or calcium chloride. These are used on roads for conditions such as dust and ice. Always wash the chrome with soap and water after exposure.

#### Caution

To avoid surface damage on wheels and wheel trim, do not use strong soaps, chemicals, abrasive polishes, cleaners, or brushes. Use only GM approved cleaners. Do not drive the vehicle through an automatic car wash that uses silicon carbide tire/wheel cleaning brushes. Damage could occur and the repairs would not be covered by the vehicle warranty.

## **Brake System**

Visually inspect brake lines and hoses for proper hook-up, binding, leaks, cracks, chafing, etc. Inspect disc brake pads for wear and rotors for surface condition. Inspect drum brake linings/ shoes for wear or cracks. Inspect all other brake parts.

# Steering, Suspension, and Chassis Components

Visually inspect steering, suspension, and chassis components for damaged, loose, or missing parts or signs of wear at least once a year.

Inspect power steering for proper attachment, connections, binding, leaks, cracks, chafing, etc.

Visually check constant velocity joint boots and axle seals for leaks.

At least every other oil change lubricate the outer tie rod ends.

Control arm ball joints are maintenance-free.

#### Caution

Lubrication of applicable steering/ suspension points should not be done unless the temperature is -12 °C (10 °F) or higher, or damage could result.

For a heavy-duty Suburban, see the Suburban Heavy-Duty Package supplement.

## **Body Component Lubrication**

Lubricate all key lock cylinders, hood hinges, liftgate hinges, steel fuel door hinge and power assist step hinges, unless the components are plastic. Applying silicone grease on weatherstrips with a clean cloth will make them last longer, seal better, and not stick or squeak.

## **Underbody Maintenance**

#### Caution

Avoid pressure washing the vehicle frame. Use of high-pressure washers can result in removal of corrosion protection and possible vehicle damage.

At least twice a year, spring and fall, use plain water to flush any corrosive materials from the underbody. Take care to thoroughly clean any areas where mud and other debris can collect. If equipped with power assist steps, extend them and then use a high pressure wash to clean all joints and gaps.

Do not directly power wash the transfer case and/or front/rear axle output seals. High pressure water can overcome the seals and contaminate the fluid. Contaminated fluid will decrease the life of the transfer case and/or axles and should be replaced.

## **Sheet Metal Damage**

If the vehicle is damaged and requires sheet metal repair or replacement, make sure the body repair shop applies anti-corrosion material to parts repaired or replaced to restore corrosion protection.

Original manufacturer replacement parts will provide the corrosion protection while maintaining the vehicle warranty.

## **Finish Damage**

Quickly repair minor chips and scratches with touch-up materials available from your dealer to avoid corrosion. Larger areas of finish damage can be corrected in your dealer's body and paint shop.

## **Chemical Paint Spotting**

Airborne pollutants can fall upon and attack painted vehicle surfaces causing blotchy, ring-shaped discolorations, and small, irregular dark spots etched into the paint surface. See "Finish Care" previously in this section.

## **Interior Care**

To prevent dirt particle abrasions, regularly clean the vehicle's interior. Immediately remove any soils. Newspapers or dark garments can transfer color to the vehicle's interior.

Use a soft bristle brush to remove dust from knobs and crevices on the instrument cluster. Using a mild soap solution, immediately remove hand lotions, sunscreen, and insect repellent from all interior surfaces or permanent damage may result.

Use cleaners specifically designed for the surfaces being cleaned to prevent permanent damage. Apply all cleaners directly to the cleaning cloth. Do not spray cleaners on any switches or controls. Remove cleaners quickly.

Before using cleaners, read and follow all safety instructions on the label. While cleaning the interior, open the doors and windows to get proper ventilation.

To prevent damage, do not clean the interior using the following cleaners or techniques:

- Never use a razor or any other sharp object to remove soil from any interior surface.
- Never use a brush with stiff bristles.
- Never rub any surface aggressively or with too much pressure.
- Do not use laundry detergents or dishwashing soaps with degreasers.
   For liquid cleaners, use approximately 20 drops per 3.8 L (1 gal) of water. A concentrated soap solution will create streaks and attract dirt. Do not use solutions that contain strong or caustic soap.
- Do not heavily saturate the upholstery when cleaning.
- Do not use solvents or cleaners containing solvents.

#### **Interior Glass**

To clean, use a terry cloth fabric dampened with water. Wipe droplets left behind with a clean dry cloth. If necessary, use a commercial glass cleaner after cleaning with plain water.

#### Caution

To prevent scratching, never use abrasive cleaners on automotive glass. Abrasive cleaners or aggressive cleaning may damage the rear window defogger.

Cleaning the windshield with water during the first three to six months of ownership will reduce tendency to fog.

#### **Speaker Covers**

Vacuum around a speaker cover gently, so that the speaker will not be damaged. Clean spots with water and mild soap.

## **Coated Moldings**

Coated moldings should be cleaned.

- When lightly soiled, wipe with a sponge or soft, lint-free cloth dampened with water.
- When heavily soiled, use warm soapy water.

## Fabric/Carpet/Suede

Start by vacuuming the surface using a soft brush attachment. If a rotating vacuum brush attachment is being used, only use it on the floor carpet. Before cleaning, gently remove as much of the soil as possible:

- Gently blot liquids with a paper towel. Continue blotting until no more soil can be removed.
- For solid soils, remove as much as possible prior to vacuuming.

#### To clean:

- Saturate a clean, lint-free colorfast cloth with water. Microfiber cloth is recommended to prevent lint transfer to the fabric or carpet.
- 2. Remove excess moisture by gently wringing until water does not drip from the cleaning cloth.
- Start on the outside edge of the soil and gently rub toward the center. Fold the cleaning cloth to a clean area frequently to prevent forcing the soil in to the fabric.

- Continue gently rubbing the soiled area until there is no longer any color transfer from the soil to the cleaning cloth.
- 5. If the soil is not completely removed, use a mild soap solution followed only by plain water.

If the soil is not completely removed, it may be necessary to use a commercial upholstery cleaner or spot lifter. Test a small hidden area for colorfastness before using a commercial upholstery cleaner or spot lifter. If ring formation occurs, clean the entire fabric or carpet.

After cleaning, use a paper towel to blot excess moisture.

## Cleaning High Gloss Surfaces and Vehicle Information and Radio Displays

Use a microfiber cloth on high gloss surfaces or vehicle displays. First, use a soft bristle brush to remove dirt that can scratch the surface. Then gently clean by rubbing with a microfiber cloth. Never use window cleaners or solvents. Periodically hand wash the microfiber cloth separately, using mild

soap. Do not use bleach or fabric softener. Rinse thoroughly and air dry before next use.

#### Caution

Do not attach a device with a suction cup to the display. This may cause damage and would not be covered by the vehicle warranty.

## Instrument Panel, Leather, Vinyl, Other Plastic Surfaces, Low Gloss Paint Surfaces, and Natural Open Pore Wood Surfaces

Use a soft microfiber cloth dampened with water to remove dust and loose dirt. For a more thorough cleaning, use a soft microfiber cloth dampened with a mild soap solution.

#### Caution

Soaking or saturating leather, especially perforated leather, as well as other interior surfaces, may cause permanent damage. Wipe excess moisture from these surfaces (Continued)

## Caution (Continued)

after cleaning and allow them to dry naturally. Never use heat, steam, or spot removers. Do not use cleaners that contain silicone or wax-based products. Cleaners containing these solvents can permanently change the appearance and feel of leather or soft trim, and are not recommended.

Do not use cleaners that increase gloss, especially on the instrument panel. Reflected glare can decrease visibility through the windshield under certain conditions.

#### Caution

Use of air fresheners may cause permanent damage to plastics and painted surfaces. If an air freshener comes in contact with any plastic or painted surface in the vehicle, blot immediately and clean with a soft cloth dampened with a mild soap solution. Damage caused by air fresheners would not be covered by the vehicle warranty.

# Cargo Cover and Convenience Net

If equipped, wash with warm water and mild detergent. Do not use chlorine bleach. Rinse with cold water, and then dry completely.

#### **Care of Seat Belts**

Keep belts clean and dry.

# **⚠** Warning

Do not bleach or dye seat belt webbing. It may severely weaken the webbing. In a crash, they might not be able to provide adequate protection. Clean and rinse seat belt webbing only with mild soap and lukewarm water. Allow the webbing to dry.

## **Floor Mats**

# **⚠** Warning

If a floor mat is the wrong size or is not properly installed, it can interfere with the pedals.

Interference with the pedals can (Continued)

## Warning (Continued)

cause unintended acceleration and/ or increased stopping distance which can cause a crash and injury. Make sure the floor mat does not interfere with the pedals.

Use the following guidelines for proper floor mat usage:

- The original equipment floor mats were designed for your vehicle. If the floor mats need replacing, it is recommended that GM certified floor mats be purchased. Non-GM floor mats may not fit properly and may interfere with the pedals. Always check that the floor mats do not interfere with the pedals.
- Do not use a floor mat if the vehicle is not equipped with a floor mat retainer on the driver side floor.
- Use the floor mat with the correct side up. Do not turn it over.
- Do not place anything on top of the driver side floor mat.
- Use only a single floor mat on the driver side.

• Do not place one floor mat on top of another.

# Removing and Replacing the Floor Mats

Pull up on the rear of the floor mat to unlock each retainer and remove.



Reinstall by lining up the floor mat retainer openings over the carpet retainers and snapping into position.

Make sure the floor mat is properly secured in place.

Verify the floor mat does not interfere with the pedals.

# Cleaning Rubber Floor Mats (All-Weather Mats and Floor Liners)

# **⚠** Warning

Do not use cleaners that contain silicone, wax-based products, or cleaners that increase gloss on rubber floor mats/liners. These cleaners can permanently change the appearance and feel of the rubber and can make the floor mats/liners slippery. Your foot could slip while operating the vehicle, and you could lose control, resulting in a crash. You or others could be injured.

Use a soft cloth and/or a brush dampened with water to remove dust and loose dirt. For more thorough cleaning, use a mild soap solution.

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# Service and Maintenance

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Recommended Fluids, Lubricants, and Parts Recommended Fluids and Lubricants	
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# General Information

Your vehicle is an important investment. This section describes the required maintenance for the vehicle. Follow this schedule to help protect against major repair expenses resulting from neglect or inadequate maintenance. It may also help to maintain the value of the vehicle if it is sold. It is the responsibility of the owner to have all required maintenance performed.

Your dealer has trained technicians who can perform required maintenance using genuine replacement parts. They have up-to-date tools and equipment for fast and accurate diagnostics. Many dealers have extended evening and Saturday hours, courtesy transportation, and online scheduling to assist with service needs.

Your dealer recognizes the importance of providing competitively priced maintenance and repair services. With trained technicians, the dealer is the place for routine maintenance such as oil changes and tire rotations and

additional maintenance items like tires, brakes, batteries, and wiper blades.

#### Caution

Damage caused by improper maintenance can lead to costly repairs and may not be covered by the vehicle warranty. Maintenance intervals, checks, inspections, recommended fluids, and lubricants are important to keep the vehicle in good working condition.

Do not have chemical flushes that are not approved by GM performed on the vehicle. The use of flushes, solvents, cleaners, or lubricants that are not approved by GM could damage the vehicle, requiring expensive repairs that are not covered by the vehicle warranty.

The Tire Rotation and Required Services are the responsibility of the vehicle owner. It is recommended to have your dealer perform these services every 12 000 km/7,500 mi. Proper vehicle maintenance helps to keep the vehicle in good working condition, improves fuel economy, and reduces vehicle emissions.

Because of the way people use vehicles, maintenance needs vary. There may need to be more frequent checks and services. The Additional Required Services - Normal are for vehicles that:

- Are driven on reasonable road surfaces within legal driving limits.
- Use the recommended fuel. See *Recommended Fuel* \$\dip 290\$.

Refer to the information in the Maintenance Schedule Additional Required Services - Normal chart.

The Additional Required Services - Severe are for vehicles that are:

- Mainly driven in heavy city traffic in hot weather.
- Mainly driven in hilly or mountainous terrain.
- Frequently towing a trailer.

- Used for high speed or competitive driving.
- Used for taxi, police, or delivery service.

Refer to the information in the Maintenance Schedule Additional Required Services - Severe chart.

# **⚠** Warning

Performing maintenance work can be dangerous and can cause serious injury. Perform maintenance work only if the required information, proper tools, and equipment are available. If they are not, see your dealer to have a trained technician do the work. See *Doing Your Own*\*\*Service Work \$\infty 315

# Maintenance Schedule

#### **Owner Checks and Services**

Check the engine oil level. See *Engine*  $Oil \Leftrightarrow 318$ .

#### Once a Month

- Check the tire inflation pressures, including the spare. See *Tire* Pressure ⇒ 346.
- Inspect the tires for wear. See *Tire Inspection* \$\dip 352.
- Check the windshield washer fluid level. See *Washer Fluid* ⇒ *328*.

## **Engine Oil Change**

When the CHANGE ENGINE OIL SOON message displays, have the engine oil and filter changed within the next 1 000 km/600 mi. If driven under the best conditions, the engine oil life system may not indicate the need for vehicle service for up to a year. The engine oil and filter must be changed at least once a year and the oil life system must be reset. Your trained dealer technician can perform this work. If the engine oil life system is reset accidentally, service the vehicle within 5 000 km/3,000 mi since the last service. Reset the oil life system when the oil is changed. See Engine Oil Life System \$\sigma\$ 320.

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## **Engine Air Filter Change**

When the REPLACE AT NEXT OIL CHANGE message displays, the engine air filter should be replaced at the next engine oil change. When the REPLACE ENGINE AIR FILTER SOON message displays, the engine air filter should be replaced at the earliest convenience. Reset the engine air filter life system after the engine air filter is replaced. See *Engine Air Filter Life System* ⇔ 321.

#### **Extended Idle Use**

When the vehicle is used in a way that requires extended idle time, one hour of use shall be deemed the same as 53 km (33 mi). See *Driver Information Center (DIC)* 

⇒ 125 for hourmeter.

# Air Conditioning Desiccant (Replace Every Seven Years)

The air conditioning system requires maintenance every seven years. This service requires replacement of the desiccant to help the longevity and efficient operation of the air conditioning system. This service can be complex. See your dealer.

## Tire Rotation and Required Services Every 12 000 km/ 7,500 mi

Rotate the tires, if recommended for the vehicle, and perform the following services. See *Tire Rotation*  $\Rightarrow$  352.

- Check the air filter life percentage. If necessary, replace the engine air filter and reset the engine air filter life system. See *Engine Air Filter Life System* ⇒ 321.
- Check windshield washer fluid level. See *Washer Fluid* ⇒ 328.
- Check tire inflation pressures, including the spare. See *Tire Pressure ⇔* 346.

- · Visually check for fluid leaks.
- Inspect brake system. See *Exterior Care* ⇔ *377*.
- Visually inspect steering, suspension, and chassis components for damage, including cracks or tears in the rubber boots, loose or missing parts, or signs of wear at least once a year. See Exterior Care 

  ⇒ 377. Lubricate the suspension and steering components at least every other oil change (if equipped with grease fittings).
- Inspect power steering for proper attachment, connections, binding, leaks, cracks, chafing, etc.
- Visually inspect halfshafts and drive shafts for excessive wear, lubricant leaks, and/or damage including: tube dents or cracks, constant velocity joint or universal joint looseness, cracked or missing boots, loose or missing boot clamps, center bearing excessive looseness, loose or missing fasteners, and axle seal leaks.

- Visually inspect fuel system for damage or leaks.
- Visually inspect exhaust system and nearby heat shields for loose or damaged parts.
- Lubricate body components. See *Exterior Care* \$\dip 377.
- Check accelerator pedal for damage, high effort, or binding. Replace if needed.
- Visually inspect gas strut for signs of wear, cracks, or other damage. Check the hold open ability of the strut. If the hold open is low, service the gas strut. See Gas Strut(s) ⇒ 335.
- Inspect sunroof track and seal, if equipped. See *Sunroof* ⇒ *37*.

• Visually inspect the spare tire to ensure that it is tightly stowed under the vehicle. Push, pull, and try to turn the tire. If the spare tire moves, tighten as necessary. See *Tire Changing* \$\phi\$ 358.

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Maintenance Schedule Additional Required Services - Normal	12 000 km/7,500 mi	24 000 km/15,000 mi	36 000 km/22,500 mi	48 000 km/30,000 mi	60 000 km/37,500 mi	72 000 km/45,000 mi	84 000 km/52,500 mi	96 000 km/60,000 mi	108 000 km/67,500 mi	120000 km/75,000 mi	132 000 km/82,500 mi	144000 km/90,000 mi	156000 km/97,500 mi	168 000 km/105,000 mi	180 000 km/112,500 mi	192 000 km/120,000 mi	204 000 km/127,500 mi	216 000 km/135,000 mi	228 000 km/142,500 mi	240 000 km/150,000 mi
Rotate tires and perform Required Services. Check engine oil level and oil life percentage. Change engine oil and filter, if needed. Check engine air filter life percentage and status. Change engine air filter, if needed.	<b>✓</b>	<b>~</b>	<b>√</b>	<b>√</b>	<b>✓</b>	<b>✓</b>	<b>√</b>	<b>√</b>	<b>✓</b>	✓	<b>✓</b>	✓	<b>√</b>	<b>✓</b>	<b>√</b>	<b>√</b>	<b>✓</b>	<b>√</b>	<	✓
Replace passenger compartment air filter. (1)	✓	✓	✓	✓	✓	<b>✓</b>	✓	✓	✓	✓	✓	✓	✓	<b>√</b>	✓	✓	✓	✓	✓	✓
Inspect evaporative control system. (2)						<b>✓</b>						<b>√</b>						✓		
Change transfer case fluid, if equipped with 4WD. (3)													✓							
Replace spark plugs. Inspect spark plug wires and/or boots.													✓							
Drain and fill engine cooling system. (4)																				$\checkmark$
Visually inspect accessory drive belts. (5)																				✓
Replace brake fluid. (6)																				
Replace front and rear wiper blades. (7)		✓		✓		<b>✓</b>		✓		✓		<b>√</b>		✓		✓		✓		✓
Replace hood and/or body lift support gas struts. (8)										<b>√</b>										✓
Replace air conditioning desiccant. (9)																				

#### Footnotes — Maintenance Schedule Additional Required Services -Normal

- (1) Or every 12 months, whichever comes first. More frequent passenger compartment air filter replacement may be needed if driving in areas with heavy traffic, poor air quality, high dust levels, or environmental allergens. Passenger compartment air filter replacement may also be needed if there is reduced airflow, window fogging, or odors. Your GM dealer can help determine when to replace the filter.
- **(2)** Visually check all fuel and vapor lines and hoses for proper attachment, connection, routing, and condition.
- (3) Do not directly power wash the transfer case and/or front/rear axle output seals. High pressure water can overcome the seals and contaminate the transfer case fluid. Contaminated fluid will decrease the life of the transfer case and/or axles and should be replaced.
- **(4)** Or every five years, whichever comes first. See *Cooling System ⇒* 323.

- **(5)** Or every 10 years, whichever comes first. Inspect for fraying, excessive cracking, or damage; replace, if needed.
- **(6)** Replace brake fluid every five years. See *Brake Fluid*  $\Rightarrow$  330.
- **(7)** Or every 12 months, whichever comes first. See *Wiper Blade Replacement* \$ 333.
- **(8)** Or every 10 years, whichever comes first. See *Gas Strut(s)*  $\Rightarrow$  335.
- **(9)** Replace air conditioning desiccant every seven years.

# 392 SERVICE AND MAINTENANCE

Maintenance Schedule Additional Required Services - Severe	12 000 km/7,500 mi	24000 km/15,000 mi	36 000 km/22,500 mi	48 000 km/30,000 mi	60 000 km/37,500 mi	72 000 km/45,000 mi	84 000 km/52,500 mi	96 000 km/60,000 mi	108 000 km/67,500 mi	120000 km/75,000 mi	132000 km/82,500 mi	144000 km/90,000 mi	156000 km/97,500 mi	168 000 km/105,000 mi	180 000 km/112,500 mi	192 000 km/120,000 mi	204 000 km/127,500 mi	216 000 km/135,000 mi	228 000 km/142,500 mi	240 000 km/150,000 mi
Rotate tires and perform Required Services. Check engine oil level and oil life percentage. Change engine oil and filter, if needed. Check engine air filter life percentage and status. Change engine air filter, if needed.	<b>✓</b>	✓	✓	✓	✓	<b>✓</b>	✓	✓	✓	✓	✓	✓	✓	<b>✓</b>	<b>√</b>	<b>✓</b>	✓	✓	<b>✓</b>	<b>✓</b>
Replace passenger compartment air filter. (1)	✓	✓	✓	✓	✓	<b>✓</b>	✓	✓	<b>✓</b>	✓	✓	<b>✓</b>	✓	✓	✓	✓	✓	✓	✓	$\checkmark$
Inspect evaporative control system. (2)						✓						✓						✓		
Change automatic transmission fluid and filter.						✓						✓						$\checkmark$		
Change transfer case fluid, if equipped with 4WD. (3)						✓						✓						$\checkmark$		
Replace spark plugs. Inspect spark plug wires and/or boots.													✓							
Drain and fill engine cooling system. (4)																				✓
Visually inspect accessory drive belts. (5)																				$\checkmark$
Replace brake fluid. (6)																				
Replace front and rear wiper blades. (7)		✓		✓		✓		✓		✓		<b>√</b>		✓		✓		✓		✓
Replace hood and/or body lift support gas struts. (8)										✓										✓
Replace air conditioning desiccant. (9)																				

## Footnotes — Maintenance Schedule Additional Required Services -Severe

- (1) Or every 12 months, whichever comes first. More frequent passenger compartment air filter replacement may be needed if driving in areas with heavy traffic, poor air quality, high dust levels, or environmental allergens. Passenger compartment air filter replacement may also be needed if there is reduced airflow, window fogging, or odors. Your GM dealer can help determine when to replace the filter.
- (2) Visually check all fuel and vapor lines and hoses for proper attachment, connection, routing, and condition.
- (3) Do not directly power wash the transfer case and/or front/rear axle output seals. High pressure water can overcome the seals and contaminate the transfer case fluid. Contaminated fluid will decrease the life of the transfer case and/or axles and should be replaced.
- **(4)** Or every five years, whichever comes first. See *Cooling System ⇒* 323.

- **(5)** Or every 10 years, whichever comes first. Inspect for fraying, excessive cracking, or damage; replace, if needed.
- **(6)** Replace brake fluid every five years. See *Brake Fluid*  $\Rightarrow$  330.
- **(7)** Or every 12 months, whichever comes first. See *Wiper Blade Replacement* \$ 333.
- **(8)** Or every 10 years, whichever comes first. See *Gas Strut(s)*  $\Rightarrow$  335.
- **(9)** Replace air conditioning desiccant every seven years.

## 394 SERVICE AND MAINTENANCE

# Recommended Fluids, Lubricants, and Parts

# **Recommended Fluids and Lubricants**

Fluids and lubricants identified below by name or specification, including fluids or lubricants not listed here, can be obtained from your dealer.

Usage	Fluid/Lubricant
Automatic Transmission	DEXRON ULV Automatic Transmission Fluid.
Chassis Lubrication	Lubricant meeting requirements of NLGI #2, Category LB or GC-LB.
Engine Coolant	50/50 mixture of clean, drinkable water and use only DEX-COOL Coolant. See Cooling System $\Rightarrow$ 323.
Engine Oil	Engine oil meeting the dexos1 specification of the proper SAE viscosity grade. ACDelco dexos1 full synthetic is recommended. See <i>Engine Oil</i> ⇔ <i>318</i> .
Front Axle (4WD Only) and Rear Axle.	See your dealer.
Hydraulic Brake System	DOT 4 Hydraulic Brake Fluid.
Key Lock Cylinders, Hood Hinges, Body Door Hinge Pins, Power Assist Steps, Liftgate Hinge, and Fuel Door Hinge	Multi-Purpose Lubricant, Superlube. See your dealer.
Transfer Case (4WD Only)	See your dealer.
Weatherstrip Conditioning	Weatherstrip lubricant. See your dealer.
Windshield Washer	Automotive windshield washer fluid that meets regional freeze protection requirements.

# **Maintenance Replacement Parts**

Replacement parts identified below by name, part number, or specification can be obtained from your dealer.

Part	GM Part Number	ACDelco Part Number
Engine Air Cleaner/Filter	•	
	84121219	A3244C
With high capacity air cleaner		
	84121217	A3246C
Without high capacity air cleaner		
Oil Filter	12690385	PF63E
Passenger Compartment Air Filter	13508023	CF185
Spark Plugs	12622441	41-114
Wiper Blades		
	84278338	_
Driver Side – 55 cm (22 in)		
	84278338	_
Passenger Side – 55 cm (22 in)		
	84215609	_
Rear – 30 cm (12 in)		

## 396 SERVICE AND MAINTENANCE

# Maintenance Records

After the scheduled services are performed, record the date, odometer reading, who performed the service, and the type of services performed in the boxes provided. Retain all maintenance receipts.

Date	Odometer Reading	Serviced By	Maintenance Stamp	Services Performed

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# Technical Data

#### **Vehicle Identification**

Vehicle Identification	
Number (VIN) 39	97
Service Parts Identification 39	97

#### **Vehicle Data**

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Engine Drive Belt Routing	400

## Vehicle Identification

# Vehicle Identification Number (VIN)



This legal identifier is in the front corner of the instrument panel, on the driver side of the vehicle. It can be seen through the windshield from outside. The Vehicle Identification Number (VIN) also appears on the Vehicle Certification label and certificates of title and registration.

## **Engine Identification**

The eighth character in the VIN is the engine code. This code identifies the vehicle's engine, specifications, and replacement parts. See "Engine Specifications" under *Capacities and Specifications* 

⇒ 398 for the vehicle's engine code.

## **Service Parts Identification**

There may be a large barcode on the certification label on the center pillar that you can scan for the following information:

- Vehicle Identification Number (VIN)
- Model designation
- Paint information
- Production options

If there is not a large barcode on this label, then you will find this same information on a label inside of the glove box.

# Vehicle Data

# **Capacities and Specifications**

The following approximate capacities are given in metric and English conversions. See *Recommended Fluids and Lubricants*  $\Rightarrow$  394.

Amuliastica	Capacities	
Application	Metric	English
Air Conditioning Refrigerant	For the air conditioning system refrigerant type and charge amount, see the refrigerant label under the hood. See your dealer for more information.	
Engine Cooling System*	14.3 L	15.1 qt
Engine Oil with Filter	7.6 L	8.0 qt
Fuel Tank		
	90.8 L	24.0 gal
Short Wheelbase		
	106.0 L	28.0 gal
Long Wheelbase		
Transfer Case Fluid	1.5 L	1.6 qt
Wheel Nut Torque	190 <b>N•</b> m	140 lb ft
All capacities are approximate. When adding, be sure to fill to the Recheck fluid level after filling.	approximate level, as recomm	mended in this manual.
*Engine cooling system capacity values are based on the entire co	oling system and its compon	ents.

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# **Engine Specifications**

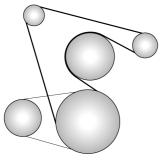
Engine	VIN Code	Horsepower	Torque	Spark Plug Gap
6.2L V8 Engine (L87)	L	313 kW (420 hp) @ 5600 rpm	624 N•m (460 lb ft) @ 4100 rpm	0.95–1.10 mm (0.037– 0.043 in)

Spark plug gaps are preset by the manufacturer. Re-gapping the spark plug is not recommended and can damage the spark plug.

## **Vehicle Top Speed**

Engine	Metric	English
Escalade ESV (LWB) 2WD 6.2L V8 Engine (L87)	180 km/h	112 mph
Escalade (SWB) 4WD with 2-speed Transfer Case 6.2L V8 Engine (L87)	190 km/h	118 mph
Escalade ESV (LWB) 4WD with 2-speed Transfer Case 6.2L V8 Engine (L87)	190 km/h	118 mph
Escalade (SWB) 2WD 6.2L V8 Engine (L87)	200 km/h	124 mph
Escalade (SWB) 4WD with 1-speed Transfer Case 6.2L V8 Engine (L87)	200 km/h	124 mph
Escalade ESV (LWB) 4WD with 1-speed Transfer Case 6.2L V8 Engine (L87)	200 km/h	124 mph

# **Engine Drive Belt Routing**



6.2L Engine

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#### CUSTOMER INFORMATION

Customer
Information

## **Customer Information**

 $Declaration \ of \ Conformity \dots \dots \ 401$ 

# Vehicle Data Recording and Privacy

# **Customer Information**

## **Declaration of Conformity**

# **Radio Frequency Devices**

## Nigeria

Connection and use of this communications equipment is permitted by the Nigerian Communications Commission.

# Adaptive Cruise Control and Forward Collision Alert

#### Jordan

TRC No. TRC/LPD/2019/197
Oman

OMAN TRA R/6132/18 D172249

## **United Arab Emirates (UAE)**

TRA
REGISTERED No:
ER68006/18
DEALER No:
DA40068/15

# **Rear Collision Mitigation**

**Jordan** 

TRC No. TRC/LPD/2019/203

OMAN TRA R/6364/18 D172249

### **United Arab Emirates (UAE)**

TRA
REGISTERED No:
ER68005/18
DEALER No:
DA40068/15

#### 402 CUSTOMER INFORMATION

## Side Blind Zone Alert and Rear Cross Traffic Alert

#### Jordan

TRC No. TRC/LPD/2017/63

#### **Oman**

TRA/TA R/3957/17 D080134

#### **United Arab Emirates (UAE)**

TRA
Registered No:
ER53878/17
Dealer No:
DA44932/15

# Remote Key

Jordan

TRC No. TRC/SS/2018/373

#### **Oman**

OMAN - TRA R/6218/18 D172338

#### **United Arab Emirates (UAE)**

TRA
REGISTERED No:
ER66704/18
DEALER No:
DA36976/14

# Vehicle Data Recording and Privacy

The vehicle has a number of computers that record information about the vehicle's performance and how it is driven or used. For example, the vehicle uses computer modules to monitor and control engine and transmission performance, to monitor the conditions for airbag deployment and deploy them in a crash, and, if equipped, to provide antilock

braking to help the driver control the vehicle. These modules may store data to help the dealer technician service the vehicle or to help GM improve safety or features. Some modules may also store data about how the vehicle is operated, such as rate of fuel consumption or average speed. These modules may retain personal preferences, such as radio presets, seat positions, and temperature settings.

# Cybersecurity

GM collects information about the use of your vehicle including operational and safety related information. We collect this information to provide, evaluate, improve, and troubleshoot our products and services and to develop new products and services. The protection of vehicle electronics systems and customer data from unauthorized outside electronic access or control is important to GM. GM maintains appropriate security standards, practices, guidelines and controls aimed at defending the vehicle and the vehicle service ecosystem against unauthorized electronic access, detecting possible

malicious activity in related networks, and responding to suspected cybersecurity incidents in a timely, coordinated and effective manner. Security incidents could impact your safety or compromise your private data. To minimize security risks, please do not connect your vehicle electronic systems to unauthorized devices or connect your vehicle to any unknown or untrusted networks (such as Bluetooth, WIFI or similar technology). In the event you suspect any security incident impacting your data or the safe operation of your vehicle, please stop operating your vehicle and contact your dealer.

### **Event Data Recorders**

This vehicle is equipped with an event data recorder (EDR). The main purpose of an EDR is to record, in certain crash or near crash-like situations, such as an airbag deployment or hitting a road obstacle, data that will assist in understanding how a vehicle's systems performed. The EDR is designed to record data related to vehicle dynamics and safety systems for a short period of time, typically 30 seconds or less. The EDR in this vehicle is designed to record such data as:

- How various systems in your vehicle were operating.
- Whether or not the driver and passenger safety belts were buckled/ fastened;
- How far (if at all) the driver was depressing the accelerator and/or brake pedal; and
- How fast the vehicle was traveling.

These data can help provide a better understanding of the circumstances in which crashes and injuries occur.

#### Note

EDR data are recorded by your vehicle only if a non-trivial crash situation occurs. No data are recorded by the EDR under normal driving conditions and no personal data (e.g., name, gender, age, and crash location) are recorded. However, other parties, such as law enforcement, could combine the EDR data with the type of personally identifying data routinely acquired during a crash investigation.

To read data recorded by an EDR, special equipment is required, and access to the vehicle or the EDR is needed. In addition to the vehicle manufacturer, other parties, such as law enforcement, that have the special equipment, can read the information if they have access to the vehicle or the EDR.

GM will not access these data or share it with others except: with the consent of the vehicle owner or, if the vehicle is leased, with the consent of the lessee; in response to an official request of police or similar government office; as part of GM's defense of litigation; or, as required by

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law. Data that GM collects or receives may also be used for GM research needs or may be made available to others for research purposes, where a need is shown and the data is not tied to a specific vehicle or vehicle owner.

## **Infotainment System**

If the vehicle is equipped with a navigation system as part of the infotainment system, use of the system may result in the storage of destinations, addresses, telephone numbers, and other trip information. See the infotainment section for information on stored data and for deletion instructions.

#### ONSTAR

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# **OnStar**

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## OnStar Overview









- Privacy Button
- 6 Blue OnStar Button
- **809** Red Emergency Button

This vehicle may be equipped with a comprehensive, in-vehicle system that can connect to an OnStar Advisor for Emergency, Security, Navigation, Connections, and Diagnostics Services. OnStar and connected services may require a paid service plan and data plan. OnStar requires the vehicle battery and electrical system, cellular service, and GPS satellite signals to be available and operating. OnStar acts as a link to existing emergency service providers. OnStar may collect information about you and your vehicle, including location information. See OnStar User Terms. Privacy Statement, and Software

Terms for more details including system limitations at my.cadillacarabia.com.

The OnStar system status light is next to the OnStar buttons. If the status light is:

- Solid Green: System is ready.
- Flashing Green: On a call.
- Red: Indicates a problem.
- Off: System is off. Press 6 twice to speak with an OnStar Advisor.

Press to speak to an Advisor. See "Contacting OnStar" later in this section.

Functionality of the Voice Command button may vary by vehicle and region.

Press ® to:

• Open the OnStar app on the infotainment display.

Or

 Obtain and customize the Wi-Fi hotspot name or SSID and password, if equipped.

Press ® to connect to an Advisor to:

## 406 ONSTAR

- Verify account information or update contact information.
- Receive a Diagnostic check of the vehicle's key operating systems.
- Receive Roadside Service.
- Manage Wi-Fi Settings, if equipped.

Press to get a priority connection to an OnStar Advisor available 24/7 to:

- Get help for an emergency.
- Be a Good Citizen or respond to an AMBER Alert.
- Get assistance in severe weather and find evacuation routes.

## **Contacting OnStar**

To contact an OnStar Advisor, press 9 or call one of the following phone numbers.

Country	Phone Number	
Bahrain	80006956	
Kuwait	22285334	
UAE	800 04444433	
Saudi Arabia STC	800 8449102	
Saudi Arabia not STC	800 8500674	

## **OnStar Services**

## **Emergency**

Emergency Services require an active safety and security plan. With Automatic Crash Response, built-in sensors can automatically alert a specially trained OnStar Advisor who is immediately connected in to the vehicle to help.

Press for a priority connection to an OnStar Advisor who can contact emergency service providers, direct them to your exact location, and relay important information.

With Roadside Assistance, Advisors can locate a nearby service provider to help with a flat tire, a battery jump, or an empty gas tank.

## Security

If equipped, OnStar provides these services:

- With Stolen Vehicle Assistance, OnStar Advisors can use GPS to pinpoint the vehicle and help authorities quickly recover it.
- With Remote Ignition Block, if equipped, OnStar can block the engine from being restarted.
- With Stolen Vehicle Slowdown, if equipped, OnStar can work with law enforcement to gradually slow the vehicle down.

#### **Theft Alarm Notification**

If equipped, if the doors are locked and the vehicle alarm sounds, a notification by text, e-mail, or phone call will be sent. If the vehicle is stolen, an OnStar Advisor can work with authorities to recover the vehicle.

# OnStar Additional Information

## **Transferring Service**

Press to request account transfer eligibility information. The Advisor can cancel or change account information.

## Selling/Transferring the Vehicle

Call immediately to terminate your OnStar or connected services if the vehicle is disposed of, sold, transferred, or if the lease ends. See "Contacting OnStar" later in this section.

### Reactivation for Subsequent Owners

Press (3) and follow the prompts to speak to an Advisor as soon as possible. The Advisor will update vehicle records and explain OnStar or connected service options.

#### **How OnStar Service Works**

Automatic Crash Response, Emergency Services, Stolen Vehicle Assistance, Remote Services, and Roadside Service are available on most vehicles. Not all OnStar services are available everywhere or on all vehicles. For more information, a full description of OnStar services, system limitations, and OnStar User Terms, Privacy Statement, and Software Terms. See "Contacting OnStar" later in this section.

- See my.cadillacarabia.com.
- Press 6 to speak with an Advisor.

OnStar or connected services cannot work unless the vehicle is in a place where OnStar has an agreement with a wireless service provider for service in that area. The wireless service provider must also have coverage, network capacity, reception, and technology compatible with OnStar or connected services. Service involving location information about the vehicle cannot work unless GPS signals are available, unobstructed, and compatible with the OnStar hardware. OnStar or connected services may not work if the OnStar equipment is not properly installed or it has not been properly maintained. If equipment or software is added, connected. or modified, OnStar or connected services may not work. Other problems beyond the control of OnStar — such as hills, tall buildings, tunnels, weather, electrical system design and architecture of the vehicle, damage to the vehicle in a crash, or wireless phone network congestion or jamming — may prevent service.

## 408 ONSTAR

# OnStar Personal Identification Number (PIN)

A PIN is needed to access some OnStar services. The PIN will need to be changed the first time when speaking with an Advisor. To change the OnStar PIN, contact an OnStar Advisor by pressing of or calling. See "Contacting OnStar" later in this section.

### Warranty

OnStar equipment may be warranted as part of the vehicle warranty.

#### Languages

The vehicle can be programmed to respond in multiple languages. Press and ask for an Advisor. Advisors are available in English and Arabic. Available languages may vary by vehicle.

#### **Potential Issues**

OnStar cannot perform Remote Door Unlock or Stolen Vehicle Assistance after the vehicle has been off continuously for 10 days without an ignition cycle. If the vehicle has not been started for 10 days, OnStar can contact Roadside Service or a locksmith to help gain access to the vehicle.

## **Global Positioning System (GPS)**

- Obstruction of the GPS can occur in a large city with tall buildings; in parking garages; around airports; in tunnels and underpasses; or in an area with very dense trees. If GPS signals are not available, the OnStar system should still operate to call OnStar. However, OnStar could have difficulty identifying the exact location.
- In emergency situations, OnStar can use the last stored GPS location to send to emergency responders.

#### **Cellular and GPS Antennas**

Cellular reception is required for OnStar to send remote signals to the vehicle. Do not place items over or near the antenna to prevent blocking cellular and GPS signal reception.

# Unable to Connect to OnStar Message

If there is limited cellular coverage or the cellular network has reached maximum capacity, this message may come on. Press ® to try the call again or try again after driving a few miles into another cellular area.

#### Vehicle and Power Issues

OnStar services require a vehicle electrical system, wireless service, and GPS satellite technologies to be available and operating for features to function properly. These systems may not operate if the battery is discharged or disconnected.

#### **Add-on Electrical Equipment**

The OnStar system is integrated into the electrical architecture of the vehicle. Do not add any electrical equipment. See *Add-On Electrical Equipment*  $\Rightarrow$  312. Added electrical equipment may interfere with the operation of the OnStar system and cause it to not operate.

## **Vehicle Software Updates**

OnStar or GM may remotely deliver software updates or changes to the vehicle without further notice or consent. These updates or changes may enhance or maintain safety, security, or the operation of the vehicle or the vehicle systems. Software updates or changes may affect or erase data or settings that are stored in the vehicle, such as saved navigation destinations or pre-set radio stations. Neither OnStar nor GM is responsible for any affected or erased data or settings. These updates or changes may also collect personal information. Such collection is described in the OnStar privacy statement or separately disclosed at the time of installation. These updates or changes may also cause a system to automatically communicate with GM servers to collect information about vehicle system status, identify whether updates or changes are available, or deliver updates or changes. An active OnStar agreement constitutes consent to these software

updates or changes and agreement that either OnStar or GM may remotely deliver them to the vehicle.

### **Privacy**

The complete OnStar Privacy Statement may be found at my.cadillacarabia.com. We recommend that you review it. If you have any questions, call or press to speak with an Advisor. Users of wireless communications are cautioned that the privacy of any information sent via wireless cellular communications cannot be assured. Third parties may unlawfully intercept or access transmissions and private communications without consent.

## OnStar - Software Acknowledgements

To obtain the source code under GPL, LGPL, MPL, and other open source licenses, that is contained in this product, please visit http:// opensource.lge.com. In addition to the source code, all referred license terms, warranty disclaimers, and copyright notices are available for download. This offer is valid for a period of three

years after our last shipment of this product. This offer is valid to anyone in receipt of this information.

\*Provided through LG Electronics Inc., who is solely responsible for provisions of related OSS compliance. Cadillac Escalade Owner Manual (GMNA-Localizing-MidEast-13702450) - 2021 - CRC - 7/29/20

## 410 ONSTAR

## **Contacting OnStar**

To contact an OnStar Advisor, press 9 or call one of the following phone numbers.

Country	Phone Number	
Bahrain	80006956	
Kuwait 22285334		
UAE	800 04444433	
Saudi Arabia STC	800 8449102	
Saudi Arabia not STC	800 8500674	

# eCall

#### eCall Overview

eCall Overview (UAE) ...... 411

## eCall Overview

## eCall Overview (UAE)

This vehicle is equipped with a 999 based eCall system that is free of charge. In the event of a crash, an eCall-equipped vehicle may automatically call the nearest 999 emergency center. If built-in sensors detect a crash, an emergency call is placed automatically. An advisor will determine whether help is needed. The exact location of the crash site is sent to the emergency center even if the occupants of the vehicle are unable to communicate with emergency personnel.

The eCall system can also be activated manually. Press (99) on the overhead console to contact the nearest 999 emergency center. Press 🕅 within two seconds to cancel the manually activated eCall.









A problem with the system may be indicated by the following:

- Red light near the 🗇 button displays.
- Light near the ® button does not display with vehicle on.
- Driver Information Center message may appear.

See your dealer for service.

When the system is active, the green light near the 6 button is lit.

Usage of personal data is strictly limited to the purpose of handling the emergency call to the emergency number 999.

The eCall system may collect and process the following data:

- Vehicle Identification Number
- Vehicle type, such as passenger vehicle or light commercial vehicle

### 412 ECALL

- Vehicle propulsion storage type, such as gasoline, diesel, CNG, LPG, electric, or hydrogen
- Last three vehicle locations and direction of travel
- Automatic activation log file for the system and its timestamp

Data collected by the eCall system is shared only with the 999 emergency center when a connection is made.

Data collected by the system is:

- Temporarily stored in the system memory, but it is not available outside of the system before an eCall is triggered.
- Not traceable and not subject to constant tracking during normal system operation.
- Stored in the system's memory but is automatically and continuously deleted.

Vehicle location data is continuously overwritten and limited to the last three locations for normal operation of the system.

The system activity log is kept for the duration of the emergency call, or a maximum of 13 hours after the call was initiated.

The data subject, or vehicle owner, has the right to access the data and as appropriate, to request the rectification, erasure or blocking of personal data when processing of the data does not comply with local regulations. Any third parties who received the data must be notified of any rectification, erasure, or blocking done to comply with local regulations unless it proves impossible or involves a disproportionate effort.

The data subject, or vehicle owner, has a right to complain to the competent data protection authority if he or she feels that his or her rights have been infringed as a result of the processing of his or her personal data.

When OnStar Automatic Crash Response is enabled, emergency calls will be handled by OnStar and the nearest 999 emergency center as a backup. When OnStar Automatic Crash Response is disabled, emergency calls will be answered by the nearest 999 emergency center.

OnStar processes personal data only after the vehicle owner's explicit consent. See OnStar Privacy Policy at https://www.onstar.com/ae/en/privacy.html for information regarding traceability, tracking, and processing of personal data.

The owner of a vehicle equipped with OnStar service in addition to the 999-based eCall in-vehicle system has the right to choose to use the 999-based eCall in-vehicle system rather than OnStar. You may cancel your OnStar service at any time by pushing your blue OnStar button or by calling 800 04444433.

#### CONNECTED SERVICES

# **Connected Services**

#### **Connected Services**

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## Connected Services

# **Navigation**

Navigation requires a specific OnStar or connected service plan.

#### **Send Destination to Vehicle**

Directions can be sent to the vehicle's navigation screen, if equipped.

Press (3), then ask the Advisor to download directions to the vehicle's navigation system, if equipped. After the call ends, the navigation screen will provide prompts to begin driving directions. Routes that are sent to the navigation screen can only be canceled through the navigation system.

See my.cadillacarabia.com.

## **Connections**

The following services help with staying connected.

For more information, see my.cadillacarabia.com.

### **Ensuring Security**

- Change the default passwords for the Wi-Fi hotspot and myCadillac mobile application. Make these passwords different from each other and use a combination of letters and numbers to increase the security.
- Change the default name of the SSID (Service Set Identifier). This is your network's name that is visible to other wireless devices. Choose a unique name and avoid family names or vehicle descriptions.

#### Wi-Fi Hotspot (If Equipped)

The vehicle may have a built-in Wi-Fi hotspot that provides access to the Internet and web content at 4G LTE speed. Up to seven mobile devices can be connected. A data plan is required. Use the in-vehicle controls only when it is safe to do so.

1. To retrieve Wi-Fi hotspot information, press to open the OnStar app on the infotainment display, then select Wi-Fi Hotspot. On some vehicles, touch Wi-Fi or Wi-Fi Settings on the screen.

### 414 CONNECTED SERVICES

- 2. The Wi-Fi settings will display the Wi-Fi hotspot name (SSID), password, and on some vehicles, the connection type (no Internet connection, 3G, 4G, 4G LTE), and signal quality (poor, good, excellent). The LTE icon shows connection to Wi-Fi. It is possible that the icon may not illuminate even though the vehicle has an active connection.
- 3. To change the SSID or password, press or call to connect with an Advisor. On some vehicles, the SSID and password can be changed in the Wi-Fi Hotspot menu.

Country	Phone Number	
Bahrain	80006956	
Kuwait	22285334	
UAE	800 04444433	
Saudi Arabia STC	800 8449102	
Saudi Arabia not STC	800 8500674	

After initial set-up, your vehicle's Wi-Fi hotspot will connect automatically to your mobile devices. Manage data usage by turning Wi-Fi on or off on your mobile device, using the myCadillac mobile app, or by contacting an OnStar Advisor. On some vehicles, Wi-Fi can also be managed from the Wi-Fi Hotspot menu.

## MyCadillac Mobile App (If Available)

Download the myCadillac mobile app to compatible Apple and Android smartphones. Cadillac users can access the following services from a smartphone:

• Remotely start/stop the vehicle, if factory-equipped.

- Lock/unlock doors, if equipped with automatic locks.
- Activate the horn and lamps.
- Check the vehicle's fuel level, oil life, or tire pressure, if factory-equipped with the Tire Pressure Monitor System.
- Turn the vehicle's Wi-Fi hotspot on/ off, manage settings, and monitor data consumption, if equipped.
- Locate a dealer and schedule service.
- Request roadside assistance.
- Set a parking reminder with pin drop, take a photo, make a note, and set a timer.
- Connect with Cadillac on social media.

Features are subject to change. For myCadillac mobile app information and compatibility, see my.cadillacarabia.com.

An active OnStar or connected service plan may be required. A compatible device, factory-installed remote start, and power locks are required. Data rates apply. See my.cadillacarabia.com for details and system limitations.

#### **Remote Services**

Contact an OnStar Advisor to unlock the doors or sound the horn and flash the lamps.

# **Diagnostics**

By monitoring and reporting on the vehicle's key systems, OnStar Advanced Diagnostics, if equipped, provides a way to keep up on maintenance. Capabilities vary by model. See www.onstar.com for details and system limitations. Features are subject to change. For updates on feature capabilities, see my.cadillacarabia.com. Message and data rates may apply.

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